



**STATE CONSUMER AND FAMILY ADVISORY COMMITTEE
MEETING MINUTES**

Date: Wednesday, February 8, 2023, Time: 9:00 am

Location: 306 N. Wilmington Street
Bath Building Conf. Room 107
Raleigh, NC 27699-3001

MEETING CALLED BY	April DeSelms, Chair
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TYPE OF MEETING	Public Meeting – Hybrid
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ATTENDEES

COMMITTEE MEMBERS			GUESTS	
NAME	AFFILIATION/ CATCHMENT AREA	PRESENT	NAME	AFFILIATION/ CATCHMENT AREA
Jessica Aguilar	Partners – virtual	<input checked="" type="checkbox"/>	Ramona Branch	Alliance
Jean Anderson	Partners – virtual	<input checked="" type="checkbox"/>	Aquilla Brockington	
Janet Breeding	Sandhills –	<input type="checkbox"/>	Brad Blackwell	
Kenneth Brown	Alliance – virtual	<input checked="" type="checkbox"/>	Marci Cochran	
Bob Crayton	Vaya – virtual	<input checked="" type="checkbox"/>	Carol Conway	Alliance, PACID
April DeSelms	Eastpointe – in person	<input checked="" type="checkbox"/>	Dotty Foley	HOPE NC
Crystal Foster	Trillium – virtual	<input checked="" type="checkbox"/>	John Gibbons	
Heather Johnson	Vaya – in person	<input checked="" type="checkbox"/>	Sandhya Gopal	
Ricky Johnson	Trillium – virtual	<input checked="" type="checkbox"/>	Deborah Hendren	Vaya
Susan Monroe	Vaya – in person	<input checked="" type="checkbox"/>	Michelle Hile	
Patty Schaeffer	Partners – virtual	<input checked="" type="checkbox"/>	Mamie Hutnik	Trillium, TBI
Johnnie Thomas	Alliance – in-person	<input checked="" type="checkbox"/>	Cynthia Jackson	
Brandon Wilson	Vaya – in person	<input checked="" type="checkbox"/>	Ericka Johnson	
Lorraine Washington	Eastpointe – in person	<input checked="" type="checkbox"/>	Tenille Lewis	
		<input type="checkbox"/>	Lynn Martin	Partners, EOR
		<input type="checkbox"/>	Douglas McDowell	Alliance
STAFF			Sarah Potter	Partners
NAME	AFFILIATION		Oria Raia	HOPE NC
Stacey Harward	DMH/DD/SAS		Ron Rau	Sandhills
Ann Marie Webb	DMH/DD/SAS		Rose Randall	BIANC
Badia Henderson	DMH/DD/SAS		Kathy Reiter	
Wes Rider	DMH/DD/SAS		Shanice Roache	
Brandon Rollings	DMH/DD/SAS		Kimberly Schlegel	
Suzanne Thompson	DMH/DD/SAS		Nick Schoeppner	
Jennifer Meade	DMH/DD/SAS		Gillian Schultz	
Deb Goda	DMH/DD/SAS		Leah Singleton	Cumberland Co. Health Dept
Regina Manly	DMH/DD/SAS		Annette Smith	Alliance
Director Kelly Crosbie	DMH/DD/SAS		Eva Stevens	
Glenda Stokes	DMH/DD/SAS		Cindy Trobaugh	Partners
Lateshia Bastien	DMH/DD/SAS		Cotina Thorne	Eastpointe SOC
Yvonne French	DMH/DD/SAS		Janet Tucker	Partners, TBI
Latwanna Floyd	DMH/DD/SAS		Debby T	
Rachel Porter	DMH/DD/SAS		Libby Wilhelmson	BIANC
Yvonne Copeland	DCFWD		Ivy Williams	
Stacie Forrest	DCFWD		828/9****70	



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1. Consent Agenda & Approval of MONTH Minutes

Discussion	Minutes and Agenda approved 1 st - Brandon, 2 nd motion- Jean (Agenda) 1 st Lorraine, 2 nd motion Susan- Minutes		
Conclusions	Sent for posting to website		
Action Items	Person(s) Responsible	Deadline	
Finalize draft min and sent to Badia	Ann Marie Webb		

2. Public Comment

Discussion	Public Comment Link: https://forms.office.com/g/NLzm1qckte <ul style="list-style-type: none"> • Several Forms were submitted. • They were read and discussed by SCFAC members. • Follow-up or prior communication had been done with SCFAC members. 		
Conclusions	N/A		
Action Items	Person(s) Responsible	Deadline	
None			

3. PCP Guidance/ Implementation

Saarah Waleed, MS, NCC, LCMHC
Community Health Section Chief

Discussion	<p>Updated PCP Guidance:</p> <ul style="list-style-type: none"> • New guidelines for Person-Centered Planning (PCP) process • Values and Principles Underlying Person-Centered Planning: • Right to live, love, work, learn, play, in community • Self-determination <p>Free PCP Training:</p> <ul style="list-style-type: none"> • 4 hr. Experiential on-line live training sessions • Meets the requirements for service providers responsible for developing a PCP <p>Questions/comments:</p> <ul style="list-style-type: none"> • Patty Schaeffer – This PCP training could be beneficial to every Peer Support Specialist Trainer of any of the 14 approved curriculums. I am registered and attending this. Are the Objectives to PCP Goals are ammended every 6 months or sooner? • Suzanne shared https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/councils-and-committees/person-centered-planning-training • Patty – Any training that would benefit delivery of services to all disciplines of Behavioral Health will be beneficial. But the PSS does not create the PCP, they help with implement and ensure the delivery of objectives to meet the goal on these PCPs. Will this PCP training be "free" of charge for PSS to recertify their credential or qualify for the additional 20 hours needed to become credentialed 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
None			



4. Update on the Division

Kelly Crosby, Director

Discussion	<ul style="list-style-type: none"> • Kelly thanked all for the public comments and asked them to be sent to her and Jennifer Meade. • Advised they will have a formal response to the communication letter that SCFAC sent to the department about making communication for Tailored Plan easier to understand. They want to do the plain language campaign and are in talks with different providers who can help with this project. They have also been asked to expand this to other areas such as the innovations waiver. <p>Comments:</p> <ul style="list-style-type: none"> • Brandon- SCFAC would be interested to in providing feeding back about the plain language. Asking to have it sent in draft format and letting them look at it and give back recommendations prior to the finalized process. This would allow it to be consumer driven. – Wants them to meet the vendor and provide feedback and ideas prior to the draft even being done. Potentially could be done by in-state vendor as they are trying to push this out quickly. Staff will try leverage an existing contract to ensure it is done quickly. But in the future wants to ensure that they use the right vendor to ensure that it is done right and by the right person. SCFAC could potentially help with the choosing of the vendor as well. 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
None			

5. DHB Update

Deb Goda, Associate Director, Behavioral Health, and IDD

NC Medicaid, Division of Health Benefits

Discussion	<ul style="list-style-type: none"> • Provided a COVID-19 Federal Public Health Emergency (PHE) and 2023 Consolidated Appropriations Act (Omnibus Bill) Update • NC Medicaid will begin the renewal (recertification) process for Medicaid beneficiaries April 1, 2023. <ul style="list-style-type: none"> • Redeterminations will be completed over the next 12 months, as beneficiaries are up for renewal • What Beneficiaries Can Do to Get Ready for Redetermination? Update their contact information, check their mail, and complete the renewal form (if they get one) • NC Health Choice move to NC Medicaid <ul style="list-style-type: none"> • Approximately 55,000 NC Health Choice beneficiaries will move to NC Medicaid on April 1, 2023. • Member Resources: <ul style="list-style-type: none"> • NC Medicaid Enrollment Broker • Website ncmedicaidplans.gov • Call Center 833-870-5500 • NC Medicaid Ombudsman • Website ncmedicaidombudsman.org • Phone 877-201-3750 (Monday-Friday, 8 a.m. to 5 p.m.) <p>Questions/comments:</p> <ul style="list-style-type: none"> • Crystal – We still don't have any providers to choose from in Carteret County 		
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	<ul style="list-style-type: none"> Suzanne shared the following links: https://medicaid.ncdhhs.gov/providers/provider-playbook-nc-medicaid-managed-care Managed Care County Playbook: https://medicaid.ncdhhs.gov/Medicaid%20Managed%20Care%20County%20Playbook https://medicaid.ncdhhs.gov/Medicaid 	
Conclusions		
Action Items	Person(s) Responsible	Deadline
None		

6. SCFAC Work

Discussion	<ul style="list-style-type: none"> Subcommittee Report Outs Legislation Day Updates – Rep. Crawford has reserved space for March 7th from 10am-12pm for our 5th Annual SCFAC Legislative Day. Address: Rm 421 in Legislative Office Building, 300 N. Salisbury St, Raleigh, NC 27603 Sen. Wills Bode and Rep. Ross will also be attending. Other Legislators invited. Response from last month's letter by Director Kelly Crosbie was read to the SCFAC members. Olmstead Plan was given to the SCFAC members. Dave Richard had requested that everyone review it and come up with any concerns that they wanted to discuss in it. Updating contact information for all SCFAC members. It was discussed that all SCFAC members please send their updated address, email, phone number, and an emergency contact to Ann Marie's email. Please make sure to do this as soon as possible. Reviewing questions to Local CFACs – questions were reviewed and approved by all members. They will be sent out to the local CFAC chairs to be received by the April State to Local call. <p>Questions/comments:</p> <ul style="list-style-type: none"> How do LCFACs Give Feedback to SCFAC: <ul style="list-style-type: none"> Point out areas that are not working as well and need improved outcomes Point out areas that are working and getting good outcomes Present data (qualitative- used to ask the question "why" and quantitative- the numbers) Provide feedback on Performance Improvement initiatives Recommendations to SCFAC 	
Conclusions		
Action Items	Person(s) Responsible	Deadline
Send questions to LCFAC chairs	Stacey and Ann Marie	

7. Introduction to BIAC

Rose Randall

Discussion	<ul style="list-style-type: none"> Rose discussed the purpose of the BIAC council and who services on the council. 33 total members, 23 voting members, 10 non-voting members Seats are via appointment through Governing Bodies (mainly 4): President Pro Tempore of Senate, Speaker of the House of Representatives, Governor, Superintendent of Public Instruction Appointments typically last for 4 years Attendance at Quarterly BIAC meetings is expected for seat retention
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	<ul style="list-style-type: none"> The Council convenes once a Quarter for updates There are currently four active standing committees: Children and Youth Committee, Prevention Committee, Public Policy Committee, and Service Delivery System Committee <p>Questions/comments: Crystal – Who do people contact at the Council if they need assistance for their child or youth? Jessica – Have the trainings in Spanish? Have trainings in Spanish and would you consider having interpretation for Hispanic community? Have representation on your council? Bob – Rose: When will the BIAC be able to present an update on the TBI State Action Plan?</p>
Conclusions	Rose will be returning to speak on TBI State Action Plan at the April SCFAC Meeting
Action Items	Person(s) Responsible Deadline
None	

8. Update on CBH Initiatives

Yvonne Copeland, MBA
 Division Director, Division of Child, and Family Well-being

Discussion	<ul style="list-style-type: none"> The Division is trying to bring together programs and data to support children’s behavioral health needs in their communities They want to strengthen the services and supports available across NC for our most vulnerable children and families Increase access to healthy, nutritious food through innovative strategies Equitably improve women’s health and birth outcomes NC’s vision for children and families: Children are healthy and thrive in safe, stable, and nurturing, families, schools, and communities. They offer the programs below to assist: Food and Nutrition Services: North Carolina’s Supplemental Nutrition Assistance Program (SNAP) Community Nutrition Services: North Carolina’s Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) and the Child & Adult Care Food Program (CACFP) Early Intervention: Early Intervention/North Carolina Infant-Toddler Program (ITP) provides supports and services to children birth to 3 with developmental delays or established conditions Whole Child Health: Child Behavioral Health programs support school & community mental health services for children and youth, such as system of care and coordination with schools on mental health services Children and Youth health and prevention services, such as school health promotion, home visiting programs, nurse consultation, supports for children and youth with special health care needs, genetics and newborn screening, care management for at-risk children There is a national and state child behavioral health and youth suicide crisis <ul style="list-style-type: none"> 1 in 4 of youth experience a behavioral health need while in grade school The number of NC youth with 1+ major depressive episode increased 46% during COVID (2019-21) We can meet kids where they are by going to schools Much evidence-based behavioral health programs can be delivered in schools Optimizing behavioral health resources/services in school settings increases health equity Behavioral health support in schools reduces access barriers (e.g., transportation, stigma, and limited networks in rural and saturated areas).
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	<ul style="list-style-type: none"> • Building resilient youth increases success – academically, developmentally, socially, and physically • Working on expanding treatment services that prevent children from being removed from their homes or experiencing multiple placements • Connect children to expanded care placement options more quickly <p>Transforming Child Welfare and Family Well-Being Together: A Coordinated Action Plan for Better Outcomes https://www.ncdhhs.gov/media/14828/download?attachment</p> <p>Questions/comments:</p> <ul style="list-style-type: none"> • NC's six LME/MCOs launched the NC Child and Family Improvement Initiative (NCCFII) on May 1, 2022, to create a statewide solution to the current pressing challenges of the service delivery system. Building on the early successes of the NC Child and Family Improvement Initiative, the LME/MCOs are moving forward to formalize a statewide network of child treatment providers to ensure that children in the foster care system have continuity of care without delay or interruption when moving from one area of NC to another. • Bob shared the following links: https://www.vayahealth.com/get-to-know-us/current-news/n-c-child-and-family-improvement-initiative-formalize-a-statewide-network-for-child-treatment-providers/ https://www.partnersbhm.org/nc-child-and-family-improvement-initiative/ <p>Bob – Yvonne: Can you share an update on the Annual reports on Healthy Schools and School Mental Health Policy (SMHI) implementation? – would report back with this information. Stacie Forrest is coming to SCFAC later.</p>
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Conclusions		
Action Items	Person(s) Responsible	Deadline
None		

9. Adjournment

April DeSelms 1st motion – Heather, 2nd motion- Brandon

Meeting Adjourned: 2:25 pm	Next Meeting: 2-8-2023
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