



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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Intellectual/Developmental Disabilities

LME-MCO Joint Communication Bulletin # J321

Date: March 15, 2019

To: Local Management Entities/ Managed Care Organizations (LMEs-MCOs)

From: Lisa Haire, Assistant Director, Quality Management and Operations,
DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, NC Medicaid

Subject: 2018 MH/DD/SAS Mental Health and Substance Use Services Consumer
Perceptions of Care Report

Enclosed please find the 2018 MH/DD/SAS Mental Health and Substance Use Services
Consumer Perceptions of Care Report.

The report will also be posted on the [Consumer Perceptions of Care](#) web page.

Please send any questions about this report to contactdmhquality@dhhs.nc.gov, or contact
the DMH/DD/SAS Quality Management Section at 919- 733-0696.

Previous bulletins can be accessed at:

www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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