



Appendices for MH/DD/SAS Community Systems Progress Report

Second Quarter SFY 2011-2012
October 1 – December 31, 2011

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Revised July 19, 2012

**Quality**
NC DMH/DD/SAS

These appendices are a companion document to the *Community Systems Progress Report*. Both the report and appendices are available on the Division's website at:

<http://www.ncdhhs.gov/mhddsas/statspublications/Reports/DivisionInitiativeReports/communitysystems/index.htm>

Appendix A contains the data tables for each Progress Indicator in the Report. Several indicators include county level data.

Appendix B contains a list of Local Management Entities (LMEs) and provides information on member counties, county and LME population, population density (persons per square mile) for each county, urban/rural designation, the number of persons and the percentage of county population enrolled in Medicaid.

Appendix C explains the formulas used for calculating each performance indicator.

Appendix D is included only when a report has been revised. It explains any revisions that have been made to the report.

Appendix A: Data Tables For Each Progress Indicator

| INDICATOR 1: SA Prevention and Early Intervention - Persons Completing "Selective" and "Indicated" Programs | | | | | | |
|--|----------------------------------|--|-----------------------------|-------------------------------------|---|--|
| LME | Program | Program Type (Selective/ Indicated) | Number Completed | Population (Ages 6 - 17) | Number Of Youth "At Risk" For SA | Percent Of "At Risk" Youth That Completed A Program |
| Alamance-Caswell | Project Alert | Selective | 4 | | | |
| | Total | | 4 | 27,763 | 3,314 | 0.1% |
| Beacon Center | I'm Special | Selective | 628 | | | |
| | Project Alert | Selective | 238 | | | |
| | Reconnecting Youth | Indicated | 46 | | | |
| | Total | | 912 | 42,011 | 5,003 | 18.2% |
| CenterPoint | Early Risers, Skills for Success | Indicated | 615 | | | |
| | Reconnecting Youth | Indicated | 215 | | | |
| | Total | | 830 | 85,923 | 10,257 | 8.1% |
| Crossroads | Early Risers, Skills for Success | Indicated | 275 | | | |
| | Reconnecting Youth | Indicated | 53 | | | |
| | Total | | 328 | 46,748 | 5,558 | 5.9% |
| Cumberland | Project Alert | Selective | | | | |
| | Project Towards No Drug Abuse | Selective | | | | |
| | Strengthening Families, 6-11 | Selective | | | | |
| | Teen Intervene | Selective | | | | |
| | Total | | 0 | 56,316 | 6,743 | 0.0% |
| Durham Center | Early Risers, Skills for Success | Indicated | 324 | | | |
| | Nurturing Parent Programs | Selective | 10 | | | |
| | Reconnecting Youth | Indicated | 543 | | | |
| | Strengthening Families, 10-14 | Selective | 52 | | | |
| | Total | | 929 | 37,530 | 4,518 | 20.6% |
| ECBH | I'm Special | Selective | | | | |
| | Project Alert | Selective | | | | |
| | Reconnecting Youth | Indicated | 448 | | | |
| | Total | | 448 | 88,913 | 10,622 | 4.2% |
| Eastpointe | All Stars | Selective | 76 | | | |
| | I'm Special | Selective | 31 | | | |
| | Project Alert | Selective | 97 | | | |
| | Project Towards No Drug Abuse | Selective | 9 | | | |
| | Total | | 213 | 50,494 | 6,035 | 3.5% |
| Five County | All Stars Junior | Selective | | | | |
| | Project Alert | Selective | | | | |
| | Project Towards No Drug Abuse | Selective | 21 | | | |
| | Total | | 21 | 38,342 | 4,575 | 0.5% |
| Guilford Center | Dare To Be You | Selective | 33 | | | |
| | Project Alert | Selective | 20 | | | |
| | Project Towards No Drug Abuse | Selective | 115 | | | |
| | Total | | 168 | 78,344 | 9,348 | 1.8% |

| INDICATOR 1: SA Prevention and Early Intervention - Persons Completing "Selective" and "Indicated" Programs | | | | | | |
|--|----------------------------------|--|-------------------------|---------------------------------|---|--|
| LME | Program | Program Type (Selective/ Indicated) | Number Completed | Population (Ages 6 - 17) | Number Of Youth "At Risk" For SA | Percent Of "At Risk" Youth That Completed A Program |
| Johnston | Positive Action | Selective | | | | |
| | Project SUCCESS | Selective | 74 | | | |
| | Total | | 74 | 32,824 | 3,933 | 1.9% |
| Mecklenburg | I'm Special | Selective | 61 | | | |
| | Keepin It Real | Selective | 67 | | | |
| | Parenting Wisely | Selective | | | | |
| | Project Towards No Drug Abuse | Selective | 177 | | | |
| | Storytelling for Empowerment | Selective | 40 | | | |
| | Strengthening Families, 10-14 | Selective | | | | |
| | Strengthening Families, 6-11 | Selective | | | | |
| | Total | | 345 | 152,805 | 18,372 | 1.9% |
| Mental Health Partners | Nurturing Parent Programs | Selective | | | | |
| | Project Towards No Drug Abuse | Selective | | | | |
| | Total | | 0 | 39,197 | 4,662 | 0.0% |
| Onslow-Carteret | Project Towards No Drug Abuse | Selective | 135 | | | |
| | Total | | 135 | 35,882 | 4,312 | 3.1% |
| Orange-Person-Chatham | Early Risers, Skills for Success | Indicated | 190 | | | |
| | Project Alert | Selective | | | | |
| | Reconnecting Youth | Indicated | 95 | | | |
| | Total | | 285 | 35,765 | 4,273 | 6.7% |
| Pathways | Project Alert | Selective | | | | |
| | Project Towards No Drug Abuse | Selective | | | | |
| | Strengthening Families, 6-11 | Selective | | | | |
| | Total | | 0 | 62,047 | 7,386 | 0.0% |
| PBH | I'm Special | Selective | 92 | | | |
| | Keepin It Real | Selective | | | | |
| | Project Towards No Drug Abuse | Selective | 149 | | | |
| | Total | | 241 | 136,651 | 16,333 | 1.5% |
| Sandhills Center | Hip Hop to Prevent | Selective | 6 | | | |
| | Project Towards No Drug Abuse | Selective | | | | |
| | Reconnecting Youth | Indicated | 129 | | | |
| | Total | | 135 | 94,391 | 11,292 | 1.2% |
| Smoky Mountain Center | Children in the Middle | Selective | | | | |
| | Project Venture | Selective | 151 | | | |
| | Total | | 151 | 73,868 | 8,786 | 1.7% |
| Southeastern Center | I'm Special | Selective | 9 | | | |
| | Project Towards No Drug Abuse | Selective | 6 | | | |
| | Staying Connected With Your Teen | Selective | 59 | | | |
| | Total | | 74 | 48,567 | 5,809 | 1.3% |
| Southeastern Regional | Strengthening Families, 6-11 | Selective | 17 | | | |
| | Total | | 17 | 44,314 | 5,278 | 0.3% |

| INDICATOR 1: SA Prevention and Early Intervention - Persons Completing "Selective" and "Indicated" Programs | | | | | | |
|--|-------------------------------|--|-------------------------|---------------------------------|---|--|
| LME | Program | Program Type (Selective/ Indicated) | Number Completed | Population (Ages 6 - 17) | Number Of Youth "At Risk" For SA | Percent Of "At Risk" Youth That Completed A Program |
| Wake | Positive Action | Selective | 40 | | | |
| | Project Alert | Selective | 173 | | | |
| | Dare To Be You | Selective | 30 | | | |
| | Project Towards No Drug Abuse | Selective | 206 | | | |
| | Strengthening Families, 6-11 | Selective | 40 | | | |
| | Strengthening Families, 10-14 | Selective | 16 | | | |
| | Total | | | 505 | 161,355 | 19,362 |
| Western Highlands Network | All Stars | Selective | 220 | | | |
| | Children in the Middle | Selective | 168 | | | |
| | Nurturing Parent Programs | Selective | 282 | | | |
| | Good Touch, Bad Touch | Selective | 27 | | | |
| | Parenting Wisely | Selective | 25 | | | |
| | Positive Action | Selective | 61 | | | |
| | Project Alert | Selective | 90 | | | |
| | Project Towards No Drug Abuse | Selective | 1 | | | |
| Total | | | 874 | 72,798 | 8,686 | 10.1% |
| Statewide | <u># LMEs</u> | | | <u>Percent of Total</u> | | |
| | 2 | All Stars | Selective | 296 | 4.4% | |
| | 1 | All Stars Junior | Selective | 0 | 0.0% | |
| | 2 | Children in the Middle | Selective | 168 | 2.5% | |
| | 2 | Dare To Be You | Selective | 63 | 0.9% | |
| | 4 | Early Risers, Skills for Success | Indicated | 1,404 | 21.0% | |
| | 1 | Good Touch, Bad Touch | Selective | 27 | 0.4% | |
| | 1 | Hip Hop to Prevent | Selective | 6 | 0.1% | |
| | 6 | I'm Special | Selective | 821 | 12.3% | |
| | 2 | Keepin It Real | Selective | 67 | 1.0% | |
| | 3 | Nurturing Parent Programs | Selective | 292 | 4.4% | |
| | 2 | Parenting Wisely | Selective | 25 | 0.4% | |
| | 3 | Positive Action | Selective | 101 | 1.5% | |
| | 11 | Project Alert | Selective | 622 | 9.3% | |
| | 1 | Project SUCCESS | Selective | 74 | 1.1% | |
| | 13 | Project Towards No Drug Abuse | Selective | 819 | 12.2% | |
| | 1 | Project Venture | Selective | 151 | 2.3% | |
| | 7 | Reconnecting Youth | Indicated | 1,529 | 22.9% | |
| | 1 | Staying Connected With Your Teen | Selective | 59 | 0.9% | |
| | 1 | Storytelling for Empowerment | Selective | 40 | 0.6% | |
| | 5 | Strengthening Families, 6-11 | Selective | 57 | 0.9% | |
| | 3 | Strengthening Families, 10-14 | Selective | 68 | 1.0% | |
| | 1 | Teen Intervene | Selective | 0 | 0.0% | |
| | | Total Selective Programs (20) | | 3,756 | 56.2% | |
| | | Total Indicated Programs (2) | | 2,933 | 43.8% | |
| | | Total Evidence-Based Programs (22) | | 6,689 | 1,542,848 | 184,457 3.6% |

| INDICATOR 1: SA Prevention and Early Intervention - Persons Completing "Selective" and "Indicated" Programs | | | | | | |
|--|----------------|--|-------------------------|---------------------------------|---|--|
| LME | Program | Program Type (Selective/ Indicated) | Number Completed | Population (Ages 6 - 17) | Number Of Youth "At Risk" For SA | Percent Of "At Risk" Youth That Completed A Program |

This indicator measures the percentage of youth (ages 6-17) that are "at risk" of having a substance abuse disorder that completed an evidence-based "Selective" or "Indicated" Substance Abuse Prevention Program during the measurement year.

Measurement Year: The moving one-year period ending the last day of the prior quarter (January 1, 2011 - December 31, 2011).

Selective Prevention Programs target individuals whose risk of developing substance abuse disorders is significantly higher than average (based on biological, psychological, or social risk factors).

Indicated Prevention Programs target high-risk individuals who are identified as having minimal but detectable signs or symptoms foreshadowing a substance abuse disorder.

Number Completed: Numbers completed are based on data entered in the North Carolina Prevention Outcome Performance System (NC-POPS). Programs without a number completed were approved for use by providers but no numbers were reported as completing during the measurement year.

Population Data: NC Office of State Budget and Management (OSBM), July 2011 Estimated Population: http://www.osbm.state.nc.us/demog/countytotals_singleage_2011.html. Last updated: 2/23/12. Downloaded: 4/24/12

Number Of Youth "At Risk": Calculated by multiplying the percent of youth (ages 6-17) in each LME by a prevalence factor selected from a review of the most recent available NC survey results from the National Survey on Drug Use and Health (NSDUH), available at the SAMHSA website: <http://oas.samhsa.gov/2k9state/Cover.pdf>, and the NC Youth Risk Behavior Survey (YRBS), available at the NC Healthy Schools website: <http://www.nchealthyschools.org/docs/data/yrbs/2009/middleschool/statewide/tables.pdf>. A number of results were considered, and two were selected to serve as proxy measures of the number of youth "at risk" for developing substance abuse.

For youth (ages 6-11), 13.6% of respondents (ages 11 or younger) to Question 25 of the NC YRBS 2009 Middle School Survey "ever had a drink of alcohol, other than a few sips". A smaller percentage reported using illicit drugs or tobacco in response to other questions. If data for these substances could be combined, the percentage "at risk" for all types of substance abuse may be higher.

For youth (ages 12-17), 10.29% of youth (ages 12-17) in NC have used illicit drugs in the past month, as reported in Table B.1 Illicit Drug Use in Past Month, by Age Group and State: Percentages, Annual Averages Based on 2008 and 2009 NSDUHs, published June 2011. Illicit drugs include nine categories of illicit drugs: marijuana/hashish, cocaine (including crack), heroin, hallucinogens, inhalants, and the nonmedical use of prescription-type pain relievers, tranquilizers, stimulants, and sedatives. This percentage does not include alcohol or tobacco use. If data for these substances could be combined, the percentage "at risk" for all types of substance abuse may be higher.

| INDICATOR 2: Timely Access to Care (Urgent Care) | | | | | | | | | | | |
|--|-------------------------------|--------------------------------|----------------------------------|--|---------------------------------|---|---------------------------------|---|---------------------------------|---|---------------------------------|
| LME | # Persons Requesting Services | Determined To Need Urgent Care | | Appointment Within 48 Hours - Provided | | Appointment Within 48 Hours Offered - Declined* | | Appointment Within 48 Hours Scheduled - No Show | | Appointment Within 48 Hours Scheduled - No Info If Kept | |
| | | # Persons | % of Persons Requesting Services | # Persons | % of Persons Determined To Need | # Persons | % of Persons Determined To Need | # Persons | % of Persons Determined To Need | # Persons | % of Persons Determined To Need |
| Alamance-Caswell | 282 | 34 | 12% | 20 | 59% | 2 | 6% | 1 | 3% | 5 | 15% |
| Beacon Center | 1,323 | 297 | 22% | 142 | 48% | 5 | 2% | 94 | 32% | 1 | 0% |
| CenterPoint | 2,825 | 356 | 13% | 303 | 85% | 0 | 0% | 50 | 14% | 3 | 1% |
| Crossroads | 2,310 | 892 | 39% | 812 | 91% | 3 | 0% | 75 | 8% | 2 | 0% |
| Cumberland | 731 | 211 | 29% | 210 | 100% | 0 | 0% | 1 | 0% | 0 | 0% |
| Durham Center | 1,306 | 190 | 15% | 149 | 78% | 35 | 18% | 6 | 3% | 0 | 0% |
| ECBH | 213 | 50 | 23% | 41 | 82% | 5 | 10% | 4 | 8% | 0 | 0% |
| Eastpointe | 1,969 | 460 | 23% | 308 | 67% | 0 | 0% | 114 | 25% | 38 | 8% |
| Five County | 1,235 | 94 | 8% | 94 | 100% | 0 | 0% | 0 | 0% | 0 | 0% |
| Guilford Center | 1,228 | 335 | 27% | 308 | 92% | 0 | 0% | 27 | 8% | 0 | 0% |
| Johnston | 558 | 105 | 19% | 95 | 90% | 0 | 0% | 7 | 7% | 0 | 0% |
| Mecklenburg | 1,474 | 657 | 45% | 636 | 97% | 0 | 0% | 2 | 0% | 16 | 2% |
| Mental Health Partners | 1,324 | 213 | 16% | 183 | 86% | 3 | 1% | 19 | 9% | 1 | 0% |
| Onslow-Carteret | 607 | 18 | 3% | 13 | 72% | 1 | 6% | 4 | 22% | 0 | 0% |
| Orange-Person-Chatham | 674 | 158 | 23% | 86 | 54% | 30 | 19% | 15 | 9% | 0 | 0% |
| Pathways | 1,352 | 363 | 27% | 339 | 93% | 9 | 2% | 9 | 2% | 2 | 1% |
| PBH | 1,643 | 156 | 9% | 149 | 96% | 0 | 0% | 1 | 1% | 3 | 2% |
| Sandhills Center | 443 | 108 | 24% | 83 | 77% | 7 | 6% | 18 | 17% | 0 | 0% |
| Smoky Mountain Center | 2,370 | 432 | 18% | 363 | 84% | 0 | 0% | 57 | 13% | 0 | 0% |
| Southeastern Center | 1,865 | 906 | 49% | 673 | 74% | 68 | 8% | 165 | 18% | 0 | 0% |
| Southeastern Regional | 1,871 | 386 | 21% | 364 | 94% | 8 | 2% | 9 | 2% | 0 | 0% |
| Wake | 2,903 | 637 | 22% | 555 | 87% | 2 | 0% | 80 | 13% | 0 | 0% |
| Western Highlands Network | 1,700 | 332 | 20% | 282 | 85% | 10 | 3% | 22 | 7% | 8 | 2% |
| STATEWIDE | 32,206 | 7,390 | 23% | 6,208 | 84% | 188 | 3% | 780 | 11% | 79 | 1% |

SOURCE: LME quarterly reports to DMH/DD/SAS for the period October 1, 2011 - December 31, 2011, received January 30, 2012

* "Appointment Within 48 Hours Offered - Declined" includes consumers that were offered one or more appointments at reasonable times within the target time frame but either:

- declined the offered appointment for personal convenience or necessity and requested an appointment outside the target time frame, or
- were initially scheduled for an appointment within the target time frame but later rescheduled it to a date/time outside the target time frame.

NOTE: Percentages have been rounded. The sum of percentages across each row are not expected to equal 100%.

| INDICATOR 2: Timely Access to Care (Routine Care) | | | | | | | | | | | |
|---|-------------------------------|---------------------------------|----------------------------------|---------------------------------------|---------------------------------|--|---------------------------------|--|---------------------------------|--|---------------------------------|
| LME | # Persons Requesting Services | Determined To Need Routine Care | | Appointment Within 14 Days - Provided | | Appointment Within 14 Days Offered - Declined* | | Appointment Within 14 Days Scheduled - No Show | | Appointment Within 14 Days Scheduled - No Info If Kept | |
| | | # Persons | % of Persons Requesting Services | # Persons | % of Persons Determined To Need | # Persons | % of Persons Determined To Need | # Persons | % of Persons Determined To Need | # Persons | % of Persons Determined To Need |
| Alamance-Caswell | 282 | 218 | 77% | 149 | 68% | 6 | 3% | 6 | 3% | 13 | 6% |
| Beacon Center | 1,323 | 820 | 62% | 576 | 70% | 3 | 0% | 234 | 29% | 0 | 0% |
| CenterPoint | 2,825 | 1,888 | 67% | 1,405 | 74% | 25 | 1% | 406 | 22% | 52 | 3% |
| Crossroads | 2,310 | 1,219 | 53% | 970 | 80% | 0 | 0% | 241 | 20% | 8 | 1% |
| Cumberland | 731 | 402 | 55% | 271 | 67% | 39 | 10% | 92 | 23% | 0 | 0% |
| Durham Center | 1,306 | 942 | 72% | 840 | 89% | 11 | 1% | 91 | 10% | 0 | 0% |
| ECBH | 213 | 153 | 72% | 87 | 57% | 3 | 2% | 63 | 41% | 0 | 0% |
| Eastpointe | 1,969 | 1,032 | 52% | 508 | 49% | 0 | 0% | 165 | 16% | 358 | 35% |
| Five County | 1,235 | 839 | 68% | 309 | 37% | 0 | 0% | 14 | 2% | 76 | 9% |
| Guilford Center | 1,228 | 635 | 52% | 512 | 81% | 0 | 0% | 123 | 19% | 0 | 0% |
| Johnston | 558 | 308 | 55% | 220 | 71% | 2 | 1% | 85 | 28% | 0 | 0% |
| Mecklenburg | 1,474 | 569 | 39% | 397 | 70% | 0 | 0% | 94 | 17% | 0 | 0% |
| Mental Health Partners | 1,324 | 925 | 70% | 461 | 50% | 6 | 1% | 356 | 38% | 53 | 6% |
| Onslow-Carteret | 607 | 306 | 50% | 190 | 62% | 11 | 4% | 70 | 23% | 0 | 0% |
| Orange-Person-Chatham | 674 | 369 | 55% | 244 | 66% | 35 | 9% | 65 | 18% | 0 | 0% |
| Pathways | 1,352 | 681 | 50% | 484 | 71% | 11 | 2% | 88 | 13% | 52 | 8% |
| PBH | 1,643 | 341 | 21% | 291 | 85% | 3 | 1% | 12 | 4% | 24 | 7% |
| Sandhills Center | 443 | 107 | 24% | 75 | 70% | 1 | 1% | 31 | 29% | 0 | 0% |
| Smoky Mountain Center | 2,370 | 1,438 | 61% | 1,057 | 74% | 8 | 1% | 269 | 19% | 0 | 0% |
| Southeastern Center | 1,865 | 704 | 38% | 503 | 71% | 12 | 2% | 189 | 27% | 0 | 0% |
| Southeastern Regional | 1,871 | 1,247 | 67% | 1,217 | 98% | 2 | 0% | 16 | 1% | 0 | 0% |
| Wake | 2,903 | 1,403 | 48% | 1,147 | 82% | 20 | 1% | 182 | 13% | 54 | 4% |
| Western Highlands Network | 1,700 | 1,043 | 61% | 674 | 65% | 38 | 4% | 200 | 19% | 88 | 8% |
| STATEWIDE | 32,206 | 17,589 | 55% | 12,587 | 72% | 236 | 1% | 3,092 | 18% | 778 | 4% |

SOURCE: LME quarterly reports to DMH/DD/SAS for the period October 1, 2011 - December 31, 2011, received January 30, 2012

* "Appointment Within 14 Days Offered - Declined" includes consumers that were offered one or more appointments at reasonable times within the target time frame but either:

- declined the offered appointment for personal convenience or necessity and requested an appointment outside the target time frame, or
- were initially scheduled for an appointment within the target time frame but later rescheduled it to a date/time outside the target time frame.

NOTE: Percentages have been rounded. The sum of percentages across each row are not expected to equal 100%.

| INDICATOR 3: Identification of Individuals in Need of Service (Adults) | | | | | | | | | | |
|--|-------------------------|----------------|---------------|--|----------------|---------------|--|----------------|---------------|--|
| LME | County (Urban/Rural) | Adult MH | | | Adult DD | | | Adult SA | | |
| | | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served |
| Alamance-Caswell | Alamance | 6,382 | 3,752 | 59% | 970 | 371 | 38% | 9,546 | 1,191 | 12% |
| | Caswell | 1,038 | 550 | 53% | 160 | 68 | 43% | 1,457 | 129 | 9% |
| | Total | 7,420 | 4,302 | 58% | 1,130 | 439 | 39% | 11,003 | 1,320 | 12% |
| Beacon Center | Edgecombe | 2,308 | 1,619 | 70% | 354 | 198 | 56% | 3,487 | 431 | 12% |
| | Greene | 894 | 337 | 38% | 136 | 69 | 51% | 1,304 | 71 | 5% |
| | Nash | 4,019 | 2,008 | 50% | 606 | 204 | 34% | 5,793 | 633 | 11% |
| | Wilson | 3,358 | 1,809 | 54% | 514 | 275 | 53% | 4,870 | 408 | 8% |
| | Total | 10,578 | 5,773 | 55% | 1,610 | 746 | 46% | 15,454 | 1,543 | 10% |
| Centerpoint | Davie | 1,748 | 650 | 37% | 264 | 86 | 33% | 2,473 | 149 | 6% |
| | Forsyth | 14,673 | 6,425 | 44% | 2,224 | 837 | 38% | 21,580 | 2,331 | 11% |
| | Rockingham | 3,975 | 2,405 | 61% | 597 | 219 | 37% | 5,628 | 844 | 15% |
| | Stokes | 2,036 | 903 | 44% | 308 | 114 | 37% | 2,868 | 229 | 8% |
| | Total | 22,432 | 10,383 | 46% | 3,393 | 1,256 | 37% | 32,550 | 3,553 | 11% |
| Crossroads | Iredell | 6,692 | 2,277 | 34% | 1,001 | 290 | 29% | 9,689 | 948 | 10% |
| | Surry | 3,104 | 1,952 | 63% | 470 | 195 | 41% | 4,493 | 641 | 14% |
| | Yadkin | 1,608 | 684 | 43% | 244 | 80 | 33% | 2,334 | 250 | 11% |
| | Total | 11,403 | 4,913 | 43% | 1,715 | 565 | 33% | 16,516 | 1,839 | 11% |
| Cumberland | Cumberland | 12,933 | 6,849 | 53% | 1,942 | 706 | 36% | 20,422 | 1,935 | 9% |
| Durham Center | Durham | 11,165 | 6,840 | 61% | 1,704 | 695 | 41% | 17,165 | 2,352 | 14% |
| ECBH | Beaufort | 2,039 | 1,244 | 61% | 319 | 177 | 55% | 2,869 | 447 | 16% |
| | Bertie | 896 | 454 | 51% | 142 | 86 | 61% | 1,257 | 110 | 9% |
| | Camden | 434 | 130 | 30% | 65 | 19 | 29% | 615 | 29 | 5% |
| | Chowan | 616 | 316 | 51% | 96 | 50 | 52% | 902 | 80 | 9% |
| | Craven | 4,204 | 2,378 | 57% | 630 | 284 | 45% | 6,587 | 942 | 14% |
| | Currituck | 1,011 | 327 | 32% | 152 | 30 | 20% | 1,426 | 107 | 8% |
| | Dare | 1,463 | 623 | 43% | 218 | 49 | 22% | 2,085 | 216 | 10% |
| | Gates | 522 | 189 | 36% | 77 | 29 | 37% | 782 | 37 | 5% |
| | Hertford | 1,050 | 517 | 49% | 158 | 99 | 63% | 1,549 | 143 | 9% |
| | Hyde | 256 | 102 | 40% | 38 | 23 | 60% | 364 | 20 | 6% |
| | Jones | 445 | 234 | 53% | 68 | 35 | 51% | 638 | 55 | 9% |
| | Martin | 1,010 | 566 | 56% | 153 | 68 | 45% | 1,449 | 152 | 10% |
| | Northampton | 948 | 626 | 66% | 152 | 74 | 49% | 1,351 | 150 | 11% |
| | Pamlico | 592 | 234 | 40% | 92 | 38 | 41% | 818 | 99 | 12% |
| | Pasquotank | 1,711 | 870 | 51% | 262 | 134 | 51% | 2,571 | 232 | 9% |
| | Perquimans | 593 | 264 | 44% | 89 | 36 | 41% | 850 | 81 | 10% |
| | Pitt | 7,230 | 3,493 | 48% | 1,096 | 396 | 36% | 12,029 | 1,720 | 14% |
| | Tyrrell | 192 | 84 | 44% | 30 | 16 | 53% | 263 | 16 | 6% |
| | Washington | 542 | 463 | 85% | 82 | 65 | 79% | 754 | 197 | 26% |
| | Total | 25,755 | 13,114 | 51% | 3,920 | 1,708 | 44% | 39,156 | 4,833 | 12% |
| Eastpointe | Duplin | 2,385 | 1,296 | 54% | 365 | 177 | 49% | 3,514 | 290 | 8% |
| | Lenoir | 2,450 | 1,819 | 74% | 388 | 297 | 76% | 3,501 | 597 | 17% |
| | Sampson | 2,579 | 1,309 | 51% | 393 | 182 | 46% | 3,790 | 330 | 9% |
| | Wayne | 4,978 | 3,451 | 69% | 760 | 370 | 49% | 7,462 | 1,066 | 14% |
| | Total | 12,392 | 7,875 | 64% | 1,907 | 1,026 | 54% | 18,266 | 2,283 | 12% |
| Five County | Franklin | 2,585 | 1,149 | 44% | 399 | 92 | 23% | 3,737 | 301 | 8% |
| | Granville | 2,591 | 959 | 37% | 404 | 106 | 26% | 3,797 | 293 | 8% |
| | Halifax | 2,260 | 2,279 | 101% | 346 | 250 | 72% | 3,282 | 592 | 18% |
| | Vance | 1,818 | 1,867 | 103% | 286 | 156 | 55% | 2,701 | 503 | 19% |
| | Warren | 921 | 611 | 66% | 143 | 62 | 43% | 1,303 | 79 | 6% |
| | Total | 10,176 | 6,865 | 67% | 1,578 | 666 | 42% | 14,820 | 1,768 | 12% |
| Guilford Center | Guilford | 20,681 | 10,892 | 53% | 3,133 | 1,176 | 38% | 30,991 | 3,537 | 11% |
| Johnston | Johnston | 7,061 | 4,371 | 62% | 1,054 | 274 | 26% | 10,228 | 1,644 | 16% |
| Mecklenburg | Mecklenburg | 37,860 | 12,397 | 33% | 5,611 | 1,922 | 34% | 54,752 | 5,556 | 10% |

| INDICATOR 3: Identification of Individuals in Need of Service (Adults) | | | | | | | | | | |
|--|-------------------------|----------------|---------------|--------------------------------------|----------------|---------------|--------------------------------------|----------------|---------------|--------------------------------------|
| LME | County (Urban/Rural) | Adult MH | | | Adult DD | | | Adult SA | | |
| | | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served |
| Mental Health Partners | Burke | 3,882 | 2,388 | 62% | 602 | 268 | 45% | 5,686 | 664 | 12% |
| | Catawba | 6,458 | 3,668 | 57% | 976 | 342 | 35% | 9,366 | 1,409 | 15% |
| | Total | 10,341 | 6,056 | 59% | 1,578 | 610 | 39% | 15,051 | 2,073 | 14% |
| Onslow-Carteret | Carteret | 3,022 | 1,812 | 60% | 457 | 164 | 36% | 4,239 | 502 | 12% |
| | Onslow | 7,079 | 3,268 | 46% | 1,055 | 244 | 23% | 12,898 | 571 | 4% |
| | Total | 10,100 | 5,080 | 50% | 1,512 | 408 | 27% | 17,137 | 1,073 | 6% |
| Orange-Person-Chatham | Chatham | 2,804 | 655 | 23% | 423 | 117 | 28% | 3,925 | 225 | 6% |
| | Orange | 6,035 | 1,900 | 31% | 915 | 323 | 35% | 10,198 | 693 | 7% |
| | Person | 1,680 | 843 | 50% | 259 | 155 | 60% | 2,355 | 280 | 12% |
| | Total | 10,519 | 3,398 | 32% | 1,597 | 595 | 37% | 16,478 | 1,198 | 7% |
| Pathways | Cleveland | 4,111 | 3,598 | 88% | 411 | 485 | 77% | 6,109 | 1,022 | 17% |
| | Gaston | 8,558 | 6,578 | 77% | 1,293 | 670 | 52% | 12,384 | 2,184 | 18% |
| | Lincoln | 3,350 | 1,649 | 49% | 505 | 208 | 41% | 4,832 | 570 | 12% |
| | Total | 16,019 | 11,825 | 74% | 2,429 | 1,363 | 56% | 23,325 | 3,776 | 16% |
| PBH | Cabarrus | 7,321 | 2,909 | 40% | 1,073 | 311 | 29% | 10,804 | 1,355 | 13% |
| | Davidson | 6,901 | 2,862 | 41% | 1,012 | 228 | 23% | 10,012 | 1,232 | 12% |
| | Rowan | 5,818 | 2,635 | 45% | 852 | 246 | 29% | 8,566 | 1,366 | 16% |
| | Stanly | 2,565 | 1,777 | 69% | 375 | 177 | 47% | 3,773 | 614 | 16% |
| | Union | 8,247 | 1,919 | 23% | 1,206 | 248 | 21% | 12,062 | 905 | 8% |
| | Total | 30,853 | 12,102 | 39% | 4,519 | 1,210 | 27% | 45,217 | 5,472 | 12% |
| Sandhills Center | Anson | 1,122 | 770 | 69% | 168 | 94 | 56% | 1,621 | 236 | 15% |
| | Harnett | 4,835 | 2,004 | 41% | 712 | 204 | 29% | 7,338 | 584 | 8% |
| | Hoke | 1,862 | 757 | 41% | 274 | 80 | 29% | 2,780 | 206 | 7% |
| | Lee | 2,366 | 1,254 | 53% | 351 | 128 | 36% | 3,477 | 476 | 14% |
| | Montgomery | 1,137 | 651 | 57% | 168 | 62 | 37% | 1,647 | 185 | 11% |
| | Moore | 3,872 | 1,667 | 43% | 574 | 205 | 36% | 5,363 | 670 | 12% |
| | Randolph | 5,938 | 3,592 | 60% | 883 | 268 | 30% | 8,661 | 1,067 | 12% |
| | Richmond | 1,898 | 1,420 | 75% | 289 | 132 | 46% | 2,889 | 429 | 15% |
| | Total | 23,031 | 12,115 | 53% | 3,420 | 1,173 | 34% | 33,775 | 3,853 | 11% |
| | Smoky Mountain Center | Alexander | 1,576 | 833 | 53% | 238 | 68 | 29% | 2,235 | 263 |
| Alleghany | | 498 | 363 | 73% | 76 | 47 | 62% | 693 | 103 | 15% |
| Ashe | | 1,207 | 903 | 75% | 180 | 97 | 54% | 1,669 | 315 | 19% |
| Avery | | 794 | 434 | 55% | 118 | 48 | 41% | 1,152 | 176 | 15% |
| Caldwell | | 3,537 | 1,962 | 55% | 533 | 190 | 36% | 5,092 | 571 | 11% |
| Cherokee | | 1,229 | 982 | 80% | 184 | 102 | 55% | 1,672 | 340 | 20% |
| Clay | | 490 | 284 | 58% | 76 | 34 | 45% | 655 | 70 | 11% |
| Graham | | 381 | 322 | 85% | 59 | 28 | 48% | 546 | 112 | 21% |
| Haywood | | 2,614 | 2,336 | 89% | 391 | 205 | 52% | 3,699 | 905 | 24% |
| Jackson | | 1,823 | 1,064 | 58% | 272 | 77 | 28% | 3,022 | 348 | 12% |
| Macon | | 1,486 | 1,008 | 68% | 223 | 66 | 30% | 2,012 | 357 | 18% |
| McDowell | | 1,914 | 1,369 | 72% | 287 | 125 | 44% | 2,748 | 524 | 19% |
| Swain | | 587 | 532 | 91% | 86 | 32 | 37% | 846 | 169 | 20% |
| Watauga | | 2,409 | 880 | 37% | 356 | 87 | 24% | 4,385 | 347 | 8% |
| Wilkes | | 2,945 | 2,041 | 69% | 446 | 214 | 48% | 4,147 | 794 | 19% |
| Total | | 23,489 | 15,313 | 65% | 3,524 | 1,420 | 40% | 34,573 | 5,394 | 16% |
| Southeastern Center | Brunswick | 4,957 | 2,114 | 43% | 743 | 205 | 28% | 6,839 | 676 | 10% |
| | New Hanover | 8,921 | 5,150 | 58% | 1,352 | 604 | 45% | 13,197 | 2,029 | 15% |
| | Pender | 2,332 | 906 | 39% | 349 | 97 | 28% | 3,286 | 291 | 9% |
| | Total | 16,210 | 8,170 | 50% | 2,444 | 906 | 37% | 23,322 | 2,996 | 13% |

| INDICATOR 3: Identification of Individuals in Need of Service (Adults) | | | | | | | | | | |
|--|-------------------------|----------------|---------------|--|----------------|---------------|--|----------------|---------------|--|
| LME | County (Urban/Rural) | Adult MH | | | Adult DD | | | Adult SA | | |
| | | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served |
| Southeastern Regional | Bladen | 1,449 | 900 | 62% | 217 | 120 | 55% | 2,083 | 226 | 11% |
| | Columbus | 2,353 | 1,519 | 65% | 349 | 238 | 68% | 3,388 | 417 | 12% |
| | Robeson | 5,298 | 3,860 | 73% | 797 | 378 | 47% | 8,073 | 1,279 | 16% |
| | Scotland | 1,448 | 1,086 | 75% | 222 | 117 | 53% | 2,151 | 313 | 15% |
| | Total | 10,548 | 7,365 | 70% | 1,585 | 853 | 54% | 15,696 | 2,235 | 14% |
| Wake | Wake | 38,123 | 11,730 | 31% | 5,661 | 1,532 | 27% | 57,042 | 3,949 | 7% |
| Western Highlands Network | Buncombe | 10,422 | 6,609 | 63% | 1,580 | 664 | 42% | 14,889 | 2,423 | 16% |
| | Henderson | 4,678 | 1,786 | 38% | 699 | 229 | 33% | 6,452 | 663 | 10% |
| | Madison | 909 | 676 | 74% | 137 | 83 | 61% | 1,339 | 220 | 16% |
| | Mitchell | 681 | 398 | 58% | 102 | 69 | 68% | 971 | 158 | 16% |
| | Polk | 928 | 448 | 48% | 139 | 61 | 44% | 1,304 | 75 | 6% |
| | Rutherford | 2,883 | 2,528 | 88% | 438 | 228 | 52% | 4,196 | 673 | 16% |
| | Transylvania | 1,494 | 693 | 46% | 224 | 80 | 36% | 2,081 | 211 | 10% |
| | Yancey | 774 | 441 | 57% | 114 | 70 | 61% | 1,072 | 142 | 13% |
| | Total | 22,769 | 13,579 | 60% | 3,432 | 1,484 | 43% | 32,303 | 4,565 | 14% |
| Statewide | | 401,860 | 201,307 | 50% | 60,398 | 22,733 | 38% | 595,244 | 68,747 | 12% |
| | Urban Counties | 266,239 | 122,075 | 46% | 39,883 | 13,978 | 35% | 398,358 | 44,119 | 11% |
| | Rural Counties | 135,622 | 79,232 | 58% | 20,515 | 8,755 | 43% | 196,885 | 24,628 | 13% |

SOURCE: Medicaid and State Service Claims Data for the one year period: October 1, 2010 to September 30, 2011 based on claims paid through January 31, 2012.

* Persons served data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

Data Sources and Calculations

Population Data: NC Office of State Budget and Management (OSBM). OSBM reports that County Single Age projections for July 2011 based on 2010 Census data will not be available until the Spring of 2012. The population projections above are interim estimates calculated by multiplying the July 2011 County Single Age Projections prepared September 13, 2010 (based on 2000 Census data) by the percentage difference between OSBM's July 2011 County Projections (based on 2010 Census data) prepared April 21, 2011 and the County Single Age Projections (based on 2000 Census data).

July 2011 Single County Age Projections (based on 2000 Census data): http://www.osbm.state.nc.us/demog/countytotals_singleage_2011.html. Last updated: September 13, 2010. Received via email 6/29/11.

July 2011 County Projections (based on 2010 Census data): http://www.osbm.state.nc.us/ncosbm/facts_and_figures/socioeconomic_data/population_estimates/demog/countytotals_2010_2019.html. Last updated: April 21, 2011. Downloaded: 6/29/11.

MH Prevalence Rates: Prepared by NRI/SDICC for CMHS, July 6, 2010 (for the MH Block Grant)

Children: URS Table 1: Children with Serious Emotional Disturbance, ages 9-17, by State, 2009. Note: 11% is the midpoint (10%-12%) for the LOF=60 range (SED with substantial functional impairment). The same rate was applied to children under age 9.

Adults: URS Table 1: Number of Persons with Serious Mental Illness, age 18 and older, by State, 2009 = 5.4%.

Per SAMHSA/CMHS (8/17/11), 2010 prevalence estimates based on 2010 Census data are not available. Continue to use 2009 estimates (referenced above).

NC Substance Abuse Prevalence Rates: SAMHSA, Office of Applied Studies, National Surveys on Drug Use and Health, 2008 and 2009, published June 2011.

Table B.20, Dependence on or Abuse of Illicit Drugs or Alcohol in Past Year, by Age Group and State: Percentages, Annual Averages Based on 2008 and 2009 NSDUHs. Prevalence rate for adolescents (ages 12-17) is 6.00%. Prevalence for adults (ages 18-25) is 17.36% and for adults (ages 26+) is 6.32%. Total (age 12+) = 7.68%. Applying these age group rates to projected July 2011 population results in a statewide total (age 12+) rate of 7.82%.

DD Prevalence Rates: Larson, S., Lakin, C., Anderson, L., Kwak, N., Lee, J.H., & Anderson, D. (2000). Prevalence of MR and/or DD: Analysis of the 1994/1995 NHIS-D. MR/DD Data Brief, April 2000, Vol 2, No. 1. Minneapolis: University of Minnesota, Research and Training Center on Community Living, Institute on Community Integration. The NHIS-D is the National Health Interview Survey (NHIS) Disability Supplement used to estimate the prevalence of people with MR and/or DD in the US Non-Institutional Population. According to the article, prevalence rates for persons ages 3-5 = 3.84%, ages 6-17 = 3.17%, and ages 18+ = 0.79%. Based on July 2011 NC projected population, and excluding children ages 0-2 who receive services from DPH, 1.30% of the total NC non-institutionalized population and 1.32% of the total population (including persons in institutions) are estimated to have MR and/or DD. If persons ages 0-2 were to be included, the prevalence rate for the non-institutionalized population would be 1.40% and the prevalence rate for the total population would be 1.42%.

Estimated Persons In Need Of Services: These numbers were calculated by multiplying the most current available statewide prevalence rates for NC for MH, DD, and SA by the July 2011 county population projections for each relevant age group for each county in each LME's catchment area.

Persons Served: Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns. An unduplicated total of 119,423 children and 236,022 adults were served during this 12 month period.

| INDICATOR 3: Identification of Individuals in Need of Service (Child) | | | | | | | | | | |
|---|-------------------------|----------------|---------------|--|----------------|---------------|--|----------------|---------------|--|
| LME | County (Urban/Rural) | Child MH | | | Child DD | | | Child SA | | |
| | | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served |
| Alamance-Caswell | Alamance | 3,294 | 1,678 | 51% | 989 | 144 | 15% | 715 | 52 | 7% |
| | Caswell | 419 | 200 | 48% | 125 | 19 | 15% | 98 | 10 | 10% |
| | Total | 3,713 | 1,878 | 51% | 1,115 | 163 | 15% | 813 | 62 | 8% |
| Beacon Center | Edgecombe | 1,311 | 1,098 | 84% | 395 | 113 | 29% | 289 | 35 | 12% |
| | Greene | 450 | 372 | 83% | 135 | 23 | 17% | 104 | 9 | 9% |
| | Nash | 2,109 | 1,116 | 53% | 634 | 157 | 25% | 474 | 64 | 14% |
| | Wilson | 1,846 | 1,356 | 73% | 554 | 169 | 30% | 406 | 24 | 6% |
| | Total | 5,716 | 3,942 | 69% | 1,718 | 462 | 27% | 1,273 | 132 | 10% |
| Centerpoint | Davie | 892 | 332 | 37% | 267 | 33 | 12% | 216 | 16 | 7% |
| | Forsyth | 7,667 | 3,158 | 41% | 2,310 | 386 | 17% | 1,615 | 270 | 17% |
| | Rockingham | 1,907 | 815 | 43% | 572 | 45 | 8% | 424 | 44 | 10% |
| | Stokes | 954 | 329 | 35% | 285 | 43 | 15% | 239 | 22 | 9% |
| | Total | 11,420 | 4,634 | 41% | 3,434 | 507 | 15% | 2,495 | 352 | 14% |
| Crossroads | Iredell | 3,598 | 1,485 | 41% | 1,078 | 163 | 15% | 829 | 61 | 7% |
| | Surry | 1,555 | 684 | 44% | 466 | 79 | 17% | 348 | 35 | 10% |
| | Yadkin | 822 | 309 | 38% | 246 | 34 | 14% | 185 | 13 | 7% |
| | Total | 5,975 | 2,478 | 41% | 1,791 | 276 | 15% | 1,362 | 109 | 8% |
| Cumberland | Cumberland | 7,748 | 4,640 | 60% | 2,344 | 413 | 18% | 1,521 | 252 | 17% |
| Durham Center | Durham | 5,973 | 4,764 | 80% | 1,812 | 477 | 26% | 1,114 | 150 | 13% |
| ECBH | Beaufort | 987 | 651 | 66% | 296 | 59 | 20% | 210 | 30 | 14% |
| | Bertie | 445 | 281 | 63% | 133 | 20 | 15% | 104 | 11 | 11% |
| | Camden | 188 | 83 | 44% | 56 | 7 | 12% | 43 | 1 | 2% |
| | Chowan | 295 | 225 | 76% | 89 | 18 | 20% | 65 | 6 | 9% |
| | Craven | 2,521 | 1,172 | 46% | 760 | 160 | 21% | 488 | 47 | 10% |
| | Currituck | 453 | 162 | 36% | 135 | 25 | 18% | 108 | 4 | 4% |
| | Dare | 602 | 269 | 45% | 182 | 16 | 9% | 114 | 7 | 6% |
| | Gates | 256 | 91 | 36% | 77 | 11 | 14% | 65 | 1 | 2% |
| | Hertford | 490 | 205 | 42% | 147 | 19 | 13% | 106 | 4 | 4% |
| | Hyde | 98 | 27 | 28% | 29 | 4 | 14% | 20 | 0 | 0% |
| | Jones | 179 | 154 | 86% | 54 | 17 | 32% | 44 | 4 | 9% |
| | Martin | 530 | 476 | 90% | 159 | 29 | 18% | 121 | 9 | 7% |
| | Northampton | 419 | 403 | 96% | 126 | 19 | 15% | 91 | 8 | 9% |
| | Pamlico | 205 | 212 | 103% | 61 | 13 | 21% | 50 | 6 | 12% |
| | Pasquotank | 813 | 441 | 54% | 245 | 38 | 15% | 170 | 10 | 6% |
| | Perquimans | 244 | 112 | 46% | 73 | 10 | 14% | 57 | 3 | 5% |
| | Pitt | 3,557 | 3,142 | 88% | 1,073 | 328 | 31% | 731 | 82 | 11% |
| | Tyrrell | 75 | 33 | 44% | 23 | 2 | 9% | 14 | 0 | 0% |
| | Washington | 287 | 331 | 115% | 86 | 8 | 9% | 62 | 14 | 22% |
| | Total | 12,643 | 8,470 | 67% | 3,805 | 803 | 21% | 2,664 | 247 | 9% |
| Eastpointe | Duplin | 1,407 | 699 | 50% | 425 | 67 | 16% | 290 | 15 | 5% |
| | Lenoir | 1,296 | 1,210 | 93% | 391 | 102 | 26% | 281 | 49 | 17% |
| | Sampson | 1,459 | 771 | 53% | 439 | 74 | 17% | 316 | 22 | 7% |
| | Wayne | 2,871 | 2,002 | 70% | 865 | 196 | 23% | 597 | 73 | 12% |
| | Total | 7,033 | 4,682 | 67% | 2,120 | 439 | 21% | 1,485 | 159 | 11% |
| Five County | Franklin | 1,329 | 704 | 53% | 400 | 50 | 13% | 301 | 30 | 10% |
| | Granville | 1,184 | 633 | 53% | 358 | 55 | 15% | 272 | 21 | 8% |
| | Halifax | 1,152 | 824 | 72% | 347 | 79 | 23% | 254 | 25 | 10% |
| | Vance | 1,096 | 1,344 | 123% | 330 | 132 | 40% | 217 | 57 | 26% |
| | Warren | 368 | 325 | 88% | 112 | 30 | 27% | 85 | 12 | 14% |
| | Total | 5,130 | 3,830 | 75% | 1,546 | 346 | 22% | 1,130 | 145 | 13% |
| Guilford Center | Guilford | 10,499 | 5,436 | 52% | 3,159 | 468 | 15% | 2,283 | 227 | 10% |
| Johnston | Johnston | 4,064 | 2,051 | 50% | 1,221 | 247 | 20% | 887 | 69 | 8% |
| Mecklenburg | Mecklenburg | 21,516 | 10,392 | 48% | 6,500 | 1,288 | 20% | 4,274 | 400 | 9% |

| INDICATOR 3: Identification of Individuals in Need of Service (Child) | | | | | | | | | | |
|---|-------------------------|----------------|---------------|--|----------------|---------------|--|----------------|---------------|--|
| LME | County (Urban/Rural) | Child MH | | | Child DD | | | Child SA | | |
| | | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served |
| Mental Health Partners | Burke | 1,813 | 1,289 | 71% | 543 | 113 | 21% | 419 | 13 | 3% |
| | Catawba | 3,337 | 1,936 | 58% | 1,002 | 141 | 14% | 723 | 48 | 7% |
| | Total | 5,150 | 3,225 | 63% | 1,545 | 254 | 16% | 1,141 | 61 | 5% |
| Onslow-Carteret | Carteret | 1,081 | 545 | 50% | 327 | 47 | 14% | 239 | 22 | 9% |
| | Onslow | 4,584 | 1,580 | 34% | 1,392 | 165 | 12% | 785 | 35 | 4% |
| | Total | 5,664 | 2,125 | 38% | 1,719 | 212 | 12% | 1,024 | 57 | 6% |
| Orange-Person-Chatham | Chatham | 1,220 | 482 | 40% | 370 | 68 | 18% | 261 | 15 | 6% |
| | Orange | 2,266 | 1,171 | 52% | 684 | 162 | 24% | 488 | 25 | 5% |
| | Person | 804 | 553 | 69% | 243 | 86 | 35% | 178 | 21 | 12% |
| | Total | 4,290 | 2,206 | 51% | 1,297 | 316 | 24% | 927 | 61 | 7% |
| Pathways | Cleveland | 2,093 | 2,179 | 104% | 628 | 220 | 35% | 478 | 86 | 18% |
| | Gaston | 4,487 | 3,249 | 72% | 1,352 | 382 | 28% | 982 | 95 | 10% |
| | Lincoln | 1,676 | 873 | 52% | 502 | 109 | 22% | 384 | 40 | 10% |
| | Total | 8,256 | 6,301 | 76% | 2,481 | 711 | 29% | 1,844 | 221 | 12% |
| PBH | Cabarrus | 4,334 | 1,527 | 35% | 1,303 | 209 | 16% | 929 | 94 | 10% |
| | Davidson | 3,464 | 1,022 | 29% | 1,038 | 98 | 9% | 782 | 60 | 8% |
| | Rowan | 2,922 | 1,426 | 49% | 877 | 148 | 17% | 649 | 97 | 15% |
| | Stanly | 1,253 | 768 | 61% | 376 | 74 | 20% | 276 | 45 | 16% |
| | Union | 5,098 | 1,034 | 20% | 1,527 | 152 | 10% | 1,172 | 61 | 5% |
| | Total | 17,071 | 5,777 | 34% | 5,121 | 681 | 13% | 3,808 | 357 | 9% |
| Sandhills Center | Anson | 579 | 523 | 90% | 174 | 60 | 35% | 132 | 13 | 10% |
| | Harnett | 2,695 | 1,159 | 43% | 809 | 74 | 9% | 605 | 41 | 7% |
| | Hoke | 1,281 | 695 | 54% | 386 | 77 | 20% | 270 | 9 | 3% |
| | Lee | 1,353 | 657 | 49% | 408 | 64 | 16% | 275 | 28 | 10% |
| | Montgomery | 626 | 362 | 58% | 188 | 19 | 10% | 132 | 8 | 6% |
| | Moore | 1,669 | 684 | 41% | 501 | 99 | 20% | 375 | 37 | 10% |
| | Randolph | 3,119 | 1,684 | 54% | 935 | 110 | 12% | 690 | 53 | 8% |
| | Richmond | 1,052 | 949 | 90% | 317 | 96 | 30% | 234 | 37 | 16% |
| | Total | 12,375 | 6,713 | 54% | 3,718 | 599 | 16% | 2,713 | 226 | 8% |
| Smoky Mountain Center | Alexander | 772 | 363 | 47% | 231 | 24 | 10% | 187 | 8 | 4% |
| | Alleghany | 188 | 137 | 73% | 56 | 20 | 35% | 44 | 12 | 27% |
| | Ashe | 488 | 312 | 64% | 147 | 24 | 16% | 109 | 19 | 17% |
| | Avery | 280 | 173 | 62% | 85 | 7 | 8% | 62 | 16 | 26% |
| | Caldwell | 1,712 | 1,131 | 66% | 513 | 78 | 15% | 390 | 11 | 3% |
| | Cherokee | 475 | 407 | 86% | 142 | 27 | 19% | 111 | 9 | 8% |
| | Clay | 157 | 122 | 78% | 48 | 13 | 27% | 37 | 4 | 11% |
| | Graham | 180 | 143 | 79% | 54 | 10 | 18% | 38 | 4 | 11% |
| | Haywood | 1,039 | 1,024 | 99% | 313 | 79 | 25% | 238 | 19 | 8% |
| | Jackson | 664 | 531 | 80% | 201 | 48 | 24% | 139 | 13 | 9% |
| | Macon | 594 | 346 | 58% | 180 | 48 | 27% | 136 | 6 | 4% |
| | McDowell | 898 | 518 | 58% | 271 | 48 | 18% | 200 | 35 | 18% |
| | Swain | 302 | 261 | 86% | 91 | 11 | 12% | 65 | 14 | 21% |
| | Watauga | 699 | 293 | 42% | 210 | 20 | 10% | 156 | 17 | 11% |
| | Wilkes | 1,414 | 766 | 54% | 424 | 62 | 15% | 307 | 18 | 6% |
| | Total | 9,861 | 6,527 | 66% | 2,965 | 519 | 18% | 2,219 | 205 | 9% |
| Southeastern Center | Brunswick | 1,752 | 1,401 | 80% | 530 | 244 | 46% | 397 | 41 | 10% |
| | New Hanover | 3,716 | 2,697 | 73% | 1,123 | 323 | 29% | 767 | 101 | 13% |
| | Pender | 953 | 715 | 75% | 286 | 69 | 24% | 226 | 18 | 8% |
| | Total | 6,421 | 4,813 | 75% | 1,939 | 636 | 33% | 1,389 | 160 | 12% |

| INDICATOR 3: Identification of Individuals in Need of Service (Child) | | | | | | | | | | |
|---|-------------------------|----------------|---------------|--------------------------------------|----------------|---------------|--------------------------------------|----------------|---------------|--------------------------------------|
| LME | County (Urban/Rural) | Child MH | | | Child DD | | | Child SA | | |
| | | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served | Number in Need | Number Served | Percent of Population in Need Served |
| Southeastern Regional | Bladen | 791 | 418 | 53% | 238 | 44 | 19% | 164 | 9 | 5% |
| | Columbus | 1,354 | 895 | 66% | 407 | 71 | 17% | 281 | 15 | 5% |
| | Robeson | 3,421 | 2,374 | 69% | 1,031 | 196 | 19% | 713 | 60 | 8% |
| | Scotland | 838 | 890 | 106% | 252 | 33 | 13% | 198 | 25 | 13% |
| | Total | 6,404 | 4,577 | 71% | 1,928 | 344 | 18% | 1,356 | 109 | 8% |
| Wake | Wake | 20,460 | 8,062 | 39% | 6,175 | 1,009 | 16% | 4,365 | 441 | 10% |
| Western Highlands Network | Buncombe | 4,516 | 3,194 | 71% | 1,362 | 399 | 29% | 979 | 100 | 10% |
| | Henderson | 2,037 | 1,134 | 56% | 612 | 139 | 23% | 445 | 27 | 6% |
| | Madison | 387 | 282 | 73% | 116 | 40 | 34% | 91 | 12 | 13% |
| | Mitchell | 276 | 143 | 52% | 83 | 20 | 24% | 62 | 5 | 8% |
| | Polk | 351 | 234 | 67% | 104 | 20 | 19% | 86 | 2 | 2% |
| | Rutherford | 1,425 | 876 | 61% | 427 | 90 | 21% | 319 | 31 | 10% |
| | Transylvania | 539 | 328 | 61% | 162 | 33 | 20% | 126 | 13 | 10% |
| | Yancey | 315 | 219 | 70% | 94 | 46 | 49% | 73 | 12 | 17% |
| | Total | 9,845 | 6,410 | 65% | 2,961 | 787 | 27% | 2,180 | 202 | 9% |
| Statewide | | 207,227 | 113,933 | 55% | 62,415 | 11,957 | 19% | 44,268 | 4,404 | 10% |
| | Urban Counties | 141,672 | 73,004 | 52% | 42,700 | 8,073 | 19% | 29,779 | 3,039 | 10% |
| | Rural Counties | 65,555 | 40,929 | 62% | 19,715 | 3,884 | 20% | 14,489 | 1,365 | 9% |

SOURCE: Medicaid and State Service Claims Data for the one year period: October 1, 2010 to September 30, 2011 based on claims paid through January 31, 2012.

* Persons served data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

Data Sources and Calculations

Population Data: NC Office of State Budget and Management (OSBM). OSBM reports that County Single Age projections for July 2011 based on 2010 Census data will not be available until between December 2011 and the Spring of 2012. The population projections above are interim estimates calculated by multiplying the July 2011 County Single Age Projections prepared September 13, 2010 (based on 2000 Census data) by the percentage difference between OSBM's July 2011 County Projections (based on 2010 Census data) prepared April 21, 2011 and the County Single Age Projections (based on 2000 Census data).

July 2011 Single County Age Projections (based on 2000 Census data): http://www.osbm.state.nc.us/demog/countytotals_singleage_2011.html. Last updated: September 13, 2010. Received via email 6/29/11.

July 2011 County Projections (based on 2010 Census data): http://www.osbm.state.nc.us/ncosbm/facts_and_figures/socioeconomic_data/population_estimates/demog/countytotals_2010_2019.html. Last updated: April 21, 2011. Downloaded: 6/29/11.

MH Prevalence Rates: Prepared by NRI/SDICC for CMHS, July 6, 2010 (for the MH Block Grant)

Children: URS Table 1: Children with Serious Emotional Disturbance, ages 9-17, by State, 2009. Note: 11% is the midpoint (10%-12%) for the LOF=60 range (SED with substantial functional impairment). The same rate was applied to children under age 9.

Adults: URS Table 1: Number of Persons with Serious Mental Illness, age 18 and older, by State, 2009 = 5.4%.

Per SAMHSA/CMHS (8/17/11), 2010 prevalence estimates based on 2010 Census data are not available. Continue to use 2009 estimates (referenced above).

NC Substance Abuse Prevalence Rates: SAMHSA, Office of Applied Studies, National Surveys on Drug Use and Health, 2008 and 2009, published June 2011.

Table B.20, Dependence on or Abuse of Illicit Drugs or Alcohol in Past Year, by Age Group and State: Percentages, Annual Averages Based on 2008 and 2009 NSDUHs. Prevalence rate for adolescents (ages 12-17) is 6.00%. Prevalence for adults (ages 18-25) is 17.36% and for adults (ages 26+) is 6.32%. Total (age 12+) = 7.68%. Applying these age group rates to projected July 2011 population results in a statewide total (age 12+) rate of 7.82%.

DD Prevalence Rates: Larson, S., Lakin, C., Anderson, L., Kwak, N., Lee, J.H., & Anderson, D. (2000). Prevalence of MR and/or DD: Analysis of the 1994/1995 NHIS-D. MR/DD Data Brief, April 2000, Vol 2, No. 1. Minneapolis: University of Minnesota, Research and Training Center on Community Living, Institute on Community Integration. The NHIS-D is the National Health Interview Survey (NHIS) Disability Supplement used to estimate the prevalence of people with MR and/or DD in the US Non-Institutional Population. According to the article, prevalence rates for persons ages 3-5 = 3.84%, ages 6-17 = 3.17%, and ages 18+ = 0.79%. Based on July 2011 NC projected population, and excluding children ages 0-2 who receive services from DPH, 1.30% of the total NC non-institutionalized population and 1.32% of the total population (including persons in institutions) are estimated to have MR and/or DD. If persons ages 0-2 were to be included, the prevalence rate for the non-institutionalized population would be 1.40% and the prevalence rate for the total population would be 1.42%.

Estimated Persons In Need Of Services: These numbers were calculated by multiplying the most current available statewide prevalence rates for NC for MH, DD, and SA by the July 2011 county population projections for each relevant age group for each county in each LME's catchment area.

Persons Served: Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns. An unduplicated total of 119,423 children and 236,022 adults were served during this 12 month period.

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Alamance-Caswell | Alamance | 367 | 35.4% | 166 | 16.0% | 503 | 48.6% | 1,036 | 185 | 17.9% |
| | Caswell | 31 | 23.1% | 31 | 23.1% | 72 | 53.7% | 134 | 15 | 11.2% |
| | Total | 398 | 34.0% | 197 | 16.8% | 575 | 49.1% | 1,170 | 200 | 17.1% |
| Beacon Center | Edgecombe | 236 | 34.9% | 206 | 30.4% | 235 | 34.7% | 677 | 148 | 21.9% |
| | Greene | 51 | 46.8% | 31 | 28.4% | 27 | 24.8% | 109 | 35 | 32.1% |
| | Nash | 260 | 34.2% | 247 | 32.5% | 253 | 33.3% | 760 | 133 | 17.5% |
| | Wilson | 258 | 39.0% | 181 | 27.3% | 223 | 33.7% | 662 | 142 | 21.5% |
| | Total | 805 | 36.5% | 665 | 30.1% | 738 | 33.4% | 2,208 | 458 | 20.7% |
| Centerpoint | Davie | 70 | 41.4% | 53 | 31.4% | 46 | 27.2% | 169 | 40 | 23.7% |
| | Forsyth | 796 | 47.2% | 425 | 25.2% | 465 | 27.6% | 1,686 | 523 | 31.0% |
| | Rockingham | 207 | 37.7% | 152 | 27.7% | 190 | 34.6% | 549 | 143 | 26.0% |
| | Stokes | 106 | 43.6% | 68 | 28.0% | 69 | 28.4% | 243 | 51 | 21.0% |
| | Total | 1,179 | 44.5% | 698 | 26.4% | 770 | 29.1% | 2,647 | 757 | 28.6% |
| Crossroads | Iredell | 295 | 43.8% | 184 | 27.3% | 194 | 28.8% | 673 | 186 | 27.6% |
| | Surry | 215 | 46.3% | 131 | 28.2% | 118 | 25.4% | 464 | 86 | 18.5% |
| | Yadkin | 83 | 43.2% | 61 | 31.8% | 48 | 25.0% | 192 | 38 | 19.8% |
| | Total | 593 | 44.6% | 376 | 28.3% | 360 | 27.1% | 1,329 | 310 | 23.3% |
| Cumberland | Cumberland | 875 | 33.2% | 665 | 25.3% | 1,093 | 41.5% | 2,633 | 530 | 20.1% |
| Durham Center | Durham | 1,444 | 54.6% | 544 | 20.6% | 659 | 24.9% | 2,647 | 1,081 | 40.8% |
| ECBH | Beaufort | 116 | 43.6% | 72 | 27.1% | 78 | 29.3% | 266 | 70 | 26.3% |
| | Bertie | 61 | 34.9% | 60 | 34.3% | 54 | 30.9% | 175 | 44 | 25.1% |
| | Camden | 16 | 41.0% | 14 | 35.9% | 9 | 23.1% | 39 | 2 | 5.1% |
| | Chowan | 40 | 39.6% | 27 | 26.7% | 34 | 33.7% | 101 | 22 | 21.8% |
| | Craven | 213 | 34.3% | 185 | 29.8% | 223 | 35.9% | 621 | 130 | 20.9% |
| | Currituck | 33 | 31.7% | 35 | 33.7% | 36 | 34.6% | 104 | 19 | 18.3% |
| | Dare | 77 | 43.5% | 50 | 28.2% | 50 | 28.2% | 177 | 41 | 23.2% |
| | Gates | 20 | 32.3% | 19 | 30.6% | 23 | 37.1% | 62 | 5 | 8.1% |
| | Hertford | 51 | 33.1% | 40 | 26.0% | 63 | 40.9% | 154 | 23 | 14.9% |
| | Hyde | 8 | 42.1% | 4 | 21.1% | 7 | 36.8% | 19 | 2 | 10.5% |
| | Jones | 28 | 33.3% | 29 | 34.5% | 27 | 32.1% | 84 | 19 | 22.6% |
| | Martin | 81 | 59.1% | 20 | 14.6% | 36 | 26.3% | 137 | 54 | 39.4% |
| | Northampton | 80 | 35.1% | 80 | 35.1% | 68 | 29.8% | 228 | 53 | 23.2% |
| | Pamlico | 27 | 39.7% | 25 | 36.8% | 16 | 23.5% | 68 | 21 | 30.9% |
| | Pasquotank | 97 | 34.6% | 75 | 26.8% | 108 | 38.6% | 280 | 64 | 22.9% |
| | Perquimans | 30 | 48.4% | 13 | 21.0% | 19 | 30.6% | 62 | 22 | 35.5% |
| | Pitt | 607 | 52.8% | 290 | 25.2% | 253 | 22.0% | 1,150 | 444 | 38.6% |
| | Tyrrell | 4 | 40.0% | 2 | 20.0% | 4 | 40.0% | 10 | 2 | 20.0% |
| | Washington | 44 | 57.9% | 18 | 23.7% | 14 | 18.4% | 76 | 30 | 39.5% |
| | Total | 1,633 | 42.8% | 1,058 | 27.7% | 1,122 | 29.4% | 3,813 | 1,067 | 28.0% |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Eastpointe | Duplin | 138 | 37.7% | 129 | 35.2% | 99 | 27.0% | 366 | 71 | 19.4% |
| | Lenoir | 220 | 41.8% | 170 | 32.3% | 136 | 25.9% | 526 | 86 | 16.3% |
| | Sampson | 177 | 41.3% | 83 | 19.3% | 169 | 39.4% | 429 | 109 | 25.4% |
| | Wayne | 495 | 47.8% | 280 | 27.0% | 261 | 25.2% | 1,036 | 292 | 28.2% |
| | Total | 1,030 | 43.7% | 662 | 28.1% | 665 | 28.2% | 2,357 | 558 | 23.7% |
| Five County | Franklin | 172 | 44.3% | 89 | 22.9% | 127 | 32.7% | 388 | 126 | 32.5% |
| | Granville | 153 | 39.4% | 103 | 26.5% | 132 | 34.0% | 388 | 107 | 27.6% |
| | Halifax | 193 | 35.1% | 155 | 28.2% | 202 | 36.7% | 550 | 153 | 27.8% |
| | Vance | 334 | 50.2% | 143 | 21.5% | 189 | 28.4% | 666 | 251 | 37.7% |
| | Warren | 79 | 41.1% | 45 | 23.4% | 68 | 35.4% | 192 | 62 | 32.3% |
| | Total | 931 | 42.6% | 535 | 24.5% | 718 | 32.9% | 2,184 | 699 | 32.0% |
| Guilford Center | Guilford | 1,397 | 49.3% | 568 | 20.0% | 871 | 30.7% | 2,836 | 927 | 32.7% |
| Johnston | Johnston | 452 | 40.3% | 302 | 26.9% | 367 | 32.7% | 1,121 | 245 | 21.9% |
| Mecklenburg | Mecklenburg | 2,129 | 46.1% | 892 | 19.3% | 1,599 | 34.6% | 4,620 | 1,595 | 34.5% |
| Mental Health Partners | Burke | 371 | 45.9% | 183 | 22.6% | 255 | 31.5% | 809 | 220 | 27.2% |
| | Catawba | 449 | 36.6% | 391 | 31.8% | 388 | 31.6% | 1,228 | 237 | 19.3% |
| | Total | 820 | 40.3% | 574 | 28.2% | 643 | 31.6% | 2,037 | 457 | 22.4% |
| Onslow-Carteret | Carteret | 146 | 46.8% | 87 | 27.9% | 79 | 25.3% | 312 | 84 | 26.9% |
| | Onslow | 340 | 43.8% | 281 | 36.2% | 156 | 20.1% | 777 | 214 | 27.5% |
| | Total | 486 | 44.6% | 368 | 33.8% | 235 | 21.6% | 1,089 | 298 | 27.4% |
| Orange-Person-Chatham | Chatham | 95 | 42.8% | 64 | 28.8% | 63 | 28.4% | 222 | 70 | 31.5% |
| | Orange | 343 | 49.1% | 164 | 23.5% | 191 | 27.4% | 698 | 240 | 34.4% |
| | Person | 141 | 37.8% | 79 | 21.2% | 153 | 41.0% | 373 | 99 | 26.5% |
| | Total | 579 | 44.8% | 307 | 23.7% | 407 | 31.5% | 1,293 | 409 | 31.6% |
| Pathways | Cleveland | 425 | 40.7% | 288 | 27.6% | 330 | 31.6% | 1,043 | 325 | 31.2% |
| | Gaston | 683 | 38.4% | 538 | 30.2% | 559 | 31.4% | 1,780 | 511 | 28.7% |
| | Lincoln | 181 | 34.0% | 182 | 34.1% | 170 | 31.9% | 533 | 103 | 19.3% |
| | Total | 1,289 | 38.4% | 1,008 | 30.0% | 1,059 | 31.6% | 3,356 | 939 | 28.0% |
| PBH | Cabarrus | 302 | 65.5% | 35 | 7.6% | 124 | 26.9% | 461 | 138 | 29.9% |
| | Davidson | 397 | 80.9% | 15 | 3.1% | 79 | 16.1% | 491 | 154 | 31.4% |
| | Rowan | 304 | 71.5% | 19 | 4.5% | 102 | 24.0% | 425 | 144 | 33.9% |
| | Stanly | 229 | 72.9% | 14 | 4.5% | 71 | 22.6% | 314 | 108 | 34.4% |
| | Union | 233 | 68.5% | 14 | 4.1% | 93 | 27.4% | 340 | 100 | 29.4% |
| | Total | 1,465 | 72.1% | 97 | 4.8% | 469 | 23.1% | 2,031 | 644 | 31.7% |
| Sandhills Center | Anson | 159 | 55.8% | 43 | 15.1% | 83 | 29.1% | 285 | 138 | 48.4% |
| | Harnett | 345 | 48.7% | 188 | 26.5% | 176 | 24.8% | 709 | 232 | 32.7% |
| | Hoke | 144 | 52.7% | 67 | 24.5% | 62 | 22.7% | 273 | 90 | 33.0% |
| | Lee | 154 | 43.4% | 96 | 27.0% | 105 | 29.6% | 355 | 96 | 27.0% |
| | Montgomery | 69 | 34.8% | 73 | 36.9% | 56 | 28.3% | 198 | 47 | 23.7% |
| | Moore | 208 | 40.9% | 147 | 28.9% | 153 | 30.1% | 508 | 129 | 25.4% |
| | Randolph | 426 | 47.1% | 236 | 26.1% | 242 | 26.8% | 904 | 269 | 29.8% |
| | Richmond | 242 | 52.7% | 108 | 23.5% | 109 | 23.7% | 459 | 175 | 38.1% |
| Total | 1,747 | 47.3% | 958 | 26.0% | 986 | 26.7% | 3,691 | 1,176 | 31.9% | |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Smoky Mountain Center | Alexander | 70 | 36.8% | 37 | 19.5% | 83 | 43.7% | 190 | 35 | 18.4% |
| | Alleghany | 43 | 46.2% | 20 | 21.5% | 30 | 32.3% | 93 | 24 | 25.8% |
| | Ashe | 87 | 32.2% | 89 | 33.0% | 94 | 34.8% | 270 | 53 | 19.6% |
| | Avery | 51 | 44.3% | 27 | 23.5% | 37 | 32.2% | 115 | 29 | 25.2% |
| | Caldwell | 254 | 47.7% | 116 | 21.8% | 163 | 30.6% | 533 | 148 | 27.8% |
| | Cherokee | 112 | 45.9% | 58 | 23.8% | 74 | 30.3% | 244 | 66 | 27.0% |
| | Clay | 45 | 55.6% | 20 | 24.7% | 16 | 19.8% | 81 | 28 | 34.6% |
| | Graham | 40 | 49.4% | 16 | 19.8% | 25 | 30.9% | 81 | 17 | 21.0% |
| | Haywood | 317 | 45.5% | 184 | 26.4% | 195 | 28.0% | 696 | 195 | 28.0% |
| | Jackson | 152 | 49.0% | 49 | 15.8% | 109 | 35.2% | 310 | 98 | 31.6% |
| | Macon | 113 | 44.3% | 57 | 22.4% | 85 | 33.3% | 255 | 61 | 23.9% |
| | McDowell | 124 | 38.6% | 81 | 25.2% | 116 | 36.1% | 321 | 58 | 18.1% |
| | Swain | 85 | 55.6% | 21 | 13.7% | 47 | 30.7% | 153 | 47 | 30.7% |
| | Watauga | 126 | 50.6% | 52 | 20.9% | 71 | 28.5% | 249 | 62 | 24.9% |
| Wilkes | 238 | 48.4% | 126 | 25.6% | 128 | 26.0% | 492 | 116 | 23.6% | |
| | Total | 1,857 | 45.5% | 953 | 23.3% | 1,273 | 31.2% | 4,083 | 1,037 | 25.4% |
| Southeastern Center | Brunswick | 328 | 43.0% | 200 | 26.2% | 234 | 30.7% | 762 | 197 | 25.9% |
| | New Hanover | 639 | 37.5% | 531 | 31.1% | 536 | 31.4% | 1,706 | 410 | 24.0% |
| | Pender | 158 | 36.7% | 101 | 23.4% | 172 | 39.9% | 431 | 86 | 20.0% |
| | Total | 1,125 | 38.8% | 832 | 28.7% | 942 | 32.5% | 2,899 | 693 | 23.9% |
| Southeastern Regional | Bladen | 104 | 41.8% | 53 | 21.3% | 92 | 36.9% | 249 | 67 | 26.9% |
| | Columbus | 182 | 41.9% | 121 | 27.9% | 131 | 30.2% | 434 | 110 | 25.3% |
| | Robeson | 488 | 45.0% | 241 | 22.2% | 356 | 32.8% | 1,085 | 337 | 31.1% |
| | Scotland | 188 | 53.3% | 80 | 22.7% | 85 | 24.1% | 353 | 154 | 43.6% |
| | Total | 962 | 45.4% | 495 | 23.3% | 664 | 31.3% | 2,121 | 668 | 31.5% |
| Wake | Wake | 1,725 | 46.9% | 845 | 23.0% | 1,109 | 30.1% | 3,679 | 1,260 | 34.2% |
| Western Highlands Network | Buncombe | 865 | 49.7% | 442 | 25.4% | 432 | 24.8% | 1,739 | 630 | 36.2% |
| | Henderson | 246 | 48.3% | 120 | 23.6% | 143 | 28.1% | 509 | 150 | 29.5% |
| | Madison | 68 | 42.8% | 59 | 37.1% | 32 | 20.1% | 159 | 36 | 22.6% |
| | Mitchell | 37 | 42.0% | 21 | 23.9% | 30 | 34.1% | 88 | 23 | 26.1% |
| | Polk | 54 | 43.2% | 44 | 35.2% | 27 | 21.6% | 125 | 36 | 28.8% |
| | Rutherford | 217 | 34.1% | 188 | 29.6% | 231 | 36.3% | 636 | 141 | 22.2% |
| | Transylvania | 103 | 55.1% | 45 | 24.1% | 39 | 20.9% | 187 | 60 | 32.1% |
| | Yancey | 61 | 50.0% | 36 | 29.5% | 25 | 20.5% | 122 | 38 | 31.1% |
| | Total | 1,651 | 46.3% | 955 | 26.8% | 959 | 26.9% | 3,565 | 1,114 | 31.2% |
| Statewide | | 26,572 | 44.7% | 14,554 | 24.5% | 18,283 | 30.8% | 59,409 | 17,122 | 28.8% |
| | Urban Counties | 16,746 | 45.8% | 8,646 | 23.6% | 11,181 | 30.6% | 36,573 | 11,094 | 30.3% |
| | Rural Counties | 9,826 | 43.0% | 5,908 | 25.9% | 7,102 | 31.1% | 22,836 | 6,028 | 26.4% |

SOURCE: Medicaid and State Service Claims Data, July 1 - September 30, 2011 (first service received) based on claims paid through January 31, 2012.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Substance Abuse) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Alamance-Caswell | Alamance | 75 | 79.8% | 2 | 2.1% | 17 | 18.1% | 94 | 41 | 43.6% |
| | Caswell | 8 | 80.0% | 1 | 10.0% | 1 | 10.0% | 10 | 6 | 60.0% |
| | Total | 83 | 79.8% | 3 | 2.9% | 18 | 17.3% | 104 | 47 | 45.2% |
| Beacon Center | Edgecombe | 28 | 65.1% | 6 | 14.0% | 9 | 20.9% | 43 | 22 | 51.2% |
| | Greene | 6 | 66.7% | 1 | 11.1% | 2 | 22.2% | 9 | 5 | 55.6% |
| | Nash | 33 | 54.1% | 11 | 18.0% | 17 | 27.9% | 61 | 28 | 45.9% |
| | Wilson | 28 | 66.7% | 3 | 7.1% | 11 | 26.2% | 42 | 25 | 59.5% |
| | Total | 95 | 61.3% | 21 | 13.5% | 39 | 25.2% | 155 | 80 | 51.6% |
| Centerpoint | Davie | 10 | 90.9% | 0 | 0.0% | 1 | 9.1% | 11 | 8 | 72.7% |
| | Forsyth | 150 | 61.7% | 29 | 11.9% | 64 | 26.3% | 243 | 123 | 50.6% |
| | Rockingham | 58 | 60.4% | 15 | 15.6% | 23 | 24.0% | 96 | 47 | 49.0% |
| | Stokes | 14 | 82.4% | 2 | 11.8% | 1 | 5.9% | 17 | 10 | 58.8% |
| | Total | 232 | 63.2% | 46 | 12.5% | 89 | 24.3% | 367 | 188 | 51.2% |
| Crossroads | Iredell | 40 | 51.9% | 10 | 13.0% | 27 | 35.1% | 77 | 30 | 39.0% |
| | Surry | 19 | 52.8% | 5 | 13.9% | 12 | 33.3% | 36 | 9 | 25.0% |
| | Yadkin | 12 | 63.2% | 3 | 15.8% | 4 | 21.1% | 19 | 9 | 47.4% |
| | Total | 71 | 53.8% | 18 | 13.6% | 43 | 32.6% | 132 | 48 | 36.4% |
| Cumberland | Cumberland | 187 | 69.0% | 30 | 11.1% | 54 | 19.9% | 271 | 151 | 55.7% |
| Durham Center | Durham | 147 | 70.7% | 16 | 7.7% | 45 | 21.6% | 208 | 126 | 60.6% |
| ECBH | Beaufort | 20 | 50.0% | 9 | 22.5% | 11 | 27.5% | 40 | 16 | 40.0% |
| | Bertie | 5 | 55.6% | 1 | 11.1% | 3 | 33.3% | 9 | 3 | 33.3% |
| | Camden | 0 | 0.0% | 0 | 0.0% | 1 | 100.0% | 1 | 0 | 0.0% |
| | Chowan | 1 | 16.7% | 4 | 66.7% | 1 | 16.7% | 6 | 0 | 0.0% |
| | Craven | 31 | 45.6% | 14 | 20.6% | 23 | 33.8% | 68 | 26 | 38.2% |
| | Currituck | 9 | 81.8% | 0 | 0.0% | 2 | 18.2% | 11 | 5 | 45.5% |
| | Dare | 15 | 65.2% | 2 | 8.7% | 6 | 26.1% | 23 | 13 | 56.5% |
| | Gates | 1 | 50.0% | 1 | 50.0% | 0 | 0.0% | 2 | 1 | 50.0% |
| | Hertford | 9 | 69.2% | 2 | 15.4% | 2 | 15.4% | 13 | 9 | 69.2% |
| | Hyde | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 1 | 100.0% |
| | Jones | 3 | 50.0% | 0 | 0.0% | 3 | 50.0% | 6 | 2 | 33.3% |
| | Martin | 10 | 62.5% | 2 | 12.5% | 4 | 25.0% | 16 | 8 | 50.0% |
| | Northampton | 3 | 50.0% | 1 | 16.7% | 2 | 33.3% | 6 | 1 | 16.7% |
| | Pamlico | 2 | 28.6% | 2 | 28.6% | 3 | 42.9% | 7 | 2 | 28.6% |
| | Pasquotank | 5 | 41.7% | 3 | 25.0% | 4 | 33.3% | 12 | 4 | 33.3% |
| | Perquimans | 4 | 80.0% | 0 | 0.0% | 1 | 20.0% | 5 | 2 | 40.0% |
| | Pitt | 107 | 63.7% | 28 | 16.7% | 33 | 19.6% | 168 | 79 | 47.0% |
| | Tyrrell | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 0 | 0.0% |
| | Washington | 11 | 78.6% | 0 | 0.0% | 3 | 21.4% | 14 | 8 | 57.1% |
| | Total | 238 | 58.2% | 69 | 16.9% | 102 | 24.9% | 409 | 180 | 44.0% |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Substance Abuse) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Eastpointe | Duplin | 11 | 50.0% | 5 | 22.7% | 6 | 27.3% | 22 | 6 | 27.3% |
| | Lenoir | 36 | 48.6% | 19 | 25.7% | 19 | 25.7% | 74 | 27 | 36.5% |
| | Sampson | 15 | 65.2% | 1 | 4.3% | 7 | 30.4% | 23 | 10 | 43.5% |
| | Wayne | 36 | 37.9% | 14 | 14.7% | 45 | 47.4% | 95 | 28 | 29.5% |
| | Total | 98 | 45.8% | 39 | 18.2% | 77 | 36.0% | 214 | 71 | 33.2% |
| Five County | Franklin | 23 | 62.2% | 5 | 13.5% | 9 | 24.3% | 37 | 18 | 48.6% |
| | Granville | 31 | 67.4% | 1 | 2.2% | 14 | 30.4% | 46 | 23 | 50.0% |
| | Halifax | 25 | 65.8% | 3 | 7.9% | 10 | 26.3% | 38 | 24 | 63.2% |
| | Vance | 49 | 73.1% | 7 | 10.4% | 11 | 16.4% | 67 | 38 | 56.7% |
| | Warren | 4 | 40.0% | 2 | 20.0% | 4 | 40.0% | 10 | 4 | 40.0% |
| | Total | 132 | 66.7% | 18 | 9.1% | 48 | 24.2% | 198 | 107 | 54.0% |
| Guilford Center | Guilford | 316 | 77.1% | 34 | 8.3% | 60 | 14.6% | 410 | 222 | 54.1% |
| Johnston | Johnston | 45 | 65.2% | 6 | 8.7% | 18 | 26.1% | 69 | 37 | 53.6% |
| Mecklenburg | Mecklenburg | 309 | 56.0% | 47 | 8.5% | 196 | 35.5% | 552 | 245 | 44.4% |
| Mental Health Partners | Burke | 47 | 68.1% | 8 | 11.6% | 14 | 20.3% | 69 | 36 | 52.2% |
| | Catawba | 151 | 70.9% | 24 | 11.3% | 38 | 17.8% | 213 | 129 | 60.6% |
| | Total | 198 | 70.2% | 32 | 11.3% | 52 | 18.4% | 282 | 165 | 58.5% |
| Onslow-Carteret | Carteret | 26 | 66.7% | 2 | 5.1% | 11 | 28.2% | 39 | 21 | 53.8% |
| | Onslow | 27 | 73.0% | 5 | 13.5% | 5 | 13.5% | 37 | 24 | 64.9% |
| | Total | 53 | 69.7% | 7 | 9.2% | 16 | 21.1% | 76 | 45 | 59.2% |
| Orange-Person-Chatham | Chatham | 24 | 80.0% | 2 | 6.7% | 4 | 13.3% | 30 | 19 | 63.3% |
| | Orange | 116 | 75.8% | 12 | 7.8% | 25 | 16.3% | 153 | 83 | 54.2% |
| | Person | 41 | 69.5% | 5 | 8.5% | 13 | 22.0% | 59 | 31 | 52.5% |
| | Total | 181 | 74.8% | 19 | 7.9% | 42 | 17.4% | 242 | 133 | 55.0% |
| Pathways | Cleveland | 43 | 69.4% | 5 | 8.1% | 14 | 22.6% | 62 | 39 | 62.9% |
| | Gaston | 92 | 63.4% | 21 | 14.5% | 32 | 22.1% | 145 | 75 | 51.7% |
| | Lincoln | 32 | 71.1% | 5 | 11.1% | 8 | 17.8% | 45 | 27 | 60.0% |
| | Total | 167 | 66.3% | 31 | 12.3% | 54 | 21.4% | 252 | 141 | 56.0% |
| PBH | Cabarrus | 162 | 85.3% | 9 | 4.7% | 19 | 10.0% | 190 | 78 | 41.1% |
| | Davidson | 176 | 91.2% | 5 | 2.6% | 12 | 6.2% | 193 | 62 | 32.1% |
| | Rowan | 181 | 88.7% | 9 | 4.4% | 14 | 6.9% | 204 | 95 | 46.6% |
| | Stanly | 81 | 86.2% | 3 | 3.2% | 10 | 10.6% | 94 | 40 | 42.6% |
| | Union | 133 | 88.7% | 5 | 3.3% | 12 | 8.0% | 150 | 61 | 40.7% |
| | Total | 733 | 88.2% | 31 | 3.7% | 67 | 8.1% | 831 | 336 | 40.4% |
| Sandhills Center | Anson | 13 | 52.0% | 5 | 20.0% | 7 | 28.0% | 25 | 11 | 44.0% |
| | Harnett | 47 | 61.8% | 6 | 7.9% | 23 | 30.3% | 76 | 40 | 52.6% |
| | Hoke | 14 | 58.3% | 3 | 12.5% | 7 | 29.2% | 24 | 10 | 41.7% |
| | Lee | 57 | 68.7% | 8 | 9.6% | 18 | 21.7% | 83 | 45 | 54.2% |
| | Montgomery | 10 | 55.6% | 3 | 16.7% | 5 | 27.8% | 18 | 9 | 50.0% |
| | Moore | 56 | 65.1% | 9 | 10.5% | 21 | 24.4% | 86 | 47 | 54.7% |
| | Randolph | 47 | 62.7% | 7 | 9.3% | 21 | 28.0% | 75 | 27 | 36.0% |
| | Richmond | 23 | 44.2% | 8 | 15.4% | 21 | 40.4% | 52 | 12 | 23.1% |
| Total | 267 | 60.8% | 49 | 11.2% | 123 | 28.0% | 439 | 201 | 45.8% | |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Substance Abuse) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|-------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Smoky Mountain Center | Alexander | 8 | 66.7% | 0 | 0.0% | 4 | 33.3% | 12 | 6 | 50.0% |
| | Alleghany | 7 | 70.0% | 1 | 10.0% | 2 | 20.0% | 10 | 5 | 50.0% |
| | Ashe | 13 | 56.5% | 2 | 8.7% | 8 | 34.8% | 23 | 7 | 30.4% |
| | Avery | 11 | 57.9% | 3 | 15.8% | 5 | 26.3% | 19 | 10 | 52.6% |
| | Caldwell | 23 | 69.7% | 5 | 15.2% | 5 | 15.2% | 33 | 15 | 45.5% |
| | Cherokee | 18 | 72.0% | 0 | 0.0% | 7 | 28.0% | 25 | 13 | 52.0% |
| | Clay | 3 | 75.0% | 1 | 25.0% | 0 | 0.0% | 4 | 3 | 75.0% |
| | Graham | 8 | 66.7% | 2 | 16.7% | 2 | 16.7% | 12 | 4 | 33.3% |
| | Haywood | 45 | 60.0% | 7 | 9.3% | 23 | 30.7% | 75 | 36 | 48.0% |
| | Jackson | 17 | 60.7% | 5 | 17.9% | 6 | 21.4% | 28 | 8 | 28.6% |
| | Macon | 25 | 71.4% | 1 | 2.9% | 9 | 25.7% | 35 | 20 | 57.1% |
| | McDowell | 18 | 51.4% | 6 | 17.1% | 11 | 31.4% | 35 | 9 | 25.7% |
| | Swain | 10 | 71.4% | 1 | 7.1% | 3 | 21.4% | 14 | 4 | 28.6% |
| | Watauga | 23 | 69.7% | 0 | 0.0% | 10 | 30.3% | 33 | 16 | 48.5% |
| Wilkes | 54 | 63.5% | 6 | 7.1% | 25 | 29.4% | 85 | 45 | 52.9% | |
| | Total | 283 | 63.9% | 40 | 9.0% | 120 | 27.1% | 443 | 201 | 45.4% |
| Southeastern Center | Brunswick | 37 | 36.3% | 24 | 23.5% | 41 | 40.2% | 102 | 26 | 25.5% |
| | New Hanover | 133 | 45.4% | 54 | 18.4% | 106 | 36.2% | 293 | 99 | 33.8% |
| | Pender | 22 | 52.4% | 7 | 16.7% | 13 | 31.0% | 42 | 13 | 31.0% |
| | | Total | 192 | 43.9% | 85 | 19.5% | 160 | 36.6% | 437 | 138 |
| Southeastern Regional | Bladen | 18 | 66.7% | 0 | 0.0% | 9 | 33.3% | 27 | 13 | 48.1% |
| | Columbus | 22 | 45.8% | 10 | 20.8% | 16 | 33.3% | 48 | 19 | 39.6% |
| | Robeson | 135 | 77.1% | 12 | 6.9% | 28 | 16.0% | 175 | 112 | 64.0% |
| | Scotland | 21 | 72.4% | 4 | 13.8% | 4 | 13.8% | 29 | 15 | 51.7% |
| | | Total | 196 | 70.3% | 26 | 9.3% | 57 | 20.4% | 279 | 159 |
| Wake | Wake | 204 | 57.6% | 31 | 8.8% | 119 | 33.6% | 354 | 162 | 45.8% |
| Western Highlands Network | Buncombe | 133 | 75.6% | 15 | 8.5% | 28 | 15.9% | 176 | 108 | 61.4% |
| | Henderson | 35 | 40.7% | 10 | 11.6% | 41 | 47.7% | 86 | 29 | 33.7% |
| | Madison | 15 | 68.2% | 3 | 13.6% | 4 | 18.2% | 22 | 11 | 50.0% |
| | Mitchell | 3 | 37.5% | 2 | 25.0% | 3 | 37.5% | 8 | 1 | 12.5% |
| | Polk | 1 | 33.3% | 0 | 0.0% | 2 | 66.7% | 3 | 1 | 33.3% |
| | Rutherford | 18 | 40.0% | 8 | 17.8% | 19 | 42.2% | 45 | 16 | 35.6% |
| | Transylvania | 12 | 26.7% | 7 | 15.6% | 26 | 57.8% | 45 | 8 | 17.8% |
| | Yancey | 9 | 64.3% | 4 | 28.6% | 1 | 7.1% | 14 | 7 | 50.0% |
| | | Total | 226 | 56.6% | 49 | 12.3% | 124 | 31.1% | 399 | 181 |
| Statewide | | 4,653 | 65.3% | 747 | 10.5% | 1,723 | 24.2% | 7,123 | 3,364 | 47.2% |
| | Urban Counties | 3,162 | 67.4% | 443 | 9.4% | 1,084 | 23.1% | 4,689 | 2,263 | 48.3% |
| | Rural Counties | 1,491 | 61.3% | 304 | 12.5% | 639 | 26.3% | 2,434 | 1,101 | 45.2% |

SOURCE: Medicaid and State Service Claims Data, July 1 - September 30, 2011 (first service received) based on claims paid through January 31, 2012.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Alamance-Caswell | Alamance | 66 | 60.6% | 10 | 9.2% | 33 | 30.3% | 109 | 46 | 42.2% |
| | Caswell | 11 | 100.0% | 0 | 0.0% | 0 | 0.0% | 11 | 9 | 81.8% |
| | Total | 77 | 64.2% | 10 | 8.3% | 33 | 27.5% | 120 | 55 | 45.8% |
| Beacon Center | Edgecombe | 28 | 60.9% | 13 | 28.3% | 5 | 10.9% | 46 | 27 | 58.7% |
| | Greene | 2 | 33.3% | 3 | 50.0% | 1 | 16.7% | 6 | 2 | 33.3% |
| | Nash | 44 | 58.7% | 17 | 22.7% | 14 | 18.7% | 75 | 38 | 50.7% |
| | Wilson | 23 | 54.8% | 9 | 21.4% | 10 | 23.8% | 42 | 21 | 50.0% |
| | Total | 97 | 57.4% | 42 | 24.9% | 30 | 17.8% | 169 | 88 | 52.1% |
| Centerpoint | Davie | 16 | 69.6% | 4 | 17.4% | 3 | 13.0% | 23 | 11 | 47.8% |
| | Forsyth | 186 | 65.7% | 43 | 15.2% | 54 | 19.1% | 283 | 151 | 53.4% |
| | Rockingham | 64 | 66.0% | 12 | 12.4% | 21 | 21.6% | 97 | 54 | 55.7% |
| | Stokes | 30 | 90.9% | 1 | 3.0% | 2 | 6.1% | 33 | 22 | 66.7% |
| | Total | 296 | 67.9% | 60 | 13.8% | 80 | 18.3% | 436 | 238 | 54.6% |
| Crossroads | Iredell | 90 | 66.7% | 24 | 17.8% | 21 | 15.6% | 135 | 69 | 51.1% |
| | Surry | 60 | 54.1% | 24 | 21.6% | 27 | 24.3% | 111 | 35 | 31.5% |
| | Yadkin | 24 | 63.2% | 7 | 18.4% | 7 | 18.4% | 38 | 16 | 42.1% |
| | Total | 174 | 61.3% | 55 | 19.4% | 55 | 19.4% | 284 | 120 | 42.3% |
| Cumberland | Cumberland | 114 | 41.8% | 56 | 20.5% | 103 | 37.7% | 273 | 79 | 28.9% |
| Durham Center | Durham | 186 | 61.2% | 72 | 23.7% | 46 | 15.1% | 304 | 137 | 45.1% |
| ECBH | Beaufort | 22 | 68.8% | 4 | 12.5% | 6 | 18.8% | 32 | 15 | 46.9% |
| | Bertie | 4 | 57.1% | 3 | 42.9% | 0 | 0.0% | 7 | 4 | 57.1% |
| | Camden | 2 | 66.7% | 1 | 33.3% | 0 | 0.0% | 3 | 2 | 66.7% |
| | Chowan | 5 | 71.4% | 1 | 14.3% | 1 | 14.3% | 7 | 5 | 71.4% |
| | Craven | 48 | 44.0% | 27 | 24.8% | 34 | 31.2% | 109 | 36 | 33.0% |
| | Currituck | 11 | 57.9% | 4 | 21.1% | 4 | 21.1% | 19 | 9 | 47.4% |
| | Dare | 20 | 51.3% | 12 | 30.8% | 7 | 17.9% | 39 | 14 | 35.9% |
| | Gates | 2 | 66.7% | 1 | 33.3% | 0 | 0.0% | 3 | 2 | 66.7% |
| | Hertford | 7 | 58.3% | 4 | 33.3% | 1 | 8.3% | 12 | 3 | 25.0% |
| | Hyde | 2 | 100.0% | 0 | 0.0% | 0 | 0.0% | 2 | 0 | 0.0% |
| | Jones | 5 | 45.5% | 3 | 27.3% | 3 | 27.3% | 11 | 4 | 36.4% |
| | Martin | 8 | 100.0% | 0 | 0.0% | 0 | 0.0% | 8 | 5 | 62.5% |
| | Northampton | 5 | 55.6% | 3 | 33.3% | 1 | 11.1% | 9 | 3 | 33.3% |
| | Pamlico | 4 | 57.1% | 1 | 14.3% | 2 | 28.6% | 7 | 2 | 28.6% |
| | Pasquotank | 15 | 45.5% | 7 | 21.2% | 11 | 33.3% | 33 | 11 | 33.3% |
| | Perquimans | 9 | 52.9% | 5 | 29.4% | 3 | 17.6% | 17 | 6 | 35.3% |
| | Pitt | 99 | 61.9% | 31 | 19.4% | 30 | 18.8% | 160 | 70 | 43.8% |
| | Tyrrell | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 1 | 100.0% |
| | Washington | 14 | 87.5% | 2 | 12.5% | 0 | 0.0% | 16 | 13 | 81.3% |
| | Total | 283 | 57.2% | 109 | 22.0% | 103 | 20.8% | 495 | 205 | 41.4% |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Eastpointe | Duplin | 24 | 70.6% | 7 | 20.6% | 3 | 8.8% | 34 | 16 | 47.1% |
| | Lenoir | 33 | 48.5% | 20 | 29.4% | 15 | 22.1% | 68 | 25 | 36.8% |
| | Sampson | 25 | 56.8% | 10 | 22.7% | 9 | 20.5% | 44 | 19 | 43.2% |
| | Wayne | 114 | 65.5% | 36 | 20.7% | 24 | 13.8% | 174 | 75 | 43.1% |
| | Total | 196 | 61.3% | 73 | 22.8% | 51 | 15.9% | 320 | 135 | 42.2% |
| Five County | Franklin | 20 | 74.1% | 6 | 22.2% | 1 | 3.7% | 27 | 15 | 55.6% |
| | Granville | 15 | 75.0% | 3 | 15.0% | 2 | 10.0% | 20 | 8 | 40.0% |
| | Halifax | 44 | 57.9% | 24 | 31.6% | 8 | 10.5% | 76 | 37 | 48.7% |
| | Vance | 14 | 66.7% | 7 | 33.3% | 0 | 0.0% | 21 | 12 | 57.1% |
| | Warren | 4 | 57.1% | 3 | 42.9% | 0 | 0.0% | 7 | 3 | 42.9% |
| | Total | 97 | 64.2% | 43 | 28.5% | 11 | 7.3% | 151 | 75 | 49.7% |
| Guilford Center | Guilford | 283 | 67.4% | 79 | 18.8% | 58 | 13.8% | 420 | 221 | 52.6% |
| Johnston | Johnston | 160 | 54.2% | 56 | 19.0% | 79 | 26.8% | 295 | 95 | 32.2% |
| Mecklenburg | Mecklenburg | 446 | 61.2% | 120 | 16.5% | 163 | 22.4% | 729 | 341 | 46.8% |
| Mental Health Partners | Burke | 58 | 71.6% | 15 | 18.5% | 8 | 9.9% | 81 | 48 | 59.3% |
| | Catawba | 88 | 65.7% | 29 | 21.6% | 17 | 12.7% | 134 | 75 | 56.0% |
| | Total | 146 | 67.9% | 44 | 20.5% | 25 | 11.6% | 215 | 123 | 57.2% |
| Onslow-Carteret | Carteret | 32 | 74.4% | 6 | 14.0% | 5 | 11.6% | 43 | 23 | 53.5% |
| | Onslow | 36 | 61.0% | 16 | 27.1% | 7 | 11.9% | 59 | 25 | 42.4% |
| | Total | 68 | 66.7% | 22 | 21.6% | 12 | 11.8% | 102 | 48 | 47.1% |
| Orange-Person-Chatham | Chatham | 12 | 80.0% | 2 | 13.3% | 1 | 6.7% | 15 | 11 | 73.3% |
| | Orange | 26 | 70.3% | 9 | 24.3% | 2 | 5.4% | 37 | 22 | 59.5% |
| | Person | 6 | 75.0% | 2 | 25.0% | 0 | 0.0% | 8 | 4 | 50.0% |
| | Total | 44 | 73.3% | 13 | 21.7% | 3 | 5.0% | 60 | 37 | 61.7% |
| Pathways | Cleveland | 95 | 54.6% | 33 | 19.0% | 46 | 26.4% | 174 | 69 | 39.7% |
| | Gaston | 255 | 64.7% | 75 | 19.0% | 64 | 16.2% | 394 | 208 | 52.8% |
| | Lincoln | 39 | 45.3% | 28 | 32.6% | 19 | 22.1% | 86 | 30 | 34.9% |
| | Total | 389 | 59.5% | 136 | 20.8% | 129 | 19.7% | 654 | 307 | 46.9% |
| PBH | Cabarrus | 14 | 77.8% | 1 | 5.6% | 3 | 16.7% | 18 | 8 | 44.4% |
| | Davidson | 48 | 94.1% | 3 | 5.9% | 0 | 0.0% | 51 | 12 | 23.5% |
| | Rowan | 31 | 93.9% | 0 | 0.0% | 2 | 6.1% | 33 | 18 | 54.5% |
| | Stanly | 21 | 91.3% | 0 | 0.0% | 2 | 8.7% | 23 | 11 | 47.8% |
| | Union | 7 | 87.5% | 1 | 12.5% | 0 | 0.0% | 8 | 4 | 50.0% |
| | Total | 121 | 91.0% | 5 | 3.8% | 7 | 5.3% | 133 | 53 | 39.8% |
| Sandhills Center | Anson | 17 | 56.7% | 8 | 26.7% | 5 | 16.7% | 30 | 14 | 46.7% |
| | Harnett | 60 | 69.0% | 15 | 17.2% | 12 | 13.8% | 87 | 46 | 52.9% |
| | Hoke | 32 | 55.2% | 16 | 27.6% | 10 | 17.2% | 58 | 23 | 39.7% |
| | Lee | 66 | 70.2% | 16 | 17.0% | 12 | 12.8% | 94 | 45 | 47.9% |
| | Montgomery | 27 | 71.1% | 4 | 10.5% | 7 | 18.4% | 38 | 20 | 52.6% |
| | Moore | 88 | 60.3% | 34 | 23.3% | 24 | 16.4% | 146 | 69 | 47.3% |
| | Randolph | 154 | 69.1% | 29 | 13.0% | 40 | 17.9% | 223 | 105 | 47.1% |
| | Richmond | 46 | 68.7% | 14 | 20.9% | 7 | 10.4% | 67 | 36 | 53.7% |
| Total | 490 | 65.9% | 136 | 18.3% | 117 | 15.7% | 743 | 358 | 48.2% | |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse) | | | | | | | | | | |
|---|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Smoky Mountain Center | Alexander | 19 | 73.1% | 2 | 7.7% | 5 | 19.2% | 26 | 13 | 50.0% |
| | Alleghany | 7 | 58.3% | 1 | 8.3% | 4 | 33.3% | 12 | 6 | 50.0% |
| | Ashe | 17 | 51.5% | 5 | 15.2% | 11 | 33.3% | 33 | 8 | 24.2% |
| | Avery | 10 | 66.7% | 3 | 20.0% | 2 | 13.3% | 15 | 7 | 46.7% |
| | Caldwell | 45 | 68.2% | 4 | 6.1% | 17 | 25.8% | 66 | 38 | 57.6% |
| | Cherokee | 49 | 66.2% | 8 | 10.8% | 17 | 23.0% | 74 | 33 | 44.6% |
| | Clay | 8 | 80.0% | 1 | 10.0% | 1 | 10.0% | 10 | 7 | 70.0% |
| | Graham | 7 | 36.8% | 6 | 31.6% | 6 | 31.6% | 19 | 4 | 21.1% |
| | Haywood | 93 | 57.8% | 25 | 15.5% | 43 | 26.7% | 161 | 70 | 43.5% |
| | Jackson | 32 | 47.1% | 13 | 19.1% | 23 | 33.8% | 68 | 20 | 29.4% |
| | Macon | 39 | 60.0% | 12 | 18.5% | 14 | 21.5% | 65 | 26 | 40.0% |
| | McDowell | 47 | 69.1% | 11 | 16.2% | 10 | 14.7% | 68 | 41 | 60.3% |
| | Swain | 22 | 62.9% | 6 | 17.1% | 7 | 20.0% | 35 | 15 | 42.9% |
| | Watauga | 36 | 69.2% | 5 | 9.6% | 11 | 21.2% | 52 | 22 | 42.3% |
| | Wilkes | 80 | 63.0% | 21 | 16.5% | 26 | 20.5% | 127 | 61 | 48.0% |
| | Total | 511 | 61.5% | 123 | 14.8% | 197 | 23.7% | 831 | 371 | 44.6% |
| Southeastern Center | Brunswick | 29 | 61.7% | 12 | 25.5% | 6 | 12.8% | 47 | 23 | 48.9% |
| | New Hanover | 109 | 62.6% | 51 | 29.3% | 14 | 8.0% | 174 | 81 | 46.6% |
| | Pender | 13 | 52.0% | 6 | 24.0% | 6 | 24.0% | 25 | 7 | 28.0% |
| | | Total | 151 | 61.4% | 69 | 28.0% | 26 | 10.6% | 246 | 111 |
| Southeastern Regional | Bladen | 13 | 59.1% | 6 | 27.3% | 3 | 13.6% | 22 | 7 | 31.8% |
| | Columbus | 25 | 58.1% | 8 | 18.6% | 10 | 23.3% | 43 | 18 | 41.9% |
| | Robeson | 105 | 72.4% | 26 | 17.9% | 14 | 9.7% | 145 | 78 | 53.8% |
| | Scotland | 27 | 79.4% | 4 | 11.8% | 3 | 8.8% | 34 | 21 | 61.8% |
| | | Total | 170 | 69.7% | 44 | 18.0% | 30 | 12.3% | 244 | 124 |
| Wake | Wake | 370 | 59.3% | 128 | 20.5% | 126 | 20.2% | 624 | 288 | 46.2% |
| Western Highlands Network | Buncombe | 233 | 72.1% | 51 | 15.8% | 39 | 12.1% | 323 | 185 | 57.3% |
| | Henderson | 59 | 80.8% | 8 | 11.0% | 6 | 8.2% | 73 | 40 | 54.8% |
| | Madison | 14 | 82.4% | 2 | 11.8% | 1 | 5.9% | 17 | 12 | 70.6% |
| | Mitchell | 11 | 78.6% | 2 | 14.3% | 1 | 7.1% | 14 | 10 | 71.4% |
| | Polk | 9 | 60.0% | 1 | 6.7% | 5 | 33.3% | 15 | 7 | 46.7% |
| | Rutherford | 71 | 61.7% | 22 | 19.1% | 22 | 19.1% | 115 | 53 | 46.1% |
| | Transylvania | 25 | 73.5% | 5 | 14.7% | 4 | 11.8% | 34 | 12 | 35.3% |
| | Yancey | 6 | 50.0% | 4 | 33.3% | 2 | 16.7% | 12 | 5 | 41.7% |
| | | Total | 428 | 71.0% | 95 | 15.8% | 80 | 13.3% | 603 | 324 |
| Statewide | | 5,297 | 62.7% | 1,590 | 18.8% | 1,564 | 18.5% | 8,451 | 3,933 | 46.5% |
| | Urban Counties | 3,303 | 62.4% | 1,000 | 18.9% | 990 | 18.7% | 5,293 | 2,461 | 46.5% |
| | Rural Counties | 1,994 | 63.1% | 590 | 18.7% | 574 | 18.2% | 3,158 | 1,472 | 46.6% |

SOURCE: Medicaid and State Service Claims Data, July 1 - September 30, 2011 (first service received) based on claims paid through January 31, 2012.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability) | | | | | | | | | | |
|--|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Alamance-Caswell | Alamance | 7 | 33.3% | 5 | 23.8% | 9 | 42.9% | 21 | 4 | 19.0% |
| | Caswell | 3 | 50.0% | 1 | 16.7% | 2 | 33.3% | 6 | 1 | 16.7% |
| | Total | 10 | 37.0% | 6 | 22.2% | 11 | 40.7% | 27 | 5 | 18.5% |
| Beacon Center | Edgecombe | 8 | 47.1% | 7 | 41.2% | 2 | 11.8% | 17 | 5 | 29.4% |
| | Greene | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 1 | 100.0% |
| | Nash | 4 | 30.8% | 8 | 61.5% | 1 | 7.7% | 13 | 3 | 23.1% |
| | Wilson | 3 | 11.5% | 5 | 19.2% | 18 | 69.2% | 26 | 3 | 11.5% |
| | Total | 16 | 28.1% | 20 | 35.1% | 21 | 36.8% | 57 | 12 | 21.1% |
| Centerpoint | Davie | 0 | 0.0% | 0 | 0.0% | 1 | 100.0% | 1 | 0 | 0.0% |
| | Forsyth | 24 | 66.7% | 6 | 16.7% | 6 | 16.7% | 36 | 20 | 55.6% |
| | Rockingham | 4 | 57.1% | 3 | 42.9% | 0 | 0.0% | 7 | 4 | 57.1% |
| | Stokes | 2 | 50.0% | 0 | 0.0% | 2 | 50.0% | 4 | 2 | 50.0% |
| | Total | 30 | 62.5% | 9 | 18.8% | 9 | 18.8% | 48 | 26 | 54.2% |
| Crossroads | Iredell | 10 | 55.6% | 4 | 22.2% | 4 | 22.2% | 18 | 8 | 44.4% |
| | Surry | 6 | 40.0% | 3 | 20.0% | 6 | 40.0% | 15 | 2 | 13.3% |
| | Yadkin | 1 | 50.0% | 1 | 50.0% | 0 | 0.0% | 2 | 1 | 50.0% |
| | Total | 17 | 48.6% | 8 | 22.9% | 10 | 28.6% | 35 | 11 | 31.4% |
| Cumberland | Cumberland | 37 | 43.5% | 21 | 24.7% | 27 | 31.8% | 85 | 22 | 25.9% |
| Durham Center | Durham | 25 | 52.1% | 11 | 22.9% | 12 | 25.0% | 48 | 21 | 43.8% |
| ECBH | Beaufort | 4 | 66.7% | 2 | 33.3% | 0 | 0.0% | 6 | 4 | 66.7% |
| | Bertie | 2 | 28.6% | 4 | 57.1% | 1 | 14.3% | 7 | 2 | 28.6% |
| | Camden | 0 | 0.0% | 0 | 0.0% | 1 | 100.0% | 1 | 0 | 0.0% |
| | Chowan | 0 | 0.0% | 1 | 100.0% | 0 | 0.0% | 1 | 0 | 0.0% |
| | Craven | 6 | 33.3% | 9 | 50.0% | 3 | 16.7% | 18 | 2 | 11.1% |
| | Currituck | 2 | 100.0% | 0 | 0.0% | 0 | 0.0% | 2 | 2 | 100.0% |
| | Dare | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0 | 0.0% |
| | Gates | 0 | 0.0% | 0 | 0.0% | 1 | 100.0% | 1 | 0 | 0.0% |
| | Hertford | 2 | 40.0% | 2 | 40.0% | 1 | 20.0% | 5 | 1 | 20.0% |
| | Hyde | 0 | 0.0% | 0 | 0.0% | 1 | 100.0% | 1 | 0 | 0.0% |
| | Jones | 3 | 100.0% | 0 | 0.0% | 0 | 0.0% | 3 | 1 | 33.3% |
| | Martin | 1 | 33.3% | 0 | 0.0% | 2 | 66.7% | 3 | 0 | 0.0% |
| | Northampton | 4 | 57.1% | 2 | 28.6% | 1 | 14.3% | 7 | 3 | 42.9% |
| | Pamlico | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 1 | 100.0% |
| | Pasquotank | 4 | 44.4% | 2 | 22.2% | 3 | 33.3% | 9 | 1 | 11.1% |
| | Perquimans | 1 | 33.3% | 2 | 66.7% | 0 | 0.0% | 3 | 1 | 33.3% |
| | Pitt | 17 | 58.6% | 7 | 24.1% | 5 | 17.2% | 29 | 12 | 41.4% |
| | Tyrrell | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0 | 0.0% |
| | Washington | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0 | 0.0% |
| | Total | 47 | 48.5% | 31 | 32.0% | 19 | 19.6% | 97 | 30 | 30.9% |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability) | | | | | | | | | | |
|--|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Eastpointe | Duplin | 2 | 40.0% | 2 | 40.0% | 1 | 20.0% | 5 | 2 | 40.0% |
| | Lenoir | 2 | 22.2% | 6 | 66.7% | 1 | 11.1% | 9 | 0 | 0.0% |
| | Sampson | 7 | 46.7% | 5 | 33.3% | 3 | 20.0% | 15 | 5 | 33.3% |
| | Wayne | 9 | 69.2% | 4 | 30.8% | 0 | 0.0% | 13 | 6 | 46.2% |
| | Total | 20 | 47.6% | 17 | 40.5% | 5 | 11.9% | 42 | 13 | 31.0% |
| Five County | Franklin | 1 | 16.7% | 3 | 50.0% | 2 | 33.3% | 6 | 1 | 16.7% |
| | Granville | 3 | 21.4% | 6 | 42.9% | 5 | 35.7% | 14 | 2 | 14.3% |
| | Halifax | 6 | 46.2% | 3 | 23.1% | 4 | 30.8% | 13 | 5 | 38.5% |
| | Vance | 3 | 25.0% | 5 | 41.7% | 4 | 33.3% | 12 | 1 | 8.3% |
| | Warren | 2 | 66.7% | 1 | 33.3% | 0 | 0.0% | 3 | 2 | 66.7% |
| | Total | 15 | 31.3% | 18 | 37.5% | 15 | 31.3% | 48 | 11 | 22.9% |
| Guilford Center | Guilford | 49 | 71.0% | 12 | 17.4% | 8 | 11.6% | 69 | 37 | 53.6% |
| Johnston | Johnston | 17 | 54.8% | 4 | 12.9% | 10 | 32.3% | 31 | 14 | 45.2% |
| Mecklenburg | Mecklenburg | 58 | 38.2% | 37 | 24.3% | 57 | 37.5% | 152 | 44 | 28.9% |
| Mental Health Partners | Burke | 4 | 44.4% | 2 | 22.2% | 3 | 33.3% | 9 | 3 | 33.3% |
| | Catawba | 4 | 36.4% | 5 | 45.5% | 2 | 18.2% | 11 | 3 | 27.3% |
| | Total | 8 | 40.0% | 7 | 35.0% | 5 | 25.0% | 20 | 6 | 30.0% |
| Onslow-Carteret | Carteret | 5 | 55.6% | 4 | 44.4% | 0 | 0.0% | 9 | 3 | 33.3% |
| | Onslow | 10 | 50.0% | 10 | 50.0% | 0 | 0.0% | 20 | 6 | 30.0% |
| | Total | 15 | 51.7% | 14 | 48.3% | 0 | 0.0% | 29 | 9 | 31.0% |
| Orange-Person-Chatham | Chatham | 3 | 25.0% | 5 | 41.7% | 4 | 33.3% | 12 | 3 | 25.0% |
| | Orange | 8 | 47.1% | 6 | 35.3% | 3 | 17.6% | 17 | 7 | 41.2% |
| | Person | 5 | 62.5% | 3 | 37.5% | 0 | 0.0% | 8 | 5 | 62.5% |
| | Total | 16 | 43.2% | 14 | 37.8% | 7 | 18.9% | 37 | 15 | 40.5% |
| Pathways | Cleveland | 4 | 22.2% | 7 | 38.9% | 7 | 38.9% | 18 | 2 | 11.1% |
| | Gaston | 23 | 60.5% | 12 | 31.6% | 3 | 7.9% | 38 | 21 | 55.3% |
| | Lincoln | 5 | 41.7% | 6 | 50.0% | 1 | 8.3% | 12 | 3 | 25.0% |
| | Total | 32 | 47.1% | 25 | 36.8% | 11 | 16.2% | 68 | 26 | 38.2% |
| PBH | Cabarrus | 4 | 50.0% | 1 | 12.5% | 3 | 37.5% | 8 | 0 | 0.0% |
| | Davidson | 3 | 60.0% | 1 | 20.0% | 1 | 20.0% | 5 | 0 | 0.0% |
| | Rowan | 1 | 50.0% | 0 | 0.0% | 1 | 50.0% | 2 | 0 | 0.0% |
| | Stanly | 2 | 40.0% | 1 | 20.0% | 2 | 40.0% | 5 | 1 | 20.0% |
| | Union | 1 | 25.0% | 0 | 0.0% | 3 | 75.0% | 4 | 1 | 25.0% |
| | Total | 11 | 45.8% | 3 | 12.5% | 10 | 41.7% | 24 | 2 | 8.3% |
| Sandhills Center | Anson | 2 | 22.2% | 1 | 11.1% | 6 | 66.7% | 9 | 2 | 22.2% |
| | Harnett | 8 | 57.1% | 4 | 28.6% | 2 | 14.3% | 14 | 6 | 42.9% |
| | Hoke | 8 | 80.0% | 2 | 20.0% | 0 | 0.0% | 10 | 8 | 80.0% |
| | Lee | 6 | 85.7% | 1 | 14.3% | 0 | 0.0% | 7 | 5 | 71.4% |
| | Montgomery | 3 | 60.0% | 2 | 40.0% | 0 | 0.0% | 5 | 2 | 40.0% |
| | Moore | 5 | 31.3% | 7 | 43.8% | 4 | 25.0% | 16 | 4 | 25.0% |
| | Randolph | 12 | 63.2% | 2 | 10.5% | 5 | 26.3% | 19 | 12 | 63.2% |
| | Richmond | 8 | 72.7% | 3 | 27.3% | 0 | 0.0% | 11 | 5 | 45.5% |
| Total | 52 | 57.1% | 22 | 24.2% | 17 | 18.7% | 91 | 44 | 48.4% | |

| INDICATOR 4: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability) | | | | | | | | | | |
|--|-------------------------|-------------------------|--------------|-----------------------|--------------|----------------|--------------|---|---------------------------|--------------|
| LME | County (Urban/Rural) | 2 Visits within 14 Days | | 2nd Service > 14 Days | | No 2nd Service | | Total Number with an Initial Visit | 4 Visits within 45 Days** | |
| | | Number | Percent | Number | Percent | Number | Percent | | Number | Percent |
| Smoky Mountain Center | Alexander | 3 | 50.0% | 1 | 16.7% | 2 | 33.3% | 6 | 3 | 50.0% |
| | Alleghany | 1 | 12.5% | 4 | 50.0% | 3 | 37.5% | 8 | 0 | 0.0% |
| | Ashe | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 1 | 100.0% |
| | Avery | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0 | 0.0% |
| | Caldwell | 1 | 16.7% | 5 | 83.3% | 0 | 0.0% | 6 | 1 | 16.7% |
| | Cherokee | 4 | 100.0% | 0 | 0.0% | 0 | 0.0% | 4 | 4 | 100.0% |
| | Clay | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 1 | 100.0% |
| | Graham | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0 | 0.0% |
| | Haywood | 8 | 57.1% | 1 | 7.1% | 5 | 35.7% | 14 | 5 | 35.7% |
| | Jackson | 1 | 50.0% | 0 | 0.0% | 1 | 50.0% | 2 | 1 | 50.0% |
| | Macon | 1 | 100.0% | 0 | 0.0% | 0 | 0.0% | 1 | 1 | 100.0% |
| | McDowell | 0 | 0.0% | 2 | 100.0% | 0 | 0.0% | 2 | 0 | 0.0% |
| | Swain | 1 | 25.0% | 3 | 75.0% | 0 | 0.0% | 4 | 1 | 25.0% |
| | Watauga | 1 | 50.0% | 1 | 50.0% | 0 | 0.0% | 2 | 1 | 50.0% |
| Wilkes | 2 | 33.3% | 3 | 50.0% | 1 | 16.7% | 6 | 2 | 33.3% | |
| | Total | 25 | 43.9% | 20 | 35.1% | 12 | 21.1% | 57 | 21 | 36.8% |
| Southeastern Center | Brunswick | 9 | 64.3% | 3 | 21.4% | 2 | 14.3% | 14 | 8 | 57.1% |
| | New Hanover | 14 | 56.0% | 7 | 28.0% | 4 | 16.0% | 25 | 11 | 44.0% |
| | Pender | 3 | 75.0% | 1 | 25.0% | 0 | 0.0% | 4 | 1 | 25.0% |
| | | Total | 26 | 60.5% | 11 | 25.6% | 6 | 14.0% | 43 | 20 |
| Southeastern Regional | Bladen | 1 | 20.0% | 1 | 20.0% | 3 | 60.0% | 5 | 0 | 0.0% |
| | Columbus | 3 | 60.0% | 2 | 40.0% | 0 | 0.0% | 5 | 2 | 40.0% |
| | Robeson | 17 | 68.0% | 6 | 24.0% | 2 | 8.0% | 25 | 11 | 44.0% |
| | Scotland | 6 | 85.7% | 0 | 0.0% | 1 | 14.3% | 7 | 6 | 85.7% |
| | | Total | 27 | 64.3% | 9 | 21.4% | 6 | 14.3% | 42 | 19 |
| Wake | Wake | 38 | 52.1% | 20 | 27.4% | 15 | 20.5% | 73 | 29 | 39.7% |
| Western Highlands Network | Buncombe | 17 | 43.6% | 14 | 35.9% | 8 | 20.5% | 39 | 14 | 35.9% |
| | Henderson | 8 | 80.0% | 2 | 20.0% | 0 | 0.0% | 10 | 7 | 70.0% |
| | Madison | 3 | 60.0% | 1 | 20.0% | 1 | 20.0% | 5 | 3 | 60.0% |
| | Mitchell | 2 | 66.7% | 1 | 33.3% | 0 | 0.0% | 3 | 2 | 66.7% |
| | Polk | 0 | 0.0% | 1 | 100.0% | 0 | 0.0% | 1 | 0 | 0.0% |
| | Rutherford | 3 | 42.9% | 2 | 28.6% | 2 | 28.6% | 7 | 2 | 28.6% |
| | Transylvania | 2 | 50.0% | 2 | 50.0% | 0 | 0.0% | 4 | 2 | 50.0% |
| | Yancey | 0 | 0.0% | 1 | 100.0% | 0 | 0.0% | 1 | 0 | 0.0% |
| | | Total | 35 | 50.0% | 24 | 34.3% | 11 | 15.7% | 70 | 30 |
| Statewide | | 626 | 48.4% | 363 | 28.1% | 304 | 23.5% | 1,293 | 467 | 36.1% |
| | Urban Counties | 410 | 49.3% | 212 | 25.5% | 209 | 25.2% | 831 | 306 | 36.8% |
| | Rural Counties | 216 | 46.8% | 151 | 32.7% | 95 | 20.6% | 462 | 161 | 34.8% |

SOURCE: Medicaid and State Service Claims Data, July 1 - September 30, 2011 (first service received) based on claims paid through January 31, 2012.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

| INDICATOR 5: Timely Support For Persons With Intellectual or Developmental Disabilities | | | | | | | | | | | | | | |
|---|--------------|----------------------|------------|-----------------------|------------|----------------------|------------|-----------------------|------------|------------------|------------|-----------|-------------|----------------|
| LME | County | Seen in 0 to 14 days | | Seen in 15 to 30 days | | Seen in 0 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Screened |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| Alamance-Caswell | Alamance | | | | | 0 | 0% | | | | | 1 | 100% | 1 |
| | Caswell | | | | | 0 | 0% | | | | | 2 | 100% | 2 |
| | Total | | | | | 0 | 0% | | | | | 3 | 100% | 3 |
| Beacon Center | Edgecombe | 2 | 29% | 1 | 14% | 3 | 43% | | | | | 4 | 57% | 7 |
| | Greene | | | | | 0 | 0% | | | 1 | 50% | 1 | 50% | 2 |
| | Nash | | | 1 | 13% | 1 | 13% | 1 | 13% | | | 6 | 75% | 8 |
| | Wilson | 2 | 14% | 3 | 21% | 5 | 36% | 1 | 7% | 2 | 14% | 6 | 43% | 14 |
| | Total | 4 | 13% | 5 | 16% | 9 | 29% | 2 | 6% | 3 | 10% | 17 | 55% | 31 |
| CenterPoint | Davie | | | | | 0 | 0% | | | 1 | 100% | | | 1 |
| | Forsyth | 4 | 27% | | | 4 | 27% | 1 | 7% | 1 | 7% | 9 | 60% | 15 |
| | Rockingham | 1 | 33% | | | 1 | 33% | | | | | 2 | 67% | 3 |
| | Stokes | | | | | 0 | 0% | | | 1 | 100% | | | 1 |
| | Total | 5 | 25% | | | 5 | 25% | 1 | 5% | 3 | 15% | 11 | 55% | 20 |
| Crossroads | Iredell | 1 | 9% | 1 | 9% | 2 | 18% | 1 | 9% | 4 | 36% | 4 | 36% | 11 |
| | Surry | 2 | 14% | 1 | 7% | 3 | 21% | | | 2 | 14% | 9 | 64% | 14 |
| | Yadkin | 1 | 14% | | | 1 | 14% | | | 2 | 29% | 4 | 57% | 7 |
| | Total | 4 | 13% | 2 | 6% | 6 | 19% | 1 | 3% | 8 | 25% | 17 | 53% | 32 |
| Cumberland | Cumberland | 4 | 15% | 2 | 7% | 6 | 22% | 3 | 11% | 2 | 7% | 16 | 59% | 27 |
| | Total | 4 | 15% | 2 | 7% | 6 | 22% | 3 | 11% | 2 | 7% | 16 | 59% | 27 |
| Durham Center | Durham | 11 | 31% | 2 | 6% | 13 | 37% | 5 | 14% | 7 | 20% | 10 | 29% | 35 |
| | Total | 11 | 31% | 2 | 6% | 13 | 37% | 5 | 14% | 7 | 20% | 10 | 29% | 35 |
| ECBH | Beaufort | | | | | | | | | | | | | |
| | Bertie | | | | | | | | | | | | | |
| | Camden | | | | | | | | | | | | | |
| | Chowan | | | | | | | | | | | | | |
| | Craven | | | | | 0 | 0% | | | | | 1 | 100% | 1 |
| | Currituck | | | | | | | | | | | | | |
| | Dare | | | | | | | | | | | | | |
| | Gates | | | | | | | | | | | | | |
| | Hertford | | | | | | | | | | | | | |
| | Hyde | | | | | | | | | | | | | |
| | Jones | | | | | | | | | | | | | |
| | Martin | | | | | | | | | | | | | |
| | Northampton | | | | | | | | | | | | | |
| | Pamlico | | | | | | | | | | | | | |
| | Pasquotank | | | | | | | | | | | | | |
| | Perquimans | | | | | | | | | | | | | |
| | Pitt | | | | | | | | | | | | | |
| Tyrrell | | | | | | | | | | | | | | |
| Washington | | | | | | | | | | | | | | |

| INDICATOR 5: Timely Support For Persons With Intellectual or Developmental Disabilities | | | | | | | | | | | | | | |
|---|--------------|----------------------|------------|-----------------------|-------------|----------------------|-------------|-----------------------|------------|------------------|------------|-----------|-------------|----------------|
| LME | County | Seen in 0 to 14 days | | Seen in 15 to 30 days | | Seen in 0 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Screened |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| | Total | | | | | 0 | 0% | | | | | 1 | 100% | 1 |
| Eastpointe | Duplin | | | | | | | | | | | | | |
| | Lenoir | | | | | | | | | | | | | |
| | Sampson | | | | | | | | | | | | | |
| | Wayne | | | | | | | | | | | | | |
| | Total | | | | | | | | | | | | | |
| Five County See footnote. | Franklin | | | | | | | | | | | | | |
| | Granville | | | | | | | | | | | | | |
| | Halifax | | | | | | | | | | | | | |
| | Vance | | | | | | | | | | | | | |
| | Warren | | | | | | | | | | | | | |
| | Total | | | | | | | | | | | | | |
| Guilford Center | Guilford | 4 | 19% | 5 | 24% | 9 | 43% | 2 | 10% | 3 | 14% | 7 | 33% | 21 |
| | Total | 4 | 19% | 5 | 24% | 9 | 43% | 2 | 10% | 3 | 14% | 7 | 33% | 21 |
| Johnston | Johnston | | | 1 | 100% | 1 | 100% | | | | | | | 1 |
| | Total | | | 1 | 100% | 1 | 100% | | | | | | | 1 |
| Mecklenburg | Mecklenburg | 7 | 24% | 2 | 7% | 9 | 31% | 1 | 3% | 5 | 17% | 14 | 48% | 29 |
| | Total | 7 | 24% | 2 | 7% | 9 | 31% | 1 | 3% | 5 | 17% | 14 | 48% | 29 |
| Mental Health Partners | Burke | 1 | 20% | 2 | 40% | 3 | 60% | 1 | 20% | 1 | 20% | | | 5 |
| | Catawba | 1 | 17% | | | 1 | 17% | 2 | 33% | 1 | 17% | 2 | 33% | 6 |
| | Total | 2 | 18% | 2 | 18% | 4 | 36% | 3 | 27% | 2 | 18% | 2 | 18% | 11 |
| Onslow-Carteret | Carteret | 3 | 33% | | | 3 | 33% | 3 | 33% | | | 3 | 33% | 9 |
| | Onslow | 1 | 11% | | | 1 | 11% | | | 1 | 11% | 7 | 78% | 9 |
| | Total | 4 | 22% | | | 4 | 22% | 3 | 17% | 1 | 6% | 10 | 56% | 18 |
| Orange-Person-Chatham See footnote. | Chatham | | | | | | | | | | | | | |
| | Orange | | | | | | | | | | | | | |
| | Person | | | | | | | | | | | | | |
| | Total | | | | | | | | | | | | | |
| Pathways | Cleveland | 2 | 50% | | | 2 | 50% | 1 | 25% | | | 1 | 25% | 4 |
| | Gaston | 6 | 33% | 6 | 33% | 12 | 67% | 1 | 6% | 1 | 6% | 4 | 22% | 18 |
| | Lincoln | 5 | 56% | 2 | 22% | 7 | 78% | 1 | 11% | 1 | 11% | | | 9 |
| | Total | 13 | 42% | 8 | 26% | 21 | 68% | 3 | 10% | 2 | 6% | 5 | 16% | 31 |
| PBH See footnote. | Cabarrus | | | | | | | | | | | | | |
| | Davidson | | | | | | | | | | | | | |
| | Rowan | | | | | | | | | | | | | |
| | Stanly | | | | | | | | | | | | | |
| | Union | | | | | | | | | | | | | |
| | Total | | | | | | | | | | | | | |
| Sandhills Center | Anson | | | | | | | | | | | | | |
| | Harnett | | | | | 0 | 0% | | | | | 1 | 100% | 1 |

| INDICATOR 5: Timely Support For Persons With Intellectual or Developmental Disabilities | | | | | | | | | | | | | | |
|---|--------------|----------------------|------------|-----------------------|------------|----------------------|------------|-----------------------|------------|------------------|------------|-----------|------------|----------------|
| LME | County | Seen in 0 to 14 days | | Seen in 15 to 30 days | | Seen in 0 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Screened |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| | Hoke | | | | | 0 | 0% | | | 1 | 50% | 1 | 50% | 2 |
| | Lee | | | | | 0 | 0% | | | | | 1 | 100% | 1 |
| | Montgomery | | | | | | | | | | | | | |
| | Moore | | | | | 0 | 0% | | | | | 1 | 100% | 1 |
| | Randolph | | | | | 0 | 0% | 1 | 100% | | | | | 1 |
| | Richmond | | | | | | | | | | | | | |
| | Total | | | | | 0 | 0% | 1 | 17% | 1 | 17% | 4 | 67% | 6 |
| Smoky Mountain Center | Alexander | | | | | | | | | | | | | |
| | Alleghany | | | | | | | | | | | | | |
| | Ashe | 1 | 100% | | | 1 | 100% | | | | | | | 1 |
| | Avery | | | | | | | | | | | | | |
| | Caldwell | 1 | 25% | | | 1 | 25% | 1 | 25% | 1 | 25% | 1 | 25% | 4 |
| | Cherokee | | | | | | | | | | | | | |
| | Clay | | | | | 0 | 0% | | | | | 1 | 100% | 1 |
| | Graham | | | | | | | | | | | | | |
| | Haywood | | | | | | | | | | | | | |
| | Jackson | | | | | | | | | | | | | |
| | Macon | | | | | 0 | 0% | | | 1 | 100% | | | 1 |
| | McDowell | | | | | 0 | 0% | 1 | 50% | 1 | 50% | | | 2 |
| | Swain | | | | | | | | | | | | | |
| | Watauga | | | | | | | | | | | | | |
| Wilkes | | | | | | | | | | | | | | |
| Total | | 2 | 22% | | | 2 | 22% | 2 | 22% | 3 | 33% | 2 | 22% | 9 |
| Southeastern Center | Brunswick | 4 | 67% | | | 4 | 67% | 2 | 33% | | | | | 6 |
| | New Hanover | 9 | 38% | 5 | 21% | 14 | 58% | 4 | 17% | 3 | 13% | 3 | 13% | 24 |
| | Pender | 2 | 50% | 1 | 25% | 3 | 75% | 1 | 25% | | | | | 4 |
| | Total | 15 | 44% | 6 | 18% | 21 | 62% | 7 | 21% | 3 | 9% | 3 | 9% | 34 |
| Southeastern Regional | Bladen | 1 | 33% | 2 | 67% | 3 | 100% | | | | | | | 3 |
| | Columbus | 1 | 33% | | | 1 | 33% | 1 | 33% | 1 | 33% | | | 3 |
| | Robeson | 5 | 26% | 5 | 26% | 10 | 53% | 2 | 11% | 1 | 5% | 6 | 32% | 19 |
| | Scotland | 2 | 50% | | | 2 | 50% | 1 | 25% | | | 1 | 25% | 4 |
| | Total | 9 | 31% | 7 | 24% | 16 | 55% | 4 | 14% | 2 | 7% | 7 | 24% | 29 |
| Wake | Wake | 15 | 19% | 6 | 8% | 21 | 27% | 5 | 6% | 5 | 6% | 48 | 61% | 79 |
| | Total | 15 | 19% | 6 | 8% | 21 | 27% | 5 | 6% | 5 | 6% | 48 | 61% | 79 |
| Western Highlands Network | Buncombe | 3 | 19% | 4 | 25% | 7 | 44% | 3 | 19% | | | 6 | 38% | 16 |
| | Henderson | 1 | 100% | | | 1 | 100% | | | | | | | 1 |
| | Madison | | | | | | | | | | | | | |
| | Mitchell | 1 | 100% | | | 1 | 100% | | | | | | | 1 |
| | Polk | | | | | | | | | | | | | |
| | Rutherford | | | 1 | 50% | 1 | 50% | | | | | 1 | 50% | 2 |

| INDICATOR 5: Timely Support For Persons With Intellectual or Developmental Disabilities | | | | | | | | | | | | | | |
|---|--------------|----------------------|------------|-----------------------|------------|----------------------|------------|-----------------------|------------|------------------|------------|------------|------------|----------------|
| LME | County | Seen in 0 to 14 days | | Seen in 15 to 30 days | | Seen in 0 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Screened |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| | Transylvania | | | | | | | | | | | | | |
| | Yancey | 1 | 100% | | | 1 | 100% | | | | | | | 1 |
| | Total | 6 | 29% | 5 | 24% | 11 | 52% | 3 | 14% | | | 7 | 33% | 21 |
| Statewide | | 105 | 24% | 53 | 12% | 158 | 36% | 46 | 11% | 50 | 11% | 184 | 42% | 438 |

NOTES:

The above data represents persons with I/DD who were triaged by LMEs between **July 1, 2011 - September 30, 2011** and determined to have "routine" care needs (based on LME Screening-Triage-Referral (STR) data in the Client Data Warehouse (CDW) as of 1/6/12) that received a Medicaid or state-funded community-based mhdds service within the timeframes indicated (based on Medicaid and IPRS claims paid through 1/31/12).

Persons are assigned to an LME based on county of residence.

The data excludes persons that received a Medicaid or IPRS paid service within 60 days prior to the date of screening, persons that received services from state facilities, and persons with unknown county of residence.

The claims data has been lagged 4 months after the quarter reviewed to allow time for claims to be submitted and the data captured by the paid claims system. It does not include claims that were paid later.

"Not Seen" means a publically-funded (Medicaid or IPRS) claim for services was not paid during the period reviewed. It is possible that these individuals may have received a service paid by another payer.

The rows may add up to > 100% due to rounding.

Five County, Orange-Person-Chatham, and PBH may have a reporting problem. They had low numbers of screening records submitted to the CDW this quarter.

| INDICATOR 6: Short-Term Care In State Psychiatric Hospitals | | | | | | | | | | |
|--|-------------------------------|----------------|----------------------------|----------------|------------------------------|----------------|----------------------------|----------------|-------------------------|---------------------------|
| LME | 7 Days of Care or Less | | 8 - 30 Days of Care | | 31 - 365 Days of Care | | Greater than 1 Year | | Total Discharges | |
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Average LOS (Days) |
| Alamance-Caswell | 1 | 5% | 9 | 45% | 10 | 50% | | | 20 | 49.8 |
| Beacon Center | 10 | 20% | 20 | 41% | 18 | 37% | 1 | 2% | 49 | 49.8 |
| CenterPoint | 7 | 17% | 19 | 45% | 16 | 38% | | | 42 | 46.7 |
| Crossroads | 0 | 0% | 11 | 79% | 2 | 14% | 1 | 7% | 14 | 101.7 |
| Cumberland | 4 | 14% | 19 | 66% | 6 | 21% | | | 29 | 27.1 |
| Durham Center | 7 | 13% | 27 | 49% | 21 | 38% | | | 55 | 39.9 |
| ECBH | 10 | 24% | 21 | 51% | 10 | 24% | | | 41 | 29.7 |
| Eastpointe | 17 | 31% | 24 | 44% | 13 | 24% | | | 54 | 26.6 |
| Five County | 7 | 28% | 7 | 28% | 10 | 40% | 1 | 4% | 25 | 56.1 |
| Guilford Center | 4 | 11% | 16 | 44% | 15 | 42% | 1 | 3% | 36 | 69.3 |
| Johnston | 2 | 20% | 3 | 30% | 5 | 50% | | | 10 | 66.7 |
| Mecklenburg | 1 | 6% | 5 | 31% | 10 | 63% | | | 16 | 73.7 |
| Mental Health Partners | 3 | 19% | 6 | 38% | 7 | 44% | | | 16 | 36.9 |
| Onslow-Carteret | 5 | 36% | 5 | 36% | 4 | 29% | | | 14 | 20.7 |
| Orange-Person-Chatham | 5 | 31% | 2 | 13% | 9 | 56% | | | 16 | 51.8 |
| Pathways | 3 | 38% | 4 | 50% | 1 | 13% | | | 8 | 34.4 |
| PBH | 0 | 0% | 5 | 45% | 5 | 45% | 1 | 9% | 11 | 103.3 |
| Sandhills Center | 11 | 25% | 19 | 43% | 14 | 32% | | | 44 | 36.0 |
| Smoky Mountain Center | 4 | 13% | 11 | 37% | 15 | 50% | | | 30 | 54.8 |
| Southeastern Center | 13 | 37% | 18 | 51% | 4 | 11% | | | 35 | 19.5 |
| Southeastern Regional | 8 | 25% | 19 | 59% | 5 | 16% | | | 32 | 20.2 |
| Wake | 17 | 19% | 30 | 33% | 43 | 47% | 1 | 1% | 91 | 51.4 |
| Western Highlands Network | 2 | 17% | 6 | 50% | 3 | 25% | 1 | 8% | 12 | 102.8 |
| STATEWIDE | 141 | 20% | 306 | 44% | 246 | 35% | 7 | 1% | 700 | 45.4 |

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Data for discharges between July 1 - September 30, 2011 as reported in the Consumer Data Warehouse (CDW) as of 2/13/12.

This indicator is intended to measure how well the community system is doing providing local community-based crisis and inpatient psychiatric care to reduce the use of state psychiatric hospitals to provide short-term acute inpatient psychiatric care. It is not intended to measure care provided by the state hospitals and does not include all discharges.

Discharge data from state hospitals has been modified to include only discharges coded as "direct" discharges to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

| INDICATOR 7: State Psychiatric Hospital Readmissions | | | | | |
|---|---|----------------|--|----------------|-------------------------|
| LME | Readmitted within 30 Days of Discharge | | Readmitted within 180 Days of Discharge | | Total Discharges |
| | Number | Percent | Number | Percent | |
| Alamance-Caswell | 4 | 15% | 6 | 23% | 26 |
| Beacon Center | 0 | 0% | 6 | 14% | 42 |
| CenterPoint | 1 | 2% | 8 | 17% | 47 |
| Crossroads | 2 | 11% | 4 | 21% | 19 |
| Cumberland | 0 | 0% | 5 | 15% | 34 |
| Durham Center | 8 | 12% | 13 | 19% | 69 |
| ECBH | 3 | 7% | 5 | 11% | 45 |
| Eastpointe | 5 | 8% | 12 | 19% | 62 |
| Five County | 1 | 5% | 2 | 11% | 19 |
| Guilford Center | 5 | 9% | 14 | 24% | 58 |
| Johnston | 2 | 18% | 2 | 18% | 11 |
| Mecklenburg | 1 | 3% | 1 | 3% | 35 |
| Mental Health Partners | 1 | 3% | 5 | 16% | 32 |
| Onslow-Carteret | 2 | 12% | 2 | 12% | 17 |
| Orange-Person-Chatham | 0 | 0% | 3 | 13% | 24 |
| Pathways | 1 | 11% | 2 | 22% | 9 |
| PBH | 5 | 19% | 8 | 31% | 26 |
| Sandhills Center | 4 | 6% | 7 | 10% | 68 |
| Smoky Mountain Center | 1 | 3% | 4 | 12% | 33 |
| Southeastern Center | 3 | 6% | 6 | 12% | 51 |
| Southeastern Regional | 0 | 0% | 3 | 9% | 35 |
| Wake | 8 | 8% | 22 | 23% | 96 |
| Western Highlands Network | 1 | 2% | 3 | 7% | 44 |
| STATEWIDE | 58 | 6% | 143 | 16% | 902 |

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Data for discharges between April 1, 2011 - June 30, 2011 as reported in the Consumer Data Warehouse (CDW) as of 2/13/12.

These indicators are intended to measure how well the community system is doing following-up, engaging consumers, coordinating care, and providing services that reduce the need for readmission to state psychiatric hospitals. They are not intended to measure care provided by the state hospitals and do not include all discharges.

Discharge data from state hospitals has been modified to include only discharges coded as "direct" discharges to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

| INDICATOR 7: Community Hospital Readmissions Within 30 Days | | | | | | | |
|--|---------------|---|----------------|-------------------------|---|----------------|-------------------------|
| LME | County | Medicaid + IPRS Combined | | | Medicaid Only | | |
| | | Readmitted Within 30 Days Of Discharge | | Total Discharges | Readmitted Within 30 Days Of Discharge | | Total Discharges |
| | | Number | Percent | | Number | Percent | |
| Alamance-Caswell | Alamance | 7 | 4.9% | 143 | 6 | 8.5% | 71 |
| | Caswell | 0 | 0.0% | 11 | 0 | 0.0% | 8 |
| | Total | 7 | 4.5% | 154 | 6 | 7.6% | 79 |
| Beacon Center | Edgecombe | 6 | 11.5% | 52 | 2 | 7.1% | 28 |
| | Greene | 1 | 9.1% | 11 | 1 | 11.1% | 9 |
| | Nash | 7 | 6.9% | 101 | 4 | 6.6% | 61 |
| | Wilson | 9 | 17.3% | 52 | 6 | 18.2% | 33 |
| | Total | 23 | 10.6% | 216 | 13 | 9.9% | 131 |
| CenterPoint | Davie | 7 | 21.2% | 33 | 4 | 30.8% | 13 |
| | Forsyth | 54 | 13.2% | 409 | 18 | 10.9% | 165 |
| | Rockingham | 12 | 11.3% | 106 | 4 | 7.7% | 52 |
| | Stokes | 4 | 7.4% | 54 | 1 | 4.3% | 23 |
| | Total | 77 | 12.8% | 602 | 27 | 10.7% | 253 |
| Crossroads | Iredell | 9 | 10.7% | 84 | 8 | 14.8% | 54 |
| | Surry | 6 | 10.5% | 57 | 5 | 12.8% | 39 |
| | Yadkin | 3 | 9.4% | 32 | 0 | 0.0% | 16 |
| | Total | 18 | 10.4% | 173 | 13 | 11.9% | 109 |
| Cumberland | Cumberland | 16 | 13.8% | 116 | 13 | 17.8% | 73 |
| | Total | 16 | 13.8% | 116 | 13 | 17.8% | 73 |
| Durham Center | Durham | 10 | 10.9% | 92 | 9 | 14.8% | 61 |
| | Total | 10 | 10.9% | 92 | 9 | 14.8% | 61 |
| ECBH | Beaufort | 2 | 8.3% | 24 | 2 | 14.3% | 14 |
| | Bertie | 1 | 9.1% | 11 | 1 | 10.0% | 10 |
| | Camden | 0 | 0.0% | 2 | 0 | 0.0% | 1 |
| | Chowan | 0 | 0.0% | 4 | 0 | 0.0% | 3 |
| | Craven | 4 | 7.3% | 55 | 4 | 8.9% | 45 |
| | Currituck | 0 | 0.0% | 9 | 0 | 0.0% | 2 |
| | Dare | 2 | 12.5% | 16 | 1 | 10.0% | 10 |

| INDICATOR 7: Community Hospital Readmissions Within 30 Days | | | | | | | |
|--|---------------|---|----------------|-------------------------|---|----------------|-------------------------|
| LME | County | Medicaid + IPRS Combined | | | Medicaid Only | | |
| | | Readmitted Within 30 Days Of Discharge | | Total Discharges | Readmitted Within 30 Days Of Discharge | | Total Discharges |
| | | Number | Percent | | Number | Percent | |
| | Gates | 0 | 0.0% | 2 | | | |
| | Hertford | 2 | 11.8% | 17 | 2 | 15.4% | |
| | Hyde | 0 | 0.0% | 4 | 0 | 0.0% | |
| | Jones | 2 | 25.0% | 8 | 2 | 28.6% | |
| | Martin | 1 | 14.3% | 7 | 1 | 14.3% | |
| | Northampton | 4 | 17.4% | 23 | 3 | 20.0% | |
| | Pamlico | 3 | 50.0% | 6 | 3 | 50.0% | |
| | Pasquotank | 2 | 8.7% | 23 | 1 | 7.7% | |
| | Perquimans | 0 | 0.0% | 6 | 0 | 0.0% | |
| | Pitt | 32 | 24.8% | 129 | 29 | 27.4% | |
| | Tyrrell | | | | | | |
| | Washington | 3 | 25.0% | 12 | 3 | 30.0% | |
| | Total | 58 | 16.2% | 358 | 52 | 19.5% | 267 |
| Eastpointe | Duplin | 3 | 5.4% | 56 | 2 | 6.9% | |
| | Lenoir | 2 | 8.3% | 24 | 2 | 9.5% | |
| | Sampson | 3 | 7.5% | 40 | 1 | 3.8% | |
| | Wayne | 2 | 4.7% | 43 | 2 | 5.1% | |
| | Total | 10 | 6.1% | 163 | 7 | 6.1% | 115 |
| Five County | Franklin | 3 | 11.5% | 26 | 3 | 14.3% | |
| | Granville | 6 | 27.3% | 22 | 5 | 27.8% | |
| | Halifax | 16 | 16.8% | 95 | 15 | 22.7% | |
| | Vance | 1 | 5.0% | 20 | 1 | 6.3% | |
| | Warren | 0 | 0.0% | 8 | 0 | 0.0% | |
| | Total | 26 | 15.2% | 171 | 24 | 18.8% | 128 |
| Guilford Center | Guilford | 35 | 11.4% | 307 | 32 | 16.4% | |
| | Total | 35 | 11.4% | 307 | 32 | 16.4% | 195 |
| Johnston | Johnston | 11 | 9.4% | 117 | 7 | 10.3% | |
| | Total | 11 | 9.4% | 117 | 7 | 10.3% | 68 |

| INDICATOR 7: Community Hospital Readmissions Within 30 Days | | | | | | | |
|---|--------------|--|---------|------------------|--|---------|------------------|
| LME | County | Medicaid + IPRS Combined | | | Medicaid Only | | |
| | | Readmitted Within 30 Days Of Discharge | | Total Discharges | Readmitted Within 30 Days Of Discharge | | Total Discharges |
| | | Number | Percent | | Number | Percent | |
| Mecklenburg | Mecklenburg | 42 | 11.1% | 377 | 41 | 11.4% | 359 |
| | Total | 42 | 11.1% | 377 | 41 | 11.4% | 359 |
| Mental Health Partners | Burke | 15 | 21.4% | 70 | 12 | 21.8% | 55 |
| | Catawba | 9 | 5.9% | 153 | 6 | 10.2% | 59 |
| | Total | 24 | 10.8% | 223 | 18 | 15.8% | 114 |
| Onslow-Carteret | Carteret | 3 | 7.1% | 42 | 3 | 8.8% | 34 |
| | Onslow | 10 | 11.2% | 89 | 7 | 11.3% | 62 |
| | Total | 13 | 9.9% | 131 | 10 | 10.4% | 96 |
| Orange-Person-Chatham | Chatham | 1 | 6.7% | 15 | 1 | 7.7% | 13 |
| | Orange | 4 | 8.9% | 45 | 4 | 9.5% | 42 |
| | Person | 0 | 0.0% | 15 | 0 | 0.0% | 15 |
| | Total | 5 | 6.7% | 75 | 5 | 7.1% | 70 |
| Pathways | Cleveland | 6 | 7.9% | 76 | 4 | 8.9% | 45 |
| | Gaston | 18 | 9.5% | 189 | 15 | 12.3% | 122 |
| | Lincoln | 1 | 2.4% | 41 | 1 | 4.2% | 24 |
| | Total | 25 | 8.2% | 306 | 20 | 10.5% | 191 |
| PBH | Cabarrus | | | | | | |
| | Davidson | 0 | 0.0% | 2 | | | |
| | Rowan | 0 | 0.0% | 2 | | | |
| | Stanly | 0 | 0.0% | 1 | | | |
| | Union | | | | | | |
| | Total | 0 | 0.0% | 5 | | | |
| Sandhills Center | Anson | 3 | 12.5% | 24 | 3 | 23.1% | 13 |
| | Harnett | 2 | 3.0% | 67 | 0 | 0.0% | 34 |
| | Hoke | 3 | 11.1% | 27 | 3 | 17.6% | 17 |
| | Lee | 3 | 5.0% | 60 | 2 | 6.7% | 30 |
| | Montgomery | 5 | 20.8% | 24 | 2 | 20.0% | 10 |
| | Moore | 5 | 5.0% | 101 | 1 | 2.9% | 34 |

Data is incomplete.
See footnote.

| INDICATOR 7: Community Hospital Readmissions Within 30 Days | | | | | | | |
|--|---------------|---|----------------|-------------------------|---|----------------|-------------------------|
| LME | County | Medicaid + IPRS Combined | | | Medicaid Only | | |
| | | Readmitted Within 30 Days Of Discharge | | Total Discharges | Readmitted Within 30 Days Of Discharge | | Total Discharges |
| | | Number | Percent | | Number | Percent | |
| | Randolph | 22 | 14.5% | 152 | 11 | 15.7% | 70 |
| | Richmond | 6 | 6.5% | 92 | 4 | 8.2% | 49 |
| | Total | 49 | 9.0% | 547 | 26 | 10.1% | 257 |
| Smoky Mountain Center | Alexander | 3 | 8.3% | 36 | 2 | 8.0% | 25 |
| | Alleghany | 0 | 0.0% | 6 | 0 | 0.0% | 2 |
| | Ashe | 0 | 0.0% | 13 | 0 | 0.0% | 8 |
| | Avery | 2 | 15.4% | 13 | 2 | 22.2% | 9 |
| | Caldwell | 6 | 8.6% | 70 | 4 | 8.2% | 49 |
| | Cherokee | 1 | 3.8% | 26 | 1 | 6.7% | 15 |
| | Clay | 1 | 14.3% | 7 | 1 | 50.0% | 2 |
| | Graham | 0 | 0.0% | 6 | 0 | 0.0% | 5 |
| | Haywood | 6 | 9.5% | 63 | 5 | 15.6% | 32 |
| | Jackson | 1 | 4.8% | 21 | 0 | 0.0% | 12 |
| | Macon | 2 | 10.0% | 20 | 2 | 12.5% | 16 |
| | McDowell | 2 | 5.9% | 34 | 2 | 7.1% | 28 |
| | Swain | 1 | 6.7% | 15 | 0 | 0.0% | 9 |
| | Watauga | 1 | 5.0% | 20 | 0 | 0.0% | 8 |
| | Wilkes | 5 | 7.7% | 65 | 4 | 12.5% | 32 |
| | Total | 31 | 7.5% | 415 | 23 | 9.1% | 252 |
| Southeastern Center | Brunswick | 4 | 6.6% | 61 | 3 | 7.5% | 40 |
| | New Hanover | 13 | 6.8% | 190 | 5 | 5.7% | 87 |
| | Pender | 3 | 9.7% | 31 | 1 | 7.7% | 13 |
| | Total | 20 | 7.1% | 282 | 9 | 6.4% | 140 |
| Southeastern Regional | Bladen | 2 | 11.8% | 17 | 2 | 11.8% | 17 |
| | Columbus | 3 | 16.7% | 18 | 3 | 16.7% | 18 |
| | Robeson | 9 | 8.7% | 103 | 9 | 9.1% | 99 |
| | Scotland | 6 | 20.7% | 29 | 6 | 21.4% | 28 |
| | Total | 20 | 12.0% | 167 | 20 | 12.3% | 162 |

| INDICATOR 7: Community Hospital Readmissions Within 30 Days | | | | | | | |
|--|---------------|---|----------------|-------------------------|---|----------------|-------------------------|
| LME | County | Medicaid + IPRS Combined | | | Medicaid Only | | |
| | | Readmitted Within 30 Days Of Discharge | | Total Discharges | Readmitted Within 30 Days Of Discharge | | Total Discharges |
| | | Number | Percent | | Number | Percent | |
| Wake | Wake | 51 | 10.3% | 496 | 16 | 10.7% | 150 |
| | Total | 51 | 10.3% | 496 | 16 | 10.7% | 150 |
| Western Highlands Network | Buncombe | 23 | 10.8% | 213 | 18 | 13.8% | 130 |
| | Henderson | 6 | 7.3% | 82 | 6 | 12.0% | 50 |
| | Madison | 7 | 36.8% | 19 | 3 | 23.1% | 13 |
| | Mitchell | 0 | 0.0% | 6 | 0 | 0.0% | 5 |
| | Polk | 0 | 0.0% | 4 | 0 | 0.0% | 3 |
| | Rutherford | 3 | 3.9% | 77 | 3 | 6.0% | 50 |
| | Transylvania | 1 | 5.0% | 20 | 1 | 8.3% | 12 |
| | Yancey | 0 | 0.0% | 8 | 0 | 0.0% | 7 |
| | Total | 40 | 9.3% | 429 | 31 | 11.5% | 270 |
| Statewide | | 611 | 10.3% | 5,922 | 422 | 11.9% | 3,540 |

SOURCE: Medicaid and State service claims data for community hospital discharges between July 1, 2011 - September 30, 2011, based on Medicaid and IPRS claims paid as of 1/31/12.

NOTES:

The performance measure applies to Medicaid consumers. A comparison to all consumers (Medicaid + IPRS combined) is shown for information. Transfers are treated as a single continuous episode of care.

Data does not include subsequent admissions to a state psychiatric hospital.

The data has been lagged 4 months to allow time for claims to be submitted and the data to be captured by the paid claims system and may not be complete for claims that were submitted and paid later.

Data shown for PBH is incomplete. At this point in time, it only includes individuals that received state funded services (IPRS). PBH is operating under a Medicaid waiver and its Medicaid data is not included in the paid claims database. DMH/DD/SAS and PBH are developing a process to include this data in future reports.

These indicators are intended to measure how well the community system is doing following-up, engaging consumers, coordinating care, and providing services that reduce the need for readmission to a community hospital psychiatric inpatient unit. They are not intended to measure care provided by community hospitals.

| INDICATOR 8: Timely Follow-Up Care For Individuals After Inpatient Care (ADATCs) | | | | | | | | | | | |
|--|---------------------|------------|----------------------|------------|-----------------------|-----------|------------------|-----------|------------|------------|----------------------------|
| LME | Seen in 1 to 7 days | | Seen in 8 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| Alamance-Caswell | 9 | 45% | 3 | 15% | | 0% | | 0% | 8 | 40% | 20 |
| Beacon Center | 5 | 15% | 2 | 6% | 2 | 6% | | 0% | 24 | 73% | 33 |
| CenterPoint | 7 | 70% | 1 | 10% | | 0% | | 0% | 2 | 20% | 10 |
| Crossroads | 3 | 50% | 2 | 33% | 1 | 17% | | 0% | | 0% | 6 |
| Cumberland | 5 | 42% | 4 | 33% | | 0% | | 0% | 3 | 25% | 12 |
| Durham Center | 15 | 43% | 3 | 9% | 5 | 14% | 4 | 11% | 8 | 23% | 35 |
| ECBH | 20 | 19% | 9 | 9% | 7 | 7% | 7 | 7% | 61 | 59% | 104 |
| Eastpointe | 16 | 64% | | 0% | | 0% | 2 | 8% | 7 | 28% | 25 |
| Five County | 9 | 38% | 4 | 17% | 1 | 4% | 1 | 4% | 9 | 38% | 24 |
| Guilford Center | 5 | 56% | 1 | 11% | 1 | 11% | | 0% | 2 | 22% | 9 |
| Johnston | 5 | 83% | 1 | 17% | | 0% | | 0% | | 0% | 6 |
| Mecklenburg | 8 | 19% | 9 | 21% | 1 | 2% | 2 | 5% | 23 | 53% | 43 |
| Mental Health Partners | 9 | 38% | 5 | 21% | 1 | 4% | | 0% | 9 | 38% | 24 |
| Onslow-Carteret | 2 | 18% | 2 | 18% | 1 | 9% | | 0% | 6 | 55% | 11 |
| Orange-Person-Chatham | 9 | 53% | 2 | 12% | | 0% | | 0% | 6 | 35% | 17 |
| Pathways | 10 | 29% | 10 | 29% | 1 | 3% | 3 | 9% | 11 | 31% | 35 |
| PBH | 1 | 33% | 1 | 33% | | 0% | 1 | 33% | | 0% | 3 |
| Sandhills Center | 23 | 62% | 6 | 16% | 1 | 3% | | 0% | 7 | 19% | 37 |
| Smoky Mountain Center | 30 | 37% | 13 | 16% | 2 | 2% | 4 | 5% | 32 | 40% | 81 |
| Southeastern Center | 11 | 23% | 10 | 21% | 2 | 4% | 3 | 6% | 22 | 46% | 48 |
| Southeastern Regional | 10 | 56% | 2 | 11% | | 0% | | 0% | 6 | 33% | 18 |
| Wake | 9 | 36% | 2 | 8% | 1 | 4% | 2 | 8% | 11 | 44% | 25 |
| Western Highlands Network | 46 | 40% | 9 | 8% | 5 | 4% | 5 | 4% | 50 | 43% | 115 |
| STATEWIDE | 267 | 36% | 101 | 14% | 32 | 4% | 34 | 5% | 307 | 41% | 741 |

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) data for discharges between July 1 - September 30, 2011 in Client Data Warehouse (CDW) as of 2/10/12 matched to Medicaid and State Service Claims Data for claims paid through January 31, 2012. PBH LME data is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

NOTES: The data has been lagged 4 months to allow time for claims to be submitted and the data to be captured by the paid claims system and may not be complete for claims that were submitted and paid later. "Not Seen" means a publically-funded (Medicaid or IPRS) claim for services was not paid during the period reviewed. It is possible that these individuals may have received a service paid by another payer. The rows may add up to > 100% due to rounding.

Discharge data has been modified to include only discharges coded as "direct" discharges and "program completion" to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

| INDICATOR 8: Timely Follow-Up Care For Individuals After Inpatient Care (State Psychiatric Hospitals) | | | | | | | | | | | |
|--|----------------------------|----------------|-----------------------------|----------------|------------------------------|----------------|-------------------------|----------------|-----------------|----------------|-----------------------------------|
| LME | Seen in 1 to 7 days | | Seen in 8 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| Alamance-Caswell | 6 | 38% | 5 | 31% | | 0% | | 0% | 5 | 31% | 16 |
| Beacon Center | 18 | 49% | 6 | 16% | 3 | 8% | 2 | 5% | 8 | 22% | 37 |
| CenterPoint | 27 | 61% | 5 | 11% | 1 | 2% | | 0% | 11 | 25% | 44 |
| Crossroads | 8 | 44% | 2 | 11% | 1 | 6% | 1 | 6% | 6 | 33% | 18 |
| Cumberland | 11 | 55% | 3 | 15% | | 0% | | 0% | 6 | 30% | 20 |
| Durham Center | 21 | 51% | 6 | 15% | 3 | 7% | 1 | 2% | 10 | 24% | 41 |
| ECBH | 6 | 24% | 6 | 24% | 1 | 4% | 2 | 8% | 10 | 40% | 25 |
| Eastpointe | 30 | 70% | 3 | 7% | 1 | 2% | 3 | 7% | 6 | 14% | 43 |
| Five County | 6 | 26% | 2 | 9% | 2 | 9% | | 0% | 13 | 57% | 23 |
| Guilford Center | 24 | 49% | 4 | 8% | 2 | 4% | 3 | 6% | 16 | 33% | 49 |
| Johnston | 5 | 83% | | 0% | | 0% | | 0% | 1 | 17% | 6 |
| Mecklenburg | 14 | 48% | 4 | 14% | 2 | 7% | 3 | 10% | 6 | 21% | 29 |
| Mental Health Partners | 9 | 39% | 2 | 9% | 2 | 9% | 2 | 9% | 8 | 35% | 23 |
| Onslow-Carteret | 1 | 17% | 2 | 33% | | 0% | | 0% | 3 | 50% | 6 |
| Orange-Person-Chatham | 15 | 65% | 2 | 9% | 1 | 4% | | 0% | 5 | 22% | 23 |
| Pathways | 5 | 50% | 2 | 20% | | 0% | | 0% | 3 | 30% | 10 |
| PBH | 19 | 90% | 2 | 10% | | 0% | | 0% | | 0% | 21 |
| Sandhills Center | 35 | 66% | 7 | 13% | 3 | 6% | | 0% | 8 | 15% | 53 |
| Smoky Mountain Center | 17 | 50% | 5 | 15% | 1 | 3% | 1 | 3% | 10 | 29% | 34 |
| Southeastern Center | 14 | 41% | 4 | 12% | 3 | 9% | 2 | 6% | 11 | 32% | 34 |
| Southeastern Regional | 15 | 52% | 2 | 7% | 2 | 7% | 1 | 3% | 9 | 31% | 29 |
| Wake | 44 | 51% | 13 | 15% | 4 | 5% | 2 | 2% | 24 | 28% | 87 |
| Western Highlands Network | 24 | 77% | 5 | 16% | 1 | 3% | | 0% | 1 | 3% | 31 |
| STATEWIDE | 374 | 53% | 92 | 13% | 33 | 5% | 23 | 3% | 180 | 26% | 702 |

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) data for discharges between July 1 - September 30, 2011 in Client Data Warehouse (CDW) as of 2/10/12 matched to Medicaid and State Service Claims Data for claims paid through January 31, 2012. PBH LME data is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

NOTES: The data has been lagged 4 months to allow time for claims to be submitted and the data to be captured by the paid claims system and may not be complete for claims that were submitted and paid later. "Not Seen" means a publically-funded (Medicaid or IPRS) claim for services was not paid during the period reviewed. It is possible that these individuals may have received a service paid by another payer. The rows may add up to > 100% due to rounding.

Discharge data has been modified to include only discharges coded as "direct" discharges to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

| INDICATOR 8: Timely Follow-Up Care For Individuals After Community Psychiatric Inpatient Care | | | | | | | | | | | | |
|---|--------------|---------------------|------------|----------------------|------------|-----------------------|-----------|------------------|-----------|------------|------------|----------------------------|
| LME | County | Seen in 1 to 7 days | | Seen in 8 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| Alamance-Caswell | Alamance | 49 | 35% | 27 | 19% | 6 | 4% | 2 | 1% | 56 | 40% | 140 |
| | Caswell | 1 | 9% | 1 | 9% | 1 | 9% | | | 8 | 73% | 11 |
| | Total | 50 | 33% | 28 | 19% | 7 | 5% | 2 | 1% | 64 | 42% | 151 |
| Beacon Center | Edgecombe | 16 | 34% | 10 | 21% | 6 | 13% | 1 | 2% | 14 | 30% | 47 |
| | Greene | 3 | 30% | 2 | 20% | 1 | 10% | 2 | 20% | 2 | 20% | 10 |
| | Nash | 36 | 36% | 29 | 29% | 9 | 9% | 2 | 2% | 25 | 25% | 101 |
| | Wilson | 13 | 25% | 15 | 29% | 2 | 4% | 1 | 2% | 20 | 39% | 51 |
| | Total | 68 | 33% | 56 | 27% | 18 | 9% | 6 | 3% | 61 | 29% | 209 |
| CenterPoint | Davie | 12 | 39% | 2 | 6% | 2 | 6% | 1 | 3% | 14 | 45% | 31 |
| | Forsyth | 176 | 45% | 54 | 14% | 15 | 4% | 14 | 4% | 135 | 34% | 394 |
| | Rockingham | 31 | 38% | 10 | 12% | 5 | 6% | 2 | 2% | 34 | 41% | 82 |
| | Stokes | 21 | 41% | 12 | 24% | 3 | 6% | 1 | 2% | 14 | 27% | 51 |
| | Total | 240 | 43% | 78 | 14% | 25 | 4% | 18 | 3% | 197 | 35% | 558 |
| Crossroads | Iredell | 31 | 38% | 13 | 16% | 2 | 2% | 3 | 4% | 33 | 40% | 82 |
| | Surry | 24 | 44% | 5 | 9% | 4 | 7% | 1 | 2% | 20 | 37% | 54 |
| | Yadkin | 11 | 35% | 4 | 13% | 3 | 10% | | | 13 | 42% | 31 |
| | Total | 66 | 40% | 22 | 13% | 9 | 5% | 4 | 2% | 66 | 40% | 167 |
| Cumberland | Cumberland | 36 | 32% | 22 | 20% | 9 | 8% | 1 | 1% | 43 | 39% | 111 |
| | Total | 36 | 32% | 22 | 20% | 9 | 8% | 1 | 1% | 43 | 39% | 111 |
| Durham Center | Durham | 45 | 51% | 19 | 21% | 2 | 2% | 3 | 3% | 20 | 22% | 89 |
| | Total | 45 | 51% | 19 | 21% | 2 | 2% | 3 | 3% | 20 | 22% | 89 |
| ECBH | Beaufort | 8 | 35% | 4 | 17% | 2 | 9% | 1 | 4% | 8 | 35% | 23 |
| | Bertie | 4 | 36% | 2 | 18% | 1 | 9% | 1 | 9% | 3 | 27% | 11 |
| | Camden | 0 | 0% | 2 | 100% | | | | | | | 2 |
| | Chowan | 0 | 0% | 1 | 25% | | | 1 | 25% | 2 | 50% | 4 |
| | Craven | 17 | 33% | 14 | 27% | 5 | 10% | 6 | 12% | 10 | 19% | 52 |
| | Currituck | 2 | 22% | | | 1 | 11% | 1 | 11% | 5 | 56% | 9 |
| | Dare | 5 | 33% | 5 | 33% | | | | | 5 | 33% | 15 |
| | Gates | 0 | 0% | | | | | | | 2 | 100% | 2 |
| | Hertford | 8 | 47% | 6 | 35% | | | 1 | 6% | 2 | 12% | 17 |
| | Hyde | 1 | 25% | 2 | 50% | | | 1 | 25% | | | 4 |
| | Jones | 3 | 43% | 1 | 14% | | | | | 3 | 43% | 7 |
| | Martin | 2 | 33% | 1 | 17% | 1 | 17% | | | 2 | 33% | 6 |
| | Northampton | 4 | 18% | 4 | 18% | 3 | 14% | 1 | 5% | 10 | 45% | 22 |

| INDICATOR 8: Timely Follow-Up Care For Individuals After Community Psychiatric Inpatient Care | | | | | | | | | | | | |
|---|--------------|---------------------|------------|----------------------|------------|-----------------------|-----------|------------------|-----------|------------|------------|----------------------------|
| LME | County | Seen in 1 to 7 days | | Seen in 8 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| | Pamlico | 2 | 33% | 1 | 17% | | | 1 | 17% | 2 | 33% | 6 |
| | Pasquotank | 9 | 39% | 8 | 35% | 1 | 4% | | | 5 | 22% | 23 |
| | Perquimans | 1 | 17% | | | | | 1 | 17% | 4 | 67% | 6 |
| | Pitt | 61 | 49% | 18 | 15% | 8 | 6% | 1 | 1% | 36 | 29% | 124 |
| | Tyrrell | | | | | | | | | | | |
| | Washington | 4 | 36% | 2 | 18% | | | | | 5 | 45% | 11 |
| | Total | 131 | 38% | 71 | 21% | 22 | 6% | 16 | 5% | 104 | 30% | 344 |
| Eastpointe | Duplin | 30 | 54% | 13 | 23% | 2 | 4% | 2 | 4% | 9 | 16% | 56 |
| | Lenoir | 14 | 61% | 4 | 17% | 2 | 9% | 1 | 4% | 2 | 9% | 23 |
| | Sampson | 12 | 31% | 7 | 18% | 4 | 10% | 2 | 5% | 14 | 36% | 39 |
| | Wayne | 18 | 42% | 10 | 23% | 5 | 12% | 2 | 5% | 8 | 19% | 43 |
| | Total | 74 | 46% | 34 | 21% | 13 | 8% | 7 | 4% | 33 | 20% | 161 |
| Five County | Franklin | 15 | 63% | 2 | 8% | 1 | 4% | | | 6 | 25% | 24 |
| | Granville | 7 | 39% | 6 | 33% | | | 1 | 6% | 4 | 22% | 18 |
| | Halifax | 20 | 27% | 16 | 22% | 4 | 5% | 6 | 8% | 28 | 38% | 74 |
| | Vance | 6 | 30% | 5 | 25% | 2 | 10% | | | 7 | 35% | 20 |
| | Warren | 2 | 25% | 4 | 50% | | | | | 2 | 25% | 8 |
| | Total | 50 | 35% | 33 | 23% | 7 | 5% | 7 | 5% | 47 | 33% | 144 |
| Guilford Center | Guilford | 113 | 45% | 40 | 16% | 16 | 6% | 9 | 4% | 75 | 30% | 253 |
| | Total | 113 | 45% | 40 | 16% | 16 | 6% | 9 | 4% | 75 | 30% | 253 |
| Johnston | Johnston | 51 | 46% | 29 | 26% | 7 | 6% | 5 | 5% | 18 | 16% | 110 |
| | Total | 51 | 46% | 29 | 26% | 7 | 6% | 5 | 5% | 18 | 16% | 110 |
| Mecklenburg | Mecklenburg | 160 | 44% | 59 | 16% | 27 | 7% | 15 | 4% | 101 | 28% | 362 |
| | Total | 160 | 44% | 59 | 16% | 27 | 7% | 15 | 4% | 101 | 28% | 362 |
| Mental Health Partners | Burke | 19 | 28% | 19 | 28% | 4 | 6% | 1 | 1% | 24 | 36% | 67 |
| | Catawba | 49 | 33% | 35 | 23% | 5 | 3% | 9 | 6% | 52 | 35% | 150 |
| | Total | 68 | 31% | 54 | 25% | 9 | 4% | 10 | 5% | 76 | 35% | 217 |
| Onslow-Carteret | Carteret | 15 | 38% | 11 | 28% | 3 | 8% | | | 11 | 28% | 40 |
| | Onslow | 36 | 43% | 13 | 15% | 6 | 7% | 1 | 1% | 28 | 33% | 84 |
| | Total | 51 | 41% | 24 | 19% | 9 | 7% | 1 | 1% | 39 | 31% | 124 |
| Orange-Person-Chatham | Chatham | 5 | 33% | 1 | 7% | | | 2 | 13% | 7 | 47% | 15 |
| | Orange | 24 | 55% | 3 | 7% | 2 | 5% | 4 | 9% | 11 | 25% | 44 |
| | Person | 6 | 40% | 3 | 20% | 2 | 13% | 1 | 7% | 3 | 20% | 15 |
| | Total | 35 | 47% | 7 | 9% | 4 | 5% | 7 | 9% | 21 | 28% | 74 |

| INDICATOR 8: Timely Follow-Up Care For Individuals After Community Psychiatric Inpatient Care | | | | | | | | | | | | |
|---|--------------|---------------------|------------|----------------------|------------|-----------------------|-----------|------------------|-----------|------------|------------|----------------------------|
| LME | County | Seen in 1 to 7 days | | Seen in 8 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| Pathways | Cleveland | 31 | 42% | 12 | 16% | 4 | 5% | 3 | 4% | 23 | 32% | 73 |
| | Gaston | 53 | 34% | 30 | 19% | 10 | 6% | 8 | 5% | 55 | 35% | 156 |
| | Lincoln | 7 | 18% | 16 | 42% | 3 | 8% | 1 | 3% | 11 | 29% | 38 |
| | Total | 91 | 34% | 58 | 22% | 17 | 6% | 12 | 4% | 89 | 33% | 267 |
| PBH | Cabarrus | | | | | | | | | | | |
| | Davidson | | | | | | | | | | | |
| | Rowan | | | | | | | | | | | |
| | Stanly | | | | | | | | | | | |
| | Union | | | | | | | | | | | |
| | Total | | | | | | | | | | | |
| Sandhills Center | Anson | 8 | 33% | 6 | 25% | 1 | 4% | 2 | 8% | 7 | 29% | 24 |
| | Harnett | 26 | 41% | 10 | 16% | 5 | 8% | | | 23 | 36% | 64 |
| | Hoke | 11 | 42% | 6 | 23% | 1 | 4% | 2 | 8% | 6 | 23% | 26 |
| | Lee | 25 | 42% | 13 | 22% | 3 | 5% | 3 | 5% | 16 | 27% | 60 |
| | Montgomery | 8 | 35% | 4 | 17% | 2 | 9% | 1 | 4% | 8 | 35% | 23 |
| | Moore | 50 | 51% | 18 | 18% | 2 | 2% | 3 | 3% | 25 | 26% | 98 |
| | Randolph | 88 | 62% | 20 | 14% | 3 | 2% | | | 30 | 21% | 141 |
| | Richmond | 27 | 30% | 16 | 18% | 8 | 9% | 5 | 5% | 35 | 38% | 91 |
| | Total | 243 | 46% | 93 | 18% | 25 | 5% | 16 | 3% | 150 | 28% | 527 |
| Smoky Mountain Center | Alexander | 9 | 25% | 11 | 31% | 2 | 6% | | | 14 | 39% | 36 |
| | Alleghany | 4 | 67% | 1 | 17% | | | | | 1 | 17% | 6 |
| | Ashe | 7 | 54% | | | | | | | 6 | 46% | 13 |
| | Avery | 10 | 83% | 1 | 8% | | | | | 1 | 8% | 12 |
| | Caldwell | 15 | 22% | 9 | 13% | 5 | 7% | 1 | 1% | 39 | 57% | 69 |
| | Cherokee | 13 | 52% | 3 | 12% | | | 1 | 4% | 8 | 32% | 25 |
| | Clay | 6 | 86% | | | | | | | 1 | 14% | 7 |
| | Graham | 2 | 33% | 2 | 33% | 1 | 17% | | | 1 | 17% | 6 |
| | Haywood | 28 | 46% | 15 | 25% | 2 | 3% | 2 | 3% | 14 | 23% | 61 |
| | Jackson | 11 | 52% | 2 | 10% | | | 1 | 5% | 7 | 33% | 21 |
| | Macon | 8 | 44% | 3 | 17% | 3 | 17% | | | 4 | 22% | 18 |
| | McDowell | 8 | 24% | 3 | 9% | | | 1 | 3% | 21 | 64% | 33 |
| | Swain | 5 | 33% | 3 | 20% | | | | | 7 | 47% | 15 |
| | Watauga | 12 | 60% | 5 | 25% | 1 | 5% | | | 2 | 10% | 20 |
| Wilkes | 32 | 51% | 15 | 24% | 3 | 5% | | | 13 | 21% | 63 | |

| INDICATOR 8: Timely Follow-Up Care For Individuals After Community Psychiatric Inpatient Care | | | | | | | | | | | | |
|---|--------------|---------------------|------------|----------------------|------------|-----------------------|-----------|------------------|-----------|--------------|------------|----------------------------|
| LME | County | Seen in 1 to 7 days | | Seen in 8 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| | Total | 170 | 42% | 73 | 18% | 17 | 4% | 6 | 1% | 139 | 34% | 405 |
| Southeastern Center | Brunswick | 28 | 47% | 15 | 25% | | | 3 | 5% | 14 | 23% | 60 |
| | New Hanover | 65 | 35% | 41 | 22% | 10 | 5% | 7 | 4% | 61 | 33% | 184 |
| | Pender | 13 | 43% | 4 | 13% | 2 | 7% | | | 11 | 37% | 30 |
| | Total | 106 | 39% | 60 | 22% | 12 | 4% | 10 | 4% | 86 | 31% | 274 |
| Southeastern Regional | Bladen | 6 | 35% | 4 | 24% | 1 | 6% | | | 6 | 35% | 17 |
| | Columbus | 12 | 71% | 1 | 6% | 1 | 6% | 1 | 6% | 2 | 12% | 17 |
| | Robeson | 28 | 27% | 20 | 20% | 12 | 12% | 9 | 9% | 33 | 32% | 102 |
| | Scotland | 14 | 54% | 8 | 31% | | | 1 | 4% | 3 | 12% | 26 |
| | Total | 60 | 37% | 33 | 20% | 14 | 9% | 11 | 7% | 44 | 27% | 162 |
| Wake | Wake | 172 | 36% | 78 | 16% | 23 | 5% | 7 | 1% | 201 | 42% | 481 |
| | Total | 172 | 36% | 78 | 16% | 23 | 5% | 7 | 1% | 201 | 42% | 481 |
| Western Highlands Network | Buncombe | 77 | 37% | 44 | 21% | 10 | 5% | 9 | 4% | 69 | 33% | 209 |
| | Henderson | 22 | 27% | 16 | 20% | 4 | 5% | 4 | 5% | 35 | 43% | 81 |
| | Madison | 8 | 44% | 3 | 17% | | | | | 7 | 39% | 18 |
| | Mitchell | 2 | 33% | 3 | 50% | | | | | 1 | 17% | 6 |
| | Polk | 1 | 25% | | | 1 | 25% | | | 2 | 50% | 4 |
| | Rutherford | 24 | 31% | 17 | 22% | 7 | 9% | 3 | 4% | 26 | 34% | 77 |
| | Transylvania | 4 | 20% | 6 | 30% | 1 | 5% | 2 | 10% | 7 | 35% | 20 |
| | Yancey | 4 | 50% | 3 | 38% | | | | | 1 | 13% | 8 |
| | Total | 142 | 34% | 92 | 22% | 23 | 5% | 18 | 4% | 148 | 35% | 423 |
| Statewide | | 2,222 | 40% | 1,063 | 19% | 315 | 6% | 191 | 3% | 1,822 | 32% | 5,613 |

SOURCE:

Medicaid and State claims data for discharges between July 1 - September 30, 2011 based on Medicaid and IPRS claims paid through January 31, 2012. DMH/DD/SAS and PBH are developing a process to include PBH's data in future reports.

NOTES:

The claims data has been lagged 4 months after the quarter reviewed to allow time for claims to be submitted and the data captured by the paid claims system. It does not include claims that were paid later.

"Not Seen" means a publically-funded (Medicaid or IPRS) claim for services was not paid as of the "claims paid through" date above. It is possible that these individuals may have received a service paid by another payer.

The data excludes inpatient readmissions within 7 days of discharge and emergency department, mobile crisis, and admissions to a state facility as a follow-up service.

The rows may add up to > 100% due to rounding.

| INDICATOR 8: Timely Follow-Up Care For Individuals After Crisis Care | | | | | | | | | | | | | | | | |
|--|--------------|---------------------|------------|---------------------|------------|---------------------|------------|----------------------|------------|-----------------------|-----------|------------------|-----------|-----------|------------|----------------------------|
| LME | County | Seen in 0 to 2 days | | Seen in 3 to 5 days | | Seen in 0 to 5 days | | Seen in 6 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| Alamance-Caswell | Alamance | 10 | 21% | 1 | 2% | 11 | 23% | 6 | 13% | 4 | 9% | 2 | 4% | 24 | 51% | 47 |
| | Caswell | 1 | 14% | 1 | 14% | 2 | 29% | 1 | 14% | 1 | 14% | | | 3 | 43% | 7 |
| | Total | 11 | 20% | 2 | 4% | 13 | 24% | 7 | 13% | 5 | 9% | 2 | 4% | 27 | 50% | 54 |
| Beacon Center | Edgecombe | 2 | 33% | | | 2 | 33% | | | 1 | 17% | 1 | 17% | 2 | 33% | 6 |
| | Greene | 2 | 100% | | | 2 | 100% | | | | | | | | | 2 |
| | Nash | 5 | 71% | | | 5 | 71% | | | | | 1 | 14% | 1 | 14% | 7 |
| | Wilson | 7 | 44% | 1 | 6% | 8 | 50% | 3 | 19% | | | | | 5 | 31% | 16 |
| | Total | 16 | 52% | 1 | 3% | 17 | 55% | 3 | 10% | 1 | 3% | 2 | 6% | 8 | 26% | 31 |
| CenterPoint | Davie | 4 | 40% | 1 | 10% | 5 | 50% | 1 | 10% | | | | | 4 | 40% | 10 |
| | Forsyth | 13 | 42% | 5 | 16% | 18 | 58% | 4 | 13% | | | | | 9 | 29% | 31 |
| | Rockingham | 6 | 25% | 4 | 17% | 10 | 42% | 4 | 17% | 1 | 4% | 1 | 4% | 8 | 33% | 24 |
| | Stokes | 1 | 20% | | | 1 | 20% | | | 1 | 20% | 1 | 20% | 2 | 40% | 5 |
| | Total | 24 | 34% | 10 | 14% | 34 | 49% | 9 | 13% | 2 | 3% | 2 | 3% | 23 | 33% | 70 |
| Crossroads | Iredell | 10 | 13% | 4 | 5% | 14 | 19% | 9 | 12% | 6 | 8% | 3 | 4% | 43 | 57% | 75 |
| | Surry | 4 | 21% | 5 | 26% | 9 | 47% | 3 | 16% | 1 | 5% | 2 | 11% | 4 | 21% | 19 |
| | Yadkin | | | 2 | 17% | 2 | 17% | 4 | 33% | 1 | 8% | | | 5 | 42% | 12 |
| | Total | 14 | 13% | 11 | 10% | 25 | 24% | 16 | 15% | 8 | 8% | 5 | 5% | 52 | 49% | 106 |
| Cumberland | Cumberland | 76 | 52% | 9 | 6% | 85 | 59% | 17 | 12% | 5 | 3% | 3 | 2% | 35 | 24% | 145 |
| | Total | 76 | 52% | 9 | 6% | 85 | 59% | 17 | 12% | 5 | 3% | 3 | 2% | 35 | 24% | 145 |
| Durham Center | Durham | 79 | 38% | 21 | 10% | 100 | 48% | 40 | 19% | 8 | 4% | 16 | 8% | 44 | 21% | 208 |
| | Total | 79 | 38% | 21 | 10% | 100 | 48% | 40 | 19% | 8 | 4% | 16 | 8% | 44 | 21% | 208 |
| ECBH | Beaufort | 5 | 20% | 1 | 4% | 6 | 24% | 5 | 20% | 2 | 8% | 1 | 4% | 11 | 44% | 25 |
| | Bertie | 3 | 75% | | | 3 | 75% | | | | | | | 1 | 25% | 4 |
| | Camden | 1 | 100% | | | 1 | 100% | | | | | | | | | 1 |
| | Chowan | | | | | | | | | | | | | | | |
| | Craven | 9 | 36% | | | 9 | 36% | 5 | 20% | 2 | 8% | | | 9 | 36% | 25 |
| | Currituck | 4 | 57% | | | 4 | 57% | | | 1 | 14% | | | 2 | 29% | 7 |
| | Dare | 7 | 35% | | | 7 | 35% | 4 | 20% | | | | | 9 | 45% | 20 |
| | Gates | 1 | 33% | | | 1 | 33% | | | | | | | 2 | 67% | 3 |
| | Hertford | 3 | 30% | 1 | 10% | 4 | 40% | 1 | 10% | | | | | 5 | 50% | 10 |
| | Hyde | | | | | 0 | 0% | | | | | | | 1 | 100% | 1 |
| | Jones | | | | | 0 | 0% | 1 | 100% | | | | | | | 1 |
| | Martin | 1 | 33% | | | 1 | 33% | | | | | | | 2 | 67% | 3 |
| | Northampton | 2 | 50% | | | 2 | 50% | | | | | 1 | 25% | 1 | 25% | 4 |
| | Pamlico | 1 | 50% | | | 1 | 50% | | | | | | | 1 | 50% | 2 |
| | Pasquotank | 2 | 33% | | | 2 | 33% | 2 | 33% | 1 | 17% | | | 1 | 17% | 6 |
| | Perquimans | | | | | 0 | 0% | | | 1 | 100% | | | | | 1 |
| | Pitt | 20 | 34% | 3 | 5% | 23 | 40% | 7 | 12% | 1 | 2% | 9 | 16% | 18 | 31% | 58 |
| | Tyrrell | 1 | 100% | | | 1 | 100% | | | | | | | | | 1 |
| | Washington | 1 | 33% | | | 1 | 33% | | | | | | | 2 | 67% | 3 |
| | Total | 61 | 35% | 5 | 3% | 66 | 38% | 25 | 14% | 8 | 5% | 11 | 6% | 65 | 37% | 175 |
| Eastpointe | Duplin | | | | | 0 | 0% | | | | | | | 1 | 100% | 1 |
| | Lenoir | 3 | 33% | | | 3 | 33% | 1 | 11% | | | | | 5 | 56% | 9 |
| | Sampson | 2 | 50% | 2 | 50% | 4 | 100% | | | | | | | | | 4 |

| INDICATOR 8: Timely Follow-Up Care For Individuals After Crisis Care | | | | | | | | | | | | | | | | |
|--|--------------|---------------------|------------|---------------------|------------|---------------------|------------|----------------------|------------|-----------------------|------------|------------------|-----------|------------|------------|----------------------------|
| LME | County | Seen in 0 to 2 days | | Seen in 3 to 5 days | | Seen in 0 to 5 days | | Seen in 6 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| | Wayne | 9 | 56% | | | 9 | 56% | 4 | 25% | | | | | 3 | 19% | 16 |
| | Total | 14 | 47% | 2 | 7% | 16 | 53% | 5 | 17% | | | | | 9 | 30% | 30 |
| Five County | Franklin | 1 | 11% | | | 1 | 11% | 4 | 44% | | | 1 | 11% | 3 | 33% | 9 |
| | Granville | 5 | 20% | 2 | 8% | 7 | 28% | 3 | 12% | 3 | 12% | | | 12 | 48% | 25 |
| | Halifax | 1 | 9% | 2 | 18% | 3 | 27% | 4 | 36% | | | 2 | 18% | 2 | 18% | 11 |
| | Vance | 8 | 19% | 2 | 5% | 10 | 23% | 13 | 30% | | | 3 | 7% | 14 | 33% | 43 |
| | Warren | 1 | 14% | 2 | 29% | 3 | 43% | 1 | 14% | 1 | 14% | | | 2 | 29% | 7 |
| | Total | 16 | 17% | 8 | 8% | 24 | 25% | 25 | 26% | 7 | 7% | 6 | 6% | 33 | 35% | 95 |
| Guilford Center | Guilford | 66 | 57% | 6 | 5% | 72 | 62% | 14 | 12% | 4 | 3% | 3 | 3% | 23 | 20% | 116 |
| | Total | 66 | 57% | 6 | 5% | 72 | 62% | 14 | 12% | 4 | 3% | 3 | 3% | 23 | 20% | 116 |
| Johnston | Johnston | 1 | 25% | 1 | 25% | 2 | 50% | | | | | | | 2 | 50% | 4 |
| | Total | 1 | 25% | 1 | 25% | 2 | 50% | | | | | | | 2 | 50% | 4 |
| Mecklenburg | Mecklenburg | 40 | 53% | 6 | 8% | 46 | 61% | 10 | 13% | 2 | 3% | 5 | 7% | 13 | 17% | 76 |
| | Total | 40 | 53% | 6 | 8% | 46 | 61% | 10 | 13% | 2 | 3% | 5 | 7% | 13 | 17% | 76 |
| Mental Health Partners | Burke | 4 | 21% | 1 | 5% | 5 | 26% | 4 | 21% | 1 | 5% | | | 9 | 47% | 19 |
| | Catawba | 2 | 10% | 1 | 5% | 3 | 14% | 3 | 14% | 5 | 24% | | | 10 | 48% | 21 |
| | Total | 6 | 15% | 2 | 5% | 8 | 20% | 7 | 18% | 6 | 15% | | | 19 | 48% | 40 |
| Onslow-Carteret | Carteret | 6 | 22% | 3 | 11% | 9 | 33% | 5 | 19% | 5 | 19% | | | 8 | 30% | 27 |
| | Onslow | 3 | 14% | | | 3 | 14% | 5 | 23% | 3 | 14% | 1 | 5% | 10 | 45% | 22 |
| | Total | 9 | 18% | 3 | 6% | 12 | 24% | 10 | 20% | 8 | 16% | 1 | 2% | 18 | 37% | 49 |
| Orange-Person-Chatham | Chatham | 2 | 5% | 3 | 7% | 5 | 12% | 7 | 17% | 4 | 10% | 3 | 7% | 23 | 55% | 42 |
| | Orange | 17 | 11% | 6 | 4% | 23 | 14% | 54 | 34% | 14 | 9% | 2 | 1% | 67 | 42% | 160 |
| | Person | 5 | 15% | 1 | 3% | 6 | 18% | 4 | 12% | 5 | 15% | | | 19 | 56% | 34 |
| | Total | 24 | 10% | 10 | 4% | 34 | 14% | 65 | 28% | 23 | 10% | 5 | 2% | 109 | 46% | 236 |
| Pathways | Cleveland | 34 | 31% | 10 | 9% | 44 | 40% | 18 | 16% | 10 | 9% | 6 | 5% | 32 | 29% | 110 |
| | Gaston | 91 | 51% | 14 | 8% | 105 | 59% | 22 | 12% | 6 | 3% | 9 | 5% | 37 | 21% | 179 |
| | Lincoln | 16 | 41% | | | 16 | 41% | 8 | 21% | 1 | 3% | 2 | 5% | 12 | 31% | 39 |
| | Total | 141 | 43% | 24 | 7% | 165 | 50% | 48 | 15% | 17 | 5% | 17 | 5% | 81 | 25% | 328 |
| PBH | Cabarrus | | | | | | | | | | | | | | | |
| | Davidson | | | | | | | | | | | | | | | |
| | Rowan | | | | | | | | | | | | | | | |
| | Stanly | | | | | | | | | | | | | | | |
| | Union | | | | | | | | | | | | | | | |
| | Total | | | | | | | | | | | | | | | |
| Sandhills Center | Anson | 3 | 60% | 1 | 20% | 4 | 80% | | | | | | | 1 | 20% | 5 |
| | Harnett | 2 | 11% | 3 | 17% | 5 | 28% | 2 | 11% | | | 1 | 6% | 10 | 56% | 18 |
| | Hoke | 1 | 100% | | | 1 | 100% | | | | | | | | | 1 |
| | Lee | 2 | 15% | 1 | 8% | 3 | 23% | 1 | 8% | 2 | 15% | | | 7 | 54% | 13 |
| | Montgomery | 1 | 33% | | | 1 | 33% | 2 | 67% | | | | | | | 3 |
| | Moore | 3 | 38% | 1 | 13% | 4 | 50% | 2 | 25% | | | 1 | 13% | 1 | 13% | 8 |
| | Randolph | 22 | 30% | 9 | 12% | 31 | 42% | 15 | 20% | 6 | 8% | 3 | 4% | 19 | 26% | 74 |
| | Richmond | 1 | 50% | | | 1 | 50% | 1 | 50% | | | | | | | 2 |
| | Total | 35 | 28% | 15 | 12% | 50 | 40% | 23 | 19% | 8 | 6% | 5 | 4% | 38 | 31% | 124 |
| Smoky Mountain Center | Alexander | 3 | 50% | | | 3 | 50% | 1 | 17% | | | | | 2 | 33% | 6 |

| INDICATOR 8: Timely Follow-Up Care For Individuals After Crisis Care | | | | | | | | | | | | | | | | |
|--|--------------|---------------------|------------|---------------------|--------------|---------------------|------------|----------------------|------------|-----------------------|------------|------------------|------------|------------|--------------|----------------------------|
| LME | County | Seen in 0 to 2 days | | Seen in 3 to 5 days | | Seen in 0 to 5 days | | Seen in 6 to 30 days | | Seen in 31 to 60 days | | Seen in 61+ days | | Not Seen | | Total Number of Discharges |
| | | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | Number | Percent | |
| | Alleghany | 3 | 23% | 4 | 31% | 7 | 54% | 2 | 15% | | | | | 4 | 31% | 13 |
| | Ashe | 2 | 11% | 4 | 21% | 6 | 32% | 2 | 11% | | | | | 11 | 58% | 19 |
| | Avery | 1 | 14% | 1 | 14% | 2 | 29% | 1 | 14% | | | | | 4 | 57% | 7 |
| | Caldwell | | | 1 | 4% | 1 | 4% | 5 | 18% | 1 | 4% | 1 | 4% | 20 | 71% | 28 |
| | Cherokee | 9 | 69% | | | 9 | 69% | 2 | 15% | | | | | 2 | 15% | 13 |
| | Clay | 2 | 100% | | | 2 | 100% | | | | | | | | | 2 |
| | Graham | 3 | 100% | | | 3 | 100% | | | | | | | | | 3 |
| | Haywood | 50 | 96% | | | 50 | 96% | 1 | 2% | | | | | 1 | 2% | 52 |
| | Jackson | 7 | 70% | 1 | 10% | 8 | 80% | | | | | | | 2 | 20% | 10 |
| | Macon | 15 | 79% | | | 15 | 79% | 2 | 11% | | | | | 2 | 11% | 19 |
| | McDowell | 1 | 11% | | | 1 | 11% | 2 | 22% | 1 | 11% | | | 5 | 56% | 9 |
| | Swain | 8 | 89% | | | 8 | 89% | | | | | | | 1 | 11% | 9 |
| | Watauga | 5 | 31% | 2 | 13% | 7 | 44% | 3 | 19% | 2 | 13% | | | 4 | 25% | 16 |
| | Wilkes | 10 | 14% | 7 | 9% | 17 | 23% | 15 | 20% | 1 | 1% | 1 | 1% | 40 | 54% | 74 |
| | Total | 119 | 43% | 20 | 7% | 139 | 50% | 36 | 13% | 5 | 2% | 2 | 1% | 98 | 35% | 280 |
| Southeastern Center | Brunswick | | | 1 | 7% | 1 | 7% | 4 | 27% | 1 | 7% | 1 | 7% | 8 | 53% | 15 |
| | New Hanover | 7 | 8% | 3 | 3% | 10 | 11% | 25 | 27% | 7 | 8% | 9 | 10% | 42 | 45% | 93 |
| | Pender | 2 | 22% | 1 | 11% | 3 | 33% | 2 | 22% | | | | | 4 | 44% | 9 |
| | Total | 9 | 8% | 5 | 4% | 14 | 12% | 31 | 26% | 8 | 7% | 10 | 9% | 54 | 46% | 117 |
| Southeastern Regional | Bladen | | | | | 0 | 0% | | | 1 | 17% | 1 | 17% | 4 | 67% | 6 |
| | Columbus | 4 | 67% | | | 4 | 67% | 1 | 17% | | | 1 | 17% | | | 6 |
| | Robeson | 7 | 15% | 4 | 8% | 11 | 23% | 9 | 19% | 1 | 2% | 2 | 4% | 25 | 52% | 48 |
| | Scotland | 1 | 8% | 1 | 8% | 2 | 17% | 2 | 17% | 2 | 17% | | | 6 | 50% | 12 |
| | Total | 12 | 17% | 5 | 7% | 17 | 24% | 12 | 17% | 4 | 6% | 4 | 6% | 35 | 49% | 72 |
| Wake | Wake | 17 | 10% | 6 | 4% | 23 | 14% | 23 | 14% | 9 | 6% | 8 | 5% | 99 | 61% | 162 |
| | Total | 17 | 10% | 6 | 4% | 23 | 14% | 23 | 14% | 9 | 6% | 8 | 5% | 99 | 61% | 162 |
| Western Highlands Network | Buncombe | 53 | 30% | 22 | 12% | 75 | 42% | 31 | 18% | 7 | 4% | 9 | 5% | 55 | 31% | 177 |
| | Henderson | 5 | 33% | 3 | 20% | 8 | 53% | 1 | 7% | 1 | 7% | 1 | 7% | 4 | 27% | 15 |
| | Madison | 7 | 58% | | | 7 | 58% | 2 | 17% | | | | | 3 | 25% | 12 |
| | Mitchell | 2 | 50% | | | 2 | 50% | | | 1 | 25% | | | 1 | 25% | 4 |
| | Polk | | | | | 0 | 0% | 1 | 50% | | | | | 1 | 50% | 2 |
| | Rutherford | 3 | 43% | | | 3 | 43% | 2 | 29% | 1 | 14% | | | 1 | 14% | 7 |
| | Transylvania | | | 1 | 17% | 1 | 17% | | | | | | | 5 | 83% | 6 |
| | Yancey | | | | | 0 | 0% | | | | | | | 2 | 100% | 2 |
| Total | 70 | 31% | 26 | 12% | 96 | 43% | 37 | 16% | 10 | 4% | 10 | 4% | 72 | 32% | 225 | |
| Statewide | 860 | 31% | 198 | 7% | 1,058 | 39% | 463 | 17% | 148 | 5% | 117 | 4% | 957 | 35% | 2,743 | |

SOURCE:

Medicaid and State claims data for facility based crisis services and non-hospital medical detoxification services provided between July 1 - September 30, 2011 based on Medicaid and IPRS claims paid through January 31, 2012, matched to State facility admissions between July 1 - October 31, 2011 from Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) extracts to the Consumer Data Warehouse (CDW) as of January 6, 2012. PBH is operating under a Medicaid waiver and their Medicaid data is not included in the paid claims database. DMH/DD/SAS and PBH are developing a process to include this data in future reports.

NOTES:

The claims data has been lagged 4 months after the quarter reviewed to allow time for claims to be submitted and the data captured by the paid claims system. It does not include claims that were paid later. "Not Seen" means a publically-funded (Medicaid or IPRS) claim for services was not paid during the period reviewed. It is possible that these individuals may have received a service paid by another payer. Persons receiving ACTT during the same month are credited with having been seen within 2 days of receiving a crisis service. The rows may add up to > 100% due to rounding.

| INDICATOR 9: Medical Care Coordination: Medicaid Recipients That Received A Behavioral Health Service <u>AND</u> A Primary Care Service | | | | | | | | | | |
|---|--------------|--|--|------------|--|------------|--|------------|-----------------------------|------------|
| LME | County | Medicaid Recipients That Received an MH, DD, or SA Service During the Measurement Year | Of Those That Received An MH, DD, Or SA Service, How Many Were ... | | | | | | | |
| | | | Enrolled in CCNC | | Enrolled in CCNC + Received Primary Care | | Not Enrolled in CCNC + Received Primary Care | | Total Received Primary Care | |
| | | | Number | Percent | Number | Percent | Number | Percent | Number | Percent |
| Alamance-Caswell | Alamance | 3,349 | 2,025 | 60% | 1,925 | 57% | 1,167 | 35% | 3,092 | 92% |
| | Caswell | 573 | 254 | 44% | 237 | 41% | 279 | 49% | 516 | 90% |
| | Total | 3,922 | 2,279 | 58% | 2,162 | 55% | 1,446 | 37% | 3,608 | 92% |
| Beacon Center | Edgecombe | 2,255 | 1,579 | 70% | 1,387 | 62% | 617 | 27% | 2,004 | 89% |
| | Greene | 605 | 448 | 74% | 404 | 67% | 142 | 23% | 546 | 90% |
| | Nash | 2,372 | 1,433 | 60% | 1,299 | 55% | 849 | 36% | 2,148 | 91% |
| | Wilson | 2,523 | 1,604 | 64% | 1,426 | 57% | 824 | 33% | 2,250 | 89% |
| | Total | 7,755 | 5,064 | 65% | 4,516 | 58% | 2,432 | 31% | 6,948 | 90% |
| CenterPoint | Davie | 649 | 464 | 71% | 447 | 69% | 164 | 25% | 611 | 94% |
| | Forsyth | 6,958 | 5,208 | 75% | 4,639 | 67% | 1,524 | 22% | 6,163 | 89% |
| | Rockingham | 2,229 | 1,101 | 49% | 1,020 | 46% | 1,019 | 46% | 2,039 | 91% |
| | Stokes | 828 | 612 | 74% | 582 | 70% | 190 | 23% | 772 | 93% |
| | Total | 10,664 | 7,385 | 69% | 6,688 | 63% | 2,897 | 27% | 9,585 | 90% |
| Crossroads | Iredell | 2,689 | 1,433 | 53% | 1,328 | 49% | 1,158 | 43% | 2,486 | 92% |
| | Surry | 1,860 | 1,527 | 82% | 1,469 | 79% | 296 | 16% | 1,765 | 95% |
| | Yadkin | 728 | 553 | 76% | 523 | 72% | 166 | 23% | 689 | 95% |
| | Total | 5,277 | 3,513 | 67% | 3,320 | 63% | 1,620 | 31% | 4,940 | 94% |
| Cumberland | Cumberland | 8,472 | 6,454 | 76% | 5,906 | 70% | 1,708 | 20% | 7,614 | 90% |
| | Total | 8,472 | 6,454 | 76% | 5,906 | 70% | 1,708 | 20% | 7,614 | 90% |
| Durham Center | Durham | 7,669 | 5,523 | 72% | 4,827 | 63% | 1,825 | 24% | 6,652 | 87% |
| | Total | 7,669 | 5,523 | 72% | 4,827 | 63% | 1,825 | 24% | 6,652 | 87% |
| ECBH | Beaufort | 1,441 | 1,092 | 76% | 995 | 69% | 313 | 22% | 1,308 | 91% |
| | Bertie | 614 | 490 | 80% | 436 | 71% | 109 | 18% | 545 | 89% |
| | Camden | 143 | 83 | 58% | 79 | 55% | 48 | 34% | 127 | 89% |
| | Chowan | 429 | 331 | 77% | 303 | 71% | 83 | 19% | 386 | 90% |
| | Craven | 2,376 | 1,720 | 72% | 1,564 | 66% | 579 | 24% | 2,143 | 90% |
| | Currituck | 280 | 141 | 50% | 132 | 47% | 119 | 43% | 251 | 90% |
| | Dare | 415 | 156 | 38% | 148 | 36% | 234 | 56% | 382 | 92% |

| INDICATOR 9: Medical Care Coordination: Medicaid Recipients That Received A Behavioral Health Service <u>AND</u> A Primary Care Service | | | | | | | | | | |
|---|-------------|--|--|---------------|--|---------------|--|--------------|-----------------------------|---------------|
| LME | County | Medicaid Recipients That Received an MH, DD, or SA Service During the Measurement Year | Of Those That Received An MH, DD, Or SA Service, How Many Were ... | | | | | | | |
| | | | Enrolled in CCNC | | Enrolled in CCNC + Received Primary Care | | Not Enrolled in CCNC + Received Primary Care | | Total Received Primary Care | |
| | | | Number | Percent | Number | Percent | Number | Percent | Number | Percent |
| | Gates | 177 | 113 | 64% | 99 | 56% | 58 | 33% | 157 | 89% |
| | Hertford | 564 | 377 | 67% | 349 | 62% | 163 | 29% | 512 | 91% |
| | Hyde | 104 | 50 | 48% | 46 | 44% | 48 | 46% | 94 | 90% |
| | Jones | 299 | 206 | 69% | 188 | 63% | 86 | 29% | 274 | 92% |
| | Martin | 970 | 638 | 66% | 578 | 60% | 289 | 30% | 867 | 89% |
| | Northampton | 797 | 560 | 70% | 514 | 64% | 201 | 25% | 715 | 90% |
| | Pamlico | 357 | 260 | 73% | 250 | 70% | 85 | 24% | 335 | 94% |
| | Pasquotank | 929 | 587 | 63% | 554 | 60% | 299 | 32% | 853 | 92% |
| | Perquimans | 275 | 181 | 66% | 167 | 61% | 80 | 29% | 247 | 90% |
| | Pitt | 4,880 | 4,113 | 84% | 3,642 | 75% | 640 | 13% | 4,282 | 88% |
| | Tyrrell | 91 | 71 | 78% | 65 | 71% | 19 | 21% | 84 | 92% |
| | Washington | 699 | 519 | 74% | 463 | 66% | 137 | 20% | 600 | 86% |
| | | Total | 15,840 | 11,688 | 74% | 10,572 | 67% | 3,590 | 23% | 14,162 |
| Eastpointe | Duplin | 1,386 | 1,026 | 74% | 949 | 68% | 339 | 24% | 1,288 | 93% |
| | Lenoir | 2,264 | 1,754 | 77% | 1,568 | 69% | 466 | 21% | 2,034 | 90% |
| | Sampson | 1,558 | 909 | 58% | 855 | 55% | 593 | 38% | 1,448 | 93% |
| | Wayne | 3,896 | 2,553 | 66% | 2,385 | 61% | 1,147 | 29% | 3,532 | 91% |
| | | Total | 9,104 | 6,242 | 69% | 5,757 | 63% | 2,545 | 28% | 8,302 |
| Five County | Franklin | 1,369 | 892 | 65% | 833 | 61% | 433 | 32% | 1,266 | 92% |
| | Granville | 1,173 | 835 | 71% | 788 | 67% | 292 | 25% | 1,080 | 92% |
| | Halifax | 2,502 | 1,916 | 77% | 1,682 | 67% | 522 | 21% | 2,204 | 88% |
| | Vance | 2,416 | 1,863 | 77% | 1,696 | 70% | 473 | 20% | 2,169 | 90% |
| | Warren | 759 | 429 | 57% | 402 | 53% | 292 | 38% | 694 | 91% |
| | | Total | 8,219 | 5,935 | 72% | 5,401 | 66% | 2,012 | 24% | 7,413 |
| Guilford Center | Guilford | 10,640 | 5,002 | 47% | 4,569 | 43% | 4,797 | 45% | 9,366 | 88% |
| | | Total | 10,640 | 5,002 | 47% | 4,569 | 43% | 4,797 | 45% | 9,366 |
| Johnston | Johnston | 4,064 | 2,643 | 65% | 2,436 | 60% | 1,234 | 30% | 3,670 | 90% |
| | | Total | 4,064 | 2,643 | 65% | 2,436 | 60% | 1,234 | 30% | 3,670 |

| INDICATOR 9: Medical Care Coordination: Medicaid Recipients That Received A Behavioral Health Service <u>AND</u> A Primary Care Service | | | | | | | | | | |
|---|--------------|--|--|------------|--|------------|--|------------|-----------------------------|------------|
| LME | County | Medicaid Recipients That Received an MH, DD, or SA Service During the Measurement Year | Of Those That Received An MH, DD, Or SA Service, How Many Were ... | | | | | | | |
| | | | Enrolled in CCNC | | Enrolled in CCNC + Received Primary Care | | Not Enrolled in CCNC + Received Primary Care | | Total Received Primary Care | |
| | | | Number | Percent | Number | Percent | Number | Percent | Number | Percent |
| Mecklenburg | Mecklenburg | 17,299 | 13,416 | 78% | 12,052 | 70% | 3,478 | 20% | 15,530 | 90% |
| | Total | 17,299 | 13,416 | 78% | 12,052 | 70% | 3,478 | 20% | 15,530 | 90% |
| Mental Health Partners | Burke | 2,649 | 1,826 | 69% | 1,726 | 65% | 715 | 27% | 2,441 | 92% |
| | Catawba | 3,538 | 2,225 | 63% | 2,107 | 60% | 1,159 | 33% | 3,266 | 92% |
| | Total | 6,187 | 4,051 | 65% | 3,833 | 62% | 1,874 | 30% | 5,707 | 92% |
| Onslow-Carteret | Carteret | 1,436 | 1,069 | 74% | 1,010 | 70% | 316 | 22% | 1,326 | 92% |
| | Onslow | 2,904 | 2,325 | 80% | 2,153 | 74% | 478 | 16% | 2,631 | 91% |
| | Total | 4,340 | 3,394 | 78% | 3,163 | 73% | 794 | 18% | 3,957 | 91% |
| Orange-Person-Chatham | Chatham | 779 | 528 | 68% | 499 | 64% | 231 | 30% | 730 | 94% |
| | Orange | 2,190 | 1,228 | 56% | 1,130 | 52% | 826 | 38% | 1,956 | 89% |
| | Person | 1,142 | 819 | 72% | 754 | 66% | 282 | 25% | 1,036 | 91% |
| | Total | 4,111 | 2,575 | 63% | 2,383 | 58% | 1,339 | 33% | 3,722 | 91% |
| Pathways | Cleveland | 4,415 | 2,821 | 64% | 2,621 | 59% | 1,468 | 33% | 4,089 | 93% |
| | Gaston | 7,436 | 4,917 | 66% | 4,537 | 61% | 2,290 | 31% | 6,827 | 92% |
| | Lincoln | 1,836 | 1,342 | 73% | 1,283 | 70% | 446 | 24% | 1,729 | 94% |
| | Total | 13,687 | 9,080 | 66% | 8,441 | 62% | 4,204 | 31% | 12,645 | 92% |
| PBH | Cabarrus | 592 | 341 | 58% | 317 | 54% | 218 | 37% | 535 | 90% |
| | Davidson | 776 | 336 | 43% | 317 | 41% | 395 | 51% | 712 | 92% |
| | Rowan | 706 | 320 | 45% | 294 | 42% | 335 | 47% | 629 | 89% |
| | Stanly | 345 | 161 | 47% | 148 | 43% | 162 | 47% | 310 | 90% |
| | Union | 517 | 255 | 49% | 237 | 46% | 229 | 44% | 466 | 90% |
| | Total | 2,936 | 1,413 | 48% | 1,313 | 45% | 1,339 | 46% | 2,652 | 90% |
| Sandhills Center | Anson | 974 | 645 | 66% | 568 | 58% | 289 | 30% | 857 | 88% |
| | Harnett | 2,110 | 1,303 | 62% | 1,227 | 58% | 741 | 35% | 1,968 | 93% |
| | Hoke | 1,130 | 917 | 81% | 838 | 74% | 192 | 17% | 1,030 | 91% |
| | Lee | 1,133 | 770 | 68% | 723 | 64% | 305 | 27% | 1,028 | 91% |
| | Montgomery | 711 | 522 | 73% | 488 | 69% | 173 | 24% | 661 | 93% |
| | Moore | 1,465 | 1,032 | 70% | 975 | 67% | 375 | 26% | 1,350 | 92% |

Data is incomplete. See footnote.

| INDICATOR 9: Medical Care Coordination: Medicaid Recipients That Received A Behavioral Health Service <u>AND</u> A Primary Care Service | | | | | | | | | | |
|---|--------------|--|--|------------|--|------------|--|------------|-----------------------------|------------|
| LME | County | Medicaid Recipients That Received an MH, DD, or SA Service During the Measurement Year | Of Those That Received An MH, DD, Or SA Service, How Many Were ... | | | | | | | |
| | | | Enrolled in CCNC | | Enrolled in CCNC + Received Primary Care | | Not Enrolled in CCNC + Received Primary Care | | Total Received Primary Care | |
| | | | Number | Percent | Number | Percent | Number | Percent | Number | Percent |
| | Randolph | 3,132 | 1,684 | 54% | 1,610 | 51% | 1,314 | 42% | 2,924 | 93% |
| | Richmond | 1,818 | 1,269 | 70% | 1,181 | 65% | 493 | 27% | 1,674 | 92% |
| | Total | 12,473 | 8,142 | 65% | 7,610 | 61% | 3,882 | 31% | 11,492 | 92% |
| Smoky Mountain Center | Alexander | 785 | 503 | 64% | 485 | 62% | 240 | 31% | 725 | 92% |
| | Alleghany | 366 | 242 | 66% | 225 | 61% | 113 | 31% | 338 | 92% |
| | Ashe | 748 | 491 | 66% | 461 | 62% | 223 | 30% | 684 | 91% |
| | Avery | 382 | 250 | 65% | 234 | 61% | 114 | 30% | 348 | 91% |
| | Caldwell | 2,217 | 1,499 | 68% | 1,439 | 65% | 654 | 29% | 2,093 | 94% |
| | Cherokee | 735 | 394 | 54% | 371 | 50% | 300 | 41% | 671 | 91% |
| | Clay | 289 | 118 | 41% | 113 | 39% | 156 | 54% | 269 | 93% |
| | Graham | 284 | 188 | 66% | 181 | 64% | 88 | 31% | 269 | 95% |
| | Haywood | 1,961 | 1,502 | 77% | 1,401 | 71% | 395 | 20% | 1,796 | 92% |
| | Jackson | 859 | 503 | 59% | 484 | 56% | 315 | 37% | 799 | 93% |
| | Macon | 693 | 440 | 63% | 420 | 61% | 232 | 33% | 652 | 94% |
| | McDowell | 1,318 | 893 | 68% | 834 | 63% | 377 | 29% | 1,211 | 92% |
| | Swain | 414 | 196 | 47% | 183 | 44% | 174 | 42% | 357 | 86% |
| | Watauga | 612 | 333 | 54% | 312 | 51% | 234 | 38% | 546 | 89% |
| | Wilkes | 1,829 | 1,323 | 72% | 1,260 | 69% | 450 | 25% | 1,710 | 93% |
| | Total | 13,492 | 8,875 | 66% | 8,403 | 62% | 4,065 | 30% | 12,468 | 92% |
| Southeastern Center | Brunswick | 2,430 | 1,528 | 63% | 1,453 | 60% | 819 | 34% | 2,272 | 93% |
| | New Hanover | 5,372 | 3,908 | 73% | 3,657 | 68% | 1,267 | 24% | 4,924 | 92% |
| | Pender | 1,173 | 923 | 79% | 874 | 75% | 215 | 18% | 1,089 | 93% |
| | Total | 8,975 | 6,359 | 71% | 5,984 | 67% | 2,301 | 26% | 8,285 | 92% |
| Southeastern Regional | Bladen | 1,024 | 790 | 77% | 742 | 72% | 209 | 20% | 951 | 93% |
| | Columbus | 1,994 | 1,555 | 78% | 1,441 | 72% | 411 | 21% | 1,852 | 93% |
| | Robeson | 5,063 | 3,872 | 76% | 3,579 | 71% | 1,079 | 21% | 4,658 | 92% |
| | Scotland | 1,522 | 1,174 | 77% | 1,088 | 71% | 312 | 20% | 1,400 | 92% |
| | Total | 9,603 | 7,391 | 77% | 6,850 | 71% | 2,011 | 21% | 8,861 | 92% |

| INDICATOR 9: Medical Care Coordination: Medicaid Recipients That Received A Behavioral Health Service <u>AND</u> A Primary Care Service | | | | | | | | | | |
|---|--------------|--|--|------------|--|------------|--|------------|-----------------------------|------------|
| LME | County | Medicaid Recipients That Received an MH, DD, or SA Service During the Measurement Year | Of Those That Received An MH, DD, Or SA Service, How Many Were ... | | | | | | | |
| | | | Enrolled in CCNC | | Enrolled in CCNC + Received Primary Care | | Not Enrolled in CCNC + Received Primary Care | | Total Received Primary Care | |
| | | | Number | Percent | Number | Percent | Number | Percent | Number | Percent |
| Wake | Wake | 12,953 | 8,977 | 69% | 7,975 | 62% | 3,404 | 26% | 11,379 | 88% |
| | Total | 12,953 | 8,977 | 69% | 7,975 | 62% | 3,404 | 26% | 11,379 | 88% |
| Western Highlands Network | Buncombe | 6,557 | 4,659 | 71% | 4,312 | 66% | 1,623 | 25% | 5,935 | 91% |
| | Henderson | 2,060 | 1,287 | 62% | 1,215 | 59% | 713 | 35% | 1,928 | 94% |
| | Madison | 540 | 379 | 70% | 362 | 67% | 143 | 26% | 505 | 94% |
| | Mitchell | 381 | 266 | 70% | 240 | 63% | 97 | 25% | 337 | 88% |
| | Polk | 440 | 215 | 49% | 202 | 46% | 203 | 46% | 405 | 92% |
| | Rutherford | 2,425 | 1,543 | 64% | 1,419 | 59% | 806 | 33% | 2,225 | 92% |
| | Transylvania | 651 | 455 | 70% | 434 | 67% | 181 | 28% | 615 | 94% |
| | Yancey | 492 | 337 | 68% | 312 | 63% | 142 | 29% | 454 | 92% |
| | Total | 13,546 | 9,141 | 67% | 8,496 | 63% | 3,908 | 29% | 12,404 | 92% |
| Statewide | | 211,228 | 144,542 | 68% | 132,657 | 63% | 58,705 | 28% | 191,362 | 91% |

SOURCE:

Medicaid claims data for MH/DD/SA services provided between **October 1, 2010 - September 30, 2011** (based on Medicaid claims paid through **January 31, 2012**). Claims data was provided by DMH/DD/SAS to Community Care of North Carolina (CCNC) who matched the data to CCNC enrollment and Medicaid claims data for primary care and preventive health services provided between **October 1, 2009 - September 30, 2011**. Summary data was then provided to DMH/DD/SAS by CCNC, 2/29/12.

NOTES:

Data shown for PBH is incomplete. It represents individuals that received state funded services that were also continuously enrolled in Medicaid during the measurement year. PBH is operating under a Medicaid waiver and its Medicaid data is not included in the paid claims database. CCNC and PBH are working on a mechanism to include this data in future reports.

Claims data has been lagged 4 months after the measurement year to allow time for claims to be submitted and the data captured by the paid claims system. It does not include claims that were paid later.

Continuous enrollment: Medicaid recipients must be continuously enrolled in Medicaid for at least 11 months during the measurement year in order to be included in the measure. These months need not be consecutive.

Measurement year: The measurement year is a moving one-year period ending the last day of the previous quarter. This allows 4 months of paid claims data following the end of the year. The measurement year and "claims paid through" dates are listed above under "Source".

Look-back period for the primary care/preventive health visit: Two years for ages 7-19, one year for all others ending the last day of the measurement year.

All percentages are based on the number of Medicaid recipients in the first column that received an MH/DD/SA service.

APPENDIX B: Local Management Entities (LMEs), Abbreviations, Member Counties, Population, Medicaid Enrollees, Population Density, and Urban/Rural Designation

LME: Alamance-Caswell (AC)
Region: Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Alamance | 36,000 | 118,193 | 154,193 | 14,499 | 10,710 | 25,209 | 40.3% | 9.1% | 16.3% | 429.99 | 359 | Urban |
| Caswell | 4,502 | 19,220 | 23,722 | 2,269 | 2,803 | 5,072 | 50.4% | 14.6% | 21.4% | 424.67 | 56 | Rural |
| 2 counties | 40,503 | 137,412 | 177,915 | 16,768 | 13,513 | 30,281 | 41.4% | 9.8% | 17.0% | 854.66 | 208 | |
| % of State Total | 1.8% | 1.8% | 1.8% | 1.9% | 1.8% | 1.9% | | | | 1.8% | | |

LME: The Beacon Center
Region: Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Edgecombe | 14,364 | 42,732 | 57,096 | 8,651 | 8,812 | 17,463 | 60.2% | 20.6% | 30.6% | 505.03 | 113 | Rural |
| Greene | 4,833 | 16,550 | 21,383 | 2,693 | 1,842 | 4,535 | 55.7% | 11.1% | 21.2% | 265.40 | 81 | Rural |
| Nash | 23,049 | 74,418 | 97,467 | 9,810 | 9,555 | 19,365 | 42.6% | 12.8% | 19.9% | 540.27 | 180 | Rural |
| Wilson | 20,232 | 62,191 | 82,423 | 9,694 | 8,276 | 17,970 | 47.9% | 13.3% | 21.8% | 371.09 | 222 | Urban |
| 4 counties | 62,478 | 195,891 | 258,369 | 30,848 | 28,485 | 59,333 | 49.4% | 14.5% | 23.0% | 1,681.79 | 154 | |
| % of State Total | 2.7% | 2.6% | 2.7% | 3.5% | 3.9% | 3.7% | | | | 3.5% | | |

LME: CenterPoint Human Services
Region: Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Davie | 9,561 | 32,371 | 41,932 | 3,160 | 2,541 | 5,701 | 33.0% | 7.8% | 13.6% | 265.18 | 158 | Rural |
| Forsyth | 84,512 | 271,731 | 356,243 | 34,418 | 23,878 | 58,296 | 40.7% | 8.8% | 16.4% | 409.60 | 870 | Urban |
| Rockingham | 20,648 | 73,604 | 94,252 | 9,023 | 9,768 | 18,791 | 43.7% | 13.3% | 19.9% | 566.44 | 166 | Rural |
| Stokes | 10,077 | 37,707 | 47,784 | 3,533 | 3,483 | 7,016 | 35.1% | 9.2% | 14.7% | 451.84 | 106 | Rural |
| 4 counties | 124,799 | 415,412 | 540,211 | 50,134 | 39,670 | 89,804 | 40.2% | 9.5% | 16.6% | 1,693.06 | 319 | |
| % of State Total | 5.5% | 5.6% | 5.6% | 5.7% | 5.4% | 5.6% | | | | 3.5% | | |

LME: Crossroads Behavioral Healthcare
Region: Western

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Iredell | 38,867 | 123,918 | 162,785 | 12,598 | 9,948 | 22,546 | 32.4% | 8.0% | 13.9% | 575.51 | 283 | Urban |
| Surry | 16,764 | 57,482 | 74,246 | 7,674 | 7,443 | 15,117 | 45.8% | 12.9% | 20.4% | 536.56 | 138 | Rural |
| Yadkin | 8,856 | 29,774 | 38,630 | 3,583 | 2,907 | 6,490 | 40.5% | 9.8% | 16.8% | 335.55 | 115 | Rural |
| 3 counties | 64,488 | 211,173 | 275,661 | 23,855 | 20,298 | 44,153 | 37.0% | 9.6% | 16.0% | 1,447.62 | 190 | |
| % of State Total | 2.8% | 2.8% | 2.8% | 2.7% | 2.8% | 2.7% | | | | 3.0% | | |

LME: Cumberland County Mental Health Center
Region: Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Cumberland | 87,754 | 239,492 | 327,246 | 32,603 | 27,874 | 60,477 | 37.2% | 11.6% | 18.5% | 652.72 | 501 | Urban |
| % of State Total | 3.8% | 3.2% | 3.4% | 3.7% | 3.8% | 3.8% | | | | 1.3% | | |

LME: The Durham Center
Region: Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Durham | 67,614 | 206,765 | 274,379 | 25,216 | 18,133 | 43,349 | 37.3% | 8.8% | 15.8% | 290.32 | 945 | Urban |
| % of State Total | 3.0% | 2.8% | 2.8% | 2.9% | 2.5% | 2.7% | | | | 0.6% | | |

LME:

East Carolina Behavioral Health (ECBH)

Region:

Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|---------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Beaufort | 10,787 | 37,764 | 48,551 | 5,127 | 5,220 | 10,347 | 47.5% | 13.8% | 21.3% | 827.97 | 59 | Rural |
| Bertie | 4,860 | 16,587 | 21,447 | 2,441 | 3,205 | 5,646 | 50.2% | 19.3% | 26.3% | 699.19 | 31 | Rural |
| Camden | 2,042 | 8,037 | 10,079 | 573 | 538 | 1,111 | 28.1% | 6.7% | 11.0% | 240.68 | 42 | Rural |
| Chowan | 3,234 | 11,408 | 14,642 | 1,580 | 1,765 | 3,345 | 48.9% | 15.5% | 22.8% | 172.64 | 85 | Rural |
| Craven | 28,137 | 77,843 | 105,980 | 8,181 | 7,407 | 15,588 | 29.1% | 9.5% | 14.7% | 708.43 | 150 | Rural |
| Currituck | 4,880 | 18,722 | 23,602 | 1,493 | 1,179 | 2,672 | 30.6% | 6.3% | 11.3% | 261.70 | 90 | Rural |
| Dare | 6,670 | 27,092 | 33,762 | 2,230 | 1,560 | 3,790 | 33.4% | 5.8% | 11.2% | 383.58 | 88 | Rural |
| Gates | 2,707 | 9,672 | 12,379 | 873 | 915 | 1,788 | 32.3% | 9.5% | 14.4% | 340.61 | 36 | Rural |
| Hertford | 5,452 | 19,443 | 24,895 | 2,791 | 3,459 | 6,250 | 51.2% | 17.8% | 25.1% | 353.26 | 70 | Rural |
| Hyde | 1,055 | 4,739 | 5,794 | 462 | 639 | 1,101 | 43.8% | 13.5% | 19.0% | 612.80 | 9 | Rural |
| Jones | 1,932 | 8,249 | 10,181 | 1,000 | 1,057 | 2,057 | 51.8% | 12.8% | 20.2% | 471.88 | 22 | Rural |
| Martin | 5,793 | 18,696 | 24,489 | 2,819 | 3,273 | 6,092 | 48.7% | 17.5% | 24.9% | 461.17 | 53 | Rural |
| Northampton | 4,595 | 17,558 | 22,153 | 2,520 | 3,500 | 6,020 | 54.8% | 19.9% | 27.2% | 536.48 | 41 | Rural |
| Pamlico | 2,231 | 10,970 | 13,201 | 1,092 | 1,133 | 2,225 | 48.9% | 10.3% | 16.9% | 336.94 | 39 | Rural |
| Pasquotank | 9,017 | 31,693 | 40,710 | 3,868 | 3,737 | 7,605 | 42.9% | 11.8% | 18.7% | 226.88 | 179 | Rural |
| Perquimans | 2,639 | 10,987 | 13,626 | 1,169 | 1,248 | 2,417 | 44.3% | 11.4% | 17.7% | 247.17 | 55 | Rural |
| Pitt | 39,852 | 133,883 | 173,735 | 15,447 | 13,005 | 28,452 | 38.8% | 9.7% | 16.4% | 651.58 | 267 | Urban |
| Tyrrell | 848 | 3,564 | 4,412 | 420 | 471 | 891 | 49.5% | 13.2% | 20.2% | 389.91 | 11 | Rural |
| Washington | 3,152 | 10,041 | 13,193 | 1,752 | 1,934 | 3,686 | 55.6% | 19.3% | 27.9% | 348.46 | 38 | Rural |
| 19 counties | 139,881 | 476,950 | 616,831 | 55,838 | 55,245 | 111,083 | 39.9% | 11.6% | 18.0% | 8,271.33 | 75 | |
| % of State Total | 6.1% | 6.4% | 6.3% | 6.4% | 7.5% | 6.9% | | | | 17.0% | | |

LME:

Eastpointe

Region:

Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Duplin | 15,495 | 44,161 | 59,656 | 6,999 | 5,003 | 12,002 | 45.2% | 11.3% | 20.1% | 817.73 | 73 | Rural |
| Lenoir | 14,196 | 45,374 | 59,570 | 7,397 | 7,241 | 14,638 | 52.1% | 16.0% | 24.6% | 399.85 | 149 | Rural |
| Sampson | 15,898 | 47,757 | 63,655 | 8,769 | 7,277 | 16,046 | 55.2% | 15.2% | 25.2% | 495.45 | 67 | Rural |
| Wayne | 31,533 | 92,193 | 123,726 | 13,830 | 11,782 | 25,612 | 43.9% | 12.8% | 20.7% | 552.57 | 224 | Urban |
| 4 counties | 77,122 | 229,485 | 306,607 | 36,995 | 31,303 | 68,298 | 48.0% | 13.6% | 22.3% | 2,715.60 | 113 | |
| % of State Total | 3.4% | 3.1% | 3.2% | 4.2% | 4.3% | 4.2% | | | | 5.6% | | |

LME:

Five County Mental Health Authority

Region:

Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Franklin | 14,355 | 47,869 | 62,224 | 5,697 | 5,033 | 10,730 | 39.7% | 10.5% | 17.2% | 492.02 | 126 | Rural |
| Granville | 12,827 | 47,989 | 60,816 | 4,688 | 4,301 | 8,989 | 36.5% | 9.0% | 14.8% | 531.12 | 115 | Rural |
| Halifax | 12,540 | 41,848 | 54,388 | 6,869 | 9,369 | 16,238 | 54.8% | 22.4% | 29.9% | 725.36 | 75 | Rural |
| Vance | 12,012 | 33,670 | 45,682 | 6,964 | 6,937 | 13,901 | 58.0% | 20.6% | 30.4% | 253.52 | 180 | Rural |
| Warren | 4,052 | 17,060 | 21,112 | 2,322 | 2,979 | 5,301 | 57.3% | 17.5% | 25.1% | 428.70 | 49 | Rural |
| 5 counties | 55,785 | 188,437 | 244,222 | 26,540 | 28,619 | 55,159 | 47.6% | 15.2% | 22.6% | 2,430.72 | 100 | |
| % of State Total | 2.4% | 2.5% | 2.5% | 3.0% | 3.9% | 3.4% | | | | 5.0% | | |

LME:

Guilford Center

Region:

Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Guilford | 114,826 | 382,990 | 497,816 | 43,298 | 33,426 | 76,724 | 37.7% | 8.7% | 15.4% | 649.42 | 767 | Urban |
| % of State Total | 5.0% | 5.1% | 5.1% | 5.0% | 4.5% | 4.8% | | | | 1.3% | | |

LME:

Johnston County Area MH/DD/SA Authority

Region:

Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Johnston | 44,426 | 130,768 | 175,194 | 16,998 | 13,390 | 30,388 | 38.3% | 10.2% | 17.3% | 791.85 | 221 | Urban |
| % of State Total | 1.9% | 1.8% | 1.8% | 1.9% | 1.8% | 1.9% | | | | 1.6% | | |

LME:

Mecklenburg County Area MH/DD/SA Authority

Region:

Western

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|---------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Mecklenburg | 240,141 | 701,118 | 941,259 | 84,655 | 57,140 | 141,795 | 35.3% | 8.1% | 15.1% | 526.28 | 1,789 | Urban |
| % of State Total | 10.5% | 9.4% | 9.7% | 9.7% | 7.8% | 8.8% | | | | 1.1% | | |

LME:

Mental Health Partners

Region:

Western

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Burke | 19,566 | 71,897 | 91,463 | 8,782 | 7,868 | 16,650 | 44.9% | 10.9% | 18.2% | 506.72 | 181 | Rural |
| Catawba | 36,187 | 119,596 | 155,783 | 14,822 | 11,022 | 25,844 | 41.0% | 9.2% | 16.6% | 399.97 | 389 | Urban |
| 2 counties | 55,752 | 191,494 | 247,246 | 23,604 | 18,890 | 42,494 | 42.3% | 9.9% | 17.2% | 906.69 | 273 | |
| % of State Total | 2.4% | 2.6% | 2.5% | 2.7% | 2.6% | 2.6% | | | | 1.9% | | |

LME: Onslow-Carteret Behavioral Healthcare Services (OCBHS)

Region: Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Carteret | 11,752 | 55,956 | 67,708 | 4,234 | 4,671 | 8,905 | 36.0% | 8.3% | 13.2% | 519.84 | 130 | Rural |
| Onslow | 52,852 | 131,087 | 183,939 | 10,696 | 8,651 | 19,347 | 20.2% | 6.6% | 10.5% | 766.82 | 240 | Urban |
| 2 counties | 64,604 | 187,043 | 251,647 | 14,930 | 13,322 | 28,252 | 23.1% | 7.1% | 11.2% | 1,286.66 | 196 | |
| % of State Total | 2.8% | 2.5% | 2.6% | 1.7% | 1.8% | 1.8% | | | | 2.6% | | |

LME: Orange-Person-Chatham MH/DD/SA Authority (OPC)

Region: Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Chatham | 13,380 | 51,924 | 65,304 | 4,376 | 2,978 | 7,354 | 32.7% | 5.7% | 11.3% | 682.85 | 96 | Rural |
| Orange | 24,683 | 111,755 | 136,438 | 6,559 | 5,276 | 11,835 | 26.6% | 4.7% | 8.7% | 399.84 | 341 | Urban |
| Person | 8,846 | 31,116 | 39,962 | 3,524 | 3,682 | 7,206 | 39.8% | 11.8% | 18.0% | 392.31 | 102 | Rural |
| 3 counties | 46,909 | 194,795 | 241,704 | 14,459 | 11,936 | 26,395 | 30.8% | 6.1% | 10.9% | 1,475.00 | 164 | |
| % of State Total | 2.1% | 2.6% | 2.5% | 1.7% | 1.6% | 1.6% | | | | 3.0% | | |

LME: Pathways MH/DD/SA

Region: Western

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Cleveland | 22,638 | 76,122 | 98,760 | 11,421 | 11,640 | 23,061 | 50.5% | 15.3% | 23.4% | 464.63 | 213 | Urban |
| Gaston | 48,987 | 158,478 | 207,465 | 21,115 | 20,720 | 41,835 | 43.1% | 13.1% | 20.2% | 356.21 | 582 | Urban |
| Lincoln | 18,093 | 62,041 | 80,134 | 6,237 | 5,397 | 11,634 | 34.5% | 8.7% | 14.5% | 298.79 | 268 | Urban |
| 3 counties | 89,718 | 296,641 | 386,359 | 38,773 | 37,757 | 76,530 | 43.2% | 12.7% | 19.8% | 1,119.63 | 345 | |
| % of State Total | 3.9% | 4.0% | 4.0% | 4.4% | 5.1% | 4.8% | | | | 2.3% | | |

LME: PBH

Region: Western

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|---------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Cabarrus | 47,503 | 135,579 | 183,082 | 15,788 | 10,486 | 26,274 | 33.2% | 7.7% | 14.4% | 364.39 | 502 | Urban |
| Davidson | 37,428 | 127,802 | 165,230 | 15,369 | 13,049 | 28,418 | 41.1% | 10.2% | 17.2% | 552.15 | 299 | Urban |
| Rowan | 31,790 | 107,746 | 139,536 | 14,575 | 12,186 | 26,761 | 45.8% | 11.3% | 19.2% | 511.31 | 273 | Urban |
| Stanly | 13,599 | 47,503 | 61,102 | 5,358 | 5,360 | 10,718 | 39.4% | 11.3% | 17.5% | 395.06 | 155 | Rural |
| Union | 54,990 | 152,714 | 207,704 | 14,201 | 8,156 | 22,357 | 25.8% | 5.3% | 10.8% | 637.37 | 326 | Urban |
| 5 counties | 185,308 | 571,346 | 756,654 | 65,291 | 49,237 | 114,528 | 35.2% | 8.6% | 15.1% | 2,460.28 | 308 | |
| % of State Total | 8.1% | 7.7% | 7.8% | 7.5% | 6.7% | 7.1% | | | | 5.1% | | |

LME: Sandhills Center for MH/DD/SAS

Region: Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|---------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Anson | 6,239 | 20,781 | 27,020 | 3,027 | 3,350 | 6,377 | 48.5% | 16.1% | 23.6% | 531.57 | 51 | Rural |
| Harnett | 29,668 | 89,543 | 119,211 | 11,419 | 8,264 | 19,683 | 38.5% | 9.2% | 16.5% | 595.01 | 200 | Urban |
| Hoke | 14,397 | 34,476 | 48,873 | 5,434 | 3,849 | 9,283 | 37.7% | 11.2% | 19.0% | 391.21 | 125 | Rural |
| Lee | 15,025 | 43,813 | 58,838 | 6,810 | 4,758 | 11,568 | 45.3% | 10.9% | 19.7% | 257.26 | 229 | Urban |
| Montgomery | 6,767 | 21,062 | 27,829 | 3,439 | 3,021 | 6,460 | 50.8% | 14.3% | 23.2% | 491.60 | 57 | Rural |
| Moore | 18,260 | 71,696 | 89,956 | 6,660 | 5,751 | 12,411 | 36.5% | 8.0% | 13.8% | 697.74 | 129 | Rural |
| Randolph | 33,650 | 109,967 | 143,617 | 15,177 | 11,301 | 26,478 | 45.1% | 10.3% | 18.4% | 787.36 | 182 | Rural |
| Richmond | 11,491 | 35,154 | 46,645 | 6,521 | 6,480 | 13,001 | 56.7% | 18.4% | 27.9% | 473.98 | 98 | Rural |
| 8 counties | 135,498 | 426,491 | 561,989 | 58,487 | 46,774 | 105,261 | 43.2% | 11.0% | 18.7% | 4,225.73 | 133 | |
| % of State Total | 5.9% | 5.7% | 5.8% | 6.7% | 6.4% | 6.5% | | | | 8.7% | | |

LME: Smoky Mountain Center

Region: Western

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|------------------|----------------------|------------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Alexander | 8,266 | 29,193 | 37,459 | 3,341 | 2,814 | 6,155 | 40.4% | 9.6% | 16.4% | 260.18 | 144 | Rural |
| Alleghany | 2,023 | 9,214 | 11,237 | 1,084 | 1,128 | 2,212 | 53.6% | 12.2% | 19.7% | 234.65 | 48 | Rural |
| Ashe | 5,293 | 22,346 | 27,639 | 2,279 | 2,687 | 4,966 | 43.1% | 12.0% | 18.0% | 426.13 | 65 | Rural |
| Avery | 3,025 | 14,700 | 17,725 | 1,436 | 1,494 | 2,930 | 47.5% | 10.2% | 16.5% | 247.00 | 72 | Rural |
| Caldwell | 18,291 | 65,497 | 83,788 | 8,199 | 8,188 | 16,387 | 44.8% | 12.5% | 19.6% | 471.60 | 178 | Rural |
| Cherokee | 5,117 | 22,759 | 27,876 | 2,531 | 2,869 | 5,400 | 49.5% | 12.6% | 19.4% | 455.19 | 61 | Rural |
| Clay | 1,707 | 9,080 | 10,787 | 971 | 1,023 | 1,994 | 56.9% | 11.3% | 18.5% | 214.70 | 50 | Rural |
| Graham | 1,951 | 7,053 | 9,004 | 962 | 1,133 | 2,095 | 49.3% | 16.1% | 23.3% | 292.07 | 31 | Rural |
| Haywood | 11,249 | 48,409 | 59,658 | 5,031 | 5,772 | 10,803 | 44.7% | 11.9% | 18.1% | 553.66 | 108 | Rural |
| Jackson | 7,371 | 33,752 | 41,123 | 3,102 | 2,812 | 5,914 | 42.1% | 8.3% | 14.4% | 490.71 | 84 | Rural |
| Macon | 6,540 | 27,514 | 34,054 | 3,154 | 2,920 | 6,074 | 48.2% | 10.6% | 17.8% | 516.47 | 66 | Rural |
| McDowell | 9,705 | 35,441 | 45,146 | 4,620 | 4,911 | 9,531 | 47.6% | 13.9% | 21.1% | 441.68 | 102 | Rural |
| Swain | 3,298 | 10,878 | 14,176 | 1,773 | 1,742 | 3,515 | 53.8% | 16.0% | 24.8% | 528.10 | 27 | Rural |
| Watauga | 7,648 | 44,615 | 52,263 | 1,988 | 1,855 | 3,843 | 26.0% | 4.2% | 7.4% | 312.51 | 167 | Rural |
| Wilkes | 15,221 | 54,533 | 69,754 | 6,994 | 6,605 | 13,599 | 45.9% | 12.1% | 19.5% | 757.19 | 92 | Rural |
| 15 counties | 106,707 | 434,982 | 541,689 | 47,465 | 47,953 | 95,418 | 44.5% | 11.0% | 17.6% | 6,201.84 | 87 | |
| % of State Total | 4.7% | 5.8% | 5.6% | 5.4% | 6.5% | 5.9% | | | | 12.7% | | |

LME:

Southeastern Center for MH/DD/SAS (SEC)

Region:

Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Brunswick | 19,333 | 91,794 | 111,127 | 8,982 | 7,931 | 16,913 | 46.5% | 8.6% | 15.2% | 854.79 | 130 | Rural |
| New Hanover | 41,252 | 165,203 | 206,455 | 14,366 | 13,449 | 27,815 | 34.8% | 8.1% | 13.5% | 198.93 | 1,038 | Urban |
| Pender | 10,418 | 43,193 | 53,611 | 4,576 | 4,499 | 9,075 | 43.9% | 10.4% | 16.9% | 870.67 | 62 | Rural |
| 3 counties | 71,003 | 300,190 | 371,193 | 27,924 | 25,879 | 53,803 | 39.3% | 8.6% | 14.5% | 1,924.39 | 193 | |
| % of State Total | 3.1% | 4.0% | 3.8% | 3.2% | 3.5% | 3.3% | | | | | | 4.0% |

LME:

Southeastern Regional MH/DD/SAS (SER)

Region:

Eastern

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Bladen | 8,580 | 26,840 | 35,420 | 4,077 | 4,831 | 8,908 | 47.5% | 18.0% | 25.1% | 874.94 | 40 | Rural |
| Columbus | 14,599 | 43,579 | 58,178 | 7,518 | 8,361 | 15,879 | 51.5% | 19.2% | 27.3% | 936.80 | 62 | Rural |
| Robeson | 37,748 | 98,115 | 135,863 | 22,394 | 20,335 | 42,729 | 59.3% | 20.7% | 31.5% | 948.84 | 143 | Rural |
| Scotland | 9,143 | 26,807 | 35,950 | 5,510 | 5,404 | 10,914 | 60.3% | 20.2% | 30.4% | 319.14 | 113 | Rural |
| 4 counties | 70,070 | 195,341 | 265,411 | 39,499 | 38,931 | 78,430 | 56.4% | 19.9% | 29.6% | 3,079.72 | 86 | |
| % of State Total | 3.1% | 2.6% | 2.7% | 4.5% | 5.3% | 4.9% | | | | | | 6.3% |

LME:

Wake County Human Services

Region:

Central

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Wake | 226,675 | 705,990 | 932,665 | 55,855 | 34,843 | 90,698 | 24.6% | 4.9% | 9.7% | 831.92 | 1,121 | Urban |
| % of State Total | 9.9% | 9.5% | 9.6% | 6.4% | 4.7% | 5.6% | | | | | | 1.7% |

LME:

Western Highlands Network

Region:

Western

| County(ies) | July 2011 Population Estimates | | | July 2011 Medicaid Enrollees | | | Medicaid % of Population | | | Area Sq Miles | Persons Per Sq Mi | Urban (≥200) Rural (<200) |
|------------------|--------------------------------|----------|---------|------------------------------|----------|--------|--------------------------|----------|-------|---------------|-------------------|---------------------------|
| | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | Ages 0-17 | Ages 18+ | Total | | | |
| Buncombe | 49,515 | 192,994 | 242,509 | 19,862 | 19,434 | 39,296 | 40.1% | 10.1% | 16.2% | 655.99 | 370 | Urban |
| Henderson | 22,319 | 86,637 | 108,956 | 8,594 | 6,593 | 15,187 | 38.5% | 7.6% | 13.9% | 374.00 | 291 | Urban |
| Madison | 4,092 | 16,838 | 20,930 | 1,826 | 2,271 | 4,097 | 44.6% | 13.5% | 19.6% | 449.42 | 47 | Rural |
| Mitchell | 2,989 | 12,602 | 15,591 | 1,341 | 1,741 | 3,082 | 44.9% | 13.8% | 19.8% | 221.43 | 70 | Rural |
| Polk | 3,718 | 17,181 | 20,899 | 1,397 | 1,372 | 2,769 | 37.6% | 8.0% | 13.2% | 237.85 | 88 | Rural |
| Rutherford | 15,339 | 53,395 | 68,734 | 7,004 | 7,245 | 14,249 | 45.7% | 13.6% | 20.7% | 564.12 | 122 | Rural |
| Transylvania | 5,912 | 27,670 | 33,582 | 2,534 | 2,293 | 4,827 | 42.9% | 8.3% | 14.4% | 378.39 | 89 | Rural |
| Yancey | 3,396 | 14,334 | 17,730 | 1,618 | 1,837 | 3,455 | 47.6% | 12.8% | 19.5% | 312.45 | 57 | Rural |
| 8 counties | 107,280 | 421,651 | 528,931 | 44,176 | 42,786 | 86,962 | 41.2% | 10.1% | 16.4% | 3,193.65 | 166 | |
| % of State Total | 4.7% | 5.7% | 5.4% | 5.1% | 5.8% | 5.4% | | | | | | 6.6% |

| | | | | | | | | | | | | |
|--------------------|------------------|------------------|------------------|----------------|----------------|------------------|--------------|-------------|--------------|------------------|------------|--|
| State Total | 2,279,341 | 7,441,857 | 9,721,198 | 874,211 | 735,404 | 1,609,615 | 38.4% | 9.9% | 16.6% | 48,710.88 | 200 | |
|--------------------|------------------|------------------|------------------|----------------|----------------|------------------|--------------|-------------|--------------|------------------|------------|--|

Total of 100 Counties: 27 Urban and 73 Rural

Data Sources:

Population: NC Office of State Budget and Management (OSBM) website.

July 2011 Single Age Projections (Based on 2000 Census data): http://www.osbm.state.nc.us/demog/countytotals_singleage_2011.html. Last updated: September 13, 2010. Received 6/29/11.

July 2011 County Projections (Based on 2010 Census data):

http://www.osbm.state.nc.us/ncosbm/facts_and_figures/socioeconomic_data/population_estimates/demog/countytotals_2010_2019.html. Last updated: April 21, 2011. Downloaded: 6/29/11.

Single Age updated projections that include the 2010 Census counts are expected to be available between Dec 2011 and the Spring of 2012. Numbers for the two age groups are projections calculated by applying the percentage difference between NC OSBM County Projections (Based on 2010 Census data) and Single Age Projections (Based on 2000 Census data) to the July 2011 Single Age Projections (Based on 2000 Census data).

Medicaid Eligibles: Medicaid eligibles on July 1, 2011, extracted from DRIVE from Client Population on November 14, 2011. May not yet include all retroactive eligibles.

County Area: US Census Bureau 2006 Quick Facts (<http://quickfacts.census.gov/qfd/states/37/>).

Urban/Rural: NC Rural Economic Development Center defines urban and rural based on population density as of the 1990 Census of Population. Rural counties contain <200 persons per square mile. Urban counties contain ≥200 persons per square mile (<http://www.ncruralcenter.org/databank/>). Counties in this table are defined based on the same population density criteria using July 2010 population projections.

| Appendix C: Formulas for Calculating the Performance Indicators Used in the Community Systems Progress Indicators Reports SFY 2011-2012 | | | |
|---|--|--|--|
| Indicator | Numerator | Denominator | Notes |
| SA Prevention and Early Intervention | Number of individuals that completed an approved evidence-based "selective" or "indicated" SA prevention program during the defined period entered in the NC Prevention Outcomes Performance System (NC-POPS). | Number of youth (ages 6-17) in the population that are estimated to be "at risk" for developing a SA disorder (based on national and state level survey data). | Defined period includes persons that completed a program during a moving one-year period lagged by 45 days to allow time for the data to be entered in NC-POPS. |
| Timely Access to Care | Number of new persons requesting care through the LME's STR/Access Unit or through an LME's provider who are determined to need the relevant level of care (urgent, or routine) and who receive it within the timeframes specified in the LME Performance Contract. | Number of new persons requesting care through the LME's STR/Access Unit or through an LME's provider who are determined to need the relevant level of care (urgent or routine), during the defined period. | Defined period includes persons screened during a quarter. This indicator will rely on LMEs' quarterly reports, until the NC DHHS is ensured that the screening data submitted to the Client Data Warehouse (CDW) is complete and accurate. |
| Services to Persons in Need (Treated Prevalence) | Number of unduplicated persons with at least one paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the age-disability group during the defined period. Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns. | Number of persons in the LME catchment area's relevant age group estimated to need service for the disability (based on national studies). Age appropriate estimates were applied to county population, where applicable. | An individual person can be counted in more than one age-disability group. Defined period includes four quarters of service dates, lagged by one quarter prior to the report to allow time for claims to be submitted and paid. |
| Timely Initiation of Services | Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group during the defined period who receive a second paid IPRS and/or Medicaid service claim that indicates a diagnosis for the disability group within 14 days of the first service date. | Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group during the defined period. | The first date of service is defined as a service after 60 days with no service. Defined period includes first service dates during the quarter being reviewed, lagged by four months following the quarter to allow time for claims to be submitted and paid. |
| Engagement in Services | Number of persons meeting the criteria for Initiation who receive a fourth paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group within 30 days of the second service date | Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group during the defined period | Defined period includes first service dates during the quarter being reviewed, lagged by four months following the quarter to allow time for claims to be submitted and paid. |
| Timely Support For Persons With Intellectual or Developmental Disabilities | Number of persons that were screened, triaged, and referred (STR) through an LME's STR unit during the defined period that were identified as being a "new" consumer (episode of care) having I/DD and "routine" care needs who received a mh/dd/sa service within 30 days of being screened. | Number of persons that were screened, triaged, and referred (STR) through an LME's STR unit during the defined period that were identified as being a "new" consumer (episode of care) having I/DD and "routine" care needs during the defined period. | Defined period includes individuals that were screened, triaged, and referred during the prior quarter, lagged 4 months following the end of the quarter to allow time for claims to be submitted and paid. A "new" consumer (episode of care) is defined as an individual that did not receive a Medicaid or IPRS paid service within 60 days prior to the screening. |
| Short-Term Care In State Psychiatric Hospitals | Number of persons discharged from a state psychiatric hospital during the defined period who were admitted no more than 7 or between 8-30 days prior to discharge | Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW). | Defined period includes discharges during the most recent quarter prior to the report. NOTE: See the note associated with the Timely Follow-up After Inpatient Care - State Psychiatric Hospitals measure. |
| State Psychiatric Hospitals Readmissions | Number of persons discharged from a state psychiatric hospital during the defined period who had a subsequent readmission to a state psychiatric hospital within 30 or 180 calendar days of the discharge | Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW). | Defined period includes discharges during a quarter, lagged 7 months to allow for readmissions up to 180 days after discharge, plus one month for the data to be entered into CDW. NOTE: See the note associated with the Timely Follow-up After Inpatient Care - State Psychiatric Hospitals measure. |
| Community Hospitals Readmissions | Number of persons discharged from a community hospital psychiatric unit during the defined period who had a subsequent readmission to a community hospital psychiatric unit within 30 calendar days of the discharge based on Medicaid and IPRS paid claims. | Number of persons discharged from a community hospital psychiatric unit during the defined period based on Medicaid and IPRS paid claims. | Defined period includes discharges during a quarter, lagged 4 months following the end of the quarter to allow claims to be submitted and paid. Transfers are treated as one continuous hospitalization. |
| Timely Follow-Up After Inpatient Care State Alcohol & Drug Abuse Treatment Centers (ADATCs) | Number of persons discharged from a state ADATC during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 calendar days of the discharge | Number of persons discharged from a state ADATC during the defined period, according to HEARTS data in the Client Data Warehouse (CDW). | Defined period includes discharges during a quarter, lagged 4 months prior to the report to allow time for claims to be submitted and paid. NOTE: Persons discharged include "Direct Discharges" (to Inpatient Commitment, to Outpatient Commitment, to Substance Abuse Commitment, by Court Order, with Approval) and "Program Completion" for the following types of "Discharge Referrals" (other outpatient and residential non state facility, nonresidential treatment/habilitation program, self/no referral, community agency, private physician, other health care, family friends, unknown, and other), for all "Discharge Living Arrangements" except "correctional facility", and "institution (psych hospital mental retardation)". Persons discharged are assigned to an LME based on "D/C Aftercare LME" designation, or if blank, based on "Responsible County" (excludes "Responsible County" or "County D/C To" = "Out of State"). Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days". Excludes cases if readmitted within 7 days. Excludes ED visits and mobile crisis as a follow-up service. |

| Appendix C: Formulas for Calculating the Performance Indicators Used in the Community Systems Progress Indicators Reports SFY 2011-2012 | | | |
|---|--|---|---|
| Indicator | Numerator | Denominator | Notes |
| Timely Follow-Up After Inpatient Care State Psychiatric Hospitals | Number of persons discharged from a state psychiatric hospital during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 calendar days of the discharge | Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW). | Defined period includes discharges during a quarter, lagged 4 months prior to the report to allow time for claims to be submitted and paid. NOTE: Persons discharged include "Direct Discharges" (to Inpatient Commitment, to Outpatient Commitment, to Substance Abuse Commitment, by Court Order, with Approval) for the following types of "Discharge Referrals" (other outpatient and residential non state facility, nonresidential treatment/habilitation program, self/no referral, community agency, private physician, other health care, psychiatric service general hospital, family friends, unknown, and other), for all "Discharge Living Arrangements" except "correctional facility", and "institution (psych hospital mental retardation)". Persons discharged are assigned to an LME based on "D/C Aftercare LME" designation, or if blank, based on "Responsible County" (excludes "Responsible County" or "County D/C To" = "Out of State"). Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days". Excludes cases if readmitted within 7 days. Excludes ED visits and mobile crisis as a follow-up service. |
| Timely Follow-Up After Inpatient Care Community Hospitals | Number of persons discharged from a state psychiatric hospital during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 calendar days of the discharge | Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW). | Defined period includes discharges during a quarter, lagged 4 months after the end of the quarter to allow time for claims to be submitted and paid. Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days". Excludes cases if readmitted within 7 days. Excludes ED visits and mobile crisis as a follow-up service. |
| Timely Follow-Up After Crisis Care | Number of persons discharged from crisis care in a facility based crisis unit or non-hospital medical detoxification unit during the defined period who had a paid IPRS and/or Medicaid service* within 0-5 calendar days of the discharge | Number of persons discharged from a crisis service in a facility based crisis unit or non-hospital medical detoxification unit during the defined period based on Medicaid and/or IPRS paid claims. | Defined period includes discharges during a quarter, lagged 4 months after the end of the quarter to allow time for claims to be submitted and paid. Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days". Excludes cases if readmitted within 7 days. Excludes ED visits and mobile crisis as a follow-up service. |
| Medical Care Coordination | Number of continuously enrolled Medicaid recipients that received a mh/dd/sa service during the defined period who received a primary care/preventive health visit during the past year (2 years for persons ages 7-19). | Number of continuously enrolled Medicaid recipients who received a mh/dd/sa service during the defined period. | Defined period is a moving one-year period ending the prior quarter, lagged 4 months after the end of the year to allow time for claims to be submitted and paid. The look-back period for identifying a primary care/preventive health visit is the same one-year period corresponding to the defined period (two-years for persons ages 7-19). Continuously enrolled Medicaid recipients must be enrolled in Medicaid for at least 11 months of the one-year defined period. These months need not be continuous. |

*Service claims data include:

(1) All paid IPRS claims and claims denied due to lack of funds. (Other denied IPRS claims and procedure codes YP500 and YP692 are excluded.)

Any claim marked paid where the paid amount for the detail is "0", provided the EOB for the detail is either "payment reduced to maximum allowed" or "paid in full". This should capture any claim where the rate is set to "0" or where the reported 1st or 3rd party payments equal the billed amount or at least cover what would have paid.

(2) All Medicaid claims billed by the following providers:

| | | | | |
|-------------------------------|---|---|--|--|
| All enhanced services | Professional practitioners (licensed psychologists, LCSWs, etc.) | Criterion 5 extended-stay residential placements | Select general hospital outpatient | Physician multi-specialty groups for whom at least 50% of dollars over the last 12 months were for claims with a primary mh/dd/sa diagnosis. |
| CAP-MR/DD | Psychiatrists | Community Intermediate Care Facilities for Mental Retardation | Community psychiatric hospitals (excluding state-operated) | |
| Directly-enrolled residential | Psychiatric residential treatment facilities (excluding state-operated) | General hospital inpatient psychiatric units | "Incident to" claims by provisionally licensed professionals | |

Appendix D: Summary of Revisions Made to the Second Quarter SFY2012 Report

- Revised the Initiation and Engagement measures (MH, SA, MH/SA, and MH/DD) to correct an error that resulted in the values for New Hanover County in the original report being "0"s. Corrected the numbers in the statewide totals to include the corrected values for New Hanover County. This changed the statewide average percentage for the SA measures by 1%. Updated the Second Quarter Highlights, the Statewide and LME "So How Did We Do?" tables, and the Critical Measures At A Glance matrix to reflect the change.
- Revised the Access to Routine Care measure for Mecklenburg LME based on receipt of a revised report. The revised report provided data on the number of individuals that kept and did not keep appointments that were scheduled within 14 days. The earlier report indicated that information was not available on whether appointments were kept. This changed the statewide average percentage. Updated the Second Quarter Highlights, the Statewide and LME "So How Did We Do?" tables, and the Critical Measures At A Glance matrix.
- Revised the SA Prevention measure to correct an error in population and persons "at risk" estimates for ECBH and Eastpointe LMEs. Updated population estimates for this measure to reflect the latest NC OSBM estimates for July 2011 based on the 2010 Census data. This changed the Percent Of "At Risk" Youth That Completed A Program for many programs.
- Added PBH data for the Timely Support For Persons With I/DD measure.
- Revised PBH persons served data based on corrections submitted and recalculated the Services To Persons In Need performance measure.
- Revised the Services To Persons In Need Performance Standard to reflect corrected persons served data submitted by PBH.