

**North Carolina** **Department of Health and Human Services**

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| Tel 919-733-7011 Fax 919-508-0951  | Robin Gary Cummings, M.D.  |
| Courtney M. Cantrell, Ph.D.  | Deputy Secretary for Health Services  |
| Director  **MCO Communication Bulletin #J123**   | Director, Division of Medical Assistance  |
| Date: March 3, 2015  To: LME-MCOs   |   |
| From: Mabel McGlothlen, LME System Performance Team Leader, DMH/DD/SAS, and Kathy Nichols, Lead Waiver Program Manager, Contracts Section, DMA  Subject: 2014 DMH/DD/SAS Mental Health and Substance Abuse Consumer Perception of Care  Report Enclosed please find the 2014 Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (DMH/DD/SAS) Mental Health and Substance Abuse Consumer Perception of Care Report. This report is also available on the [DMH/DD/SAS](http://www.ncdhhs.gov/mhddsas/) and [DMA](http://www.ncdhhs.gov/dma/) websites. If you have questions regarding this report, please send them via electronic mail to: contactdmhquality@dhhs.nc.gov. *Previous bulletins can be accessed at: http://jtcommunicationbulletins.ncdhhs.gov/* |

 Cc: Robin Gary Cummings, M.D., DMA

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