# **State CFAC Meeting Minutes - Approved**

State Consumer & Family Advisory Committee

# Wednesday, July 8, 2015

**Location: Dorothea Dix Campus** 

<u>Time:</u> 9:00 a.m. – 3:00 p.m.

805 Ruggles Drive, Haywood Gym Conference Room 104, Raleigh, NC

### Attendance:

<u>Present</u>	<u>Absent</u>
Kurtis Taylor	Marc Jacques
Ben Coggins	LaVern Oxendine
Nancy Carey	Brandon Tankersley
Mark Long	Dennis Parnell
Anna Cunningham	
Bonnie Foster	
Mike Martin	
Marie Britt	
Doug Wright	
Bev Stone	
Ron Rau	
Sam Hargrove	
Deborah Page	

DMH/DD/SAS Staff
Present
Stacey Harward
Wes Rider
Suzanne Thompson
Glenda Stokes

**9:05** – Meeting called to order by the Chairperson, Kurtis Taylor.

- Welcomed everyone and the new members to the committee.
- The committee introduced themselves and told a little bit about who they are and why they are on the committee.
- Reviewed housekeeping items.
- Reviewed how meeting will be conducted.

9:25 - Reviewed the Agenda - added Public comment to it.

Motion to approve the Agenda with the change made and approved.

1<sup>st</sup> Ben Coggins

2<sup>nd</sup> Marie Britt

Johnny Johnson John Duncan

Approval of last month's meeting minutes.

- Changes that need to be made to the minutes.
- Marie Britt- letters after her name should be DBC.
- Bonnie Foster- Page 6 would like to clarify that her statement should include, for Non-English speaking population.

**Motion** made to approve minutes with correction approved.

1<sup>st</sup> Marie Britt 2<sup>nd</sup> Bev Stone

Approval of last month's Local to State CFAC Conference call Minutes.

1<sup>st</sup> Ben Coggins 2<sup>nd</sup> Ron Rau (Approved)

Review of Meeting Dates for the next year.

Motion made that SCFAC not meet in the months of November and January but meet in December.

Mike Martin – Would like to add to the motion that there be a conference call in January.

Change in <u>Motion</u> to state – No SCFAC meeting in November, meeting in December, and Conference call in January.

1<sup>st</sup> Mike Martin 2<sup>nd</sup> Nancy Carey (Approved)

Anna Cunningham – <u>Motion</u> to approve meeting dates up to June 30<sup>th</sup> 2016 unanimous approval of this motion. Anna Cunningham – Suggested that when the SCFAC plans a long conference call have a stated time for task teams to call in so that the call is broken up into segments.

### **Attendance: Kurtis Taylor**

- The SCFAC discussed the issue of attendance: at this time we are at 19 members. As always we should all try to attend the meeting but life happens, in order to utilize the resources that they state is providing us we need to have consistent attendance. Last year, having monthly meetings, we averaged between 14-16 members at all meetings.
- Mr. Taylor Suggested the committee commit to having at least 15 members present at each meeting so that they may justify continuing to have monthly meetings.
- Doug Wright Does not feel that the SCFAC should be held to a higher standard than any other state committees. Stated that he feels that meetings should be held if a quorum is achieved which would allow the committee to conduct business.

- Bonnie Foster Suggested that if we have 19 members we should say we will have 14 members present. If there are 21 members we will move it to 15 members.
- Nancy Carey Has anyone checked on if it is legal for changes to be made to the definition of a Quorum?
- Mike Martin Quorum is 50%+1 since the cost of these meeting are extremely high we should try our hardest to attend and we are not changing the definition of Quorum we are just making an administrative change to what we feel would be an appropriate number to say if we are not able to get this number we will not have a meeting.
- Suzanne Thompson Attempted to clarify why there is a need to change the
  attendance number. Last July, DMH/DD/SAS Director, Courtney Cantrell
  requested that they SCFAC come up with a number that would be a reasonable
  number that was above a quorum so that the Division could justify funding
  monthly meetings (at least 10 a year).
- Marie Britt Stated that she feels that this conversation should be more about accountability and do we need to meet monthly?
- Bonnie Foster We all need to be held accountable, we need to take personal responsibility and clear our calendar for this time, we don't change the day or time so it should be automatically on your calendar for the whole year.
- Anna Cunningham Systems are not working well at this time and we need to look at our own situation and decide if this is a priority for you at this time. We need to look at what we can hold each person to.
- Ron Rau We accepted this appointment. Accountability is what this
  conversation should be about. I don't see how we can accomplish what we are
  charged to do if we do not meet at least 10 times a year, meeting 10 times we
  continue to have trouble getting everything done that we need to.
- Nancy Carey I am not much of a fan of the cuts that are happening in the state,
  I feel the State should fund us as long as we have a quorum. I strongly disagree
  with a different number being imposed on us and if we should still meet if we
  have 50%+1.
- Mark Long We need to look at this realistic number and we need to look at our commitment.
- Kurtis Taylor 19 members a quorum is 10 we are not changing what a quorum is but we need to look at what is a good number over the quorum whether it is 2, 3, 4 or more.
- John Duncan There is an expectation of members to attend a certain amount of meetings.
- Mike Martin We need to look at the numbers. When we imposed 17 that was too high.
- Motion made that the minutes attendance will be 14 for 19 members and 15 for 20 - 21 members.

1<sup>st</sup> Mike Martin 2<sup>nd</sup> Bev Stone

- Deborah Page We should make a comment that 75% will attend, it does come back to personal comment to the group. We need to hold each other accountable.
- Doug Wright Just so everyone knows I plan to vote against this motion.
- Nancy Carey It would be easier to meet the quorum if we had the ability to call
  in.
- Kurtis Taylor The discussion is about the number we are going to agree to try and meet the State's request.
- Johnny Johnson Quorum is very important but if there is not a quorum we can
  get business done at a meeting we can have the discussions but table anything
  that requires a vote.
- Anna Cunningham We all have additional commitments to other committees, work and family, we all have to make a decision concerning out commitment level.
- Vote was held concerning motion vote was held and it was 8 yes to 6 no's.
- Yes Votes Ben Coggins, Mark Long, Bonnie Foster, Deb Page, Kurtis Taylor, Ron Rau, Mike Martin, Bev Stone.
- <u>No Votes</u> Doug Wright, Johnny Jonson, Nancy Carey, John Duncan, Marie Britt, Anna Cunningham.

### **Public comment:**

Anna Cunningham – Every Child Achieves Act:

- Innovations Waiver HCBS is in open comment at this time.
- This Friday there will be a call on the Innovations Waiver at 10:00 a.m. 1-877-848-7030 #4460894.
- The Able Act has made it through.
- The Point & Time survey has been completed concerning the homeless in NC.
- Bob Carey Reminded the SCFAC they had written a letter supporting Medicaid Expansion. He discussed the letter campaign that their area has started in support of Medicaid Expansion. Bob – Stated that he would email the letter and information to the SCFAC members.
- Bonnie Forest We should look at the long term goals of Medicaid expansion; sometimes we have to spend a little money to have a greater outcome in the long run so that we can assist people to success.

# 10:50 – CFAC Reference Guide (formerly CET Tool Kit)

Kurtis Taylor – Each member were given the inserts to update their CFAC Reference Guide. New members received a complete guide with a binder. Mr.

Taylor asked members to review it and if there is anything that was left out to please notify Stacey Harward.

### **Other Business:**

- Mr. Taylor Requested that everyone review the SCFAC by-laws and complete the form that has been provided to the committee with any suggestions or changes that they would like to make to the by-laws.
- Phone Tree The committee decided that they would utilize a phone tree system if there are any major changes and or cancelation of meetings that occur due to weather or unforeseen circumstances. Phone tree shall be completed as follow: Stacey Harward to contact Kurtis Taylor and Ben Coggins they will call the members listed under their names on the confidential phone list on page one. The top two members listed on the second page will call everyone listed below their name.

## **State Wide CFAC Meeting**

- Ben Coggins Reported that during the last State to Local Conference call Pat McGinnis – Stated that she would present to the CFAC's the possibility of hosting the next State Wide CFAC meeting.
  - Pat McGinnis Stated that she had spoken to Brian Shuping and he stated that he did not feel that it would be an issue to host the meeting. Next step is to present it to the regional CFAC's and take a vote. The time frame that they are considering will be in November.
- Doug Wright Would it be possible to blend the 2 meetings?
- Anna Cunningham The Statewide meeting is a unique marker that occurs with this
  meeting. We do not want to take away anything from the Local CFACs and the
  MCO's that pay for the meeting.
- Kurtis Taylor We should look at calling the Statewide CFAC something else since it appears that there is some confusion concerning what it is some people think it is the State CFAC not the State wide CFAC.
- Mike Martin What if we call it The North Carolina CFAC Collaborative Sponsored by...

#### Request:

- Ben Coggins We are having Carol Potter RhD, NCDHHS, Quality Management Consultant come to our next meeting and it would be great if everyone could submit any questions prior to the meeting so that she will have an idea of areas that she may need to bring information on.
- We would also like to start having questions submitted prior to the meeting on any issues concerns that you would like to hear from the Division.
- Kurtis Taylor Ben Coggins and I discussed a more effective way to get your vision and questions, concerns addressed. We thought maybe a suggestion box so that members could write their questions down and then submit them so that they can be complied and answered. Group liked this idea. Ben Coggins will build the box.

#### Task Teams:

- Kurtis Taylor We need to look at the Task Teams and determine if we are being as affective as we could be. The Task Teams are:
  - 1. Budget and Services
  - 2. State to Local Call
  - 3. Data Com

- 4. Veterans
- 5. Recovery and Self Determination
- New members should discuss with other member and figure out which Task Team they would like to be on.
- Ron Rau Stated that he would like to be on the Veterans Task Team.
- Mike Martin Stated that he feels that the State to Local Calls have picked up and are really improving communication between the State and Local CFAC's.

#### 12:00 - 1:00 Lunch

## 1:05 - Courtney Cantrell

- Announced that they had hired the Consumer Policy Advisor, Ken Schuesselin Jr. He is not from the state of NC but he was the best qualified.
- SCFAC members asked why out of all the applicants, no one from NC was appropriate? Courtney discussed the application, interview process and discussed how applicants were veted.
- Discussed that the Department believes that DMA should be running Medicaid.
- They have asked that LME/MCO's not be removed from the equation and Medicaid not be privatized. The House budget is leaning more towards the system that is in place at this time. Courtney asked that everyone please let the Legislature know how you feel concerning this.
- Access to Recovery Grant (ATR), has received a grant for 7.8 million of the next 4 years. This grant will offer vouchers to assist with recovery.
- 3 way beds, distributed by LME/MCO's, beds are done by days, when the budget comes out they are hopeful there will be an increase in funding.
- Courtney Suggested that the SCFAC come up with a position paper on what it is that they are backing, this needs to be done pretty quickly since the Legislature is in session and they will be voting on the Budget soon.
- **Bonnie Foster Motioned** that they come up with an adhoc committee to review the two plans (the Senate budget and the House bill) and come up with a position paper.
- Mike Martin 2<sup>nd</sup> the motion committee to be headed up by Doug Wright, Anna Cunningham, Nancy Carey, Bonnie Foster, Mark Long.
- Kurtis Taylor Is the Division in support of the Access to Recovery Grant?
- State Plan draft should be out near the end of July and SCFAC should receive a copy during the August meeting.
- Bridge Funding LME/MCO have partnered with the DMA to save the HUD Homes.
  They have been looking at the system/ network to see what they can do to not allow
  them to shut down. At this time they are shutting down a couple of them but that is
  due to quality and not due to funding.

The members introduced themselves to Dale Armstrong and to Courtney Cantrell.

# 2:00 - Dale Armstrong: Deputy Secretary of DMH

- Dale Armstrong Gave a brief description of his history.
- Advised the committee to write a letter that will go to the House and the Senate with the SCFAC recommendations. Senate plan might have a chance to pass so if that is not the budget that you are wanting then this needs to be addressed

- Bonnie Foster How is the transition of the closing of the Dix campus going? Dale Armstrong – There have been some challenges but the staff is work on these and moving forward.
- The SCFAC engaged in further dialogue with the Deputy Secretary until the close of the meeting.

# 3:00 - Close of meeting

\*This is to amend the June minutes to show how the votes for Chair and Vice-chair occurred.

# **Chair & Vice-Chair – Elections 2015**

(Kurtis Taylor – Chair)	<u>(Marc Jacques – Chair)</u>
1. Ben Coggins	1. Marc Jacques
2. Bonnie Foster	2. Mike Martin
3. LaVern Oxendine	3. Bev Stone
4. Mark Long	4. Marie Britt
5. Ron Rau	5. Dennis Parnell
6. Sue Guy	6. Sam Hargrove
7. Nancy Carey	
8. Kurtis Taylor	
9. Brandon Tankersley	
10. Anna Cunningham	
11. Crystal Glenn	

(Ben Coggins – Vice-Chair)	(Anna Cunningham - Vice-Chair)
1. Nancy Carey	1. Sam Hargrove
2. Kurtis Taylor	2. Brandon Tankersley
3. Marc Jacques	3. Anna Cunningham
4. Sue Guy	4. Crystal Glenn
5. Marie Britt	5. Dennis Parnell
6. Bev Stone	6. Mark Long
7. Ben Coggins	
8. Mike Martin	
9. Bonnie Foster	
10. Ron Rau	
11. LaVern Oxendine	

<sup>\*</sup>Next State CFAC Meeting will be August 12, 2015.