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LME-MCO Communication Bulletin #J240

Date: March 16, 2017

To: LME-MCOs

From: Deb Goda, Behavioral Health Unit Manager, Community Based Services, DMA and Mabel McGlothlen, Team Leader for System Performance and Project Management, DMH/DD/SAS

Subject: Medicaid Enrollment of New Behavioral Health Providers in NCTracks

Effective **July 1, 2017**, Medicaid behavioral health providers requesting an initial enrollment through LME-MCOs must be directed to NCTracks. These providers will be **new** to the LME-MCO network and do not have an active enrollment record in NCTracks. LME-MCOs will no longer enroll these Medicaid providers and transfer enrollment information through the Provider Upload process.

The current Provider Upload process will be modified prior to July 1, 2017. Prepaid Inpatient Health Plans (PIHPs) will no longer use the Provider Upload process to enroll new Medicaid providers in NCTracks. The Division of Medical Assistance (DMA) is updating the procedure for LME-MCOs to receive enrollment files from NCTracks.

Enrollment in NCTracks will generate three changes for new providers:

- 1) A state-mandated application fee of \$100 will be charged to Medicaid providers for all initial enrollments and reverifications. The Affordable Care Act (ACA) application fee of \$560 may be charged to some providers. For additional information about the ACA fee, please visit: <https://www.nctracks.nc.gov/content/public/providers/faq-main-page/faqs-for-ACA-application-fee.html>
- 2) State-mandated online training is required for all initially enrolling NC Medicaid and Health Choice providers. This training is online and provided through the Department of Health and Human Services (DHHS) contracted vendor, Public Consulting Group (PCG).

- 3) Medicaid providers in some risk categories are subject to site visits as required by 42 CFR §455.432. and fingerprint based criminal background checks (42 CFR §455.434 Criminal Background Checks).

Further communication for state-funded providers will be forthcoming from the Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS).

Reverification of all behavioral health providers in NCTracks

Effective July 1, 2018, Medicaid behavioral health providers currently enrolled in NCTracks will be required to complete reverification/re-credentialing to update existing NCTracks enrollment records. This is required in response to 42 CFR 438.608(b), which refers to provider screening and enrollment requirements for all states participating in the Medicaid waiver program. During the next 12 months, we will be working with CSRA, DHHS Enrollment Vendor and Fiscal Agent to streamline the reverification process.

For questions regarding the new Medicaid and CHIP Managed Care Final Rule visit:

<https://www.medicaid.gov/medicaid/managed-care/guidance/final-rule/index.html>

For questions about this bulletin, please contact DMA Provider Services at 919-855-4050.

Previous bulletins can be accessed at:

<http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

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