



**North Carolina Medicaid & NC Health Choice
March and April 2016**

**NC Medicaid Reform Plan
Waiver Application Overview**





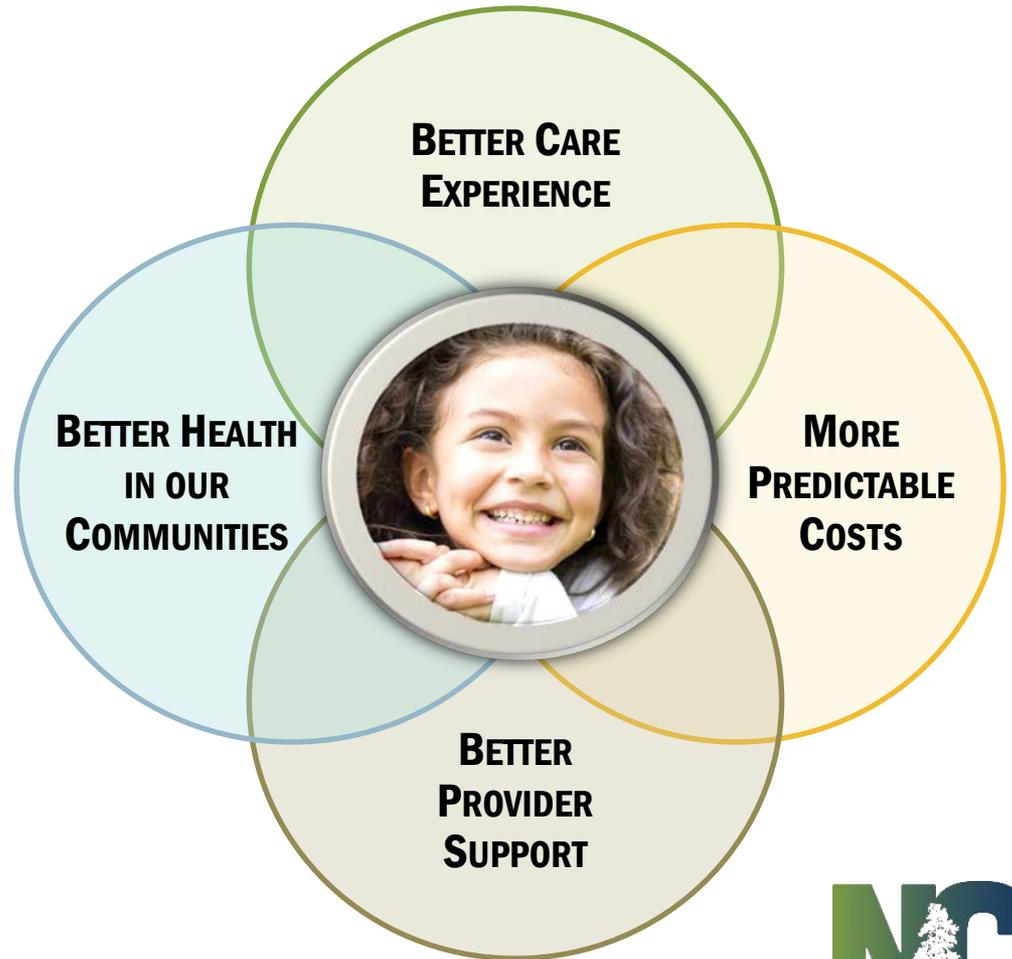
North Carolina: A history of innovative health care solutions

- Primary care medical home
- Rural health
- Behavioral health
- Telemedicine/telepsychiatry
- Specialty care and integration
- Workforce investments
- Local health departments
- Vested providers

Medicaid Reform: A North Carolina Solution

Medicaid & NC Health Choice Reform is about People

- Better health in our communities: **Quality of life**
- Better care experience: **Quality of care**
- Better engagement & support for providers
- More predictable costs



Key to a North Carolina Solution: Listen & Involve

- Beneficiaries and families
 - Caregivers
 - Advocacy groups
 - Primary care doctors
 - Independent practices
 - Hospitals
 - Clinicians
 - Specialists
 - Nurses
 - Nursing facilities
 - Hospices
 - Health education centers
 - County Social Services
 - Medicaid employees
 - Health care systems
 - Local health departments
 - Health care associations
 - LME-MCOs*
 - CAP/C & CAP/DA** providers
 - Agencies for children & families
 - Clinics
 - Pediatricians
 - Community health centers
 - Insurance companies
 - County commissioners
- And more...

* Local Management Entities-Managed Care Organizations

** Community Alternative Programs for Children and for Disabled Adults



About Medicaid Section 1115 Waivers

- Federal government allows states to apply for changes to their Medicaid programs to try new approaches
- A “waiver” waives certain federal requirements
- NC Medicaid reform is a “Section 1115” waiver, named after a section of the Social Security Act
- Our NC Medicaid reform Section 1115 waiver application is a “proposal” until it is approved by the federal government
- Only the federal government can approve a Section 1115 waiver application



Medicaid Reform: A North Carolina Solution

3/1/16

Draft
waiver

**3/7/16 -
4/18/16**

Public
comment

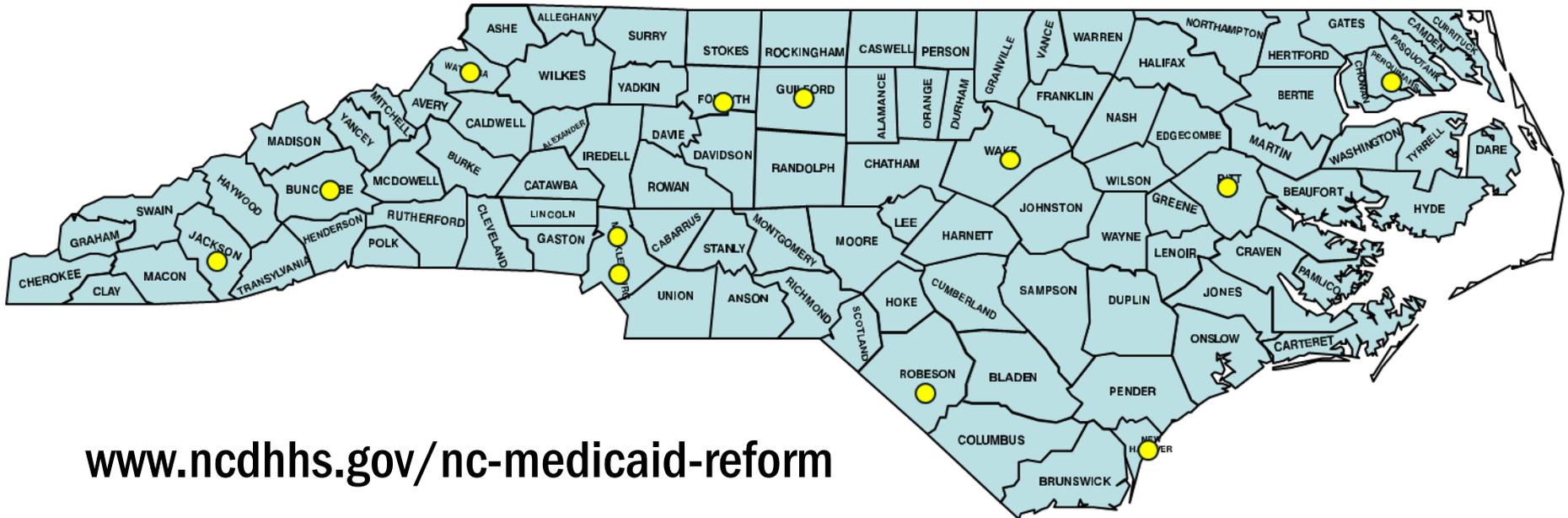
6/1/16

Submit
updated
waiver

**Continue to
LISTEN & INVOLVE**



12 Public Hearings: Schedule & Locations



www.ncdhhs.gov/nc-medicaid-reform

March 30 – Raleigh, 6–8 p.m.

March 31 – Monroe, 2–4 p.m.*

March 31 – Huntersville, 6:30–8:30 p.m.

April 5 – Sylva, 4–6 p.m.

April 6 – Boone, 12–2 p.m.

April 6 – Asheville, 6:30–8:30 p.m.

April 7 – Greensboro, 6:30–8:30 p.m.

April 8 – Winston-Salem, 2–4 p.m.

April 13 – Wilmington, 6–8 p.m.

April 14 – Greenville, 2–4 p.m.

April 16 – Elizabeth City, 10–12 p.m.

April 18 – Pembroke, 3:30–5:30 p.m.

* Dial-in option available.

Draft NC Medicaid Reform Waiver: The Basics

WHAT WILL BE DIFFERENT

- Beneficiary choice of health plans
- Providers receive incentive payments for quality care goals
- Medicaid continues for parents with children in foster care

WHAT WILL STAY THE SAME

- Behavioral health services provided by LME-MCOs* (4 years after waiver implementation)
- Dental services
- Program of All-inclusive Care for the Elderly (PACE) services
- Enrollees in both Medicare and Medicaid (dual-eligibles)
- Local education agency services
- Child development service agencies
- Short-term eligibility groups (e.g., emergency-only services)

* Local Management Entities-Managed Care Organizations

North Carolina Medicaid Reform

Improving the quality of life for our most vulnerable citizens



1.9
million
people covered
by Medicaid



It's about You

- **Choice** – YOU choose a health plan and a physician that is right for you
- **More involvement** – YOU work with your health care providers to become healthier
- **Care is centered around YOU** – A community of health care professionals to improve your overall quality of life



Your Health Partners from Day One

BENEFICIARY

- Choose a health plan: 3 statewide and 2 regional
- Choose a primary care provider

ASSISTANCE

- Connect with plan enrollment assistance
- Review health plan options
- Find which health plans include desired providers
- Provide education on how to use chosen health plan

HEALTH PLAN

- Works with doctors to develop health care plan
- Works with beneficiary to identify additional services

North Carolina Medicaid Reform

Improving quality of life

80
thousand
providers



It's Also about You

- **Provider protections**
- **Standardized performance and quality measures across plans**
- **Practice support for quality improvement**
- **Workforce development in needed areas**

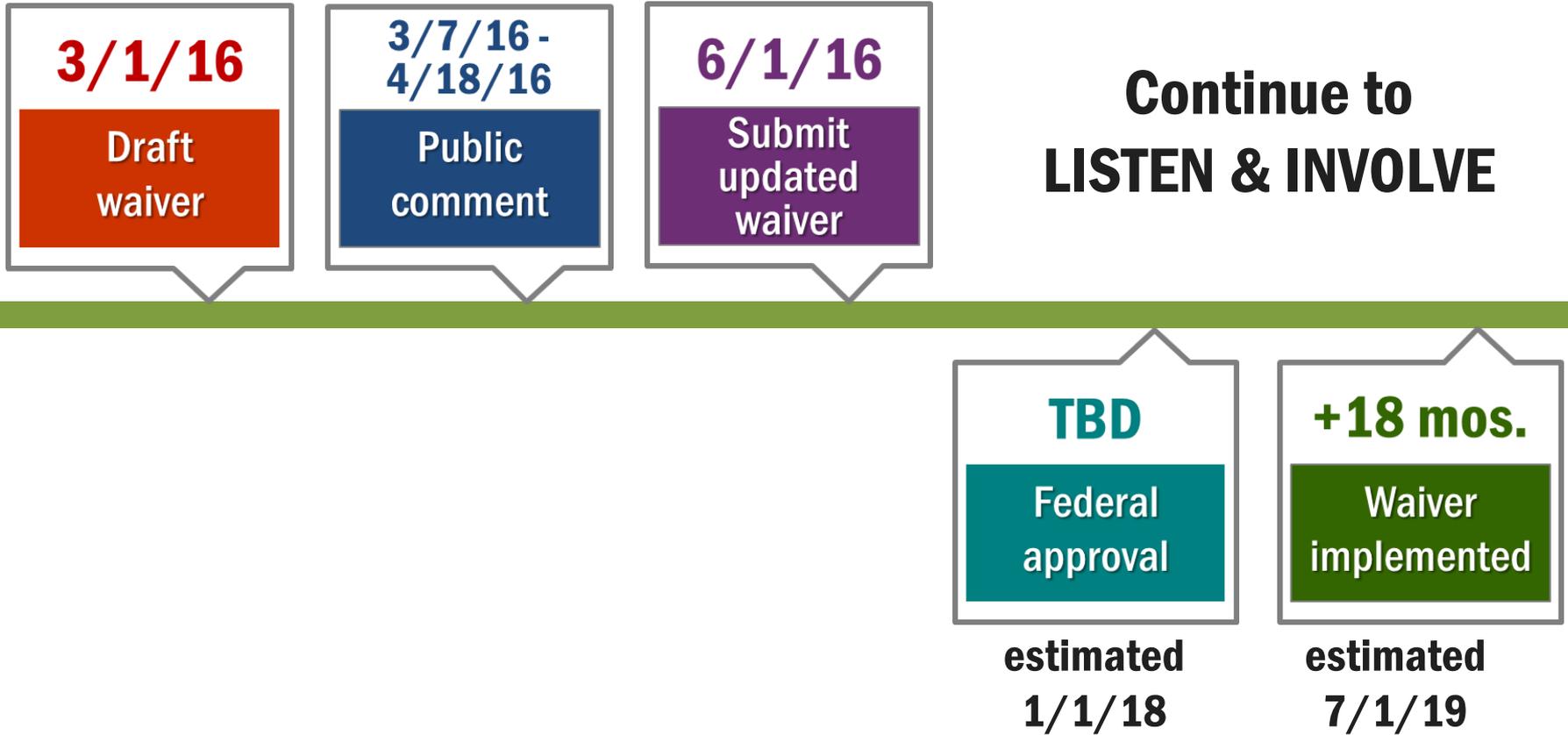


Budget Neutrality & Supplemental Payments

- Total spending must be budget neutral – costs under reform cannot exceed costs without reform
- North Carolina providers receive a significant amount of reimbursement through supplemental payments
- Reform plan is designed to ensure this critical funding is preserved
- Incentive payments may be available to providers that are successful at advancing key goals of reform
- Department will continue to involve providers on the design of incentive payment programs



Next Steps



Process may take 3-4 years

NC Medicaid Reform

1

**Medicaid reform is
a North Carolina solution**

2

**It's about people and the
health care professionals
who support them**

3

**Your input has been and
will continue to be valuable**



www.ncdhhs.gov/nc-medicaid-reform

COMMENT CARD

Fill out a comment card to be collected at the end of the public hearing

ONLINE

www.ncdhhs.gov/nc-medicaid-reform

BY MAIL

Division of Health Benefits
North Carolina Department of Health and Human Services
2501 Mail Service Center
Raleigh, NC 27699-2501

IN PERSON

Division of Health Benefits
North Carolina Department of Health and Human Services
101 Blair Drive
Raleigh, NC 27603

