



State Consumer and Family Advisory Committee
Meeting Minutes April 12, 2023
Hybrid Meeting

Committee Members Attendance:				Total Attendance:			
Name	In-Person	Virtual	Absent	Name	In-Person	Virtual	Absent
April DeSelms	X			Brandon Wilson			X
Bob Crayton	X			Heather Johnson			X
Crystal Foster	X			Jean Andersen	X		
Susan Monroe	X			Jessica Aguilar		X	
Lorraine Washington	X			Johnnie Thomas		X	
Patty Schaeffer			X	Kenneth Brown		X	
Ricky Johnson		X		Janet Breeding		X	
Attendance:				Total Attendance:			
Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation
Ann Marie Webb	X		DMH/DD/SUS	Wes Rider	X		DMH/DD/SUS
Badia Henderson	X		DMH/DD/SUS	Suzanne Thompson	X		DMH/DD/SUS
Eva Stevens	X		DMH/DD/SUS	Jennifer Meade	X		DMH/DD/SUS
Crystal Dorsey	X		DMH/DD/SUS	Brandon Rollings	X		DMH/DD/SUS
Regina Manley	X		DMH/DD/SUS	Glenda Stokes	X		DMH/DD/SUS
Lateshia Bastien	X		DMH/DD/SUS	Yvonne French	X		DMH/DD/SUS
Latwanna Floyd	X		DMH/DD/SUS	Rachel Porter	X		DMH/DD/SUS
Yvonne Copeland	X		DMH/DD/SUS	Eva Fulcher	X		DHB
Helen Carter		X		Corye Dunn		X	DRNC
E. Marie Dodson		X	Alliance	Stacy Sorrells		X	Vaya
Cindy Trobaugh		X	Partners	Kathy Hotelling		X	NC FASD
Syreeta Davis		X	Alliance	Deborah Hendren		X	Vaya
Sarah Potter		X	Partners	Emily Whitmire		X	Vaya
Mamie Hutnick		X	Trillium	Warren Gibbs		X	
Eboni Burton		X		Kim Gromko		X	
Lateshia		X		Nely Guidici		X	Vaya
Janet Sowers		X	Vaya	Ramona Branch		X	Alliance
Pam Perry		X	CCH	Kevin James		X	
Amie Brendle		X	Partners	Pam Shipman		X	
Joyce Swetlick		X		Vanessa Brumfield		X	Vaya
Dennis McArthur		X		Chelsea Allen		X	Vaya
Raffi		X		Martha Green		X	Eastpointe
Andrea Stevens		X		William Sellers		X	



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Ruth Thomson		X		Carrie Chambless		X	
Felicia Williams Brown		X		Sue Forrest		X	
Ron Rau		X	Sandhills	Pat McGinnis		X	Vaya
Ashley Howard		X		Annette Smith		X	Alliance

Mission: *Nothing About Us, Without Us*

Vision: *A mental health system that works for everyone.*

Agenda Item/Presenter		Main Topic/Goals:	Action Needed:
1.	Meeting Convened- Roll Call Completed	Convened by chair April DeSelms at 9:03 a.m.	N/A
2.	Approval of Minutes/Review of Agenda Discussion: Time that Director Crosbie will be presenting was changed on agenda.	Agenda Approval – 1 st - Bob Crayton 2 nd – Susan Monroe Minutes Approval with Corrections – 1 st – Lorraine Washington 2 nd – Susan Monroe	<ul style="list-style-type: none"> March minutes will be posted on the website once corrected
3.	Public Comment April DeSelms & Bob Crayton	<p>Kim Gromko provided a public comment about Medicaid Transformation. It is her assessment that Medicaid Transformation is in direct violation of the rights of persons with disabilities. – see Webex recording for full comment</p> <p>Annette Smith – Last Thursday there was a great webinar done with updates on Medicaid Transformation. We will all have to go in and select a Primary doctor between July and August. I feel encouraged. I would also like to have CFAC members across the state discuss how they go forward welcoming people who are on the Standard Plan and not just have Tailored Plan Members. - see Webex recording for full comment</p> <p>Jean Andersen - How will people on the Standard Plans advise an entity that they do not receive services through? It was suggested this be added to the State and Local Collaborative call or sent out to Local CFACs as a discussion topic.</p>	<ul style="list-style-type: none"> Discussion of Standard Plan individuals being allowed to join Local CFACs. Discuss at State to Local Call or send them a question session to have answered again?



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4.	<p>Rebranding Quitline N.C. Joyce L. Swetlick, M. P. H. Director of Tobacco Cessation</p>	<p>Presentation about the Rebranding of NC Quitline.</p> <ul style="list-style-type: none"> Joyce walked the SCFAC members through the new NC Quitline process. They were asked to provide any feedback. No feedback was needed, they feel it is doing a good job. 	<ul style="list-style-type: none"> No follow- up needed.
5.	<p>DHB Update Eva Fulcher, Deputy Director, Member Operations, NC Medicaid</p> <p>Deb Goda, Associate Director I/DD & Behavioral Health, NC Medicaid</p>	<p>Eva Fulcher and Deb Goda provided a presentation on updates with Medicaid.</p> <ul style="list-style-type: none"> Federal PHE is no longer mandated by Medicaid. Coverage will begin to be looked at throughout the next year. Must use multiple forms of contact in order to attempt to reach an individual, i.e. letters, phone calls, emails, etc. Explained out each requirement step Members will have the right to appeal if they lose their Medicaid during the recertification process. 	<ul style="list-style-type: none"> No follow-up needed
6.	<p>SCFAC Work</p>	<p>SCFAC discussed letters that were sent out by VAYA Local CFAC.</p> <ul style="list-style-type: none"> Wanted full details about the information prior to backing the letters. <p>Discussed upcoming end of year report.</p> <ul style="list-style-type: none"> Brandon Wilson is working on edits from prior month's meeting Gaps and Needs Subcommittee met and came up with a list of items. They are going to work on this list at the next meeting. 	<ul style="list-style-type: none"> Continue and finalize yearly report in May meeting so it can be presented at the June meeting. Bylaws will be tabled until the next meeting or done in a subcommittee
7.	<p>DMHDDSUS Division Updates</p> <p>Kelly Crosbie, Director, DMHDDSUS</p>	<p>Director Crosbie presented updated Division updates to include:</p> <ul style="list-style-type: none"> Information on the Division work with the General Assembly on the budget. Priority projects that are in the works to include the BH Scan project. 	<ul style="list-style-type: none"> No follow-up needed at this time



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		<ul style="list-style-type: none"> • Also covered: 988, Competitive Employment, Justice Initiatives, Statewide Opioid Plan, and organizational updates. • Update on the plain language campaign with 23 East and the grant funding that is being worked on. • Discussed the Governor’s proposed budget and the House budget. Both are showing a key investment in improving the behavioral healthcare system. <p>Jean Andersen- Discussed that neither budget shows any mention of TBI in their plans.</p>	
8.	<p>988 and Warmline Update</p> <p>Lisa DeCiantis, MA, LCMHC Crisis Services Lead</p>	<ul style="list-style-type: none"> • Provided Samples of the 988 posters that are set to be used in the coming months. Asked the SCFAC members for feedback on them. Consensus was the poster are nice and to the point which will grab the individual’s attention. • Provided SCFAC with an update on a state run warmline that is being discussed. It is being questioned as to whether this can be done through the 988 line or not. 	<ul style="list-style-type: none"> • No follow-up needed at this time.
9.	<p>Who are you going to call? Update</p> <p>Glenda Stokes, Customer Service and Community Rights Team Leader, DMHDDSUS</p>	<p>Glenda Stokes provided the “Who are you going to call?” training template.</p> <ul style="list-style-type: none"> • Glenda asked for updates and if any other information or providers were known in the community. • Asked for individuals to reach out if anyone finds any other providers or resources so the training can be updated to include their information. 	<ul style="list-style-type: none"> • Provide updated resources or providers to Glenda as needed and as they are known.
10.	<p>TBI State Action Plan Update</p> <p>Rose Randall, M.A. Scott Pokorny, MSW, CBIS Traumatic Brain Injury Team Lead</p>	<p>Presented a PowerPoint Presentation:</p> <ul style="list-style-type: none"> • Discussed BIAC and how it was formed. Also discussed current supports and services. • Reviewed content areas of the State Plan, the four goal areas and stated that anyone can participate in the process of developing and updating the State Action plan. • Jean Andersen- can you tell us what the goals and objectives of the state plan are. - Scott replied that they will not have time to go over all the objectives 	<ul style="list-style-type: none"> • Follow- up was discussed with trying to get more information about the TBI and once that is received it being brought before SCFAC again.



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		<p>and measures, but they will go over some of them during the presentation.</p> <ul style="list-style-type: none"> • Crystal Foster - What has been achieved between the last state plan and this plan? There is very limited data on people in NC with TBI so we have really focused on developing a baseline to get a better idea of where people are located, service, and supports accessed and needs. 	
11.	<p>Overview of Behavioral Health Unit</p> <p>Stacie Forrest, LCMHC Sharon Bell, CBH Unit Supervisor Division of Child and Family Well Being</p>	<p>Shared the Coordinated Action Plan</p> <ul style="list-style-type: none"> • Outlined the 13 strategies • Discussed and highlighted areas of the Unified School Behavioral Health Plan • Reviewed DHHS' Rapid Response Team's responsibilities 	<ul style="list-style-type: none"> • No follow-up needed
12.	<p>Guest Speaker</p> <p>Corye Dunn, Disability Rights of North Carolina</p>	<p>Asked to come and answer questions by several SCFAC members.</p> <ul style="list-style-type: none"> • Gave information on the Protection and Advocacy Bills recently introduced into the House and Senate • DRNC states they are concerned as they were not consulted about the bills • Then took questions from SCFAC members 	<ul style="list-style-type: none"> • No follow-up needed
13.	<p>Meeting Closing and Adjourned: Chair thanked members and moved to adjourn</p>	<ul style="list-style-type: none"> • Meeting was adjourned at 2:57 pm. Motion made 1st by Lorraine & 2nd Jean 	

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2023 Meeting Dates: Second Wednesday of Every Month

May 10, 2023	June 14, 2023	July 12, 2023
August 9, 2023	September 13, 2023	October 11, 2023

Meeting Link: <https://www.zoomgov.com/meeting/register/vJltdeCvqzggHjnU0fZtd1KAyUVavCmeATs>

Participants must register for the meeting prior to the meeting.