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LME-MCO Communication Bulletin #J237

Date: March 9, 2017

To: LME-MCOs

From: Mabel McGlothlen, Team Leader for System Performance and Project Management, DMH/DD/SAS and Deb Goda, Behavioral Health Unit Manager, Community Based Services, DMA

Subject: Clarification of Joint Communication Bulletin #J215 and Reporting Requirements for Transition to Community Living Initiative (TCLI) Population Adverse Events and Personal Outcomes

This bulletin amends Joint Communication Bulletins [#J209](#), distributed July 13, 2016, and [#J215](#), distributed September 2, 2016, regarding LME-MCO adverse events and personal outcomes reporting for the Transitions to Community Living Initiative (TCLI) Special Healthcare Population.

LME-MCOs are expected to have written policy and robust Quality Assurance and Performance Improvement (QAPI) procedures to address adverse events for the TCLI population, and to ensure required reporting to the NC Incident Response Improvement System (IRIS), if applicable, is completed within the established timeframe per Department of Health and Human Services (DHHS) guidelines (see Incident Response and Reporting Manual, February 2011).

Additional monthly reporting to the Division of Mental Health, Developmental Disabilities and Substance Abuse Services or the Division of Medical Assistance regarding QAPI reviews conducted by LME-MCOs is not required. Further guidance on reporting of personal outcomes referenced in the August 23, 2012 settlement agreement between the United States and North Carolina (Section III.G.3.g) will be provided by DHHS Secretary's Office TCLI staff.

Please contact Lisa Haire with questions at lisa.haire@dhhs.nc.gov or 919-715-7011.

Previous bulletins can be accessed at:

<http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

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