



STATE CONSUMER AND FAMILY ADVISORY COMMITTEE

MEETING MINUTES

Date: Wednesday, October 12, 2022 **Time:** 9:00 am **Location:** 306 N. Wilmington Street
 Bath Building Conf. Room 107
 Raleigh, NC 27699-3001

MEETING CALLED BY	April DeSelms, Chair
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TYPE OF MEETING	Public Meeting – Hybrid
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ATTENDEES

COMMITTEE MEMBERS

GUESTS

NAME	AFFILIATION/ CATCHMENT AREA	PRESENT	NAME	AFFILIATION/ CATCHMENT AREA
Jessica Aguilar	Partners – in Person	<input checked="" type="checkbox"/>	Chelsea Allen	Vaya
Jean Anderson	Partners – in Person	<input checked="" type="checkbox"/>	Tameka Ashford	
Janet Breeding	Sandhills – virtual	<input checked="" type="checkbox"/>	Ramona Branch	Alliance
Kenneth Brown	Alliance – virtual	<input checked="" type="checkbox"/>	Vanessa Brumfield	Vaya
Bob Crayton	Vaya – in person	<input checked="" type="checkbox"/>	Holly Connor	Trillium
April DeSelms	Eastpointe – in person	<input checked="" type="checkbox"/>	Cordain Dancy	
Crystal Foster	Trillium – virtual	<input checked="" type="checkbox"/>	Elena Marie Dodson	Alliance/Johnston Co CFAC
Heather Johnson	Vaya –	<input checked="" type="checkbox"/>	Kent Earnhardt	Monarch
Ricky Johnson	Trillium – virtual	<input checked="" type="checkbox"/>	Beth Field	LAND
Susan Monroe	Vaya – in person	<input checked="" type="checkbox"/>	Dotty Foley	HOPE
Patty Schaeffer	Partners –	<input checked="" type="checkbox"/>	D Gallion	
Johnnie Thomas	Alliance – in person	<input type="checkbox"/>	Warren Gibbs	Alliance/Johnston Co CFAC
Brandon Wilson	Vaya – virtual	<input checked="" type="checkbox"/>	Tammy Gilmore	
Dreama Wilson	Vaya – virtual	<input checked="" type="checkbox"/>	Sandhya Gopal	
Lorraine Washington	Eastpointe – in person	<input checked="" type="checkbox"/>	Terri Grant	
			Dan Guy	

STAFF

NAME	AFFILIATION	NAME	AFFILIATION
		Deborah Hendren	Vaya
		Sonia Hopkins	Eastpointe
Stacey Harward	DMH/DD/SAS – CEE Team	Mike Lennon	Partners
Badia Henderson	DMH/DD/SAS – CEE Team	Joel Maynard	
Wes Rider	DMH/DD/SAS – CEE Team	Frank Messina	Trillium
Brandon Rollings	DMH/DD/SAS – CEE Team	Pat McGinnis	Vaya
Suzanne Thompson	DMH/DD/SAS – CEE Team Leader	Carol Ornitz	
Lee Armistad	DMH/DD/SAS	Pam Perry	CCH
Jennifer Meade	DMH/DD/SAS – AD Comm. Engagement	Sarah Potter	Partners
Deputy Sec Benton	DMH/DD/SAS	Benita Purcell	Vaya
Glenda Stokes	DMH/DD/SAS	Ron Rau	Sandhills
Deb Goda	DMH/DD/SAS	Ruth Reynolds	Alliance/Meck Co CFAC
Kenneth Bausell	DMH/DD/SAS	Annette Smith	Alliance
Regina Manly	DMH/DD/SAS	Janet Sowers	Vaya
Michael Leighs	DMH/DD/SAS	Andrea Stevens	
Jean Holliday	DMH/DD/SAS	Alisha Tatum	
Jennifer Bowman	DMH/DD/SAS	Tanya D Thacker	



Brittany Scana	DMH/DD/SAS	Cotina Thorne	Eastpointe
Eamonn McAteer	DMH/DD/SAS	Cindy Trobaugh	Partners

1. Consent Agenda & Approval of MONTH Minutes

Discussion	No changes to the agenda Minutes approved with minor changes		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
Minutes to be posted	Badia Henderson		

2. Public Comment

Discussion	<p>Public Comment Link: https://forms.office.com/g/NLzm1gckte</p> <ul style="list-style-type: none"> - Form for concerns to be addressed and individually submitted <p>Benita Purcell– Concern about smoke-free workplaces when it comes to staff that stay overnight or for several days at a time – the concern that this new policy could impact the ability to hire staff</p> <p>Alisha Tatum – https://breatheasync.org/faq-for-organizations-idd-tbi/</p> <p>Frank Messina – still very concerned about the letters that Parents/members are supposed to be receiving and they have not – would like to know what is being done to assure that everyone is being notified of changes and what their options are.</p> <p>Benita – The provider list is not really good at this point and telling families to go to the site daily for updates is not a good plan. Providers are harder to find right now due to staff shortages AND the rule of no more than 4 individuals can receive waiver services in a residential setting. not sure how provider policies will allow them to not comply with MCO contracts.</p> <p>Alisha – Agencies can work directly with the Regional Tobacco Control Manager to create policies that make sense for your residential setting. Hope that helps.</p> <p>Holly Conner – feels that there are mixed messages as to who will be sending out the letters – feels that there needs to be clarification. – Confidence is low because of mixed messages that family and members are receiving. Lack of support</p> <p>Jean Andersen – families are very frustrated and concerned – she has heard of families looking to see if they are able to get private insurance (what kind of economic impact will that cause on families that are already stretched)</p> <p>Frank Messina – How can we have better communication between groups Local / State and Division – another huge need is reliable transportation.</p>		
Conclusions			
Action Items	Person(s) Responsible	Deadline	

3. DMH Update

Dep. Sec. Mark Benton

Deputy Secretary for Health

Discussion	<p>Provided 3 updates to the committee</p> <ul style="list-style-type: none"> - Town Hall that is planned for Oct 27th No Virtual option for Town Hall - Expanding the opportunity of providers to SPs
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	<ul style="list-style-type: none"> - Recruitment of Div. Director for DMH/DD/SAS – next step in the process is to send names to Secretary Kinsley and then the Governor- ask for names of the ad-hoc committee from SCFAC that would be asking questions to the candidates. (Janet Breeding, Brandon Wilson, Jean Andersen) - Update on the hiring of the IDD Team lead- om the next few days an offer will be going out. - On November 28th the IDD/TBI Section Chief will be starting. - TP Plan this will be the last extension – it had to have approval from the General Assembly and by April 1st we all should be ready. - Medical shift of power – Dr. Brown Chief Medical Officer, Dr. Dowler Chief Medical Officer for the Division <p>Jean would like to encourage an ORG chart be available to SCFAC members who could benefit from this information</p> <p>Brandon Rollings – Link to DHHS Organizational Chart: https://www.ncdhhs.gov/media/18118/download?attachment?attachment</p>
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Conclusions		
Action Items	Person(s) Responsible	Deadline

4. DHB Update

Deb Goda

Associate Director, Behavioral Health, and IDD
 NC Medicaid, Division of Health Benefits

Discussion	<p>Update on TP role out 4/1/23</p> <p>This will allow the MCO’s more time to contract with Providers/end-to-end testing and computer systems up to date.</p> <p>Some services are still on track for a 12-1 rollout: I option, Behavioral health services will continue, fee for services – Medicaid Direct – those that are 0-3 or Illegal will continue to receive service buy Medicaid direct.</p> <p>TBI – Innovation waiver – will continue to receive service with the current care coordinator.</p> <p>1915i option will begin 12/1 – like B3 services they will assist people to stay home.</p>
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Conclusions		
Action Items	Person(s) Responsible	Deadline

5. Targeted Care Management (TCM) / Network Adequacy

Regina Manly / Jean W. Holliday

Discussion	<p>A discussion was had on Care management and network Adequacy</p> <p>Alisha Tatum – Is there an easy way for families to identify TBI Waiver providers or is TCM the only way?</p> <p>Innovations Waiver Registry of Unmet Needs Data as of 6/30/22</p> <p>RUN by LME/MCOs</p> <p>Alliance: 5,724</p> <p>Eastpointe: 664</p> <p>Partners: 2,981</p> <p>Sandhills: 2,565</p>
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	<p>Trillium: 1,671 Vaya: 2,084 Statewide: 15,689</p> <p>Marie – Easier said than done with providers. We desperately need more especially in rural counties. We're all for extensive training and right about getting rid of those underperforming but offer training first.</p> <p>Questions – Of those 70 providers of TCM how many providers are available in the Far West? Elaborate on the difference between individual and transition supports vs CLS? For those already receiving B3 Services, will the LME/MCOs require a new psychological evaluation for Supported Employment or CLS to access (i) option services? Regina – Link to List of TCM Providers: https://medicaid.ncdhhs.gov/media/11975/download?attachment</p> <p>Andrea Stevens – what role will community navigators continue to play in the self-direction model? Will the service definition be rewritten? Regina Manly – The Tailored Plans can share which providers are available in their region. Their call centers have these lists.</p> <p>Dotty Foley – Can we please request data from the LMEs on the total statewide numbers of individuals using supported living and each level, 1, 2, & 3? Crystal Foster – https://www.cdc.gov/traumaticbraininjury/pdf/moderate_to_severe_tbi_lifelong-a.pdf Kenneth – bringing up that many people have a TBI that does not lead to moderate to severe support need. However, a person that has a TBI, that does not lead to a moderate to severe support, need still could benefit from TBI specific interventions.</p> <p>Alisha Tatum – with transition to TCM and 1915(i) determining if we have enough providers in our rural areas, is paramount.</p> <p>Warren Gibbs – How pertinent is transportation support to services in rural areas that may be affected by providers being a good distance from residence? Jean Holliday – Network Adequacy Information for Standard Plans can be found here: https://medicaid.ncdhhs.gov/reports/network-adequacy-oversight-measures-and-results</p>						
Conclusions							
Action Items	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;"></th> <th style="width: 25%;">Person(s) Responsible</th> <th style="width: 25%;">Deadline</th> </tr> </thead> <tbody> <tr> <td>Copies of all the slides to be sent out</td> <td>Stacey Harward</td> <td></td> </tr> </tbody> </table>		Person(s) Responsible	Deadline	Copies of all the slides to be sent out	Stacey Harward	
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6. NC TOPPS

Jennifer Bowman

Quality Management Team Lead

Discussion	A discussion was had concerning NCTOPPs plans made to split up reports and have them delivered to the SCFAC in several months						
Conclusions							
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7. Introduction of New Staff

Jennifer Meade

Assistant Director for Stakeholder Engagement

Discussion	- Jennifer introduced herself and short discussion about where she is from.
Conclusions	



Action Items	Person(s) Responsible	Deadline

8. Open Discussion

April DeSelms

Discussion	April opened meeting up for open discussion, members updated in their areas	
Conclusions		
Action Items	Person(s) Responsible	Deadline

9. Review Action Items/Recap of what needs to be completed prior to the next meeting

Stacey Harward

Discussion	SCFAC will develop Legislative committee for Legislative day Will complete letter prior to meeting Work in their subcommittees prior to next meeting	
Conclusions		
Action Items	Person(s) Responsible	Deadline

10. Adjournment

April DeSelms

Meeting Adjourned: 2:45 pm	Next Meeting: 10-12-22
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