



## North Carolina Department of Health and Human Services

Pat McCrory  
Governor

Richard O. Brajer  
Secretary

Division of Mental Health, Developmental  
Disabilities and Substance Abuse Services  
3001 Mail Services Center  
Raleigh, North Carolina 27699-3001  
Tel 919-733-7011 Fax 919-508-0951  
Courtney M. Cantrell, Ph.D.  
Director

Division of Medical Assistance  
2501 Mail Services Center  
Raleigh, North Carolina 27699-2501  
Tel 919-855-4100 Fax 919-733-6608  
Dave Richard  
Deputy Secretary for Medical Assistance

### LME-MCO Communication Bulletin #J187

Date: March 21, 2016

To: LME-MCOs

From: Kathy Nichols, Behavioral Health Manager, Behavioral Health Section, DMA and Mabel McGlothlen, LME-MCO System Management Section Chief, DMH/DD/SAS

Subject: EPSDT and Due Process Requirements for 1915(b)(3) Services

The bulletin informs LME-MCOs of EPSDT and due process requirements for 1915(b)(3) services. This builds on Communication Bulletin #J174 – Due Process Requirements from December 14, 2015.

For children, EPSDT applies to the following 1915(b)(3) services:

- Personal Care/Individual Supports
- Psychosocial Rehabilitation/Peer Supports
- Community Guide
- Transitional Living Skills; and
- Intensive Recovery Support.

1915(b)(3) services are subject to Medicaid due process in the same manner as other Medicaid services provided under the Waiver.

DMA released the attached revised Notice of Action letters, Reconsideration Request Review Form and Instructions, Notice of Resolution; and State Fair Hearing Form and Instructions by email on February 1, 2016. These documents should also be used to notify beneficiaries of a managed care action and due process related to a 1915(b)(3) service request.

Please contact Beverly Bell at 919-855-4321 or [Beverly.Bell@dhhs.nc.gov](mailto:Beverly.Bell@dhhs.nc.gov) if you have questions.

*Previous bulletins can be accessed at: <http://jtcommunicationbulletins.ncdhhs.gov/>*

Cc: Dave Richard, DMA  
Dale Armstrong, DHHS  
DMA Leadership Team  
DMH/DD/SAS Leadership Team  
Mary Hooper, NCCCP