



STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

MEETING MINUTES

Date: Wednesday, October 14, 2020 **Time:** 9:00 am **Location:** Virtual Meeting

Replay the Meeting: <https://tinyurl.com/SCFAC-OctoberReplay> Password: CqVYqV22

MEETING CALLED BY	Mark Fuhrmann, Chair
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TYPE OF MEETING	Public Meeting
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ATTENDEES

COMMITTEE MEMBERS		GUESTS	
NAME	AFFILIATION	NAME	AFFILIATION
Mark Fuhrmann		King Jones	
Benita Purcell		Bob Crayton	
Robin Jordan		Doug Wright	
Brandon Wilson		Sarah Potter	
Pat McGinnis		Shirley Moore	
Angelena Kearney-Dunlap		Brad Owen	
Deb Page		Ginny Hall	
Susan Stevens		Christina Dupuch	
Jessica Aguilar		Ron Rau	
Lori Richardson			
Ricky Johnson			
Jean Andersen			
Kenneth Brown (11:13 am)		STAFF	
		NAME	AFFILIATION
		Stacey Harward	
		Kate Barrow	
ABSENT		Jennifer Bowman	
Lorraine Washington		Sam Thompson	DHB
Ginger Booth		Brittany Scanameo	DHB

1. Consent Agenda & Approval of September Minutes

Discussion	No additions or corrections were made to the minutes or the agenda. Mark Fuhrmann asked for a motion to approve the SCFAC Minutes from September. Benita Purcell motioned. Deb Page seconded. Mark Fuhrmann: State to Local minutes? Jean Andersen motioned. Brandon Wilson seconded.		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Distribute and post minutes to the website	Kate Barrow		

2. Public Comment

Discussion	Jean Andersen commented urging Local CFAC members to encourage their committee to call-in to the State to Local Collaboration call and to the State CFAC meeting. She also encouraged State CFAC members to participate in the State to Local Collaboration meeting
Conclusions	



Action Items	Person(s) Responsible	Deadline

1. Direct Support Professionals: Data Collection

Herb Whitesell

Managing Partner

Davidson, Holland, Whitesell & Co., PLLC

Discussion	Herb Whitesell provided a presentation on the wage gaps for DSPs in the ICF/IDD and Innovations DSP staff. Data will be submitted to Deputy Secretary Richard for review; can trace back if they need while maintaining anonymity of data collection. Mark Fuhrmann (MF) asked how State CFAC can help as a group. Herb Whitesell (HB): Encourage participation in the study when RFI is sent out to help collect the data. MF: Is staffing hours included in your analysis? HW: It is not.
Conclusions	

Action Items	Person(s) Responsible	Deadline

2. Division of Health Benefits: Co-Occurring Health Conditions

Sam Thompson, MSW, *Senior Program Manager- Evaluation, Quality and Population Health*

Kelly Crosbie, MSW, LCSW, *Director, Quality and Population Health*

NCDHHS, NC Medicaid, Division of Health Benefits

Discussion	Sam Thompson provided a presentation on the co-occurring physical health conditions impacting beneficiaries in the Managed Care System. MF: How can SCFAC assist/support? Sam Thompson: How community- based services impact health. If survey is done, need support on encouraging participation. MF: Integrate with Perception of Care survey? ST: Yes, we look at that. Jennifer Bowman: PoC survey in data clean up phase.
Conclusions	

Action Items	Person(s) Responsible	Deadline

3. Division Updates

Victor Armstrong, *Division Director*

NCDHHS, DMH/DD/SAS

Discussion	Director Armstrong provided an update to the State CFAC members and meeting participants. COVID-19 Updates and priorities: <ul style="list-style-type: none"> - Prevention/Testing, Contact Tracing, Isolation Supports - PPE and testing supplies, PPE for hurricane needs; state staff and schools - Data collection and analysis, guiding decisions making - Sec. Cohen shared yesterday that key metrics are not going in the right direction as we head into the flu season, maintain level of care - Pandemic is a different “kind of animal” than ever seen before, not out of the woods, remaining vigilant
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	<ul style="list-style-type: none"> - Reminded about 3Ws (Wear, Wait, Wash); encourage download of app of SlowCOVIDNCPlease - Reminded members to be mindful of their mental health and wellness, SCOOP (Stay Connected, Compassion for self and others, Observe your use of substances, Ok to ask for help, and Physical Activity to Improve Mood) - Medicaid Transformation: Tailored Plan RFA out in November; silent period invoked until tentative plan contracts are awarded. Department is unable to discuss TP RFA - Work around COVID contact tracing - Work being done around historically marginalized populations, behavioral health challenges and disproportionate impact of COVID 		
Conclusions	Reminder for upcoming Town Hall events.		
Action Items	Person(s) Responsible	Deadline	

1. Committee Work

Discussion	<p>Rescheduled November meeting to November 4th, State to Local Call to November 18th. Discussed the COVID-19 letter, letter regarding Membership Advisory Committees in Standard Plan.</p> <p>Benita Purcell provided an update from the Legislative Subcommittee.</p> <ul style="list-style-type: none"> - DSP - Children and Family Issues - Medicaid Transformation <p>Request made for information from Recovery and Self-Determination Subcommittee. Jonathan Ellis was chair and had resigned; no current chair for this subcommittee.</p> <p>Brief discussion about having Local CFAC members participate in the subcommittees and anyone with lived experience. Conversation tabled.</p>		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
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Meeting Adjourned:	Next Meeting:		
The meeting adjourned at 3:30. Angelena Kearney-Dunlap motioned. Jean Andersen seconded. Meeting adjourned.	November 4, 2020		