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LME-MCO Communication Bulletin #166

Date: October 26, 2015

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Program Manager, Behavioral Health Section, DMA and Mabel McGlothlen, IDD, TBI, and System Performance Section Chief, DMH/DD/SAS

Subject: Taxonomies

This bulletin provides guidance to LME-MCOs on taxonomy code requirements for claims to adjudicate to PAID status in NCTracks.

In order for LME-MCO Medicaid encounter claims to adjudicate to PAID status in NCTracks, provider taxonomy codes reported on the encounter claims must match those recorded in NCTracks. If they do not match, there are several options:

- The LME-MCO may choose to deny the claim and request that a claim with the appropriate taxonomy be submitted.
- If NCTracks does not currently have the correct taxonomy codes on record, the provider may initiate the Manage Change Request application in the provider portal to add the correct taxonomy.
- If the LME-MCO documents what the appropriate taxonomy code should be, they may replace the incorrect taxonomy reported by the provider on the claim to the LME-MCO with the appropriate taxonomy for the provider when the LME-MCO creates and submits the encounter claim to NCTracks.

CSR 1864 is scheduled for implementation in early 2016, and will enable LME-MCOs to add a new provider taxonomy code, address, and the plus four to an existing zip code using the provider batch update process.

Once the LME-MCO verifies that the NCTracks system has the correct taxonomy codes for the provider on record, the LME-MCO must ensure that encounter claims have the necessary information required to adjudicate to PAID status. When a provider sends a claim to the LME-MCO adjudication system, and the taxonomy is not

accepted by NCTracks or does not match what is on file for the provider in NCTracks, the LME-MCO should work with the provider to ensure the appropriate taxonomy is submitted on future claims.

If you have questions, please contact Adolph Simmons, Jr. at 919-855-4357 or Adolph.simmons@dhhs.nc.gov.

Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>

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