

North Carolina Department of Health and Human Services

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LME-MCO Communication Bulletin #J263

Date: August 29, 2017

To: LME-MCOs

From: Deb Goda, Behavioral Health Unit Manager, DMA

Mabel McGlothlen, Team Leader for System Performance and Project Management,

DMH/DD/SAS

Subject: Job Aid Available in SkillPort for Behavioral Health Providers

This bulletin is an update to <u>Joint Communication Bulletin #240- "Medicaid Enrollment of New Behavioral Health Providers in NCTracks.</u>" Effective July 1, 2017, Local Management Entities-Managed Care Organizations (LME-MCOs) no longer enroll new Medicaid providers.

New behavioral health providers requesting Medicaid enrollment must contact the LME-MCO(s) to initiate a contract to do business as a member of the LME-MCO's provider network, and must submit an enrollment application for processing through NCTracks.

For assistance, the job aid *Enrollment Process for Behavioral Health Providers* is available in the secure **Provider Portal**:

- 1. Select the Provider Training icon
- 2. Select the Catalog icon
- 3. Select the Provider Training Folder
- 4. Select User Guides (reference library)
- 5. Select Reference Documents

For more information regarding the change to Medicaid Behavioral Health Provider Enrollment, please refer to the June 23, 2017, announcement.

For questions regarding this bulletin, please contact DMA Provider Services at 919-855-4050.

Previous bulletins can be accessed at http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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