



State Consumer and Family Advisory Committee  
 Meeting Minutes March 8, 2023  
 Hybrid Meeting

Committee Members Attendance:				Total Attendance:			
Name	In-Person	Virtual	Absent	Name	In-Person	Virtual	Absent
April DeSelms	X			Brandon Wilson	X		
Bob Crayton	X			Heather Johnson	X		
Crystal Foster	X			Jean Anderson	X		
Susan Monroe	X			Jessica Aguilar	X		
Lorraine Washington	X			Johnnie Thomas	X		
Patty Schaeffer		X		Kenneth Brown			X
Ricky Johnson			X	Janet Breeding		X	
Attendance:				Total Attendance:			
Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation
Ann Marie Webb	X		DMH/DD/SUS	Wes Rider	X		DMH/DD/SUS
Badia Henderson	X		DMH/DD/SUS	Suzanne Thompson	X		DMH/DD/SUS
Stacey Harward	X		DMH/DD/SUS	Jennifer Meade	X		DMH/DD/SUS
Eva Stevens	X		DMH/DD/SUS	Kelsi Knick	X		DHB
Regina Manley	X		DMH/DD/SUS	Glenda Stokes	X		DMH/DD/SUS
Lateshia Bastien	X		DMH/DD/SUS	Yvonne French	X		DMH/DD/SUS
Latwana Floyd	X		DMH/DD/SUS	Rachel Porter	X		DMH/DD/SUS
Yvonne Copeland	X		DMH/DD/SUS	Janet Tucker		X	
Tony		X	Partners	Ivy Williams		X	
Tracy (unknown last name)		X		Laura (unknown last name)		X	
Debby Wells		X		Monae Davis		X	
Carol Conway		X		Deborah Hendren		X	
Marie Dodson		X		Cindy Trobaugh		X	
Janet Sowers		X		Sarah Potter		X	
Ericka Johnson		X		Melissa Swartz		X	
Shanice Roache		X		Sherrell Gales		X	
Sandhya Gopal		X		Pat Porter		X	
Rose Randall		X		LaKeisha McCormick		X	
Nely Giudici		X		Crystal Kearney		X	
Aquilla Brockington		X		Dotty Foley		X	
Wanda Douglas		X		Annette Smith		X	
Pam Perry		X		Sherrell Gales		X	
Sana Siddiqui		X		Joonu Coste		X	



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Eumeka Dudley		X		Kathy Reiter		X	
Beth Field		X		Andrea Stevens		X	
Joel Maynard		X		Ron Rau		X	
Pamela Shipman		X		Dennis McArthur		X	
Devika Rao		X		Mya Lewis		X	
Mamie Hutnik		X		Linda Campbell		X	
Amie Brendle		X		Benita Purcell		X	
Carrie Chambless		X		Orah Raia		X	HOPE

**Mission:** *Nothing About Us, Without Us*

**Vision:** *A mental health system that works for everyone.*

Agenda Item/Presenter		Main Topic/Goals:	Action Needed:
<b>Discussion:</b>			
1.	<b>Meeting Convened- Roll Call Completed</b>	Convened by chair April DeSelms at 9:08 a.m.	N/A
2.	<b>Approval of Minutes/Review of Agenda</b> <b>Discussion:</b> Deb Goda will not be presenting as stated in the agenda. Minutes were approved with corrections.	Agenda Approval – 1 <sup>st</sup> - Brandon Wilson 2 <sup>nd</sup> – Jean Andersen  Minutes Approval with Corrections – 1 <sup>st</sup> – Lorraine Washington 2 <sup>nd</sup> – Jean Andersen	<ul style="list-style-type: none"> <li>Minutes will be posted on the website once corrected</li> </ul>
3.	<b>Public Comment</b> April DeSelms & Bob Crayton	No public comment submitted for the March meeting. No members had received emails or calls regarding a public comment.	N/A
4.	<b>Subcommittee Updates</b>	Each Subcommittee- Gaps and Needs, Recovery and Self-Determination, State to Local, and Legislation Day all provided an update regarding their meetings. <ul style="list-style-type: none"> <li>Legislation Day just occurred on March 7. Had roughly 40 people. 3 Democrat representatives and 1 Republican</li> </ul>	<ul style="list-style-type: none"> <li>Follow- up will be done by each subcommittee based on feedback received.</li> <li>More information will be provided at the next subcommittee meeting about potentially more smaller style legislation days.</li> </ul>



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		<p>representative. They were able to meet and speak to other legislators for roughly 2 hours.</p> <ul style="list-style-type: none"> <li>• Heard a lot of feedback about meeting more than once a year and providing them with information they did not know about.</li> <li>• Decided by the SCFAC group to send the Recovery and Self-Determination meeting invite to everyone so as many people as possible could attend.</li> </ul>	<ul style="list-style-type: none"> <li>• At next legislation days, investigate the questions legislatures had like amount money needed and exact services in areas.</li> </ul>
<p>5.</p>	<p><b>Division Updates – Kelly Crosbie, DMHDDSUS Director                  Renee Rader, DMHDDSUS Deputy Director</b></p>	<p>Provided Division Updates. To include:</p> <ul style="list-style-type: none"> <li>• Tailored Plan launch delay to October 1, 2023</li> <li>• Competitive Integrated Employment (CIE) – ensuring individuals with I/DD have the same employment rights to include benefits and pay as others.</li> <li>• Johnnie Thomas- brought up a concern relating to continued pushback and lack of communication giving consumers a negative look at Tailored Plan. Why not have a focus group or something to ensure that the consumers thoughts and concerns are being heard prior to making decisions? Also ensuring to communicate appropriately and openly and get the communication out to everyone.</li> <li>• Is Medicaid hiring more specialist to help with things so they are less overwhelmed, and each caseworker will have an actual caseload they can handle?</li> </ul>	<ul style="list-style-type: none"> <li>• Follow-up with questions that were provided during the presentation at the April Meeting.</li> <li>• Discussed having a presenter from Department of Social Services at a later meeting date.</li> </ul> <div style="text-align: center;">  <p>SCFAC_DMHDDSUS Updates_3.23 -.pdf</p> </div>
<p>6.</p>	<p><b>Communication Plan Discussion – Jennifer Meade, Assistant Director                  23 East, Communication Team</b></p>	<p>Had a round table discussion on the plain language campaign for all communication coming from DMHDDSUS. Specifically gearing towards the Standard and Tailored Plan communications.</p> <ul style="list-style-type: none"> <li>• Needs to be in Spanish &amp; English Version (translated appropriately)</li> <li>• Needs to be written at an appropriate level</li> </ul>	<ul style="list-style-type: none"> <li>• Will continue to work on the plain language and provide updates at SCFAC meetings as the items are developed.</li> </ul>



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		<ul style="list-style-type: none"> <li>Needs to be sent out over mass media avenues (Facebook, Instagram, letters, emails, phone calls, house calls, ex)</li> </ul>	
<b>7.</b>	<b>SCFAC Work</b>	<p>SCFAC Team completed several items:</p> <ul style="list-style-type: none"> <li>Introduced new item to By-Laws for next meeting as a subcommittee rule – “Items being discussed during a subcommittee are not to be discussed or released to the public until released at the SCFAC meeting.”</li> <li>The Committee reviewed the report out by the Gaps and Needs Subcommittee. They had derived several SMART Goals for the SCFAC team yearly report. Items were discussed and edits were made to the SMART Goals. Once they are deemed satisfactory, they will be released with the meeting minutes.</li> </ul>	<ul style="list-style-type: none"> <li>Continue working on yearly report and updating SMART Goals to include edits for the April meeting</li> <li>Type of terminology for the By-Laws to be discussed and presented at April meeting</li> </ul>
<b>10.</b>	<b>Meeting Closing and Adjourned:</b> Chair thanked members and moved to adjourn	<ul style="list-style-type: none"> <li>Meeting was adjourned at 2:27 pm. Motion made 1<sup>st</sup> by Lorraine &amp; 2<sup>nd</sup> by Susan</li> <li>Recording and meeting presentations will be available with the approved minutes</li> </ul>	

**2023 Meeting Dates: Second Wednesday of Every Month**

<b>April 12, 2023</b>	<b>May 10, 2023</b>	<b>June 14, 2023</b>
<b>July 12, 2023</b>	<b>August 9, 2023</b>	<b>September 13, 2023</b>

Virtual Webex Format: <https://ncgov.webex.com/ncgov/j.php?MTID=m3c5bb5efe41f766d179f5d125894daca>

Meeting Number: 2433 556 2669 Meeting password: UjgCMrdM337