



## North Carolina Department of Health and Human Services

Roy Cooper  
Governor

Mandy Cohen, MD, MPH  
Secretary

Division of Mental Health, Developmental  
Disabilities and Substance Abuse Services  
3001 Mail Services Center  
Raleigh, North Carolina 27699-3001  
Tel 919-733-7011 Fax 919-508-0951  
Jason E. Vogler, Ph.D.  
Senior Director

Division of Medical Assistance  
2501 Mail Services Center  
Raleigh, North Carolina 27699-2501  
Tel 919-855-4100 Fax 919-733-6608  
Dave Richard  
Deputy Secretary for Medical Assistance

### LME-MCO Communication Bulletin #J264

Date: September 1, 2017

To: LME-MCOs

From: Mabel McGlothlen, Team Leader for System Performance and Project Management,  
DMH/DD/SAS  
Deb Goda, Behavioral Health Unit Manager, DMA

Subject: 2017-2018 National Core Indicators

This bulletin informs LME-MCOs about North Carolina's participation in the 2017-2018 National Core Indicators (NCI) project. NCI is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

The project uses standard developmental disabilities service system outcome measures, allowing for comparison across participating states. Results are published on the HSRI website at [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org). National Core Indicators data are obtained from several sources and survey instruments developed by HSRI.

The Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (DMH/DD/SAS) has collected information from case managers, service providers, advocates and individuals with intellectual disabilities through the face-to-face Adult Consumer Surveys for the last 15 years, and from consumer families and guardians through mailed family surveys for nine years.

Last year, approximately 650 North Carolinians with intellectual disabilities participated in the 2016-2017 face-to-face Adult Consumer Survey. Family members and guardians of nearly 800 children and adults completed family surveys.

As in previous years, we anticipate that October through December will be active planning months, and that face-to-face surveys will begin in January 2018. To assist LME-MCOs with NCI project requirements, the DMH/DD/SAS will host a series of informational calls and training webinars this fall. Later this month, the DMH/DD/SAS will contact your NCI Project Coordinators and begin sending planning information for the 2017-2018 project.

We appreciate your participation in the NCI project. The energy and effort you and your staff expend play a key role in its success. If you have any questions, please contact Karen Feasel at 919-715-2270 or [karen.feasel@dhhs.nc.gov](mailto:karen.feasel@dhhs.nc.gov).

Previous bulletins can be accessed at <http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>.

Cc: Dave Richard, DMA  
Jason Vogler, Ph.D., DMH/DD/SAS  
Stephanie Gilliam, DHR  
Dale Armstrong, DSOHF  
DMA Leadership Team  
DMH/DD/SAS Leadership Team  
Mary Hooper, NCCCP