



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J352

Date: Dec. 20, 2019

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Matt Herr, Assistant Director for System Performance, DMH/DD/SAS
Deb Goda, Behavioral Health Manager, NC Medicaid

Subject: SFY 2020 Network Adequacy and Accessibility Analysis Requirements for North
Carolina LME-MCOs

This bulletin provides Local Management Entities-Managed Care Organizations (LME-MCOs) with requirements for the SFY 2020 LME-MCO Network Adequacy and Accessibility Analysis, previously called the Gaps and Needs Analysis.

The requirements provide a standardized process and reporting format for assessment and analysis in accordance with North Carolina Department of Health and Human Services (DHHS) performance contracts with LME-MCOs.

Attached to this bulletin is the “2020 Community Mental Health, Substance Use and Developmental Disabilities Services Network Adequacy and Accessibility Analysis Requirements for North Carolina LME/MCOs.” A webinar will be conducted in January 2020, details to follow. Please submit questions you would like answered during the webinar to contactdmhquality@dhhs.nc.gov by Jan. 6, 2020.

The deadline for submitting the report is **Wednesday, July 1, 2020**. Submit reports to the Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMH/DD/SAS) and the Division of Health Benefits (NC Medicaid) at contactdmhquality@dhhs.nc.gov and Medicaid.DHB.LME-MCO.Contracts@dhhs.nc.gov.

DMH/DD/SAS and NC Medicaid staff will jointly review the information submitted and provide the LME-MCO with a written response. DHHS will use the information to inform the NC Legislature and public of our progress, challenges, and upcoming needs and to guide DHHS identification of future priorities.

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**DIVISION OF MENTAL HEALTH, DEVELOPMENTAL
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Understanding network adequacy and accessibility at the local and state levels is critical for maintaining effective, viable service systems that balance need with capacity and resources. DMH/DD/SAS and NC Medicaid appreciate the time and effort taken to conduct the needs assessment and gaps analyses. If you have questions, please contact Jennifer Bowman at jennifer.bowman@dhhs.nc.gov, or Deb Goda at deborah.goda@dhhs.nc.gov.

Previous bulletins can be accessed at: <https://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

cc: Kody Kinsley, Behavioral Health & I/DD
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NC Medicaid Leadership Team
DMH/DD/SAS Leadership Team

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