



State Consumer and Family Advisory Committee
Meeting Minutes August 9, 2023
Hybrid Meeting

Committee Members Attendance:				Total Attendance:			
Name	In-Person	Virtual	Absent	Name	In-Person	Virtual	Absent
Jessica Aguilar	X			R. Gene McLendon	x		
Jean Andersen	x			Susan Monroe	x		
Janet Breeding			x	Lilly Parker	x		
Nathan Cartwright	X			Angela Christine Rainear			x
Bob Crayton	x			Patty Schaeffer	x		
April DeSelms	x			Ashley Snyder- Miller			x
Crystal Foster	x			Johnnie Thomas	x		
Mamie Hutnik	x			Lorraine Washington	x		
Jeannie Irby	x			Brandon Wilson	x		
Michelle Laws-	x			Annette Smith	x		
Heather Johnson	x						
Attendance:				Total Attendance:			
Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation
Ann Marie Webb	x		DMH/DD/SUS	Pat McGinnis		x	Vaya
Stacey Harward	x		DMH/DD/SUS	Cindy Trobaugh		x	Partners
Suzanne Thompson	x		DMH/DD/SUS	Mya Lewis		x	Alliance
Jenifer Mead	x		DMH/DD/SUS	Laura Radulescu		x	
Duane Powell		x	Eastpointe	Latwanna Floyd	x		DMH/DD/SUS
Deborah Hendren		x	VAYA	Francisco Guzman	x		DMH/DD/SUS
Victoria Nneji		x	Akalaka.org	Sarah Potter		x	Partners
Melinda Rhodes		x	Eastpointe	Cory Woodard		x	Trillium
Daniel Moreadith		x	Trillium	Dina Reynolds	x		DMH/DD/SUS
Amy Silver		x		Janet McDaniel		x	
Kent Earnhardt		x		Janet Sowers		x	Partners
Nakia Pearson		x	Eastpointe	Lateshia Bastien	x		DMH/DD/SUS
Frank Messina		x		Angela Edwards		x	
Sandhya Gopal		x	Alliance	Ken Brown		x	
Emily Whitmire		x	VAYA	Ron Rau		x	ADSYES
Melinda Rhodes		x	Easter seals	Yvonne French	x		DMH/DD/SUS
Ramona Branch		x	Alliance	Chelsea Allen		x	VAYA
Patricia Porter		x		Claudia Littlejohn		x	



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Mission: <i>Nothing About Us, Without Us</i>		Vision: <i>A public mental health system that works for everyone.</i>	
Agenda Item/Presenter	Main Topic/Goals:	Action Needed:	
Discussion:			
1.	Meeting Convened- Roll Call Completed	Convened by chair Brandon Wilson Chair of SCFAC at 9:05 AM	N/A
2.	Approval of Minutes/Review of Agenda	Agenda Approval – with changes 1 st - Gene McLendon 2 nd – Susan Monroe Minutes Approval with Corrections – 1 st – Pattie Schaeffer 2 nd – Susan Monroe	<ul style="list-style-type: none"> July minutes will be posted on the Web.
3.	DHHS Announcements	<ul style="list-style-type: none"> Ann Marie Webb is being transitioned to cover the Peer Support initiative. Stacey Harward will be over the SCFAC moving forward 	<ul style="list-style-type: none"> Nothing additional to be done
4.	Public Comment	<ul style="list-style-type: none"> Mary Cap C services – Staffing is very problematic. Unable to access Appendix K flexibilities. Alessandra - Cap C PDN services and the lack of nursing coverage that is available. Ken -- discussed race and ethnicity on the committee- and would like for the committee to take that into consideration. Frank M 	<ul style="list-style-type: none"> Mary to forward her statement to Brandon so that they can get to Jay Ludlam
5.	Department and Division Responses for SCFAC Annual Report	<ul style="list-style-type: none"> Please see the SCFAC web page for a copy of the report and the responses that were given 	<ul style="list-style-type: none"> There will be quarterly updates and for some monthly reports on progress to be provided to SCFAC
6.	Division Updates Kelly Crosbie, Director, DMH/DD/SUS	Director Crosbie provided Division Updates: <ul style="list-style-type: none"> Legislative update – the budget has not been approved we continue to advocate for the different programs and for funding 	<ul style="list-style-type: none"> Invite someone to speak on the Behavioral Health Scan when requested by SCFAC For general inquiries and to submit your facility information, including type and appropriate executive contact send information to: BH.SCAN@dhhs.nc.gov



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		<ul style="list-style-type: none"> • Plain language campaign We continue to work on this We continue to focus on making sure that what we will be sending out material that will be with accessible language • We have heard from you (SCFAC) that we are sending out too many surveys that are not focused on the correct issues and that we do not provide our findings • When SCFAC provides the Division with updates or requests we would like the SCFAC to work in conjunction with the Division, we would like to make sure that our top priorities are clear to the SCFAC. Would like to make sure that we are working on the same things but also that the SCFAC is also raising up other issues as the need arises. We always want your input across services. 	<ul style="list-style-type: none"> • For the enter update with questions please refer to the recording
7.	SCFAC Work	<ul style="list-style-type: none"> • Discussion on the topics that they would need from DHB moving forward. • Discussion concerning letters moving forward • Discussion on this coming year's dates for the coming year for the meetings and the calls moving forward 	<ul style="list-style-type: none"> • Dates have been placed on the SCFAC website
8.	Review of Local CFAC Annual Reports VAYA and Alliance Reports	<ul style="list-style-type: none"> • Reviewed Alliance and Vaya – discussed the most appropriate way to work with Local CFACs 	<ul style="list-style-type: none"> • Provide the CFAC members with the Local chair and vice chairs contact email. • Reports will be posted with minutes to website
9.	Perception Of Care Survey Jeffery Wilkins, PhD Quality Management Analyst, NCDMH/DD/SUS	<ul style="list-style-type: none"> • Reviewed the findings from the Survey. • Discussed Next Steps. 	<ul style="list-style-type: none"> • Presentation will be posted to the SCFAC Website
10.	Meeting Adjourned	<p>The Chair and Vice Chair thanked members and guests for attending.</p> <p>Meeting was called to adjournment at 3:00 pm. 1st by Jean Anderson 2nd by Gene McLendon</p>	

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2023 Meeting Dates: Second Wednesday of Every Month

September 13, 2023	October 11, 2023	November 8, 2023
December 13, 2023	January 10, 2024	February 14, 2024

Meeting Link: <https://www.zoomgov.com/meeting/register/vJltdeCvqzggHjnU0fZtd1KAyUVavCmeATs>

Participants must register for the meeting prior to the meeting.