



STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

MEETING Minutes

Date: Wednesday, 2/9/2022 **Time:** 9:00 am-3PM

Location: Hybrid Meeting

Replay the Meeting: URL Password:

MEETING CALLED BY	April DeSelms, Chair
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TYPE OF MEETING	Public Meeting
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ATTENDEES

COMMITTEE MEMBERS

IN ATTENDANCE		ABSENT	
NAME	AFFILIATION/CATCHMENT AREA	NAME	AFFILIATION/CATCHMENT AREA
Jessica Aguilar	Partners		
Jean Andersen	Partners		
Janet Breeding	Partners (call-in)		
Heather Johnson	MCO?		
Johnnie Thomas	Alliance		
Bob Crayton	Vaya		
April DeSelms	Eastpointe		
Crystal Foster	Trillium		
Kenneth Brown	Alliance		
Ricky Johnson	Trillium (Call-in)		
Pat McGinnis	Vaya (on call w Stacey Sorrels)		
Susan Monroe	Vaya (on call w Stacey Sorrels)		
Lorraine Washington	Eastpointe		
Brandon Wilson	Vaya		
Dreama Wilson	Vaya (Call-in)		

GUESTS

NAME	AFFILIATION/CATCHMENT AREA	NAME	AFFILIATION/CATCHMENT AREA
Stacy Sorrels	VAYA	Janet Sowers	Partners
Doug Wright	Alliance	Jennifer Madison	
Emily Whitmore		Jennifer Munch	
Christina Dupuch	VAYA rep	Tom Gray	Partners
Annette Smith	Wake CFAC	Chelsea Allen	Vaya
Laura Kehle		Benita Purcell	Vaya
Manoa D.			
John Weeks	Partners		
Deborah Hendren	Vaya		
Jennifer Munch			
Vanessa Brumfield	VAYA		



STAFF			
NAME	AFFILIATION	NAME	AFFILIATION
Secretary Kinsley	NCDHHS	Brandon Rollings	DMHDDSAS- CE&E
DS Richard	DHB- NC Medicaid	Stacey Harward	DMHDDSAS- CE&E
Christian Baumann	DMH DD SAS	Wes Rider	DMHDDSAS- CE&E
		ShaValia Ingram	DMHDDSAS- CE&E
		Suzanne Thompson	DMHDDSAS- CE&E

1. Consent Agenda & Approval of Minutes

Discussion	Agenda approved Lorraine Washington motioned, and Bob Crayton 2 nd with some additions December Minutes: approved with corrections- Lorraine Washington Motioned and Bob Crayton 2 nd January Minutes: Approved with corrections – Lorraine Washington Motioned and Jean Anderson 2 nd		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Distribute and post minutes to the website	Stacey Harward		

2. Public Comment

Discussion	<p>Annette Smith and Anna Cunningham letter to legislature was read re Medicaid Transformation. Letter attached to min. discussion on if SCFAC wanted to support letter and voted to support letter - Janet Breeding motioned and Lorraine Washington 2nd that the letter be supported by the SCFAC. During discussion, it was clarified that the SCFAC would write a letter of their own but also appear as signers of this letter asking for the legislature to re start the Joint Legislative Committee. Pat McGinnis asked if Peer support would be included in the letter – the Letter is to request that the committee be restarted – Legislative oversight committee for MH.</p> <p>Frank Messina’s emailed about Legislative day – when 5/4 – And as CFAC’s move forward how are they adding in the TBI populations to their CFAC, if they are- members discussed how their CFAC’s are moving forward with adding the TBI</p> <p>Bob Crayton – Legislative Breakfast – they have lots of tickets still available 2/26 date of breakfast – providing 6 tickets per CFAC for members to attend.</p>
	<p>Phone participant – there is concern among the EOR community that the state has approved a one-time bonus for direct care professionals, but they are omitting EOR Staff from this bonus which makes no sense as they are in harms way as much as anyone, so this is becoming a great area of concern as it is setting apart EOR Staff from other direct care professionals</p> <p>Annette Smith commented that these are federal funds the Federal Government has stipulated that these funds be only provided to Medicaid providers and Self-Directed staff are not considered as legal Medicaid providers this decision was made at the Federal level not the state</p>



	<p>Dream Wilson- commented she has an EOR, and she is hearing from the fiduciary agency that they cannot provide the funds to her worker, and this is causing a lot of emotion and it is not fair. She has contacted DHHS and others but there has been no definitive answer</p> <p>Jean added that the State has changed the direction so that staff (office staff) would be included but the oversight is that some employees have worked for 2 companies, and they are eligible for 2 bonuses others who have switched providers have not received the bonus and this is causing additional problems. Much further discussion.</p> <p>Suzanne Thompson stated that anyone with EOR concerns may email those concerns to her, and she will forward them to the appropriate person at DHHS.</p> <p>Lynn Martin- has requested meeting with Medicaid and they have not been able to get a meeting – would like to have help with getting an audience</p> <p>Suzanne has sent D. Farrington and email to find out who the correct person is to reach out to</p>
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Action Items	Person(s) Responsible	Deadline
Anyone with Employer of Record concerns may email them to Suzanne Thompson		

Hope 4 NC & Hope 4 Healers

Speaker: Christina Buamann

Disaster Coordinator

Organization NC DHHS DMH DD SAS

Discussion	<p>Hope 4 NC & Hope 4 Healers Spoke about the Crisis Counseling program which is strength based and provides support, screening, education, and linkage.</p> <p>Are there enough resources that Hope4 NC can refer people to? CB- She feels that they do have enough resources</p> <p>When someone calls Hope 4NC do they can they make referrals to other agency's (closed loop system) – CB will get in touch with Brandon Wilson to discuss further</p> <p>As we prepare for future disasters do we set up prior to the incident? Division is one of many partners in SERT – State and Local governments must respect boundaries and Local has to invite state in.</p>
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Conclusions	Power point is attached to min.
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Action Items	Person(s) Responsible	Deadline

1. By-Law revisions discussion

Discussion	By-laws with proposed revisions had been distributed to members prior to the meeting. Discussion about continuity of language with substance use disorder rather than Substance Abuse Disorder and adding TBI consistently through the document.
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Conclusions	
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Action Items	Person(s) Responsible	Deadline
CEE Team will review the document and make recommendations re consistent use of language to describe the service category's (MH, IDD, SUD, TBI)	Suzanne Thompson	

2. DHB update Medicaid and Managed Care update

Debra Farrington



Discussion	Joint Legislative Oversight Committee on Medicaid will meet next week. Those of you who have had accessed this meeting before will be able to access the meeting either in person or virtually.		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Power point attached			

3. Division update

Director Deepa Avula

Organization DMH DD SAS

Discussion	<p>DMH Update: Renee Radar and Sarah Waleed are serving as an interim AD's. The Division is committed to stakeholder engagement and consumer and family voice. Tailored Plan launch delayed until the end of the calendar year. Looking to provide more innovation in how we use our dollars. We need more community based and crisis services. Launch of Child Division. She then took questions from the audience. Crystal Foster asked what the best way is to contact DeDe and Sarah Walleed. She had reached out but has not gotten a response. Director Avula asked Suzanne to coordinate a response by the end of the week. Annette Smith asked about Maya's position. Maya Lewis position has been posted and we are working to fill that as soon as possible.</p>		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Meeting with DeDe S. and Sarah W. for Crystal F.	Suzanne Thompson		

Consolidation Update

Brian Ingraham

VAYA CEO

Discussion	<p>CEO Ingraham spoke. Provided the group with contact information so that if the group had any additional questions they could reach out to Brian and his team so that they can answer them described the amount of community outreach that VAYA did to assist the counties that would be transitioning to VAYA. Vaya will have 31 counties and had several issues that they would have to address one being governance across the different counties- they have ended up with 4 regions in the VAYA catchment area- it assisted in the development of the board and structure for the regions. 4 regions will be the building blocks to develop the regional boards and then to the governing boards – this is the way to ensure that the community will have input and as VAYA develops – VAYA Board decided that they wanted 4 CFAC members on the board. Also heard from Rhonda Cox and Stacey Sorrels.</p>		
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	<p>Pat M. thanked Stacy S. and her team for all the support that they provide to the CFAC Jessica A. – how are you prepared to interact with those whose first language is not English – Vaya- they have to provide information in Spanish, and they are hiring bilingual employees Jessica A – I am looking at your website and she does not see any information to those that do not speak English or any easy way to access the information online in Spanish. VAYA – Rhonda will look into it and see what they can do and that it is something that we need to make sure that there is easy access to all information</p>	
Conclusions	PowerPoint will be shared with the SCFAC—Power Point has been attached to the Min	
Action Items	Person(s) Responsible	Deadline

Healthy Opportunities

Amanda Van Vleet

Discussion	<p>Provided an update on their polit projects – goal to integrate non-medical services into the Medicaid program waiver to assist in improving lives and health of the consumers - trying to do this in a way that the programs will be stainable after the polit programs.</p>	
Conclusions		
Action Items	Person(s) Responsible	Deadline
PowerPoint attached to min		
<p>Reviewed last years legislative talking points for Legislative day - Some discussion afterwards. Stacey Harward went over some of the decisions made during today’s meeting.</p> <p>The meeting adjourned at 2:15. The Committee breakout groups did not meet.</p>	<p>Medicaid expansion- talking point Expand the TBI waiver to all counties Joint over site committee for MHDDSUD</p> <p>Discussion on virtual or in person or both – you are able to meet in person if the legislators are in their office, then you can meet them in person but if you feel uncomfortable with that you can meet virtually</p>	