



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Mental Health, Developmental
Disabilities and Substance Abuse Services

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
KODY H. KINSLEY • Deputy Secretary for Behavioral Health & IDD

August 31, 2019

MEMORANDUM

TO: LME-MCO CEOs ^{ds}
FROM: Kody H. Kinsley *Mt*
RE: Fourth Quarter and Revised Third Quarter SFY2019 Compliance with Reporting Requirements in the DHHS-LME-MCO Performance Contract

Enclosed please find the Fourth Quarter and Revised Third Quarter SFY2019 Reports on Compliance with Performance Contract Reporting Requirements. The reports show each LME-MCOs' performance during the quarter on submitting reports and data required in the DHHS-LME Performance Contract. The Appendix to the Third Quarter report summarizes the revisions to the report. The reports may be found on the Division's website:

<https://www.ncdhhs.gov/divisions/mhddsas/reports/performance-contracts-quarterly-report>.

Monitoring the reporting requirements helps to ensure data integrity and receipt of reliable information needed for Federal reporting and for the oversight of specific fiscal and program objectives. These reports also directly impact increases in the accountability and effectiveness of LME-MCO and provider systems associated with improved client identification, participation, quality of care and service outcomes.

LME-MCOs routinely review their individual results with their area boards and CFACs and within their quality management programs for quality assurance and improvement purposes. CEOs have used these reports for LME-MCO self-monitoring, and these reports have been instrumental in the adoption and implementation of local improvement projects to enhance LME-MCO performance.

Statewide, the LME-MCOs met 100 percent of the nine report submission requirements and 99 percent of the ten data submission requirements measured this quarter. Congratulations and thank you to the six LME-MCOs that met 100 percent and one LME-MCO that met 95% of all 19 requirements measured for the quarter. We appreciate your efforts to help us manage the programs and services of our system.

The enclosed report provides information and results for each reporting requirement as well as graphs displaying performance trends for report and data submission over the past six years for each LME-MCO and the state.

If you have questions, please contact your LME-MCO liaison. He or she will assist in getting answers to questions and/or having errors corrected.

cc: Dave Richard, NC Medicaid
Sandy Terrell, NC Medicaid
Deborah Goda, NC Medicaid
Yvonne French, DMH/DD/SAS

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

LOCATION: 306 N. Wilmington Street, Bath Building, Raleigh, NC 27601
MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001
www.ncdhhs.gov • TEL: 919-733-7011 • FAX: 919-508-0951