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MCO Communication Bulletin #J268

Date: October 4, 2017
To: LME-MCOs
From: Lisa Haire, Assistant Director, Quality Management and Operations, DMH/DD/SAS and Deb
Goda, Behavioral Health Unit Manager, DMA
Subject: Reporting of DHHS Performance Measures

The purpose of this bulletin is to request the continued reporting of DHHS Performance Measures through state
fiscal year 2017-2018.

LME-MCO staff and DHHS continue to work diligently to ensure that claims and encounters submitted to
NCTracks are accurate and complete and performance measures reports generated are valid. Until the remaining
issues are fully resolved, DHHS requests that LME-MCOs continue to report the quarterly and annual data for
Medicaid and State-funded performance measures during state fiscal year 2017-2018 according to the schedules
below.

Quarterly Medicaid and State Performance Measures Reporting Schedule:

Table with 2 columns: Report Due Date, Measurement Period. Rows include dates like Friday, November 17, 2017 and periods like Apr - Jun 2017.

Annual Medicaid 1915b Waiver Performance Measures Reporting Schedule:

Table with 2 columns: Report Due Date, Measurement Period. Row includes Friday, November 17, 2017 and July 2016 - June 2017.

As you are aware from ongoing planning discussions, DMH/DD/SAS and DMA will calculate the performance measures that involve potential penalties using administrative data (claims, encounters, and HEARTS extracts in the CDW). LME-MCOs will not need to submit self-reports for those measures. If there are any changes to this process due to issues with the validation of encounters we will notify you prior to the report due date.

To facilitate reporting, please use the reporting templates attached to this memo for reports with measurement periods within state fiscal year 2017-2018. The DMH/DD/SAS report template has been updated to reflect county changes for Trillium Health Resources and Eastpointe and uninsured estimates for SFY2018. The DMA report template reflects LME-MCOs and counties for SFY2017.

DHHS will use the data reported to monitor system performance and ensure data integrity. Once encounter data issues are resolved and performance measures reports obtained from NCTracks are validated, we will discontinue requirements for LME-MCOs to report any data that DHHS staff can pull directly from the NCTracks system. Thank you for your assistance.

Please refer questions to the DMH/DD/SAS Quality Management Section at ContactDMHQuality@dhhs.nc.gov or 919-733-0696.

Previous bulletins can be accessed at <https://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

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