



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Mental Health,
Developmental Disabilities and
Substance Abuse Services

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Assistance

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LME-MCO Communication Bulletin J288

Date: June 13, 2018

To: Local Management Entities/ Managed Care Organizations (LME-MCOs)

From: Lisa Haire, Associate Director, Quality Management and Operations,
DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, Division of Medical Assistance

Subject: Changes to NC-TOPPS interview items

Attached please find three documents with specific changes to North Carolina – Treatment Outcomes and Program Performance System (NC-TOPPS) interview items. Changes are effective beginning July 1, 2018 and will be incorporated into the web-based system. Interview changes include:

- Education
 - Added item about an Individualized Education Program (IEP)
 - Revised types of educational programs
 - Included separate item for General Educational Development (GED)
 - Added a response choice for employed and in school
- Community changes
 - Clarified housing options
 - Added information about restraining orders
 - Revised wording for needs related to disabilities
 - Added response for food insecurity, supply
- Recovery follow up and ADATC
 - Added items about Medication-Assisted Treatment (MAT)
- Consumer signature is no longer required on submitted NC-TOPPS interviews to accommodate providers with electronic health records.

If you have questions, please contact the NC-TOPPS Help Desk at 919-515-1310 or Carol Potter at Carol.Potter@dhhs.nc.gov or 919-733-0696.

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www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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