



State Consumer and Family Advisory Committee
Meeting Minutes May 10, 2023
Hybrid Meeting

Committee Members Attendance:				Total Attendance:			
Name	In-Person	Virtual	Absent	Name	In-Person	Virtual	Absent
April DeSelms	X			Brandon Wilson	X		
Bob Crayton		X		Heather Johnson	X		
Crystal Foster	X			Jean Andersen	X		
Susan Monroe	X			Jessica Aguilar		X	
Lorraine Washington	X			Johnnie Thomas		X	
Patty Schaeffer		X		Kenneth Brown		X	
Ricky Johnson		X		Janet Breeding			X
Attendance:				Total Attendance:			
Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation
Ann Marie Webb	X		DMH/DD/SUS	Wes Rider	X		DMH/DD/SUS
Badia Henderson	X		DMH/DD/SUS	Suzanne Thompson	X		DMH/DD/SUS
Eva Stevens	X		DMH/DD/SUS	Jennifer Meade	X		DMH/DD/SUS
Crystal Dorsey	X		DMH/DD/SUS	Brandon Rollings	X		DMH/DD/SUS
Jessica Kuhn	X		DMH/DD/SUS	Glenda Stokes	X		DMH/DD/SUS
Lateshia Bastien	X		DMH/DD/SUS	Claire Colligan	X		DMH/DD/SUS
Latwanna Floyd	X		DMH/DD/SUS	Stacy Grier	X		DMH/DD/SUS
Hannah Fletcher	X		DMH/DD/SUS	Eva Fulcher	X		DHB
Madison Shaffer	X		DMH/DD/SUS	Erica Asbury	X		DMH/DD/SUS
Deja Taliaferro	X		DMH/DD/SUS	Glenis Kane		X	
Harry Burns		X		Mya Lewis		X	Alliance
David Owens		X	Vaya	Briana Thompson		X	
Cindy Trobaugh		X	Partners	Beth Moser		X	
Gladys Blakeman		X	Alliance	Desiree Gorbea-Finalet		X	DRNC
Sarah Potter		X	Partners	Anna Cunningham		X	Alliance
Mamie Hutnick		X	Trillium	Beth Hinshaw		X	
Stephanie Moultrie		X		Steve Billingslea		X	
Melissa Guinn		X	Partners	Nely Guidici		X	Vaya
Janet Sowers		X	Vaya	Janet McDaniel		X	
Pam Perry		X	CCH	Kent Earnhardt		X	Monarch
Amie Brendle		X	Partners	Allison Crotty		X	Partners
Lorraine Bolduc		X	Trillium	Monae Davis		X	Vaya
Jocelyn Williams		X	Vaya	Sebrina Phillips		X	



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Susie Clark		X		Martha Green		X	Eastpointe
Andrea Stevens		X		Amber Tillman		X	Trillium
Evita Dinkins		X		Kelly Blanchard		X	
Betty Wilkins		X		Betty Lilyquist		X	
Veronica Todd		X		Sue Forrest		X	
Karen Borusiewica		X	Alliance	Pat McGinnis		X	Vaya
Deidre Reed		X		Annette Smith		X	Alliance
Katherine Graham		X		Glenda Smith		X	
Chiquita Evans		X		Tisha Temple		X	
Bria Brown		X	Trillium	Beth Field		X	L.A.N.D
Mary Mac Jenkins		X		Sherrell Gales		X	
Frank Messina		X	Trillium	Janet Tucker		X	Partners
Deborah Hendren		X	Vaya	Cynthia Daniels- Hall		X	
Sandhya Gopal		X	Alliance	Ciara Zachary		X	
Dianne Ketchie		X		Patricia Porter		X	
Alessandra Fabrello		X		Rachel Porter		X	Partners
Benita Purcell		X	Vaya	Holly Connor		X	Trillium
Cynthia Harris		X					

Mission: *Nothing About Us, Without Us*

Vision: *A public mental health system that works for everyone.*

Agenda Item/Presenter		Main Topic/Goals:	Action Needed:
Discussion:			
1.	Meeting Convened- Roll Call Completed	Convened by chair April DeSelms at 9:02 a.m.	N/A
2.	Approval of Minutes/Review of Agenda	Agenda Approval – 1 st - Jean Andersen 2 nd – Susan Monroe Minutes Approval with Corrections – 1 st – Lorraine Washington 2 nd – Brandon Wilson	<ul style="list-style-type: none"> April minutes will be posted on the website
3.	Public Comment April DeSelms & Bob Crayton	Mary Jenkins- Public Comment about CAP-C 7-year-old private nursing patient, feels that the PDN under CAP-C nursing are being ignored. No one is listening to the coordination of care model. If they find a full-time RN they are not able to utilize the per diem if needed. Feels the State	<ul style="list-style-type: none"> CAP-C presentation later in the meeting. Questions discussed further at that time. For the full comment please see the recorded meeting.



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		<p>needs to understand that one size does not fit all. Paid CNA services have become very popular but not all services can be provided by a CNA. They can perform many of the duties just not all of them. Some families need 24-hour services the program should be more flexible to none duplicate services.</p> <p>Jean Andersen- What has been suggested for the first tier pay nurses? There is more in legislation now due to a shortage in providers.</p>	
4.	<p>Introduction of New Leadership</p> <p>Tina Barrett, I/DD Team Lead Ginger Yarbrough, I/DD & TBI Section Chief</p>	<p>Ginger Yarbrough and Tina Barrett introduced themselves to the SCFAC members and answered questions about the I/DD and TBI section of DMH</p>	<ul style="list-style-type: none"> • They asked to come back in the winter to be able to answer more questions.
5.	<p>Innovations Waiver Technical Amendment for October Michelle Merritt, I/DD Clinical Consultant</p> <p>CAP/C Waiver Overview Wrenia Bratts-Brown, Associate Director, Home and Community Based Services</p> <p>Deb Goda, Associate Director, Behavioral Health, and I/DD NC Medicaid, Division of Health Benefits</p>	<p>Michelle Merritt did an update on the Innovations Waiver for October:</p> <ul style="list-style-type: none"> • COVID Public Health Emergency Ends on 5/11/2023 • COVID Appendix K ends on 11/11/2023 • Provided a Medicaid Review • In June Mecklenburg and Orange counties are being added to the TBI waiver. No date set yet for a statewide roll out. <p>Wrenia Bratts-Brown provided an overview of the CAP/C Waiver:</p> <ul style="list-style-type: none"> • Only manages in-home services for individuals • Target population is 0-20 year-olds who are medically fragile and chronically ill • 3 service options- consumer-directed, provider-led, or coordinated caregiving • Covers 18 home and community-based services • Maximum capacity by 2028 will be to service 6,000 individuals throughout the state 	<ul style="list-style-type: none"> • No follow-up needed • The SCFAC members asked several questions. Please see the recording for the question section.



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<p>6.</p>	<p>Division Updates</p> <p>Kelly Crosbie, Director, DMH/DD/SUS</p>	<p>Director Crosbie provided Division Updates:</p> <ul style="list-style-type: none"> • Reviewed the Division priorities • Behavioral Health SCAN (Statewide Central Availability Navigator) Bed Registry- do the institutes know where the open beds are? • Olmstead Plan is working with the General Assembly on trying to include a pay increase is in the budget • Plain Language campaign- working on finalizing the contract – this would run for Tailored Plans, 1915i services, and TBI services • Department is wanting to expand the Peer Recovery Services and Peer Support Services • Show a new LME/MCO dashboard that was just started and will be updated at least quarterly. Updated with information from April 2023. 	<ul style="list-style-type: none"> • Invite someone to speak on the Behavioral Health Scan when requested by SCFAC • For general inquiries and to submit your facility information, including type and appropriate executive contact send information to: BH.SCAN@dhhs.nc.gov • See the slides provided for information on the LME/MCO dashboard. • No further follow-up needed
<p>7.</p>	<p>SCFAC Work</p>	<p>SCFAC Members:</p> <ul style="list-style-type: none"> • Nominated: Jean Andersen and Brandon Wilson for Chair, Bob Crayton and Crystal Foster for Vice-Chair for the 2023-2024 session year- this will be voted on at the June Meeting • Legislative Subcommittee discussed the concern around the major hospitals not signing the contract for the Tailored Plan- it was discussed on sending a letter about this concern next month. • Reviewed the SCFAC By-Laws and changes that were made by the By-Laws Subcommittee – discussed leaving some changes and removing the subcommittee descriptions. 	<ul style="list-style-type: none"> • SCFAC Members will need to revisit if they wish to send a letter about the hospital coverage. • Voting on By-law changes • July will review and have a complete print out of all members in each subcommittee to allow for changes if needed.
<p>8.</p>	<p>2021 Health Plan Report Card</p> <p>Jessica Kuhn, Quality Measurement Lead, NC Medicaid</p>	<p>Jessica Kuhn provided a Health Plan report on the Standard Plans:</p> <ul style="list-style-type: none"> • Reviewed the 2021 Report Card of the 5 Standard Plans • Measurement year was interrupted by COVID-19 and the managed care launch 	<ul style="list-style-type: none"> • Jessica will come back once the 2022 Report Card is available. No further follow-up at this time.



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		<ul style="list-style-type: none"> As a result of the interruptions, the report card was not deemed complete and was redacted due to the inadequate information. Still provided an overview of the findings and how each program did across the six categories evaluated. 	
9.	<p>Care Extender White Paper</p> <p>Kelly Friedlander, MSW, MPA, CEO & Principal Consultant, Community Bridges</p>	<ul style="list-style-type: none"> PowerPoint presentation was not able to show the videos. In turn, Kelly will be providing her presentation at the July meeting when the new SCFAC members start. 	<ul style="list-style-type: none"> Will be presenting at the July meeting
10.	<p>Meeting Closing and Adjourned: Chair thanked members and moved to adjourn</p>	<ul style="list-style-type: none"> Meeting was adjourned at 2:35 pm. Motion made 1st by Lorraine & 2nd Jean 	

2023 Meeting Dates: Second Wednesday of Every Month

June 14, 2023	July 12, 2023	August 9, 2023
September 13, 2023	October 11, 2023	November 8, 2023

Meeting Link: <https://www.zoomgov.com/meeting/register/vJltdeCvqzggHjnU0fZtd1KAyUVavCmeATs>

Participants must register for the meeting prior to the meeting.