

North Carolina Department of Health and Human Services

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MCO Communication Bulletin #J108

Date: December 10, 2014

To: LME-MCOs

From: Mabel McGlothlen, LME System Performance Team Leader, DMH/DD/SAS, and Deb Goda,

Intellectual/Developmental Disabilities (I/DD) Manager, DMA

Subject: Innovations Waiver Reporting Measures Regarding Medications

The Innovations Waiver requires reporting on various performance measures to ensure waiver compliance. To ensure consistency in reporting across LME-MCOs, this Joint Communication Bulletin defines the data sources to be used for reporting measures regarding medications.

Please use the following numerators and denominators for the Health and Safety Measures that address medication and medication errors.

1. Percentage of medication errors resulting in medical treatment.

- a. <u>Numerator:</u> Number of Level 2 or 3 medication errors for (c) waiver beneficiaries, as reported in the NC Incident Response Improvement System (IRIS), that require emergency medical treatment or hospitalization due to medication error *NOTE: Individual beneficiaries may be included more than once as this is not an unduplicated count.*
- b. <u>Denominator:</u> Total number of Level 2 or 3 med errors for (c) waiver beneficiaries, as reported in IRIS

2. Percentage of beneficiaries who received appropriate medication.

a. <u>Numerator</u>: Total number of (c) waiver beneficiaries who did not have a medication error (calculated as the number of beneficiaries with one or more Level 2 or 3 medication errors,

- as reported in IRIS, subtracted from total number of (c) waiver beneficiaries with prescribed medications, as determined by the LME-MCO's internal tracking system)
- b. <u>Denominator</u>: Total number of number of (c) waiver beneficiaries who have prescribed medications, as determined by the LME-MCO's internal tracking system.

If you have any questions, please contact Deb Goda at deborah.goda@dhhs.nc.gov.

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