



Appendices for MH/DD/SAS Community Systems Progress Report

Third Quarter SFY 2010-2011
January 1 – March 31, 2011

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May 31, 2011



These appendices are a companion document to the *Community Systems Progress Report*. Both the report and appendices are available on the Division's website at: <http://www.ncdhhs.gov/mhddsas/statspublications/reports>.

Appendix A contains the data tables for each Progress Indicator in the Report. Several indicators include county level data.

Appendix B contains a list of Local Management Entities (LMEs) and provides information on member counties, county and LME population, population density (persons per square mile) for each county, urban/rural designation, the number of persons and the percentage of county population enrolled in Medicaid.

Appendix C explains the formulas used for calculating each performance indicator.

Appendix D is included only when a report has been revised. It explains any revisions that have been made to the report.

*Appendix A: Data Tables For Each
Progress Indicator*

INDICATOR 1: Timely Access to Care (Emergent Care)									
LME	# Persons Requesting Services	Determined To Need Emergent Care		Provided Care Within 2 Hours		Access Available But Not Seen in 2 Hours*		Total Provided Care or Access Within 2 Hours**	
		# Persons	% of Persons Requesting Services	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need
Alamance-Caswell	670	53	8%	53	100%	0	0%	53	100%
Beacon Center	1,382	168	12%	168	100%	0	0%	168	100%
CenterPoint	3,245	489	15%	489	100%	0	0%	489	100%
Crossroads	2,398	669	28%	669	100%	0	0%	669	100%
Cumberland	795	148	19%	148	100%	0	0%	148	100%
Durham Center	1,430	229	16%	229	100%	0	0%	229	100%
ECBH	607	20	3%	20	100%	0	0%	20	100%
Eastpointe	1,892	497	26%	487	98%	10	2%	497	100%
Five County	1,258	325	26%	322	99%	0	0%	322	99%
Guilford Center	1,429	301	21%	301	100%	0	0%	301	100%
Johnston	571	147	26%	145	99%	1	1%	146	99%
Mecklenburg	261	14	5%	1	7%	11	79%	12	86%
Mental Health Partners	1,381	249	18%	244	98%	5	2%	249	100%
Onslow-Carteret	798	262	33%	262	100%	0	0%	262	100%
Orange-Person-Chatham	783	176	22%	176	100%	0	0%	176	100%
Pathways	1,413	300	21%	272	91%	3	1%	275	92%
PBH	1,707	1,230	72%	1,004	82%	226	18%	1,230	100%
Sandhills Center	520	227	44%	227	100%	0	0%	227	100%
Smoky Mountain Center	3,229	815	25%	770	94%	45	6%	815	100%
Southeastern Center	2,011	245	12%	245	100%	0	0%	245	100%
Southeastern Regional	810	177	22%	177	100%	0	0%	177	100%
Wake	2,461	546	22%	546	100%	0	0%	546	100%
Western Highlands Network	2,430	614	25%	614	100%	0	0%	614	100%
STATEWIDE	33,481	7,901	24%	7,569	96%	301	4%	7,870	100%

SOURCE: LME quarterly reports to DMH/DD/SAS for the period January 1, 2011 - March 31, 2011, received April 30, 2011

* "Access Available But Not Seen" is defined as a qualified provider was on the physical premises ready to provide immediate care as soon as the consumer was available to receive care, but a face-to-face service was not provided within 2 hours of the request for services because the consumer was not available within this time frame to receive it.

** "Total Provided Access Within 2 Hours" includes consumers provided emergency care plus consumers provided access but not seen within 2 hours of the request.

INDICATOR 1: Timely Access to Care (Urgent Care)											
LME	# Persons Requesting Services	Determined To Need Urgent Care		Appointment Within 48 Hours - Provided		Appointment Within 48 Hours Offered - Declined*		Appointment Within 48 Hours Scheduled - No Show		Appointment Within 48 Hours Scheduled - No Info If Kept	
		# Persons	% of Persons Requesting Services	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need
Alamance-Caswell	670	57	9%	57	100%	0	0%	0	0%	0	0%
Beacon Center	1,382	342	25%	143	42%	55	16%	92	27%	0	0%
CenterPoint	3,245	464	14%	365	79%	0	0%	98	21%	1	0%
Crossroads	2,398	260	11%	237	91%	2	1%	21	8%	0	0%
Cumberland	795	108	14%	108	100%	0	0%	0	0%	0	0%
Durham Center	1,430	232	16%	168	72%	43	19%	21	9%	0	0%
ECBH	607	107	18%	71	66%	12	11%	24	22%	0	0%
Eastpointe	1,892	367	19%	351	96%	0	0%	16	4%	0	0%
Five County	1,258	38	3%	38	100%	0	0%	0	0%	0	0%
Guilford Center	1,429	341	24%	341	100%	0	0%	0	0%	0	0%
Johnston	571	103	18%	88	85%	3	3%	10	10%	0	0%
Mecklenburg	261	4	2%	2	50%	0	0%	2	50%	0	0%
Mental Health Partners	1,381	182	13%	139	76%	14	8%	29	16%	0	0%
Onslow-Carteret	798	85	11%	67	79%	11	13%	7	8%	0	0%
Orange-Person-Chatham	783	200	26%	149	75%	9	5%	11	6%	0	0%
Pathways	1,413	297	21%	281	95%	9	3%	6	2%	0	0%
PBH	1,707	51	3%	41	80%	0	0%	6	12%	0	0%
Sandhills Center	520	137	26%	115	84%	8	6%	14	10%	0	0%
Smoky Mountain Center	3,229	876	27%	780	89%	51	6%	45	5%	0	0%
Southeastern Center	2,011	1,008	50%	737	73%	51	5%	220	22%	0	0%
Southeastern Regional	810	250	31%	220	88%	18	7%	7	3%	0	0%
Wake	2,461	372	15%	276	74%	0	0%	96	26%	0	0%
Western Highlands Network	2,430	329	14%	244	74%	2	1%	42	13%	15	5%
STATEWIDE	33,481	6,210	19%	5,018	81%	288	5%	767	12%	16	0%

SOURCE: LME quarterly reports to DMH/DD/SAS for the period January 1, 2011 - March 31, 2011, received April 30, 2011

* "Appointment Within 48 Hours Offered - Declined" includes consumers that were offered one or more appointments at reasonable times within the target time frame but either:

- declined the offered appointment for personal convenience or necessity and requested an appointment outside the target time frame, or
- were initially scheduled for an appointment within the target time frame but later rescheduled it to a date/time outside the target time frame.

NOTE: Percentages have been rounded. The sum of percentages across each row are not expected to equal 100%.

INDICATOR 1: Timely Access to Care (Routine Care)											
LME	# Persons Requesting Services	Determined To Need Routine Care		Appointment Within 14 Days - Provided		Appointment Within 14 Days Offered - Declined*		Appointment Within 14 Days Scheduled - No Show		Appointment Within 14 Days Scheduled - No Info If Kept	
		# Persons	% of Persons Requesting Services	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need	# Persons	% of Persons Determined To Need
Alamance-Caswell	670	560	84%	434	78%	20	4%	71	13%	0	0%
Beacon Center	1,382	872	63%	530	61%	30	3%	300	34%	1	0%
CenterPoint	3,245	2,165	67%	1,667	77%	241	11%	220	10%	37	2%
Crossroads	2,398	1,441	60%	1,141	79%	4	0%	296	21%	0	0%
Cumberland	795	539	68%	488	91%	6	1%	39	7%	6	1%
Durham Center	1,430	969	68%	952	98%	6	1%	11	1%	0	0%
ECBH	607	480	79%	282	59%	105	22%	93	19%	0	0%
Eastpointe	1,892	1,028	54%	977	95%	0	0%	51	5%	0	0%
Five County	1,258	895	71%	413	46%	50	6%	142	16%	25	3%
Guilford Center	1,429	787	55%	668	85%	0	0%	119	15%	0	0%
Johnston	571	321	56%	203	63%	4	1%	87	27%	0	0%
Mecklenburg	261	243	93%	35	14%	3	1%	34	14%	10	4%
Mental Health Partners	1,381	950	69%	514	54%	30	3%	392	41%	6	1%
Onslow-Carteret	798	451	57%	374	83%	25	6%	52	12%	0	0%
Orange-Person-Chatham	783	407	52%	281	69%	51	13%	55	14%	0	0%
Pathways	1,413	816	58%	574	70%	27	3%	140	17%	11	1%
PBH	1,707	426	25%	382	90%	0	0%	36	8%	0	0%
Sandhills Center	520	156	30%	111	71%	2	1%	43	28%	0	0%
Smoky Mountain Center	3,229	1,538	48%	1,316	86%	39	3%	183	12%	0	0%
Southeastern Center	2,011	758	38%	570	75%	15	2%	173	23%	0	0%
Southeastern Regional	810	383	47%	333	87%	2	1%	42	11%	0	0%
Wake	2,461	1,543	63%	1,151	75%	0	0%	77	5%	0	0%
Western Highlands Network	2,430	1,487	61%	1,058	71%	4	0%	207	14%	131	9%
STATEWIDE	33,481	19,215	57%	14,454	75%	664	3%	2,863	15%	227	1%

SOURCE: LME quarterly reports to DMH/DD/SAS for the period January 1, 2011 - March 31, 2011, received April 30, 2011

* "Appointment Within 14 Days Offered - Declined" includes consumers that were offered one or more appointments at reasonable times within the target time frame but either:

- declined the offered appointment for personal convenience or necessity and requested an appointment outside the target time frame, or
- were initially scheduled for an appointment within the target time frame but later rescheduled it to a date/time outside the target time frame.

NOTE: Percentages have been rounded. The sum of percentages across each row are not expected to equal 100%.

INDICATOR 2: Identification of Individuals in Need of Service (Adults)										
LME	County (Urban/Rural)	Adult MH			Adult DD			Adult SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Alamance-Caswell	Alamance	6,223	3,632	58%	947	358	38%	9,749	1,218	12%
	Caswell	1,018	557	55%	157	67	43%	1,486	145	10%
	Total	7,241	4,189	58%	1,104	425	38%	11,235	1,363	12%
Beacon Center	Edgecombe	2,069	1,568	76%	318	199	63%	3,272	437	13%
	Greene	899	324	36%	136	65	48%	1,371	74	5%
	Nash	3,995	1,848	46%	603	211	35%	5,997	591	10%
	Wilson	3,283	1,805	55%	502	270	54%	4,973	453	9%
	Total	10,246	5,545	54%	1,560	745	48%	15,613	1,555	10%
Centerpoint	Davie	1,764	630	36%	266	89	33%	2,592	147	6%
	Forsyth	14,887	6,333	43%	2,252	809	36%	22,886	2,408	11%
	Rockingham	3,880	2,333	60%	584	209	36%	5,720	800	14%
	Stokes	1,992	898	45%	301	109	36%	2,916	226	8%
	Total	22,524	10,194	45%	3,403	1,216	36%	34,113	3,581	10%
Crossroads	Iredell	6,540	2,139	33%	979	287	29%	9,834	922	9%
	Surry	3,105	1,918	62%	471	189	40%	4,686	634	14%
	Yadkin	1,586	665	42%	241	75	31%	2,402	253	11%
	Total	11,231	4,722	42%	1,691	551	33%	16,921	1,809	11%
Cumberland	Cumberland	12,815	6,212	48%	1,922	664	35%	21,320	1,609	8%
Durham Center	Durham	11,075	6,171	56%	1,689	660	39%	17,910	2,237	12%
ECBH	Beaufort	1,994	1,224	61%	314	177	56%	2,927	411	14%
	Bertie	837	422	50%	134	90	67%	1,226	138	11%
	Camden	415	130	31%	63	18	29%	611	33	5%
	Chowan	626	309	49%	98	50	51%	963	81	8%
	Craven	4,019	2,179	54%	603	290	48%	6,635	879	13%
	Currituck	998	294	29%	150	34	23%	1,465	81	6%
	Dare	1,483	586	40%	222	48	22%	2,204	177	8%
	Gates	498	169	34%	74	29	39%	782	46	6%
	Hertford	1,011	504	50%	152	89	59%	1,565	156	10%
	Hyde	239	80	33%	36	21	58%	355	19	5%
	Jones	441	217	49%	68	33	49%	657	42	6%
	Martin	978	482	49%	149	62	42%	1,464	140	10%
	Northampton	895	628	70%	144	78	54%	1,330	170	13%
	Pamlico	577	227	39%	89	42	47%	833	94	11%
	Pasquotank	1,760	807	46%	269	138	51%	2,776	215	8%
	Perquimans	569	261	46%	85	33	39%	854	69	8%
	Pitt	6,738	3,191	47%	1,025	398	39%	11,921	1,631	14%
	Tyrrell	185	74	40%	29	15	52%	264	14	5%
	Washington	536	428	80%	82	64	78%	778	156	20%
	Total	24,800	12,212	49%	3,786	1,709	45%	39,611	4,552	11%
Eastpointe	Duplin	2,165	1,184	55%	333	178	53%	3,342	237	7%
	Lenoir	2,341	1,731	74%	374	266	71%	3,493	547	16%
	Sampson	2,670	1,286	48%	407	174	43%	4,097	295	7%
	Wayne	4,707	3,268	69%	721	361	50%	7,404	1,003	14%
	Total	11,883	7,469	63%	1,834	979	53%	18,336	2,082	11%
Five County	Franklin	2,499	1,197	48%	387	86	22%	3,768	304	8%
	Granville	2,449	945	39%	381	95	25%	3,746	283	8%
	Halifax	2,279	2,405	106%	350	251	72%	3,457	563	16%
	Vance	1,734	1,697	98%	274	140	51%	2,689	460	17%
	Warren	866	621	72%	135	61	45%	1,281	90	7%
	Total	9,827	6,865	70%	1,527	633	41%	14,941	1,700	11%
Guilford Center	Guilford	20,055	10,309	51%	3,039	1,123	37%	31,431	3,344	11%
Johnston	Johnston	6,985	4,036	58%	1,043	273	26%	10,540	1,511	14%
Mecklenburg	Mecklenburg	36,600	11,577	32%	5,423	1,932	36%	55,239	5,804	11%

INDICATOR 2: Identification of Individuals in Need of Service (Adults)										
LME	County (Urban/Rural)	Adult MH			Adult DD			Adult SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Mental Health Partners	Burke	3,815	2,344	61%	591	263	44%	5,847	559	10%
	Catawba	6,584	3,721	57%	995	348	35%	9,970	1,264	13%
	Total	10,400	6,065	58%	1,586	611	39%	15,817	1,823	12%
Onslow-Carteret	Carteret	2,914	1,836	63%	439	170	39%	4,271	469	11%
	Onslow	7,043	3,204	45%	1,049	231	22%	13,761	421	3%
	Total	9,957	5,040	51%	1,489	401	27%	18,032	890	5%
Orange-Person-Chatham	Chatham	2,730	611	22%	408	113	28%	3,984	247	6%
	Orange	5,899	1,996	34%	893	333	37%	10,609	820	8%
	Person	1,621	922	57%	248	157	63%	2,363	363	15%
	Total	10,250	3,529	34%	1,549	603	39%	16,955	1,430	8%
Pathways	Cleveland	4,114	3,627	88%	632	472	75%	6,386	1,007	16%
	Gaston	8,637	6,468	75%	1,301	663	51%	13,061	2,156	17%
	Lincoln	3,209	1,664	52%	485	206	43%	4,821	540	11%
	Total	15,960	11,759	74%	2,417	1,341	55%	24,268	3,703	15%
PBH	Cabarrus	7,164	6,066	85%	1,050	729	69%	11,053	2,118	19%
	Davidson	6,747	5,369	80%	989	493	50%	10,222	1,722	17%
	Rowan	5,901	4,894	83%	864	568	66%	9,081	1,926	21%
	Stanly	2,535	3,946	156%	372	440	118%	3,899	1,009	26%
	Union	7,965	3,234	41%	1,165	541	46%	12,122	1,204	10%
	Total	30,313	23,509	78%	4,441	2,771	62%	46,377	7,979	17%
Sandhills Center	Anson	1,040	723	70%	157	78	50%	1,563	214	14%
	Harnett	4,698	1,942	41%	692	195	28%	7,481	568	8%
	Hoke	1,804	736	41%	266	80	30%	2,825	174	6%
	Lee	2,388	1,209	51%	354	119	34%	3,668	435	12%
	Montgomery	1,148	715	62%	170	68	40%	1,737	182	10%
	Moore	3,801	1,645	43%	564	203	36%	5,474	652	12%
	Randolph	5,954	3,631	61%	887	252	28%	9,071	1,037	11%
	Richmond	1,910	1,387	73%	291	122	42%	3,053	369	12%
	Total	22,742	11,988	53%	3,382	1,117	33%	34,871	3,631	10%
Smoky Mountain Center	Alexander	1,579	886	56%	238	65	27%	2,334	235	10%
	Alleghany	500	328	66%	76	48	63%	724	99	14%
	Ashe	1,163	832	72%	173	96	55%	1,668	252	15%
	Avery	818	424	52%	121	48	40%	1,242	185	15%
	Caldwell	3,394	1,920	57%	513	164	32%	5,099	531	10%
	Cherokee	1,209	873	72%	181	88	49%	1,714	259	15%
	Clay	490	260	53%	75	35	47%	679	68	10%
	Graham	355	300	85%	55	29	53%	532	106	20%
	Haywood	2,551	2,279	89%	382	189	49%	3,756	819	22%
	Jackson	1,709	1,050	61%	254	71	28%	3,010	270	9%
	Macon	1,537	943	61%	230	68	30%	2,159	314	15%
	McDowell	1,910	1,338	70%	285	131	46%	2,862	515	18%
	Swain	592	486	82%	87	30	35%	887	106	12%
	Watauga	2,107	803	38%	311	86	28%	4,111	346	8%
	Wilkes	2,852	1,993	70%	433	202	47%	4,178	752	18%
	Total	22,766	14,715	65%	3,414	1,350	40%	34,956	4,857	14%
Southeastern Center	Brunswick	4,909	1,817	37%	733	204	28%	7,033	541	8%
	New Hanover	8,477	4,570	54%	1,285	583	45%	13,141	1,811	14%
	Pender	2,369	781	33%	355	99	28%	3,471	242	7%
	Total	15,755	7,168	45%	2,373	886	37%	23,645	2,594	11%

INDICATOR 2: Identification of Individuals in Need of Service (Adults)										
LME	County (Urban/Rural)	Adult MH			Adult DD			Adult SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Southeastern Regional	Bladen	1,305	785	60%	195	114	58%	1,960	211	11%
	Columbus	2,289	1,369	60%	339	232	68%	3,445	332	10%
	Robeson	5,149	3,718	72%	774	372	48%	8,243	1,074	13%
	Scotland	1,487	993	67%	229	116	51%	2,316	261	11%
	Total	10,230	6,865	67%	1,537	834	54%	15,963	1,878	12%
Wake	Wake	37,571	10,833	29%	5,565	1,459	26%	58,940	3,443	6%
Western Highlands Network	Buncombe	10,008	6,108	61%	1,514	646	43%	14,915	2,197	15%
	Henderson	4,608	1,655	36%	689	213	31%	6,591	645	10%
	Madison	910	616	68%	136	91	67%	1,401	185	13%
	Mitchell	700	396	57%	104	67	64%	1,042	141	14%
	Polk	865	446	52%	129	60	47%	1,264	81	6%
	Rutherford	2,684	2,481	92%	409	222	54%	4,075	591	15%
	Transylvania	1,394	589	42%	209	80	38%	2,020	168	8%
	Yancey	813	440	54%	120	73	61%	1,170	126	11%
	Total	21,982	12,731	58%	3,310	1,452	44%	32,479	4,134	13%
Statewide		393,208	203,703	52%	59,084	23,735	40%	609,513	67,509	11%
	Urban Counties	256,225	123,291	48%	38,373	14,739	38%	401,547	43,849	11%
	Rural Counties	136,983	80,412	59%	20,711	8,996	43%	207,965	23,660	11%

SOURCE: Medicaid and State Service Claims Data for the one year period: January 1, 2010 to December 31, 2010 based on claims paid through April 30, 2011.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

Data Sources and Calculations

Population Data: The Office of State Budget and Management (OSBM) State Demographics Branch website: http://www.osbm.state.nc.us/demog/countytotals_singleage_2010.html. Last Update: May 4, 2009. Downloaded 6/22/10.

MH Prevalence Rates: Prepared by NRI/SDICC for CMHS, July 6, 2010 (for the MH Block Grant)

- **Children:** URS Table 1: Children with Serious Emotional Disturbance, ages 9-17, by State, 2009. Note: 11% is the midpoint (10%-12%) for the LOF=60 range (SED with substantial functional impairment). The same rate was applied to children under age 9.
- **Adults:** URS Table 1: Number of Persons with Serious Mental Illness, age 18 and older, by State, 2009 = 5.4%.

NC Substance Abuse Prevalence Rates: SAMHSA, Office of Applied Studies, National Surveys on Drug Use and Health, 2007 and 2008, published June 2010.

- **Children and Adults:** Table B.20, Dependence on or Abuse of Illicit Drugs or Alcohol in Past Year, by Age Group and State: Percentages, Annual Averages Based on 2007 and 2008 NSDUH. Prevalence rate for adolescents (ages 12-17) is 6.57%, for adults (ages 18-25) is 19.26%, and for adults (ages 26+) is 6.42%. Total = 8.04%. Applying these age group rates to July 2010 population = 8.21% total.

DD Prevalence Rates: Larson, S., Lakin, C., Anderson, L., Kwak, N., Lee, J.H., & Anderson, D. (2000). Prevalence of MR and/or DD: Analysis of the 1994/1995 NHIS-D. MR/DD Data Brief, April 2000, Vol 2, No. 1. Minneapolis: University of Minnesota, Research and Training Center on Community Living, Institute on Community Integration. The NHIS-D is the National Health Interview Survey (NHIS) Disability Supplement used to estimate the prevalence of people with MR and/or DD in the US Non-Institutional Population. According to the article, prevalence rates for persons ages 3-5 = 3.84%, ages 6-17 = 3.17%, and ages 18+ = 0.79%. Based on July 2010 NC projected population, and excluding children ages 0-2 who receive services from DPH, 1.30% of the total NC non-institutionalized population and 1.32% of the total population (including persons in institutions) are estimated to have MR and/or DD. If persons ages 0-2 were to be included, the prevalence rate for the non-institutionalized population would be 1.40% and the prevalence rate for the total population would be 1.42%.

Estimated Persons in Need Of Services: These numbers were calculated by multiplying the most current available statewide prevalence rates for NC for MH, DD, and SA by the July 2010 county population projections for each relevant age group for each county in each LME's catchment area.

Persons Served: Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns. An unduplicated total of 119,285 children and 242,700 adults were served during this 12 month period.

INDICATOR 2: Identification of Individuals in Need of Service (Child)										
LME	County (Urban/Rural)	Child MH			Child DD			Child SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Alamance-Caswell	Alamance	3,215	1,601	50%	964	155	16%	770	57	7%
	Caswell	422	222	53%	126	17	13%	108	9	8%
	Total	3,636	1,823	50%	1,091	172	16%	878	66	8%
Beacon Center	Edgecombe	1,181	1,076	91%	354	129	36%	296	35	12%
	Greene	461	356	77%	138	22	16%	115	7	6%
	Nash	2,117	1,140	54%	636	157	25%	526	50	10%
	Wilson	1,803	1,305	72%	541	173	32%	436	33	8%
Total	5,562	3,877	70%	1,670	481	29%	1,372	125	9%	
Centerpoint	Davie	917	318	35%	274	39	14%	242	10	4%
	Forsyth	7,775	2,921	38%	2,340	392	17%	1,811	262	14%
	Rockingham	1,878	747	40%	563	52	9%	456	61	13%
	Stokes	959	331	35%	286	45	16%	259	27	10%
Total	11,529	4,317	37%	3,463	528	15%	2,768	360	13%	
Crossroads	Iredell	3,580	1,355	38%	1,072	153	14%	908	63	7%
	Surry	1,563	636	41%	468	77	16%	382	38	10%
	Yadkin	815	328	40%	244	36	15%	200	13	7%
Total	5,957	2,319	39%	1,785	266	15%	1,490	114	8%	
Cumberland	Cumberland	7,653	4,242	55%	2,317	410	18%	1,674	221	13%
Durham Center	Durham	5,850	3,804	65%	1,771	478	27%	1,208	158	13%
ECBH	Beaufort	970	656	68%	291	69	24%	227	40	18%
	Bertie	420	309	73%	126	22	17%	109	7	6%
	Camden	184	67	36%	55	10	18%	47	2	4%
	Chowan	300	221	74%	90	19	21%	73	5	7%
	Craven	2,377	1,240	52%	717	164	23%	500	37	7%
	Currituck	455	151	33%	136	23	17%	120	5	4%
	Dare	606	240	40%	184	18	10%	131	7	5%
	Gates	248	88	35%	74	13	18%	70	3	4%
	Hertford	476	217	46%	143	20	14%	118	7	6%
	Hyde	92	41	44%	28	6	22%	21	2	9%
	Jones	187	148	79%	56	25	45%	51	2	4%
	Martin	523	452	86%	157	35	22%	132	16	12%
	Northampton	403	377	93%	121	22	18%	97	12	12%
	Pamlico	202	217	108%	60	17	28%	53	4	8%
	Pasquotank	833	448	54%	252	42	17%	196	4	2%
	Perquimans	236	123	52%	71	8	11%	60	1	2%
	Pitt	3,312	3,032	92%	998	353	35%	753	110	15%
	Tyrrell	73	38	52%	22	3	14%	16	0	0%
	Washington	284	368	130%	85	9	11%	68	17	25%
Total	12,182	8,433	69%	3,666	878	24%	2,843	281	10%	
Eastpointe	Duplin	1,273	692	54%	383	70	18%	289	15	5%
	Lenoir	1,249	1,074	86%	375	95	25%	299	50	17%
	Sampson	1,515	789	52%	455	75	16%	360	26	7%
	Wayne	2,711	2,013	74%	817	212	26%	623	72	12%
Total	6,748	4,568	68%	2,031	452	22%	1,570	163	10%	
Five County	Franklin	1,302	588	45%	391	56	14%	323	27	8%
	Granville	1,144	523	46%	345	50	15%	290	22	8%
	Halifax	1,186	885	75%	356	76	21%	294	21	7%
	Vance	1,053	1,003	95%	317	97	31%	236	43	18%
	Warren	354	270	76%	107	31	29%	90	16	18%
Total	5,039	3,269	65%	1,516	310	20%	1,233	129	10%	
Guilford Center	Guilford	10,253	5,315	52%	3,080	479	16%	2,459	190	8%
Johnston	Johnston	4,048	2,044	50%	1,216	233	19%	964	69	7%
Mecklenburg	Mecklenburg	20,650	9,201	45%	6,240	1,277	20%	4,562	346	8%

INDICATOR 2: Identification of Individuals in Need of Service (Child)										
LME	County (Urban/Rural)	Child MH			Child DD			Child SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Mental Health Partners	Burke	1,795	1,267	71%	537	116	22%	455	16	4%
	Catawba	3,419	1,840	54%	1,026	147	14%	815	66	8%
	Total	5,214	3,107	60%	1,564	263	17%	1,270	82	6%
Onslow-Carteret	Carteret	1,054	501	48%	319	51	16%	258	19	7%
	Onslow	4,400	1,534	35%	1,336	187	14%	813	21	3%
	Total	5,454	2,035	37%	1,655	238	14%	1,070	40	4%
Orange-Person-Chatham	Chatham	1,192	490	41%	360	68	19%	278	53	19%
	Orange	2,228	1,169	52%	670	199	30%	533	72	14%
	Person	782	553	71%	235	84	36%	192	26	14%
	Total	4,202	2,212	53%	1,265	351	28%	1,003	151	15%
Pathways	Cleveland	2,127	1,865	88%	637	242	38%	533	80	15%
	Gaston	4,531	2,991	66%	1,362	361	27%	1,087	102	9%
	Lincoln	1,633	817	50%	488	125	26%	413	45	11%
	Total	8,290	5,673	68%	2,488	728	29%	2,033	227	11%
PBH	Cabarrus	4,238	3,275	77%	1,274	604	47%	1,009	101	10%
	Davidson	3,419	1,765	52%	1,025	245	24%	843	84	10%
	Rowan	2,990	2,748	92%	897	350	39%	730	158	22%
	Stanly	1,255	1,435	114%	376	154	41%	306	44	14%
	Union	5,000	1,672	33%	1,497	423	28%	1,259	42	3%
	Total	16,903	10,895	64%	5,068	1,776	35%	4,147	429	10%
Sandhills Center	Anson	548	477	87%	164	52	32%	138	16	12%
	Harnett	2,651	1,093	41%	796	74	9%	653	41	6%
	Hoke	1,241	649	52%	374	73	20%	285	18	6%
	Lee	1,363	570	42%	411	63	15%	309	29	9%
	Montgomery	635	362	57%	191	23	12%	145	11	8%
	Moore	1,650	672	41%	495	97	20%	409	45	11%
	Randolph	3,145	1,582	50%	942	114	12%	759	53	7%
	Richmond	1,058	875	83%	318	98	31%	261	40	15%
	Total	12,291	6,280	51%	3,691	594	16%	2,959	253	9%
Smoky Mountain Center	Alexander	785	315	40%	235	22	9%	209	10	5%
	Alleghany	191	139	73%	57	20	35%	49	7	14%
	Ashe	472	279	59%	142	21	15%	114	21	18%
	Avery	291	165	57%	87	8	9%	72	16	22%
	Caldwell	1,659	1,080	65%	497	80	16%	412	12	3%
	Cherokee	473	396	84%	142	30	21%	120	7	6%
	Clay	159	130	82%	48	13	27%	42	2	5%
	Graham	168	159	95%	50	8	16%	38	7	18%
	Haywood	1,029	1,063	103%	308	86	28%	261	27	10%
	Jackson	621	521	84%	187	53	28%	143	15	10%
	Macon	612	392	64%	185	43	23%	157	5	3%
	McDowell	899	500	56%	270	51	19%	216	28	13%
	Swain	307	215	70%	92	11	12%	74	8	11%
	Watauga	613	257	42%	184	24	13%	153	13	8%
	Wilkes	1,379	714	52%	413	70	17%	329	29	9%
	Total	9,656	6,325	66%	2,898	540	19%	2,391	207	9%
Southeastern Center	Brunswick	1,755	1,319	75%	529	221	42%	445	33	7%
	New Hanover	3,518	2,710	77%	1,064	352	33%	812	95	12%
	Pender	983	685	70%	294	69	23%	259	18	7%
	Total	6,255	4,714	75%	1,887	642	34%	1,516	146	10%

INDICATOR 2: Identification of Individuals in Need of Service (Child)										
LME	County (Urban/Rural)	Child MH			Child DD			Child SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Southeastern Regional	Bladen	714	407	57%	215	47	22%	163	8	5%
	Columbus	1,319	979	74%	395	84	21%	297	14	5%
	Robeson	3,327	2,619	79%	1,003	209	21%	764	67	9%
	Scotland	869	763	88%	262	38	15%	228	30	13%
	Total	6,229	4,768	77%	1,875	378	20%	1,451	119	8%
Wake	Wake	20,257	7,394	37%	6,111	918	15%	4,798	376	8%
Western Highlands Network	Buncombe	4,357	3,116	72%	1,311	400	31%	1,048	88	8%
	Henderson	2,003	1,041	52%	604	148	25%	483	27	6%
	Madison	391	278	71%	117	38	33%	98	11	11%
	Mitchell	286	154	54%	86	23	27%	71	5	7%
	Polk	333	210	63%	99	21	21%	89	4	4%
	Rutherford	1,344	821	61%	403	98	24%	331	34	10%
	Transylvania	509	303	60%	153	35	23%	132	8	6%
	Yancey	335	219	65%	100	43	43%	85	7	8%
	Total	9,558	6,142	64%	2,872	806	28%	2,337	184	8%
Statewide		203,416	112,757	55%	61,218	13,198	22%	48,000	4,436	9%
	Urban Counties	136,331	71,340	52%	41,068	9,079	22%	31,655	2,967	9%
	Rural Counties	67,084	41,417	62%	20,150	4,119	20%	16,345	1,469	9%

SOURCE: Medicaid and State Service Claims Data for the one year period: January 1, 2010 to December 31, 2010 based on claims paid through April 30, 2011.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

Data Sources and Calculations

Population Data: The Office of State Budget and Management (OSBM) State Demographics Branch website: http://www.osbm.state.nc.us/demog/countytotals_singleage_2010.html. Last Update: May 4, 2009. Downloaded 6/22/10.

MH Prevalence Rates: Prepared by NRI/SDICC for CMHS, July 6, 2010 (for the MH Block Grant)

- **Children:** URS Table 1: Children with Serious Emotional Disturbance, ages 9-17, by State, 2009. Note: 11% is the midpoint (10%-12%) for the LOF=60 range (SED with substantial functional impairment). The same rate was applied to children under age 9.
- **Adults:** URS Table 1: Number of Persons with Serious Mental Illness, age 18 and older, by State, 2009 = 5.4%.

NC Substance Abuse Prevalence Rates: SAMHSA, Office of Applied Studies, National Surveys on Drug Use and Health, 2007 and 2008, published June 2010.

- **Children and Adults:** Table B.20, Dependence on or Abuse of Illicit Drugs or Alcohol in Past Year, by Age Group and State: Percentages, Annual Averages Based on 2007 and 2008 NSDUH. Prevalence rate for adolescents (ages 12-17) is 6.57%, for adults (ages 18-25) is 19.26%, and for adults (ages 26+) is 6.42%. Total = 8.04%. Applying these age group rates to July 2010 population = 8.21% total.

DD Prevalence Rates: Larson, S., Lakin, C., Anderson, L., Kwak, N., Lee, J.H., & Anderson, D. (2000). Prevalence of MR and/or DD: Analysis of the 1994/1995 NHIS-D. MR/DD Data Brief, April 2000, Vol 2, No. 1. Minneapolis: University of Minnesota, Research and Training Center on Community Living, Institute on Community Integration. The NHIS-D is the National Health Interview Survey (NHIS) Disability Supplement used to estimate the prevalence of people with MR and/or DD in the US Non-Institutional Population. According to the article, prevalence rates for persons ages 3-5 = 3.84%, ages 6-17 = 3.17%, and ages 18+ = 0.79%. Based on July 2010 NC projected population, and excluding children ages 0-2 who receive services from DPH, 1.30% of the total NC non-institutionalized population and 1.32% of the total population (including persons in institutions) are estimated to have MR and/or DD. If persons ages 0-2 were to be included, the prevalence rate for the non-institutionalized population would be 1.40% and the prevalence rate for the total population would be 1.42%.

Estimated Persons in Need Of Services: These numbers were calculated by multiplying the most current available statewide prevalence rates for NC for MH, DD, and SA by the July 2010 county population projections for each relevant age group for each county in each LME's catchment area.

Persons Served: Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns. An unduplicated total of 119,285 children and 242,700 adults were served during this 12 month period.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Alamance-Caswell	Alamance	334	36.6%	217	23.8%	362	39.6%	913	189	20.7%
	Caswell	45	26.9%	49	29.3%	73	43.7%	167	25	15.0%
	Total	379	35.1%	266	24.6%	435	40.3%	1,080	214	19.8%
Beacon Center	Edgecombe	169	34.8%	145	29.9%	171	35.3%	485	98	20.2%
	Greene	29	31.5%	34	37.0%	29	31.5%	92	15	16.3%
	Nash	176	29.5%	211	35.3%	210	35.2%	597	93	15.6%
	Wilson	183	33.7%	153	28.2%	207	38.1%	543	105	19.3%
	Total	557	32.4%	543	31.6%	617	35.9%	1,717	311	18.1%
Centerpoint	Davie	67	45.6%	36	24.5%	44	29.9%	147	32	21.8%
	Forsyth	626	41.1%	424	27.9%	472	31.0%	1,522	384	25.2%
	Rockingham	166	31.3%	147	27.7%	218	41.1%	531	111	20.9%
	Stokes	73	36.7%	64	32.2%	62	31.2%	199	40	20.1%
	Total	932	38.8%	671	28.0%	796	33.2%	2,399	567	23.6%
Crossroads	Iredell	286	44.6%	150	23.4%	205	32.0%	641	166	25.9%
	Surry	142	36.0%	131	33.2%	121	30.7%	394	58	14.7%
	Yadkin	65	42.5%	44	28.8%	44	28.8%	153	34	22.2%
	Total	493	41.5%	325	27.4%	370	31.1%	1,188	258	21.7%
Cumberland	Cumberland	663	29.8%	557	25.0%	1,008	45.2%	2,228	394	17.7%
Durham Center	Durham	709	42.1%	401	23.8%	576	34.2%	1,686	510	30.2%
ECBH	Beaufort	113	48.5%	63	27.0%	57	24.5%	233	59	25.3%
	Bertie	31	29.0%	39	36.4%	37	34.6%	107	20	18.7%
	Camden	22	45.8%	12	25.0%	14	29.2%	48	13	27.1%
	Chowan	39	44.8%	33	37.9%	15	17.2%	87	27	31.0%
	Craven	198	32.8%	186	30.8%	220	36.4%	604	102	16.9%
	Currituck	42	55.3%	23	30.3%	11	14.5%	76	28	36.8%
	Dare	76	47.2%	48	29.8%	37	23.0%	161	41	25.5%
	Gates	15	30.6%	19	38.8%	15	30.6%	49	7	14.3%
	Hertford	31	29.2%	40	37.7%	35	33.0%	106	21	19.8%
	Hyde	9	52.9%	3	17.6%	5	29.4%	17	7	41.2%
	Jones	18	30.5%	21	35.6%	20	33.9%	59	13	22.0%
	Martin	64	49.2%	31	23.8%	35	26.9%	130	51	39.2%
	Northampton	46	24.1%	84	44.0%	61	31.9%	191	25	13.1%
	Pamlico	30	41.1%	16	21.9%	27	37.0%	73	15	20.5%
	Pasquotank	89	39.9%	66	29.6%	68	30.5%	223	51	22.9%
	Perquimans	20	31.7%	22	34.9%	21	33.3%	63	13	20.6%
	Pitt	433	44.5%	290	29.8%	249	25.6%	972	263	27.1%
	Tyrrell	7	50.0%	2	14.3%	5	35.7%	14	4	28.6%
	Washington	32	41.6%	15	19.5%	30	39.0%	77	24	31.2%
	Total	1,315	40.0%	1,013	30.8%	962	29.2%	3,290	784	23.8%

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	130	37.7%	95	27.5%	120	34.8%	345	68	19.7%
	Lenoir	208	39.2%	171	32.2%	152	28.6%	531	101	19.0%
	Sampson	147	37.9%	93	24.0%	148	38.1%	388	85	21.9%
	Wayne	444	45.2%	224	22.8%	315	32.0%	983	241	24.5%
	Total	929	41.3%	583	25.9%	735	32.7%	2,247	495	22.0%
Five County	Franklin	109	32.9%	82	24.8%	140	42.3%	331	67	20.2%
	Granville	98	34.0%	77	26.7%	113	39.2%	288	72	25.0%
	Halifax	151	26.7%	192	34.0%	222	39.3%	565	101	17.9%
	Vance	245	38.8%	146	23.1%	241	38.1%	632	195	30.9%
	Warren	55	30.2%	45	24.7%	82	45.1%	182	38	20.9%
	Total	658	32.9%	542	27.1%	798	39.9%	1,998	473	23.7%
Guilford Center	Guilford	1,147	46.5%	471	19.1%	847	34.4%	2,465	761	30.9%
Johnston	Johnston	355	40.4%	252	28.7%	271	30.9%	878	203	23.1%
Mecklenburg	Mecklenburg	1,536	41.5%	721	19.5%	1,440	39.0%	3,697	1,114	30.1%
Mental Health Partners	Burke	304	39.6%	203	26.4%	261	34.0%	768	177	23.0%
	Catawba	399	34.8%	355	30.9%	394	34.3%	1,148	197	17.2%
	Total	703	36.7%	558	29.1%	655	34.2%	1,916	374	19.5%
Onslow-Carteret	Carteret	209	48.9%	100	23.4%	118	27.6%	427	115	26.9%
	Onslow	418	49.8%	241	28.7%	181	21.5%	840	220	26.2%
	Total	627	49.5%	341	26.9%	299	23.6%	1,267	335	26.4%
Orange-Person-Chatham	Chatham	88	46.3%	49	25.8%	53	27.9%	190	49	25.8%
	Orange	230	43.0%	145	27.1%	160	29.9%	535	149	27.9%
	Person	95	41.7%	63	27.6%	70	30.7%	228	52	22.8%
	Total	413	43.3%	257	27.0%	283	29.7%	953	250	26.2%
Pathways	Cleveland	281	35.6%	219	27.7%	290	36.7%	790	197	24.9%
	Gaston	558	37.7%	469	31.6%	455	30.7%	1,482	370	25.0%
	Lincoln	128	31.6%	142	35.1%	135	33.3%	405	62	15.3%
	Total	967	36.1%	830	31.0%	880	32.9%	2,677	629	23.5%
PBH	Cabarrus	279	66.1%	18	4.3%	125	29.6%	422	137	32.5%
	Davidson	302	70.7%	17	4.0%	108	25.3%	427	126	29.5%
	Rowan	263	71.3%	13	3.5%	93	25.2%	369	125	33.9%
	Stanly	169	65.0%	15	5.8%	76	29.2%	260	101	38.8%
	Union	215	74.1%	17	5.9%	58	20.0%	290	117	40.3%
	Total	1,228	69.5%	80	4.5%	460	26.0%	1,768	606	34.3%
Sandhills Center	Anson	103	48.6%	51	24.1%	58	27.4%	212	80	37.7%
	Harnett	236	45.1%	113	21.6%	174	33.3%	523	137	26.2%
	Hoke	103	42.6%	58	24.0%	81	33.5%	242	68	28.1%
	Lee	139	47.1%	76	25.8%	80	27.1%	295	81	27.5%
	Montgomery	69	36.9%	54	28.9%	64	34.2%	187	37	19.8%
	Moore	142	38.2%	95	25.5%	135	36.3%	372	82	22.0%
	Randolph	388	47.3%	200	24.4%	233	28.4%	821	226	27.5%
	Richmond	167	42.0%	105	26.4%	126	31.7%	398	112	28.1%
	Total	1,347	44.2%	752	24.7%	951	31.2%	3,050	823	27.0%

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain Center	Alexander	90	39.5%	57	25.0%	81	35.5%	228	43	18.9%
	Alleghany	24	27.9%	36	41.9%	26	30.2%	86	8	9.3%
	Ashe	87	37.2%	64	27.4%	83	35.5%	234	38	16.2%
	Avery	37	39.8%	18	19.4%	38	40.9%	93	21	22.6%
	Caldwell	263	44.1%	165	27.7%	168	28.2%	596	138	23.2%
	Cherokee	105	44.9%	53	22.6%	76	32.5%	234	52	22.2%
	Clay	33	41.3%	26	32.5%	21	26.3%	80	19	23.8%
	Graham	33	40.7%	29	35.8%	19	23.5%	81	20	24.7%
	Haywood	269	47.7%	116	20.6%	179	31.7%	564	156	27.7%
	Jackson	129	44.0%	61	20.8%	103	35.2%	293	62	21.2%
	Macon	83	45.4%	39	21.3%	61	33.3%	183	44	24.0%
	McDowell	157	45.0%	88	25.2%	104	29.8%	349	70	20.1%
	Swain	58	48.7%	24	20.2%	37	31.1%	119	35	29.4%
	Watauga	71	38.2%	35	18.8%	80	43.0%	186	34	18.3%
Wilkes	219	49.3%	97	21.8%	128	28.8%	444	101	22.7%	
	Total	1,658	44.0%	908	24.1%	1,204	31.9%	3,770	841	22.3%
Southeastern Center	Brunswick	270	37.0%	217	29.8%	242	33.2%	729	154	21.1%
	New Hanover	621	40.7%	381	25.0%	523	34.3%	1,525	380	24.9%
	Pender	146	39.6%	98	26.6%	125	33.9%	369	87	23.6%
	Total	1,037	39.5%	696	26.5%	890	33.9%	2,623	621	23.7%
Southeastern Regional	Bladen	78	40.2%	46	23.7%	70	36.1%	194	54	27.8%
	Columbus	171	41.9%	112	27.5%	125	30.6%	408	119	29.2%
	Robeson	431	47.0%	200	21.8%	286	31.2%	917	308	33.6%
	Scotland	177	56.4%	59	18.8%	78	24.8%	314	143	45.5%
	Total	857	46.8%	417	22.7%	559	30.5%	1,833	624	34.0%
Wake	Wake	1,387	43.1%	764	23.7%	1,069	33.2%	3,220	962	29.9%
Western Highlands Network	Buncombe	656	44.5%	391	26.5%	428	29.0%	1,475	449	30.4%
	Henderson	231	49.7%	107	23.0%	127	27.3%	465	153	32.9%
	Madison	66	42.6%	45	29.0%	44	28.4%	155	34	21.9%
	Mitchell	36	40.0%	27	30.0%	27	30.0%	90	20	22.2%
	Polk	42	46.2%	23	25.3%	26	28.6%	91	21	23.1%
	Rutherford	183	29.3%	224	35.9%	217	34.8%	624	115	18.4%
	Transylvania	88	50.6%	45	25.9%	41	23.6%	174	54	31.0%
	Yancey	46	42.2%	30	27.5%	33	30.3%	109	29	26.6%
	Total	1,348	42.3%	892	28.0%	943	29.6%	3,183	875	27.5%
Statewide		21,245	41.5%	12,840	25.1%	17,048	33.3%	51,133	13,024	25.5%
	Urban Counties	12,823	42.4%	7,215	23.9%	10,178	33.7%	30,216	8,055	26.7%
	Rural Counties	8,422	40.3%	5,625	26.9%	6,870	32.8%	20,917	4,969	23.8%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2010 (first service received) based on claims paid through April 30, 2011.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Alamance-Caswell	Alamance	18	72.0%	2	8.0%	5	20.0%	25	16	64.0%
	Caswell	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Total	19	73.1%	2	7.7%	5	19.2%	26	17	65.4%
Beacon Center	Edgecombe	3	42.9%	1	14.3%	3	42.9%	7	2	28.6%
	Greene	1	50.0%	1	50.0%	0	0.0%	2	0	0.0%
	Nash	9	69.2%	0	0.0%	4	30.8%	13	8	61.5%
	Wilson	2	28.6%	3	42.9%	2	28.6%	7	2	28.6%
	Total	15	51.7%	5	17.2%	9	31.0%	29	12	41.4%
Centerpoint	Davie	1	50.0%	0	0.0%	1	50.0%	2	1	50.0%
	Forsyth	24	72.7%	2	6.1%	7	21.2%	33	20	60.6%
	Rockingham	3	50.0%	1	16.7%	2	33.3%	6	3	50.0%
	Stokes	6	75.0%	0	0.0%	2	25.0%	8	4	50.0%
	Total	34	69.4%	3	6.1%	12	24.5%	49	28	57.1%
Crossroads	Iredell	10	90.9%	1	9.1%	0	0.0%	11	10	90.9%
	Surry	3	60.0%	1	20.0%	1	20.0%	5	2	40.0%
	Yadkin	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
	Total	15	83.3%	2	11.1%	1	5.6%	18	14	77.8%
Cumberland	Cumberland	14	51.9%	3	11.1%	10	37.0%	27	10	37.0%
Durham Center	Durham	20	62.5%	4	12.5%	8	25.0%	32	17	53.1%
ECBH	Beaufort	1	33.3%	2	66.7%	0	0.0%	3	1	33.3%
	Bertie	1	33.3%	1	33.3%	1	33.3%	3	0	0.0%
	Camden	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Chowan	2	66.7%	0	0.0%	1	33.3%	3	2	66.7%
	Craven	7	36.8%	7	36.8%	5	26.3%	19	4	21.1%
	Currituck	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Dare	1	25.0%	2	50.0%	1	25.0%	4	1	25.0%
	Gates	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Hertford	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Hyde	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Jones	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Martin	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Northampton	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Pamlico	1	33.3%	2	66.7%	0	0.0%	3	0	0.0%
	Pasquotank	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Perquimans	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Pitt	6	35.3%	3	17.6%	8	47.1%	17	6	35.3%
	Tyrrell	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Washington	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Total	23	39.0%	19	32.2%	17	28.8%	59	16	27.1%

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	2	66.7%	0	0.0%	1	33.3%	3	2	66.7%
	Lenoir	4	57.1%	1	14.3%	2	28.6%	7	2	28.6%
	Sampson	1	25.0%	0	0.0%	3	75.0%	4	1	25.0%
	Wayne	5	55.6%	1	11.1%	3	33.3%	9	4	44.4%
	Total	12	52.2%	2	8.7%	9	39.1%	23	9	39.1%
Five County	Franklin	2	40.0%	1	20.0%	2	40.0%	5	1	20.0%
	Granville	2	50.0%	1	25.0%	1	25.0%	4	2	50.0%
	Halifax	2	28.6%	3	42.9%	2	28.6%	7	2	28.6%
	Vance	6	75.0%	2	25.0%	0	0.0%	8	5	62.5%
	Warren	0	0.0%	1	25.0%	3	75.0%	4	0	0.0%
	Total	12	42.9%	8	28.6%	8	28.6%	28	10	35.7%
Guilford Center	Guilford	26	68.4%	6	15.8%	6	15.8%	38	19	50.0%
Johnston	Johnston	12	66.7%	2	11.1%	4	22.2%	18	8	44.4%
Mecklenburg	Mecklenburg	61	67.8%	12	13.3%	17	18.9%	90	53	58.9%
Mental Health Partners	Burke	7	77.8%	1	11.1%	1	11.1%	9	5	55.6%
	Catawba	16	84.2%	3	15.8%	0	0.0%	19	10	52.6%
	Total	23	82.1%	4	14.3%	1	3.6%	28	15	53.6%
Onslow-Carteret	Carteret	1	25.0%	0	0.0%	3	75.0%	4	1	25.0%
	Onslow	5	38.5%	2	15.4%	6	46.2%	13	5	38.5%
	Total	6	35.3%	2	11.8%	9	52.9%	17	6	35.3%
Orange-Person-Chatham	Chatham	3	75.0%	0	0.0%	1	25.0%	4	2	50.0%
	Orange	11	68.8%	3	18.8%	2	12.5%	16	8	50.0%
	Person	20	76.9%	2	7.7%	4	15.4%	26	20	76.9%
	Total	34	73.9%	5	10.9%	7	15.2%	46	30	65.2%
Pathways	Cleveland	15	55.6%	5	18.5%	7	25.9%	27	11	40.7%
	Gaston	21	75.0%	3	10.7%	4	14.3%	28	18	64.3%
	Lincoln	8	66.7%	1	8.3%	3	25.0%	12	5	41.7%
	Total	44	65.7%	9	13.4%	14	20.9%	67	34	50.7%
PBH	Cabarrus	17	68.0%	3	12.0%	5	20.0%	25	11	44.0%
	Davidson	5	71.4%	1	14.3%	1	14.3%	7	1	14.3%
	Rowan	6	54.5%	2	18.2%	3	27.3%	11	4	36.4%
	Stanly	4	66.7%	1	16.7%	1	16.7%	6	3	50.0%
	Union	14	73.7%	2	10.5%	3	15.8%	19	8	42.1%
	Total	46	67.6%	9	13.2%	13	19.1%	68	27	39.7%
Sandhills Center	Anson	3	100.0%	0	0.0%	0	0.0%	3	3	100.0%
	Harnett	3	75.0%	0	0.0%	1	25.0%	4	2	50.0%
	Hoke	1	20.0%	0	0.0%	4	80.0%	5	1	20.0%
	Lee	3	60.0%	0	0.0%	2	40.0%	5	3	60.0%
	Montgomery	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Moore	4	66.7%	1	16.7%	1	16.7%	6	4	66.7%
	Randolph	3	50.0%	2	33.3%	1	16.7%	6	3	50.0%
	Richmond	4	66.7%	1	16.7%	1	16.7%	6	4	66.7%
Total	21	60.0%	4	11.4%	10	28.6%	35	20	57.1%	

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain Center	Alexander	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Alleghany	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Ashe	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Avery	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Caldwell	6	66.7%	1	11.1%	2	22.2%	9	6	66.7%
	Cherokee	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Clay	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Graham	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Haywood	3	50.0%	0	0.0%	3	50.0%	6	3	50.0%
	Jackson	1	50.0%	1	50.0%	0	0.0%	2	0	0.0%
	Macon	6	75.0%	2	25.0%	0	0.0%	8	4	50.0%
	McDowell	3	75.0%	1	25.0%	0	0.0%	4	2	50.0%
	Swain	1	50.0%	0	0.0%	1	50.0%	2	1	50.0%
	Watauga	2	50.0%	1	25.0%	1	25.0%	4	2	50.0%
Wilkes	4	66.7%	1	16.7%	1	16.7%	6	4	66.7%	
	Total	29	63.0%	8	17.4%	9	19.6%	46	24	52.2%
Southeastern Center	Brunswick	9	52.9%	5	29.4%	3	17.6%	17	7	41.2%
	New Hanover	10	66.7%	1	6.7%	4	26.7%	15	8	53.3%
	Pender	4	66.7%	0	0.0%	2	33.3%	6	3	50.0%
	Total	23	60.5%	6	15.8%	9	23.7%	38	18	47.4%
Southeastern Regional	Bladen	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Columbus	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Robeson	10	40.0%	8	32.0%	7	28.0%	25	8	32.0%
	Scotland	2	66.7%	0	0.0%	1	33.3%	3	2	66.7%
	Total	12	40.0%	9	30.0%	9	30.0%	30	10	33.3%
Wake	Wake	55	64.7%	12	14.1%	18	21.2%	85	44	51.8%
Western Highlands Network	Buncombe	26	74.3%	5	14.3%	4	11.4%	35	19	54.3%
	Henderson	6	50.0%	4	33.3%	2	16.7%	12	6	50.0%
	Madison	3	100.0%	0	0.0%	0	0.0%	3	2	66.7%
	Mitchell	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Polk	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Rutherford	5	71.4%	0	0.0%	2	28.6%	7	4	57.1%
	Transylvania	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Yancey	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Total	41	68.3%	10	16.7%	9	15.0%	60	32	53.3%
Statewide		597	62.4%	146	15.3%	214	22.4%	957	473	49.4%
	Urban Counties	416	65.4%	86	13.5%	134	21.1%	636	326	51.3%
	Rural Counties	181	56.4%	60	18.7%	80	24.9%	321	147	45.8%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2010 (first service received) based on claims paid through April 30, 2011.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Alamance-Caswell	Alamance	45	50.6%	6	6.7%	38	42.7%	89	29	32.6%
	Caswell	7	58.3%	1	8.3%	4	33.3%	12	4	33.3%
	Total	52	51.5%	7	6.9%	42	41.6%	101	33	32.7%
Beacon Center	Edgecombe	23	54.8%	13	31.0%	6	14.3%	42	23	54.8%
	Greene	4	57.1%	0	0.0%	3	42.9%	7	4	57.1%
	Nash	62	68.1%	19	20.9%	10	11.0%	91	55	60.4%
	Wilson	19	57.6%	2	6.1%	12	36.4%	33	15	45.5%
	Total	108	62.4%	34	19.7%	31	17.9%	173	97	56.1%
Centerpoint	Davie	6	85.7%	0	0.0%	1	14.3%	7	4	57.1%
	Forsyth	152	63.9%	28	11.8%	58	24.4%	238	113	47.5%
	Rockingham	72	66.1%	12	11.0%	25	22.9%	109	45	41.3%
	Stokes	10	52.6%	0	0.0%	9	47.4%	19	10	52.6%
	Total	240	64.3%	40	10.7%	93	24.9%	373	172	46.1%
Crossroads	Iredell	29	50.9%	9	15.8%	19	33.3%	57	20	35.1%
	Surry	14	37.8%	11	29.7%	12	32.4%	37	12	32.4%
	Yadkin	10	58.8%	0	0.0%	7	41.2%	17	7	41.2%
	Total	53	47.7%	20	18.0%	38	34.2%	111	39	35.1%
Cumberland	Cumberland	136	63.6%	26	12.1%	52	24.3%	214	100	46.7%
Durham Center	Durham	117	70.1%	17	10.2%	33	19.8%	167	82	49.1%
ECBH	Beaufort	22	68.8%	6	18.8%	4	12.5%	32	18	56.3%
	Bertie	8	66.7%	1	8.3%	3	25.0%	12	5	41.7%
	Camden	3	100.0%	0	0.0%	0	0.0%	3	2	66.7%
	Chowan	2	22.2%	1	11.1%	6	66.7%	9	1	11.1%
	Craven	28	43.1%	12	18.5%	25	38.5%	65	19	29.2%
	Currituck	10	76.9%	2	15.4%	1	7.7%	13	10	76.9%
	Dare	16	94.1%	0	0.0%	1	5.9%	17	15	88.2%
	Gates	3	60.0%	0	0.0%	2	40.0%	5	3	60.0%
	Hertford	8	50.0%	4	25.0%	4	25.0%	16	5	31.3%
	Hyde	2	100.0%	0	0.0%	0	0.0%	2	1	50.0%
	Jones	0	0.0%	2	66.7%	1	33.3%	3	0	0.0%
	Martin	10	100.0%	0	0.0%	0	0.0%	10	10	100.0%
	Northampton	6	75.0%	1	12.5%	1	12.5%	8	6	75.0%
	Pamlico	1	12.5%	2	25.0%	5	62.5%	8	1	12.5%
	Pasquotank	7	46.7%	6	40.0%	2	13.3%	15	5	33.3%
	Perquimans	2	25.0%	2	25.0%	4	50.0%	8	2	25.0%
	Pitt	103	67.3%	24	15.7%	26	17.0%	153	75	49.0%
	Tyrrell	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Washington	3	75.0%	0	0.0%	1	25.0%	4	3	75.0%
	Total	234	60.9%	63	16.4%	87	22.7%	384	181	47.1%

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	6	35.3%	4	23.5%	7	41.2%	17	5	29.4%
	Lenoir	27	50.9%	7	13.2%	19	35.8%	53	15	28.3%
	Sampson	19	73.1%	0	0.0%	7	26.9%	26	17	65.4%
	Wayne	35	47.3%	14	18.9%	25	33.8%	74	24	32.4%
	Total	87	51.2%	25	14.7%	58	34.1%	170	61	35.9%
Five County	Franklin	19	40.4%	9	19.1%	19	40.4%	47	12	25.5%
	Granville	20	52.6%	7	18.4%	11	28.9%	38	14	36.8%
	Halifax	28	62.2%	7	15.6%	10	22.2%	45	22	48.9%
	Vance	37	69.8%	5	9.4%	11	20.8%	53	26	49.1%
	Warren	7	58.3%	1	8.3%	4	33.3%	12	7	58.3%
	Total	111	56.9%	29	14.9%	55	28.2%	195	81	41.5%
Guilford Center	Guilford	183	67.3%	28	10.3%	61	22.4%	272	149	54.8%
Johnston	Johnston	25	61.0%	3	7.3%	13	31.7%	41	20	48.8%
Mecklenburg	Mecklenburg	310	57.0%	30	5.5%	204	37.5%	544	239	43.9%
Mental Health Partners	Burke	35	66.0%	2	3.8%	16	30.2%	53	25	47.2%
	Catawba	112	67.9%	17	10.3%	36	21.8%	165	95	57.6%
	Total	147	67.4%	19	8.7%	52	23.9%	218	120	55.0%
Onslow-Carteret	Carteret	35	59.3%	9	15.3%	15	25.4%	59	27	45.8%
	Onslow	37	56.9%	8	12.3%	20	30.8%	65	21	32.3%
	Total	72	58.1%	17	13.7%	35	28.2%	124	48	38.7%
Orange-Person-Chatham	Chatham	34	87.2%	2	5.1%	3	7.7%	39	21	53.8%
	Orange	59	69.4%	10	11.8%	16	18.8%	85	45	52.9%
	Person	34	70.8%	6	12.5%	8	16.7%	48	25	52.1%
	Total	127	73.8%	18	10.5%	27	15.7%	172	91	52.9%
Pathways	Cleveland	41	66.1%	5	8.1%	16	25.8%	62	33	53.2%
	Gaston	92	64.3%	19	13.3%	32	22.4%	143	76	53.1%
	Lincoln	30	76.9%	5	12.8%	4	10.3%	39	24	61.5%
	Total	163	66.8%	29	11.9%	52	21.3%	244	133	54.5%
PBH	Cabarrus	151	86.8%	7	4.0%	16	9.2%	174	77	44.3%
	Davidson	119	87.5%	6	4.4%	11	8.1%	136	57	41.9%
	Rowan	165	88.2%	5	2.7%	17	9.1%	187	93	49.7%
	Stanly	64	80.0%	5	6.3%	11	13.8%	80	36	45.0%
	Union	97	85.1%	8	7.0%	9	7.9%	114	53	46.5%
	Total	596	86.3%	31	4.5%	64	9.3%	691	316	45.7%
Sandhills Center	Anson	14	63.6%	4	18.2%	4	18.2%	22	12	54.5%
	Harnett	37	63.8%	12	20.7%	9	15.5%	58	27	46.6%
	Hoke	5	62.5%	0	0.0%	3	37.5%	8	1	12.5%
	Lee	26	66.7%	3	7.7%	10	25.6%	39	16	41.0%
	Montgomery	7	38.9%	3	16.7%	8	44.4%	18	4	22.2%
	Moore	57	72.2%	7	8.9%	15	19.0%	79	36	45.6%
	Randolph	32	56.1%	9	15.8%	16	28.1%	57	23	40.4%
	Richmond	29	64.4%	6	13.3%	10	22.2%	45	21	46.7%
Total	207	63.5%	44	13.5%	75	23.0%	326	140	42.9%	

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain Center	Alexander	13	61.9%	1	4.8%	7	33.3%	21	8	38.1%
	Alleghany	3	42.9%	1	14.3%	3	42.9%	7	2	28.6%
	Ashe	25	62.5%	4	10.0%	11	27.5%	40	20	50.0%
	Avery	12	66.7%	0	0.0%	6	33.3%	18	10	55.6%
	Caldwell	31	56.4%	5	9.1%	19	34.5%	55	23	41.8%
	Cherokee	10	55.6%	1	5.6%	7	38.9%	18	5	27.8%
	Clay	3	42.9%	3	42.9%	1	14.3%	7	2	28.6%
	Graham	8	80.0%	0	0.0%	2	20.0%	10	3	30.0%
	Haywood	40	52.6%	8	10.5%	28	36.8%	76	19	25.0%
	Jackson	20	60.6%	2	6.1%	11	33.3%	33	13	39.4%
	Macon	16	55.2%	3	10.3%	10	34.5%	29	12	41.4%
	McDowell	18	39.1%	10	21.7%	18	39.1%	46	10	21.7%
	Swain	3	50.0%	2	33.3%	1	16.7%	6	2	33.3%
	Watauga	17	47.2%	4	11.1%	15	41.7%	36	14	38.9%
Wilkes	55	64.7%	7	8.2%	23	27.1%	85	39	45.9%	
	Total	274	56.3%	51	10.5%	162	33.3%	487	182	37.4%
Southeastern Center	Brunswick	29	26.9%	21	19.4%	58	53.7%	108	21	19.4%
	New Hanover	116	44.1%	24	9.1%	123	46.8%	263	88	33.5%
	Pender	13	25.5%	12	23.5%	26	51.0%	51	6	11.8%
	Total	158	37.4%	57	13.5%	207	49.1%	422	115	27.3%
Southeastern Regional	Bladen	9	52.9%	5	29.4%	3	17.6%	17	6	35.3%
	Columbus	15	62.5%	3	12.5%	6	25.0%	24	10	41.7%
	Robeson	45	84.9%	3	5.7%	5	9.4%	53	40	75.5%
	Scotland	14	93.3%	0	0.0%	1	6.7%	15	13	86.7%
	Total	83	76.1%	11	10.1%	15	13.8%	109	69	63.3%
Wake	Wake	196	55.7%	43	12.2%	113	32.1%	352	145	41.2%
Western Highlands Network	Buncombe	145	74.7%	18	9.3%	31	16.0%	194	124	63.9%
	Henderson	32	52.5%	4	6.6%	25	41.0%	61	22	36.1%
	Madison	15	83.3%	2	11.1%	1	5.6%	18	13	72.2%
	Mitchell	2	40.0%	2	40.0%	1	20.0%	5	1	20.0%
	Polk	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	Rutherford	15	45.5%	5	15.2%	13	39.4%	33	10	30.3%
	Transylvania	12	75.0%	1	6.3%	3	18.8%	16	8	50.0%
	Yancey	5	83.3%	1	16.7%	0	0.0%	6	3	50.0%
	Total	227	67.8%	34	10.1%	74	22.1%	335	182	54.3%
Statewide		3,906	62.7%	676	10.9%	1,643	26.4%	6,225	2,795	44.9%
	Urban Counties	2,572	64.9%	369	9.3%	1,020	25.8%	3,961	1,835	46.3%
	Rural Counties	1,334	58.9%	307	13.6%	623	27.5%	2,264	960	42.4%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2010 (first service received) based on claims paid through April 30, 2011.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Alamance-Caswell	Alamance	105	57.4%	41	22.4%	37	20.2%	183	71	38.8%
	Caswell	13	65.0%	2	10.0%	5	25.0%	20	9	45.0%
	Total	118	58.1%	43	21.2%	42	20.7%	203	80	39.4%
Beacon Center	Edgecombe	38	64.4%	15	25.4%	6	10.2%	59	34	57.6%
	Greene	1	25.0%	2	50.0%	1	25.0%	4	1	25.0%
	Nash	44	69.8%	10	15.9%	9	14.3%	63	39	61.9%
	Wilson	22	53.7%	7	17.1%	12	29.3%	41	18	43.9%
	Total	105	62.9%	34	20.4%	28	16.8%	167	92	55.1%
Centerpoint	Davie	17	70.8%	6	25.0%	1	4.2%	24	11	45.8%
	Forsyth	182	66.4%	45	16.4%	47	17.2%	274	136	49.6%
	Rockingham	58	61.1%	18	18.9%	19	20.0%	95	46	48.4%
	Stokes	21	67.7%	4	12.9%	6	19.4%	31	19	61.3%
	Total	278	65.6%	73	17.2%	73	17.2%	424	212	50.0%
Crossroads	Iredell	63	66.3%	16	16.8%	16	16.8%	95	47	49.5%
	Surry	49	52.1%	23	24.5%	22	23.4%	94	27	28.7%
	Yadkin	18	60.0%	3	10.0%	9	30.0%	30	13	43.3%
	Total	130	59.4%	42	19.2%	47	21.5%	219	87	39.7%
Cumberland	Cumberland	94	41.2%	43	18.9%	91	39.9%	228	73	32.0%
Durham Center	Durham	150	54.7%	67	24.5%	57	20.8%	274	113	41.2%
ECBH	Beaufort	38	61.3%	13	21.0%	11	17.7%	62	26	41.9%
	Bertie	11	64.7%	4	23.5%	2	11.8%	17	6	35.3%
	Camden	3	37.5%	4	50.0%	1	12.5%	8	1	12.5%
	Chowan	6	66.7%	2	22.2%	1	11.1%	9	3	33.3%
	Craven	48	36.4%	38	28.8%	46	34.8%	132	33	25.0%
	Currituck	7	41.2%	6	35.3%	4	23.5%	17	3	17.6%
	Dare	13	48.1%	9	33.3%	5	18.5%	27	11	40.7%
	Gates	0	0.0%	1	33.3%	2	66.7%	3	0	0.0%
	Hertford	15	68.2%	3	13.6%	4	18.2%	22	10	45.5%
	Hyde	5	83.3%	0	0.0%	1	16.7%	6	5	83.3%
	Jones	2	25.0%	3	37.5%	3	37.5%	8	2	25.0%
	Martin	11	68.8%	3	18.8%	2	12.5%	16	10	62.5%
	Northampton	15	48.4%	12	38.7%	4	12.9%	31	15	48.4%
	Pamlico	5	55.6%	2	22.2%	2	22.2%	9	3	33.3%
	Pasquotank	17	42.5%	16	40.0%	7	17.5%	40	14	35.0%
	Perquimans	3	37.5%	1	12.5%	4	50.0%	8	2	25.0%
	Pitt	106	55.5%	47	24.6%	38	19.9%	191	65	34.0%
	Tyrrell	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Washington	27	79.4%	7	20.6%	0	0.0%	34	24	70.6%
	Total	332	51.9%	171	26.7%	137	21.4%	640	233	36.4%

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	17	40.5%	10	23.8%	15	35.7%	42	9	21.4%
	Lenoir	39	49.4%	23	29.1%	17	21.5%	79	28	35.4%
	Sampson	35	61.4%	8	14.0%	14	24.6%	57	26	45.6%
	Wayne	93	63.7%	30	20.5%	23	15.8%	146	62	42.5%
	Total	184	56.8%	71	21.9%	69	21.3%	324	125	38.6%
Five County	Franklin	11	55.0%	7	35.0%	2	10.0%	20	8	40.0%
	Granville	14	56.0%	8	32.0%	3	12.0%	25	9	36.0%
	Halifax	31	50.0%	24	38.7%	7	11.3%	62	27	43.5%
	Vance	30	71.4%	7	16.7%	5	11.9%	42	26	61.9%
	Warren	8	80.0%	1	10.0%	1	10.0%	10	7	70.0%
	Total	94	59.1%	47	29.6%	18	11.3%	159	77	48.4%
Guilford Center	Guilford	227	60.4%	64	17.0%	85	22.6%	376	171	45.5%
Johnston	Johnston	137	58.3%	45	19.1%	53	22.6%	235	100	42.6%
Mecklenburg	Mecklenburg	400	60.2%	110	16.5%	155	23.3%	665	304	45.7%
Mental Health Partners	Burke	50	66.7%	11	14.7%	14	18.7%	75	46	61.3%
	Catawba	75	64.7%	27	23.3%	14	12.1%	116	66	56.9%
	Total	125	65.4%	38	19.9%	28	14.7%	191	112	58.6%
Onslow-Carteret	Carteret	31	66.0%	12	25.5%	4	8.5%	47	26	55.3%
	Onslow	21	60.0%	5	14.3%	9	25.7%	35	14	40.0%
	Total	52	63.4%	17	20.7%	13	15.9%	82	40	48.8%
Orange-Person-Chatham	Chatham	8	80.0%	0	0.0%	2	20.0%	10	5	50.0%
	Orange	16	50.0%	10	31.3%	6	18.8%	32	16	50.0%
	Person	2	50.0%	1	25.0%	1	25.0%	4	1	25.0%
	Total	26	56.5%	11	23.9%	9	19.6%	46	22	47.8%
Pathways	Cleveland	85	60.7%	26	18.6%	29	20.7%	140	69	49.3%
	Gaston	167	63.0%	56	21.1%	42	15.8%	265	134	50.6%
	Lincoln	33	47.8%	18	26.1%	18	26.1%	69	25	36.2%
	Total	285	60.1%	100	21.1%	89	18.8%	474	228	48.1%
PBH	Cabarrus	17	81.0%	2	9.5%	2	9.5%	21	9	42.9%
	Davidson	31	96.9%	0	0.0%	1	3.1%	32	8	25.0%
	Rowan	28	93.3%	0	0.0%	2	6.7%	30	14	46.7%
	Stanly	10	83.3%	0	0.0%	2	16.7%	12	7	58.3%
	Union	2	100.0%	0	0.0%	0	0.0%	2	0	0.0%
	Total	88	90.7%	2	2.1%	7	7.2%	97	38	39.2%
Sandhills Center	Anson	22	62.9%	5	14.3%	8	22.9%	35	17	48.6%
	Harnett	50	58.1%	19	22.1%	17	19.8%	86	40	46.5%
	Hoke	17	68.0%	4	16.0%	4	16.0%	25	12	48.0%
	Lee	39	55.7%	17	24.3%	14	20.0%	70	25	35.7%
	Montgomery	16	84.2%	2	10.5%	1	5.3%	19	13	68.4%
	Moore	43	58.1%	17	23.0%	14	18.9%	74	37	50.0%
	Randolph	95	64.6%	22	15.0%	30	20.4%	147	69	46.9%
	Richmond	34	65.4%	9	17.3%	9	17.3%	52	29	55.8%
Total	316	62.2%	95	18.7%	97	19.1%	508	242	47.6%	

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain Center	Alexander	25	71.4%	4	11.4%	6	17.1%	35	19	54.3%
	Alleghany	7	46.7%	5	33.3%	3	20.0%	15	5	33.3%
	Ashe	19	50.0%	11	28.9%	8	21.1%	38	14	36.8%
	Avery	14	73.7%	3	15.8%	2	10.5%	19	11	57.9%
	Caldwell	29	59.2%	7	14.3%	13	26.5%	49	28	57.1%
	Cherokee	26	60.5%	6	14.0%	11	25.6%	43	19	44.2%
	Clay	9	69.2%	3	23.1%	1	7.7%	13	5	38.5%
	Graham	9	45.0%	5	25.0%	6	30.0%	20	5	25.0%
	Haywood	82	59.9%	28	20.4%	27	19.7%	137	56	40.9%
	Jackson	28	65.1%	8	18.6%	7	16.3%	43	22	51.2%
	Macon	23	52.3%	11	25.0%	10	22.7%	44	18	40.9%
	McDowell	46	63.9%	17	23.6%	9	12.5%	72	28	38.9%
	Swain	8	50.0%	4	25.0%	4	25.0%	16	3	18.8%
	Watauga	13	46.4%	8	28.6%	7	25.0%	28	10	35.7%
Wilkes	79	72.5%	23	21.1%	7	6.4%	109	56	51.4%	
	Total	417	61.2%	143	21.0%	121	17.8%	681	299	43.9%
Southeastern Center	Brunswick	31	56.4%	17	30.9%	7	12.7%	55	21	38.2%
	New Hanover	70	64.8%	27	25.0%	11	10.2%	108	50	46.3%
	Pender	15	65.2%	6	26.1%	2	8.7%	23	11	47.8%
	Total	116	62.4%	50	26.9%	20	10.8%	186	82	44.1%
Southeastern Regional	Bladen	10	50.0%	8	40.0%	2	10.0%	20	6	30.0%
	Columbus	14	50.0%	3	10.7%	11	39.3%	28	13	46.4%
	Robeson	47	61.0%	17	22.1%	13	16.9%	77	39	50.6%
	Scotland	13	65.0%	5	25.0%	2	10.0%	20	13	65.0%
	Total	84	57.9%	33	22.8%	28	19.3%	145	71	49.0%
Wake	Wake	304	58.0%	109	20.8%	111	21.2%	524	229	43.7%
Western Highlands Network	Buncombe	151	70.6%	46	21.5%	17	7.9%	214	117	54.7%
	Henderson	59	73.8%	12	15.0%	9	11.3%	80	44	55.0%
	Madison	15	57.7%	8	30.8%	3	11.5%	26	12	46.2%
	Mitchell	8	66.7%	4	33.3%	0	0.0%	12	8	66.7%
	Polk	7	70.0%	0	0.0%	3	30.0%	10	5	50.0%
	Rutherford	65	66.3%	19	19.4%	14	14.3%	98	50	51.0%
	Transylvania	18	60.0%	11	36.7%	1	3.3%	30	13	43.3%
	Yancey	8	72.7%	2	18.2%	1	9.1%	11	5	45.5%
	Total	331	68.8%	102	21.2%	48	10.0%	481	254	52.8%
Statewide		4,393	59.9%	1,510	20.6%	1,426	19.5%	7,329	3,284	44.8%
	Urban Counties	2,677	60.2%	870	19.6%	899	20.2%	4,446	1,980	44.5%
	Rural Counties	1,716	59.5%	640	22.2%	527	18.3%	2,883	1,304	45.2%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2010 (first service received) based on claims paid through April 30, 2011.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Alamance-Caswell	Alamance	8	61.5%	2	15.4%	3	23.1%	13	8	61.5%
	Caswell	0	0.0%	2	100.0%	0	0.0%	2	0	0.0%
	Total	8	53.3%	4	26.7%	3	20.0%	15	8	53.3%
Beacon Center	Edgecombe	5	29.4%	9	52.9%	3	17.6%	17	4	23.5%
	Greene	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Nash	8	44.4%	6	33.3%	4	22.2%	18	4	22.2%
	Wilson	6	27.3%	7	31.8%	9	40.9%	22	3	13.6%
	Total	19	33.3%	22	38.6%	16	28.1%	57	11	19.3%
Centerpoint	Davie	1	50.0%	0	0.0%	1	50.0%	2	0	0.0%
	Forsyth	16	53.3%	14	46.7%	0	0.0%	30	11	36.7%
	Rockingham	2	33.3%	2	33.3%	2	33.3%	6	2	33.3%
	Stokes	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Total	19	48.7%	16	41.0%	4	10.3%	39	13	33.3%
Crossroads	Iredell	4	50.0%	1	12.5%	3	37.5%	8	3	37.5%
	Surry	4	44.4%	4	44.4%	1	11.1%	9	3	33.3%
	Yadkin	3	75.0%	1	25.0%	0	0.0%	4	1	25.0%
	Total	11	52.4%	6	28.6%	4	19.0%	21	7	33.3%
Cumberland	Cumberland	27	38.6%	18	25.7%	25	35.7%	70	20	28.6%
Durham Center	Durham	19	51.4%	9	24.3%	9	24.3%	37	15	40.5%
ECBH	Beaufort	7	87.5%	1	12.5%	0	0.0%	8	5	62.5%
	Bertie	4	66.7%	2	33.3%	0	0.0%	6	2	33.3%
	Camden	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Chowan	0	0.0%	1	33.3%	2	66.7%	3	0	0.0%
	Craven	11	52.4%	9	42.9%	1	4.8%	21	8	38.1%
	Currituck	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Dare	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Gates	2	40.0%	3	60.0%	0	0.0%	5	2	40.0%
	Hertford	3	50.0%	1	16.7%	2	33.3%	6	2	33.3%
	Hyde	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Jones	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Martin	0	0.0%	0	0.0%	5	100.0%	5	0	0.0%
	Northampton	2	66.7%	1	33.3%	0	0.0%	3	1	33.3%
	Pamlico	0	0.0%	3	100.0%	0	0.0%	3	0	0.0%
	Pasquotank	2	66.7%	1	33.3%	0	0.0%	3	2	66.7%
	Perquimans	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Pitt	13	56.5%	8	34.8%	2	8.7%	23	10	43.5%
	Tyrrell	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Washington	0	0.0%	0	0.0%	2	100.0%	2	0	0.0%
	Total	48	51.6%	30	32.3%	15	16.1%	93	36	38.7%

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	2	22.2%	4	44.4%	3	33.3%	9	2	22.2%
	Lenoir	6	33.3%	7	38.9%	5	27.8%	18	5	27.8%
	Sampson	8	36.4%	4	18.2%	10	45.5%	22	7	31.8%
	Wayne	4	36.4%	6	54.5%	1	9.1%	11	1	9.1%
	Total	20	33.3%	21	35.0%	19	31.7%	60	15	25.0%
Five County	Franklin	3	42.9%	1	14.3%	3	42.9%	7	2	28.6%
	Granville	3	50.0%	1	16.7%	2	33.3%	6	2	33.3%
	Halifax	2	14.3%	4	28.6%	8	57.1%	14	2	14.3%
	Vance	4	33.3%	5	41.7%	3	25.0%	12	4	33.3%
	Warren	0	0.0%	2	66.7%	1	33.3%	3	0	0.0%
	Total	12	28.6%	13	31.0%	17	40.5%	42	10	23.8%
Guilford Center	Guilford	26	54.2%	12	25.0%	10	20.8%	48	16	33.3%
Johnston	Johnston	6	27.3%	6	27.3%	10	45.5%	22	3	13.6%
Mecklenburg	Mecklenburg	42	33.3%	38	30.2%	46	36.5%	126	37	29.4%
Mental Health Partners	Burke	6	46.2%	5	38.5%	2	15.4%	13	5	38.5%
	Catawba	6	54.5%	3	27.3%	2	18.2%	11	4	36.4%
	Total	12	50.0%	8	33.3%	4	16.7%	24	9	37.5%
Onslow-Carteret	Carteret	6	66.7%	2	22.2%	1	11.1%	9	4	44.4%
	Onslow	13	46.4%	10	35.7%	5	17.9%	28	8	28.6%
	Total	19	51.4%	12	32.4%	6	16.2%	37	12	32.4%
Orange-Person-Chatham	Chatham	2	33.3%	0	0.0%	4	66.7%	6	2	33.3%
	Orange	5	41.7%	5	41.7%	2	16.7%	12	3	25.0%
	Person	5	62.5%	1	12.5%	2	25.0%	8	5	62.5%
	Total	12	46.2%	6	23.1%	8	30.8%	26	10	38.5%
Pathways	Cleveland	7	38.9%	7	38.9%	4	22.2%	18	6	33.3%
	Gaston	21	72.4%	8	27.6%	0	0.0%	29	14	48.3%
	Lincoln	4	40.0%	4	40.0%	2	20.0%	10	4	40.0%
	Total	32	56.1%	19	33.3%	6	10.5%	57	24	42.1%
PBH	Cabarrus	5	45.5%	2	18.2%	4	36.4%	11	3	27.3%
	Davidson	1	33.3%	1	33.3%	1	33.3%	3	0	0.0%
	Rowan	2	50.0%	1	25.0%	1	25.0%	4	2	50.0%
	Stanly	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Union	2	40.0%	0	0.0%	3	60.0%	5	1	20.0%
	Total	10	40.0%	5	20.0%	10	40.0%	25	6	24.0%
Sandhills Center	Anson	3	75.0%	0	0.0%	1	25.0%	4	3	75.0%
	Harnett	7	58.3%	1	8.3%	4	33.3%	12	4	33.3%
	Hoke	5	55.6%	4	44.4%	0	0.0%	9	4	44.4%
	Lee	7	77.8%	1	11.1%	1	11.1%	9	3	33.3%
	Montgomery	1	33.3%	1	33.3%	1	33.3%	3	0	0.0%
	Moore	5	45.5%	4	36.4%	2	18.2%	11	5	45.5%
	Randolph	9	75.0%	1	8.3%	2	16.7%	12	4	33.3%
	Richmond	4	36.4%	4	36.4%	3	27.3%	11	3	27.3%
	Total	41	57.7%	16	22.5%	14	19.7%	71	26	36.6%

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain Center	Alexander	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	Alleghany	1	50.0%	0	0.0%	1	50.0%	2	0	0.0%
	Ashe	0	0.0%	2	66.7%	1	33.3%	3	0	0.0%
	Avery	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Caldwell	7	70.0%	2	20.0%	1	10.0%	10	5	50.0%
	Cherokee	2	66.7%	1	33.3%	0	0.0%	3	2	66.7%
	Clay	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Graham	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Haywood	3	100.0%	0	0.0%	0	0.0%	3	3	100.0%
	Jackson	4	80.0%	1	20.0%	0	0.0%	5	4	80.0%
	Macon	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	McDowell	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Swain	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Watauga	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
Wilkes	5	55.6%	4	44.4%	0	0.0%	9	5	55.6%	
	Total	24	60.0%	12	30.0%	4	10.0%	40	21	52.5%
Southeastern Center	Brunswick	7	63.6%	4	36.4%	0	0.0%	11	5	45.5%
	New Hanover	18	62.1%	11	37.9%	0	0.0%	29	15	51.7%
	Pender	2	66.7%	1	33.3%	0	0.0%	3	1	33.3%
	Total	27	62.8%	16	37.2%	0	0.0%	43	21	48.8%
Southeastern Regional	Bladen	5	71.4%	1	14.3%	1	14.3%	7	3	42.9%
	Columbus	6	75.0%	2	25.0%	0	0.0%	8	5	62.5%
	Robeson	15	57.7%	6	23.1%	5	19.2%	26	13	50.0%
	Scotland	1	25.0%	0	0.0%	3	75.0%	4	1	25.0%
	Total	27	60.0%	9	20.0%	9	20.0%	45	22	48.9%
Wake	Wake	38	52.8%	23	31.9%	11	15.3%	72	30	41.7%
Western Highlands Network	Buncombe	10	45.5%	8	36.4%	4	18.2%	22	9	40.9%
	Henderson	4	44.4%	5	55.6%	0	0.0%	9	3	33.3%
	Madison	2	66.7%	1	33.3%	0	0.0%	3	1	33.3%
	Mitchell	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Polk	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Rutherford	8	88.9%	1	11.1%	0	0.0%	9	5	55.6%
	Transylvania	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	Yancey	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Total	25	52.1%	18	37.5%	5	10.4%	48	19	39.6%
Statewide		524	46.9%	339	30.3%	255	22.8%	1,118	391	35.0%
	Urban Counties	314	46.0%	210	30.8%	158	23.2%	682	232	34.0%
	Rural Counties	210	48.2%	129	29.6%	97	22.2%	436	159	36.5%

SOURCE: Medicaid and State Service Claims Data, October 1 - December 31, 2010 (first service received) based on claims paid through April 30, 2011.

* Data for PBH LME is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

** For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 4: Effective Use of State Psychiatric Hospitals										
LME	7 Days of Care or Less		8 - 30 Days of Care		31 - 365 Days of Care		Greater than 1 Year		Total Discharges	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Average LOS (Days)
Alamance-Caswell	8	26%	15	48%	7	23%	1	3%	31	42.9
Beacon Center	8	23%	18	51%	9	26%			35	32.2
CenterPoint	11	22%	28	55%	12	24%			51	24.9
Crossroads	4	17%	9	39%	8	35%	2	9%	23	106.1
Cumberland	3	14%	11	50%	8	36%			22	50.9
Durham Center	11	20%	24	44%	20	36%			55	34.7
ECBH	9	23%	19	49%	11	28%			39	30.1
Eastpointe	16	28%	32	55%	10	17%			58	20.2
Five County	8	32%	10	40%	7	28%			25	30.8
Guilford Center	15	25%	29	48%	17	28%			61	42.0
Johnston	5	23%	11	50%	4	18%	2	9%	22	442.0
Mecklenburg	15	30%	22	44%	13	26%			50	35.7
Mental Health Partners	6	22%	12	44%	8	30%	1	4%	27	55.4
Onslow-Carteret	6	50%	5	42%	1	8%			12	12.3
Orange-Person-Chatham	7	18%	20	50%	13	33%			40	40.3
Pathways	2	25%	2	25%	4	50%			8	31.5
PBH	2	8%	12	48%	10	40%	1	4%	25	76.2
Sandhills Center	20	43%	20	43%	7	15%			47	21.4
Smoky Mountain Center	4	11%	17	49%	13	37%	1	3%	35	50.7
Southeastern Center	23	44%	18	35%	11	21%			52	24.1
Southeastern Regional	16	33%	28	57%	5	10%			49	18.9
Wake	23	25%	36	39%	33	35%	1	1%	93	43.9
Western Highlands Network	9	21%	23	53%	11	26%			43	32.7
STATEWIDE	231	26%	421	47%	242	27%	9	1%	903	46.8

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Data for discharges between January 1 - March 31, 2011 as reported in the Consumer Data Warehouse (CDW) as of 5/9/11.

This indicator is intended to measure how well the community system is doing providing local community-based crisis and inpatient psychiatric care to reduce the use of state psychiatric hospitals to provide short-term acute inpatient psychiatric care. It is not intended to measure care provided by the state hospitals and does not include all discharges.

Discharge data from state hospitals has been modified to include only discharges coded as "direct" discharges to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

INDICATOR 5: State Psychiatric Hospital Readmissions					
LME	Readmitted within 30 Days of Discharge		Readmitted within 180 Days of Discharge		Total Discharges
	Number	Percent	Number	Percent	
Alamance-Caswell	2	7%	5	17%	29
Beacon Center	8	13%	14	23%	61
CenterPoint	4	5%	10	11%	87
Crossroads	5	11%	12	27%	45
Cumberland	1	3%	3	9%	34
Durham Center	7	10%	16	22%	72
ECBH	1	2%	7	16%	43
Eastpointe	3	5%	10	16%	63
Five County	1	4%	1	4%	23
Guilford Center	2	3%	7	12%	59
Johnston	1	8%	1	8%	13
Mecklenburg	1	2%	11	17%	63
Mental Health Partners	3	12%	5	19%	26
Onslow-Carteret	0	0%	1	11%	9
Orange-Person-Chatham	3	8%	5	14%	37
Pathways	1	17%	1	17%	6
PBH	2	5%	5	12%	41
Sandhills Center	7	9%	12	15%	79
Smoky Mountain Center	5	8%	13	20%	66
Southeastern Center	6	10%	11	18%	61
Southeastern Regional	1	3%	2	6%	31
Wake	20	11%	44	25%	179
Western Highlands Network	3	5%	12	20%	59
STATEWIDE	87	7%	208	18%	1,186

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Data for discharges between July 1, 2010 - September 30, 2010 as reported in the Consumer Data Warehouse (CDW) as of 5/9/11.

These indicators are intended to measure how well the community system is doing following-up, engaging consumers, coordinating care, and providing services that reduce the need for readmission to state psychiatric hospitals. They are not intended to measure care provided by the state hospitals and do not include all discharges.

Discharge data from state hospitals has been modified to include only discharges coded as "direct" discharges to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

INDICATOR 6: Timely Follow-Up Care for Individuals After Inpatient Care (ADATCs)											
LME	Seen in 1 to 7 days		Seen in 8 to 30 days		Seen in 31 to 60 days		Seen in 61+ days		Not Seen		Total Number of Discharges
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
Alamance-Caswell	9	45%	4	20%		0%		0%	7	35%	20
Beacon Center	5	11%	5	11%	1	2%	6	13%	29	63%	46
CenterPoint	5	36%	1	7%	2	14%		0%	6	43%	14
Crossroads	2	22%	1	11%	1	11%	1	11%	4	44%	9
Cumberland	4	100%		0%		0%		0%		0%	4
Durham Center	12	50%	2	8%		0%	3	13%	7	29%	24
ECBH	34	34%	13	13%	5	5%	6	6%	43	43%	101
Eastpointe	16	70%	2	9%	1	4%		0%	4	17%	23
Five County	15	56%	2	7%	1	4%	1	4%	8	30%	27
Guilford Center	9	45%	2	10%	3	15%		0%	6	30%	20
Johnston	4	44%	2	22%	1	11%	1	11%	1	11%	9
Mecklenburg	14	34%	1	2%	5	12%	3	7%	18	44%	41
Mental Health Partners	12	46%	2	8%	1	4%	2	8%	9	35%	26
Onslow-Carteret	5	38%	2	15%	1	8%		0%	5	38%	13
Orange-Person-Chatham	21	58%	3	8%	1	3%	1	3%	10	28%	36
Pathways	21	38%	8	15%	2	4%	5	9%	19	35%	55
PBH	1	33%	1	33%		0%		0%	1	33%	3
Sandhills Center	36	71%	3	6%	1	2%	2	4%	9	18%	51
Smoky Mountain Center	26	41%	6	10%		0%	6	10%	25	40%	63
Southeastern Center	22	31%	8	11%	6	9%	3	4%	31	44%	70
Southeastern Regional	3	13%	5	22%	1	4%	1	4%	13	57%	23
Wake	7	28%	8	32%	3	12%		0%	7	28%	25
Western Highlands Network	54	44%	11	9%	7	6%	4	3%	47	38%	123
STATEWIDE	337	41%	92	11%	43	5%	45	5%	309	37%	826

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) data for discharges between October 1 - December 31, 2010 in Client Data Warehouse (CDW) as of 5/9/11 matched to Medicaid and State Service Claims Data for claims paid through April 30, 2011. PBH LME data is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

NOTES: The data has been lagged 4 months to allow time for claims to be submitted and the data to be captured by the paid claims system and may not be complete for claims that were submitted and paid later. "Not Seen" means a publically-funded (Medicaid or IPRS) claim for services was not paid during the period reviewed. It is possible that these individuals may have received a service paid by another payer. The rows may add up to > 100% due to rounding.

Discharge data has been modified to include only discharges coded as "direct" discharges and "program completion" to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

INDICATOR 6: Timely Follow-Up Care for Individuals After Inpatient Care (Psychiatric Hospitals)											
LME	Seen in 1 to 7 days		Seen in 8 to 30 days		Seen in 31 to 60 days		Seen in 61+ days		Not Seen		Total Number of Discharges
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
Alamance-Caswell	20	69%	3	10%	2	7%	1	3%	3	10%	29
Beacon Center	24	50%	6	13%	2	4%	4	8%	12	25%	48
CenterPoint	35	58%	5	8%	4	7%	2	3%	14	23%	60
Crossroads	15	58%	3	12%	2	8%	2	8%	4	15%	26
Cumberland	15	43%	3	9%	4	11%	4	11%	9	26%	35
Durham Center	30	51%	9	15%	1	2%	2	3%	17	29%	59
ECBH	14	38%	5	14%	5	14%	1	3%	12	32%	37
Eastpointe	33	62%	2	4%	1	2%	5	9%	12	23%	53
Five County	16	70%	2	9%	1	4%		0%	4	17%	23
Guilford Center	22	42%	16	31%	3	6%		0%	11	21%	52
Johnston	8	53%	4	27%		0%	1	7%	2	13%	15
Mecklenburg	15	36%	7	17%	2	5%	2	5%	16	38%	42
Mental Health Partners	16	62%	4	15%	1	4%	1	4%	4	15%	26
Onslow-Carteret	5	56%	3	33%		0%		0%	1	11%	9
Orange-Person-Chatham	14	58%	1	4%	2	8%	1	4%	6	25%	24
Pathways	2	29%	2	29%		0%		0%	3	43%	7
PBH	25	66%	8	21%	1	3%	1	3%	3	8%	38
Sandhills Center	53	72%	5	7%	3	4%	1	1%	12	16%	74
Smoky Mountain Center	24	59%	5	12%	2	5%	4	10%	6	15%	41
Southeastern Center	31	52%	10	17%	4	7%	2	3%	13	22%	60
Southeastern Regional	12	48%	3	12%	2	8%	1	4%	7	28%	25
Wake	68	42%	19	12%	17	11%	7	4%	50	31%	161
Western Highlands Network	26	62%	14	33%	1	2%		0%	1	2%	42
STATEWIDE	523	53%	139	14%	60	6%	42	4%	222	23%	986

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) data for discharges between October 1 - December 31, 2010 in Client Data Warehouse (CDW) as of 5/9/11 matched to Medicaid and State Service Claims Data for claims paid through April 30, 2011. PBH LME data is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.

NOTES: The data has been lagged 4 months to allow time for claims to be submitted and the data to be captured by the paid claims system and may not be complete for claims that were submitted and paid later. "Not Seen" means a publically-funded (Medicaid or IPRS) claim for services was not paid during the period reviewed. It is possible that these individuals may have received a service paid by another payer. The rows may add up to > 100% due to rounding.

Discharge data has been modified to include only discharges coded as "direct" discharges to sources that fall within the responsibility of an LME to coordinate services (e.g. to other outpatient and residential non state facility, self/no referral, unknown, community agency, private physician, other health care, family friends, nonresidential treatment/habilitation program, other). Discharges for other reasons (e.g. transfers to other facilities, deaths, etc.); to other referral sources (e.g. court, correctional facilities, nursing homes, psychiatric service of general hospital, state facilities, VA); and out-of-state are not included in the numerator and denominator.

INDICATOR 7: Child Services in Non-Family Settings (By LME and County)				
LME	County (Urban/Rural)	Children Receiving Residential Treatment¹		Total Number of Children Served with MH or SA Diagnosis²
		Number	Percent	
Alamance-Caswell	Alamance	19	2.1%	888
	Caswell	1	0.8%	123
	Total	20	2.0%	1,011
Beacon Center	Edgecombe	14	2.4%	574
	Greene	5	2.4%	211
	Nash	10	1.5%	657
	Wilson	12	1.5%	787
	Total	41	1.8%	2,229
Centerpoint	Davie	2	1.1%	187
	Forsyth	53	3.1%	1,721
	Rockingham	30	7.3%	409
	Stokes	5	2.6%	190
	Total	90	3.6%	2,507
Crossroads	Iredell	26	3.1%	826
	Surry	6	1.6%	382
	Yadkin	4	2.3%	171
	Total	36	2.6%	1,379
Cumberland	Cumberland	9	0.3%	2,612
Durham Center	Durham	40	1.8%	2,276
ECBH	Beaufort	4	1.1%	371
	Bertie	14	8.4%	166
	Camden	2	4.2%	48
	Chowan	1	0.7%	152
	Craven	1	0.1%	710
	Currituck	0	0.0%	91
	Dare	8	5.6%	144
	Gates	1	2.4%	42
	Hertford	2	2.2%	93
	Hyde	0	0.0%	14
	Jones	0	0.0%	88
	Martin	4	1.4%	287
	Northampton	4	1.4%	285
	Pamlico	1	0.7%	136
	Pasquotank	5	2.1%	235
	Perquimans	1	1.7%	60
	Pitt	22	1.3%	1,695
	Tyrrell	0	0.0%	20
	Washington	1	0.5%	194
	Total	71	1.5%	4,831

INDICATOR 7: Child Services in Non-Family Settings (By LME and County)				
LME	County (Urban/Rural)	Children Receiving Residential Treatment¹		Total Number of Children Served with MH or SA Diagnosis²
		Number	Percent	
Eastpointe	Duplin	4	0.9%	423
	Lenoir	3	0.5%	639
	Sampson	6	1.4%	424
	Wayne	1	0.1%	1,186
	Total	13	0.5%	2,672
Five County	Franklin	2	0.5%	388
	Granville	4	1.3%	314
	Halifax	6	1.1%	531
	Vance	3	0.4%	668
	Warren	3	1.8%	163
	Total	18	0.9%	2,064
Guilford Center	Guilford	103	3.5%	2,977
Johnston	Johnston	32	2.8%	1,152
Mecklenburg	Mecklenburg	44	0.8%	5,535
Mental Health Partners	Burke	12	1.6%	766
	Catawba	28	2.6%	1,059
	Total	40	2.2%	1,825
Onslow-Carteret	Carteret	2	0.7%	306
	Onslow	2	0.2%	915
	Total	4	0.3%	1,221
Orange-Person-Chatham	Chatham	4	1.6%	252
	Orange	6	0.8%	718
	Person	0	0.0%	337
	Total	10	0.8%	1,307
Pathways	Cleveland	25	2.1%	1,185
	Gaston	26	1.3%	1,987
	Lincoln	17	3.3%	511
	Total	68	1.8%	3,683
PBH	Cabarrus	13	1.0%	1,335
	Davidson	17	2.3%	726
	Rowan	21	1.8%	1,186
	Stanly	1	0.2%	603
	Union	11	1.6%	699
	Total	63	1.4%	4,549
Sandhills Center	Anson	2	0.7%	302
	Harnett	7	1.3%	558
	Hoke	3	0.8%	365
	Lee	2	0.6%	341
	Montgomery	3	1.3%	232
	Moore	3	0.8%	374
	Randolph	18	2.0%	896
	Richmond	3	0.6%	485
	Total	40	1.1%	3,553

INDICATOR 7: Child Services in Non-Family Settings (By LME and County)				
LME	County (Urban/Rural)	Children Receiving Residential Treatment¹		Total Number of Children Served with MH or SA Diagnosis²
		Number	Percent	
Smoky Mountain Center	Alexander	7	3.9%	180
	Alleghany	4	4.8%	83
	Ashe	5	2.7%	182
	Avery	5	5.8%	86
	Caldwell	8	1.3%	603
	Cherokee	2	0.9%	232
	Clay	0	0.0%	68
	Graham	0	0.0%	85
	Haywood	4	0.6%	652
	Jackson	3	0.9%	322
	Macon	2	1.3%	157
	McDowell	5	1.6%	307
	Swain	1	0.8%	123
	Watauga	3	1.9%	160
	Wilkes	10	2.4%	422
		Total	59	1.6%
Southeastern Center	Brunswick	15	1.8%	829
	New Hanover	16	1.0%	1,647
	Pender	3	0.7%	416
	Total	34	1.2%	2,892
Southeastern Regional	Bladen	1	0.4%	251
	Columbus	8	1.4%	553
	Robeson	15	1.0%	1,458
	Scotland	4	0.8%	485
	Total	27	1.0%	2,747
Wake	Wake	65	1.4%	4,486
Western Highlands Network	Buncombe	21	1.1%	1,944
	Henderson	5	0.8%	657
	Madison	5	3.1%	163
	Mitchell	2	2.2%	92
	Polk	0	0.0%	113
	Rutherford	10	2.0%	509
	Transylvania	5	2.9%	171
	Yancey	1	0.7%	151
	Total	49	1.3%	3,800
Statewide		966	1.5%	64,970

SOURCE: Medicaid and State Service Claims Data, services received and persons served October - December 2010 paid through April 30, 2011.

1. Residential Treatment = Residential Treatment Level 2 (Program Type), Level 3, and Level 4.
2. The number of children served includes those with co-occurring developmental disabilities.
3. PBH LME data is self-reported as it is operating under a Medicaid waiver and its data is not included in the paid claims database.
4. The LME total children receiving residential treatment is an unduplicated count for the LME. If a child receives residential treatment in more than one county during the quarter, the LME total may not equal the sum of the individual counties for that LME.

APPENDIX B: Local Management Entities (LMEs), Abbreviations, Member Counties, Population, Medicaid Enrollees, Population Density, and Urban/Rural Designation

LME:

Alamance-Caswell (AC)

Region: Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Alamance	35,137	115,240	150,377	14,305	10,336	24,641	40.7%	9.0%	16.4%	429.99	350	Urban
Caswell	4,449	18,855	23,304	2,251	2,792	5,043	50.6%	14.8%	21.6%	424.67	55	Rural
2 counties	39,586	134,095	173,681	16,556	13,128	29,684	41.8%	9.8%	17.1%	854.66	203	
% of State Total	1.8%	1.8%	1.8%	1.9%	1.8%	1.9%				1.8%		

LME:

The Beacon Center

Region: Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Edgecombe	12,974	38,315	51,289	8,694	8,556	17,250	67.0%	22.3%	33.6%	505.03	102	Rural
Greene	4,931	16,643	21,574	2,649	1,840	4,489	53.7%	11.1%	20.8%	265.40	81	Rural
Nash	23,060	73,985	97,045	9,635	9,131	18,766	41.8%	12.3%	19.3%	540.27	180	Rural
Wilson	19,788	60,801	80,589	9,724	8,052	17,776	49.1%	13.2%	22.1%	371.09	217	Urban
4 counties	60,753	189,744	250,497	30,702	27,579	58,281	50.5%	14.5%	23.3%	1,681.79	149	
% of State Total	2.7%	2.6%	2.6%	3.6%	3.9%	3.7%				3.5%		

LME:

CenterPoint Human Services

Region: Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Davie	9,752	32,675	42,427	3,170	2,398	5,568	32.5%	7.3%	13.1%	265.18	160	Rural
Forsyth	85,752	275,692	361,444	33,808	22,646	56,454	39.4%	8.2%	15.6%	409.60	882	Urban
Rockingham	20,260	71,853	92,113	9,063	9,557	18,620	44.7%	13.3%	20.2%	566.44	163	Rural
Stokes	10,065	36,893	46,958	3,496	3,336	6,832	34.7%	9.0%	14.5%	451.84	104	Rural
4 counties	125,829	417,113	542,942	49,537	37,937	87,474	39.4%	9.1%	16.1%	1,693.06	321	
% of State Total	5.6%	5.7%	5.7%	5.8%	5.3%	5.6%				3.5%		

LME:

Crossroads Behavioral Healthcare

Region: Western

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Iredell	38,506	121,109	159,615	12,514	9,752	22,266	32.5%	8.1%	13.9%	575.51	277	Urban
Surry	16,868	57,500	74,368	7,696	7,239	14,935	45.6%	12.6%	20.1%	536.56	139	Rural
Yadkin	8,770	29,369	38,139	3,564	2,778	6,342	40.6%	9.5%	16.6%	335.55	114	Rural
3 counties	64,144	207,978	272,122	23,774	19,769	43,543	37.1%	9.5%	16.0%	1,447.62	188	
% of State Total	2.9%	2.9%	2.9%	2.8%	2.8%	2.8%				3.0%		

LME:

Cumberland County Mental Health Center

Region: Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Cumberland	86,973	237,316	324,289	31,627	26,593	58,220	36.4%	11.2%	18.0%	652.72	497	Urban
% of State Total	3.9%	3.3%	3.4%	3.7%	3.7%	3.7%				1.3%		

LME:

The Durham Center

Region: Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Durham	66,599	205,097	271,696	24,476	17,199	41,675	36.8%	8.4%	15.3%	290.32	936	Urban
% of State Total	3.0%	2.8%	2.9%	2.8%	2.4%	2.6%				0.6%		

LME:

East Carolina Behavioral Health (ECBH)

Region:

Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Beaufort	10,564	36,934	47,498	5,127	5,172	10,299	48.5%	14.0%	21.7%	827.97	57	Rural
Bertie	4,542	15,495	20,037	2,464	3,187	5,651	54.2%	20.6%	28.2%	699.19	29	Rural
Camden	1,946	7,678	9,624	551	523	1,074	28.3%	6.8%	11.2%	240.68	40	Rural
Chowan	3,287	11,592	14,879	1,607	1,748	3,355	48.9%	15.1%	22.5%	172.64	86	Rural
Craven	26,630	74,430	101,060	8,097	7,434	15,531	30.4%	10.0%	15.4%	708.43	143	Rural
Currituck	4,729	18,489	23,218	1,467	1,183	2,650	31.0%	6.4%	11.4%	261.70	89	Rural
Dare	6,680	27,456	34,136	2,172	1,429	3,601	32.5%	5.2%	10.5%	383.58	89	Rural
Gates	2,532	9,218	11,750	904	941	1,845	35.7%	10.2%	15.7%	340.61	34	Rural
Hertford	5,237	18,716	23,953	2,805	3,467	6,272	53.6%	18.5%	26.2%	353.26	68	Rural
Hyde	986	4,435	5,421	479	658	1,137	48.6%	14.8%	21.0%	612.80	9	Rural
Jones	1,985	8,169	10,154	993	1,059	2,052	50.0%	13.0%	20.2%	471.88	22	Rural
Martin	5,661	18,111	23,772	2,871	3,299	6,170	50.7%	18.2%	26.0%	461.17	52	Rural
Northampton	4,365	16,568	20,933	2,593	3,471	6,064	59.4%	21.0%	29.0%	536.48	39	Rural
Pamlico	2,165	10,687	12,852	1,127	1,201	2,328	52.1%	11.2%	18.1%	336.94	38	Rural
Pasquotank	9,173	32,592	41,765	3,859	3,723	7,582	42.1%	11.4%	18.2%	226.88	184	Rural
Perquimans	2,540	10,542	13,082	1,208	1,279	2,487	47.6%	12.1%	19.0%	247.17	53	Rural
Pitt	37,110	124,783	161,893	14,948	12,357	27,305	40.3%	9.9%	16.9%	651.58	248	Urban
Tyrrell	816	3,433	4,249	415	496	911	50.9%	14.4%	21.4%	389.91	11	Rural
Washington	3,092	9,932	13,024	1,778	1,942	3,720	57.5%	19.6%	28.6%	348.46	37	Rural
19 counties	134,040	459,260	593,300	55,465	54,569	110,034	41.4%	11.9%	18.5%	8,271.33	72	
% of State Total	6.0%	6.3%	6.2%	6.4%	7.7%	7.0%				17.0%		

LME:

Eastpointe

Region:

Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Duplin	14,025	40,101	54,126	7,011	4,860	11,871	50.0%	12.1%	21.9%	817.73	66	Rural
Lenoir	13,607	43,351	56,958	7,399	7,145	14,544	54.4%	16.5%	25.5%	399.85	142	Rural
Sampson	16,507	49,438	65,945	8,888	7,217	16,105	53.8%	14.6%	24.4%	945.45	70	Rural
Wayne	29,811	87,163	116,974	13,417	11,338	24,755	45.0%	13.0%	21.2%	552.57	212	Urban
4 counties	73,950	220,053	294,003	36,715	30,560	67,275	49.6%	13.9%	22.9%	2,715.60	108	
% of State Total	3.3%	3.0%	3.1%	4.3%	4.3%	4.3%				5.6%		

LME:

Five County Mental Health Authority

Region:

Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Franklin	14,020	46,280	60,300	5,691	4,951	10,642	40.6%	10.7%	17.6%	492.02	123	Rural
Granville	12,312	45,350	57,662	4,556	4,215	8,771	37.0%	9.3%	15.2%	531.12	109	Rural
Halifax	12,813	42,206	55,019	6,831	9,370	16,201	53.3%	22.2%	29.4%	725.36	76	Rural
Vance	11,508	32,108	43,616	6,904	6,833	13,737	60.0%	21.3%	31.5%	253.52	172	Rural
Warren	3,837	16,043	19,880	2,306	2,947	5,253	60.1%	18.4%	26.4%	428.70	46	Rural
5 counties	54,490	181,987	236,477	26,288	28,316	54,604	48.2%	15.6%	23.1%	2,430.72	97	
% of State Total	2.4%	2.5%	2.5%	3.1%	4.0%	3.5%				5.0%		

LME:

Guilford Center

Region:

Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Guilford	112,103	371,384	483,487	42,614	32,264	74,878	38.0%	8.7%	15.5%	649.42	744	Urban
% of State Total	5.0%	5.1%	5.1%	4.9%	4.5%	4.8%				1.3%		

LME:

Johnston County Area MH/DD/SA Authority

Region:

Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Johnston	44,315	129,354	173,669	16,694	12,712	29,406	37.7%	9.8%	16.9%	791.85	219	Urban
% of State Total	2.0%	1.8%	1.8%	1.9%	1.8%	1.9%				1.6%		

LME:

Mecklenburg County Area MH/DD/SA Authority

Region:

Western

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Mecklenburg	231,714	677,779	909,493	81,791	53,388	135,179	35.3%	7.9%	14.9%	526.28	1,728	Urban
% of State Total	10.4%	9.3%	9.6%	9.5%	7.5%	8.6%				1.1%		

LME:

Mental Health Partners

Region:

Western

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Burke	19,371	70,657	90,028	8,740	7,817	16,557	45.1%	11.1%	18.4%	506.72	178	Rural
Catawba	37,081	121,932	159,013	14,817	10,643	25,460	40.0%	8.7%	16.0%	399.97	398	Urban
2 counties	56,452	192,589	249,041	23,557	18,460	42,017	41.7%	9.6%	16.9%	906.69	275	
% of State Total	2.5%	2.6%	2.6%	2.7%	2.6%	2.7%				1.9%		

LME: Onslow-Carteret Behavioral Healthcare Services (OCBHS)

Region: Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Carteret	11,426	53,962	65,388	4,338	4,773	9,111	38.0%	8.8%	13.9%	519.84	126	Rural
Onslow	51,322	130,421	181,743	10,532	8,419	18,951	20.5%	6.5%	10.4%	766.82	237	Urban
2 counties	62,748	184,383	247,131	14,870	13,192	28,062	23.7%	7.2%	11.4%	1,286.66	192	
% of State Total	2.8%	2.5%	2.6%	1.7%	1.9%	1.8%				2.6%		

LME: Orange-Person-Chatham MH/DD/SA Authority (OPC)

Region: Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Chatham	13,041	50,548	63,589	4,392	2,896	7,288	33.7%	5.7%	11.5%	682.85	93	Rural
Orange	24,300	109,239	133,539	6,346	5,124	11,470	26.1%	4.7%	8.6%	399.84	334	Urban
Person	8,557	30,022	38,579	3,604	3,599	7,203	42.1%	12.0%	18.7%	392.31	98	Rural
3 counties	45,898	189,809	235,707	14,342	11,619	25,961	31.2%	6.1%	11.0%	1,475.00	160	
% of State Total	2.1%	2.6%	2.5%	1.7%	1.6%	1.7%				3.0%		

LME: Pathways MH/DD/SA

Region: Western

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Cleveland	22,963	76,187	99,150	11,417	11,478	22,895	49.7%	15.1%	23.1%	464.63	213	Urban
Gaston	49,495	159,937	209,432	20,753	19,946	40,699	41.9%	12.5%	19.4%	356.21	588	Urban
Lincoln	17,567	59,434	77,001	6,314	5,388	11,702	35.9%	9.1%	15.2%	298.79	258	Urban
3 counties	90,025	295,558	385,583	38,484	36,812	75,296	42.7%	12.5%	19.5%	1,119.63	344	
% of State Total	4.0%	4.1%	4.1%	4.5%	5.2%	4.8%				2.3%		

LME: PBH

Region: Western

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Cabarrus	46,561	132,675	179,236	15,489	9,936	25,425	33.3%	7.5%	14.2%	364.39	492	Urban
Davidson	36,921	124,949	161,870	15,257	12,591	27,848	41.3%	10.1%	17.2%	552.15	293	Urban
Rowan	32,511	109,277	141,788	14,120	11,730	25,850	43.4%	10.7%	18.2%	511.31	277	Urban
Stanly	13,578	46,952	60,530	5,295	5,187	10,482	39.0%	11.0%	17.3%	395.06	153	Rural
Union	53,740	147,508	201,248	13,973	7,793	21,766	26.0%	5.3%	10.8%	637.37	316	Urban
5 counties	183,311	561,361	744,672	64,134	47,237	111,371	35.0%	8.4%	15.0%	2,460.28	303	
% of State Total	8.2%	7.7%	7.8%	7.4%	6.6%	7.1%				5.1%		

LME: Sandhills Center for MH/DD/SAS

Region: Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Anson	5,869	19,258	25,127	3,040	3,252	6,292	51.8%	16.9%	25.0%	531.57	47	Rural
Harnett	29,150	86,994	116,144	11,399	8,039	19,438	39.1%	9.2%	16.7%	595.01	195	Rural
Hoke	13,937	33,400	47,337	5,153	3,629	8,782	37.0%	10.9%	18.6%	391.21	121	Rural
Lee	15,152	44,223	59,375	6,609	4,647	11,256	43.6%	10.5%	19.0%	257.26	231	Urban
Montgomery	6,874	21,254	28,128	3,403	2,977	6,380	49.5%	14.0%	22.7%	491.60	57	Rural
Moore	17,980	70,396	88,376	6,584	5,552	12,136	36.6%	7.9%	13.7%	697.74	127	Rural
Randolph	33,977	110,264	144,241	14,934	11,388	26,322	44.0%	10.3%	18.2%	787.36	183	Rural
Richmond	11,592	35,368	46,960	6,486	6,442	12,928	56.0%	18.2%	27.5%	473.98	99	Rural
8 counties	134,531	421,157	555,688	57,608	45,926	103,534	42.8%	10.9%	18.6%	4,225.73	132	
% of State Total	6.0%	5.8%	5.8%	6.7%	6.5%	6.6%				8.7%		

LME: Smoky Mountain Center

Region: Western

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Alexander	8,377	29,241	37,618	3,275	2,721	5,996	39.1%	9.3%	15.9%	260.18	145	Rural
Alleghany	2,041	9,266	11,307	1,076	1,074	2,150	52.7%	11.6%	19.0%	234.65	48	Rural
Ashe	5,115	21,533	26,648	2,283	2,647	4,930	44.6%	12.3%	18.5%	426.13	63	Rural
Avery	3,141	15,146	18,287	1,388	1,460	2,848	44.2%	9.6%	15.6%	247.00	74	Rural
Caldwell	17,704	62,849	80,553	8,076	7,915	15,991	45.6%	12.6%	19.9%	471.60	171	Rural
Cherokee	4,954	22,380	27,334	2,586	2,800	5,386	52.2%	12.5%	19.7%	455.19	60	Rural
Clay	1,657	9,075	10,732	896	1,019	1,915	54.1%	11.2%	17.8%	214.70	50	Rural
Graham	1,809	6,570	8,379	938	1,115	2,053	51.9%	17.0%	24.5%	292.07	29	Rural
Haywood	11,125	47,243	58,368	5,085	5,678	10,763	45.7%	12.0%	18.4%	553.66	105	Rural
Jackson	6,896	31,639	38,535	2,913	2,694	5,607	42.2%	8.5%	14.6%	490.71	79	Rural
Macon	6,720	28,472	35,192	3,071	2,774	5,845	45.7%	9.7%	16.6%	516.47	68	Rural
McDowell	9,722	35,374	45,096	4,515	4,697	9,212	46.4%	13.3%	20.4%	441.68	102	Rural
Swain	3,346	10,954	14,300	1,741	1,712	3,453	52.0%	15.6%	24.1%	528.10	27	Rural
Watauga	6,723	39,027	45,750	1,957	1,956	3,913	29.1%	5.0%	8.6%	312.51	146	Rural
Wilkes	14,839	52,816	67,655	6,954	6,568	13,522	46.9%	12.4%	20.0%	757.19	89	Rural
15 counties	104,169	421,585	525,754	46,754	46,830	93,584	44.9%	11.1%	17.8%	6,201.84	85	
% of State Total	4.7%	5.8%	5.5%	5.4%	6.6%	5.9%				12.7%		

LME:

Southeastern Center for MH/DD/SAS (SEC)

Region:

Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Brunswick	19,390	90,902	110,292	8,867	7,389	16,256	45.7%	8.1%	14.7%	854.79	129	Rural
New Hanover	39,217	156,974	196,191	13,746	12,803	26,549	35.1%	8.2%	13.5%	198.93	986	Urban
Pender	10,726	43,875	54,601	4,450	4,245	8,695	41.5%	9.7%	15.9%	870.67	63	Rural
3 counties	69,333	291,751	361,084	27,063	24,437	51,500	39.0%	8.4%	14.3%	1,924.39	188	
% of State Total	3.1%	4.0%	3.8%	3.1%	3.4%	3.3%				4.0%		

LME:

Southeastern Regional MH/DD/SAS (SER)

Region:

Eastern

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Bladen	7,708	24,164	31,872	4,020	4,774	8,794	52.2%	19.8%	27.6%	874.94	36	Rural
Columbus	14,185	42,384	56,569	7,650	8,400	16,050	53.9%	19.8%	28.4%	936.80	60	Rural
Robeson	36,774	95,348	132,122	22,017	19,895	41,912	59.9%	20.9%	31.7%	948.84	139	Rural
Scotland	9,447	27,545	36,992	5,538	5,249	10,787	58.6%	19.1%	29.2%	319.14	116	Rural
4 counties	68,114	189,441	257,555	39,225	38,318	77,543	57.6%	20.2%	30.1%	3,079.72	84	
% of State Total	3.0%	2.6%	2.7%	4.6%	5.4%	4.9%				6.3%		

LME:

Wake County Human Services

Region:

Central

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Wake	224,540	695,767	920,307	54,763	33,495	88,258	24.4%	4.8%	9.6%	831.92	1,106	Urban
% of State Total	10.0%	9.6%	9.7%	6.4%	4.7%	5.6%				1.7%		

LME:

Western Highlands Network

Region:

Western

County(ies)	July 2010 Population Estimates			July 2010 Medicaid Enrollees			Medicaid % of Population			Area Sq Miles	Persons Per Sq Mi	Urban (≥200) Rural (<200)
	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total	Ages 0-17	Ages 18+	Total			
Buncombe	47,821	185,333	233,154	19,460	18,722	38,182	40.7%	10.1%	16.4%	655.99	355	Urban
Henderson	21,922	85,342	107,264	8,495	6,295	14,790	38.8%	7.4%	13.8%	374.00	287	Urban
Madison	4,131	16,853	20,984	1,799	2,236	4,035	43.5%	13.3%	19.2%	449.42	47	Rural
Mitchell	3,095	12,961	16,056	1,401	1,826	3,227	45.3%	14.1%	20.1%	221.43	73	Rural
Polk	3,502	16,014	19,516	1,447	1,301	2,748	41.3%	8.1%	14.1%	237.85	82	Rural
Rutherford	14,432	49,696	64,128	7,068	7,219	14,287	49.0%	14.5%	22.3%	564.12	114	Rural
Transylvania	5,550	25,821	31,371	2,582	2,231	4,813	46.5%	8.6%	15.3%	378.39	83	Rural
Yancey	3,595	15,054	18,649	1,702	1,852	3,554	47.3%	12.3%	19.1%	312.45	60	Rural
8 counties	104,048	407,074	511,122	43,954	41,682	85,636	42.2%	10.2%	16.8%	3,193.65	160	
% of State Total	4.6%	5.6%	5.4%	5.1%	5.9%	5.4%				6.6%		

State Total	2,237,665	7,281,635	9,519,300	860,993	712,022	1,573,015	38.5%	9.8%	16.5%	48,710.88	195	
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Total of 100 Counties: 26 Urban and 74 Rural

Data Sources:

Population: NC Office of State Budget and Management (OSBM) website. http://www.osbm.state.nc.us/demog/countytotals_singleage_2010.html Last Update: May 4, 2010. Downloaded 6/22/10.

Medicaid Eligibles: Medicaid eligibles on July 1, 2010, extracted from DRIVE from Client Population on November 15, 2010. May not yet include all retroactive eligibles.

County Area: US Census Bureau 2006 Quick Facts (<http://quickfacts.census.gov/qfd/states/37/>).

Urban/Rural: NC Rural Economic Development Center defines urban and rural based on population density as of the 1990 Census of Population. Rural counties contain <200 persons per square mile. Urban counties contain ≥200 persons per square mile (<http://www.ncruralcenter.org/databank/>). Counties in this table are defined based on the same population density criteria using July 2010 population projections.

Appendix C: Formulas for Calculating the Performance Indicators Used in the Community Systems Progress Indicators Reports SFY 2009-2010			
Indicator	Numerator	Denominator	Notes
Timely Access to Care	Number of new persons requesting care through the LME's STR/Access Unit or through an LME's provider who are determined to need the relevant level of care (emergent, urgent, or routine) and who receive it within the timeframes specified in Clinical Performance Indicators 3.1.1 - 3.1.3	Number of new persons requesting care through the LME's STR/Access Unit or through an LME's provider who are determined to need the relevant level of care (emergent, urgent or routine), during the defined period.	Defined period includes persons screened during a quarter. This indicator will rely on LMEs' quarterly reports, until the NC DHHS is ensured that the screening data submitted to the Client Data Warehouse (CDW) is complete and accurate.
Services to Persons in Need (Treated Prevalence)	Number of unduplicated persons with at least one paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the age-disability group during the defined period. Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns.	Number of persons in the LME catchment area's relevant age group estimated to need service for the disability (based on national studies). Age appropriate estimates were applied to county population, where applicable.	An individual person can be counted in more than one age-disability group. Defined period includes four quarters of service dates, lagged by one quarter prior to the report to allow time for claims to be submitted and paid.
Timely Initiation of Services	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates diagnosis for the disability group during the defined period who receive a second paid IPRS and/or Medicaid service claim that indicates a diagnosis for the disability group within 14 days of the first service date,	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates diagnosis for the disability group during the defined period.	The first date of service is defined as a service after 60 days with no service. Defined period includes first service dates during the quarter being reviewed, lagged by four months following the quarter to allow time for claims to be submitted and paid.
Engagement in Services	Number of persons meeting the criteria for Initiation who receive a fourth paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group within 30 days of the second service date	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates diagnosis for the disability group during the defined period	Defined period includes first service dates during the quarter being reviewed, lagged by four months following the quarter to allow time for claims to be submitted and paid.
Effective Use of State Psychiatric Hospitals (Short Term Use)	Number of persons discharged from a state psychiatric hospital during the defined period who were admitted no more than 7 or between 8-30 days prior to discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during the most recent quarter prior to the report. NOTE: See the note associated with the Timely Follow-up After Inpatient Care - State Psychiatric Hospitals measure.
State Psychiatric Hospitals Readmissions	Number of persons discharged from a state psychiatric hospital during the defined period who had a subsequent readmission to a state psychiatric hospital within 30 or 180 calendar days of the discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during a quarter, lagged 7 months to allow for readmissions up to 180 days after discharge, plus one month for the data to be entered into CDW. NOTE: See the note associated with the Timely Follow-up After Inpatient Care - State Psychiatric Hospitals measure.
Timely Follow-Up After Inpatient Care State Alcohol & Drug Abuse Treatment Centers (ADATCs)	Number of persons discharged from a state ADATC during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 or 8-30 calendar days of the discharge	Number of persons discharged from a state ADATC during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during a quarter, lagged 4 months prior to the report to allow time for claims to be submitted and paid. NOTE: Persons discharged include "Direct Discharges" (to Inpatient Commitment, to Outpatient Commitment, to Substance Abuse Commitment, by Court Order, with Approval) and "Program Completion" for the following types of "Discharge Referrals" (other outpatient and residential non state facility, nonresidential treatment/habilitation program, self/no referral, community agency, private physician, other health care, family friends, unknown, and other), for all "Discharge Living Arrangements" except "correctional facility", and "institution (psych hospital mental retardation)". Persons discharged are assigned to an LME based on "D/C Aftercare LME" designation, or if blank, based on "Responsible County" (excludes "Responsible County" or "County D/C To" = "Out of State"). Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days". Excludes cases if readmitted within 7 days.
Timely Follow-Up After Inpatient Care State Psychiatric Hospitals	Number of persons discharged from a state psychiatric hospital during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 or 8-30 calendar days of the discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during a quarter, lagged 4 months prior to the report to allow time for claims to be submitted and paid. NOTE: Persons discharged include "Direct Discharges" (to Inpatient Commitment, to Outpatient Commitment, to Substance Abuse Commitment, by Court Order, with Approval) for the following types of "Discharge Referrals" (other outpatient and residential non state facility, nonresidential treatment/habilitation program, self/no referral, community agency, private physician, other health care, psychiatric service general hospital, family friends, unknown, and other), for all "Discharge Living Arrangements" except "correctional facility", and "institution (psych hospital mental retardation)". Persons discharged are assigned to an LME based on "D/C Aftercare LME" designation, or if blank, based on "Responsible County" (excludes "Responsible County" or "County D/C To" = "Out of State"). Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days". Excludes cases if readmitted within 7 days.
Child Services in Non-Family Settings	Number of children ages 0-17 with a MH and/or SA diagnosis (either primary or co-occurring) who had a paid IPRS and/or Medicaid claim* for Level II-Program, Level III or Level IV residential treatment services during the defined period.	Number of children ages 0-17 with a MH and/or SA diagnosis (either primary or co-occurring) who had a paid IPRS and/or Medicaid service* during the defined period.	Defined period includes one quarter of service dates, lagged by 4 months prior to the report to allow time for claims to be submitted and paid.

*Service claims data include:

(1) All paid IPRS claims and claims denied due to lack of funds. (Other denied IPRS claims and procedure codes YP500 and YP692 are excluded.)

Any claim marked paid where the paid amount for the detail is "0", provided the EOB for the detail is either "payment reduced to maximum allowed" or "paid in full". This should capture any claim where the rate is set to "0" or where the reported 1st or 3rd party payments equal the billed amount or at least cover what would have paid.

(2) All Medicaid claims billed by the following providers:

- All enhanced services
- CAP-MR/DD
- Directly-enrolled residential
- Professional practitioners (licensed psychologists, LCSWs, etc.)
- Psychiatrists
- Psychiatric residential treatment facilities (excluding state-operated)
- Criterion 5 extended-stay residential placements
- Community Intermediate Care Facilities for Mental Retardation
- General hospital inpatient psychiatric units
- Select general hospital outpatient
- Community psychiatric hospitals (excluding state-operated)
- "Incident to" claims by provisionally licensed professionals