



State Consumer and Family Advisory Committee
Meeting Minutes September 13, 2023
Hybrid Meeting

Committee Members Attendance:				Total Attendance:			
Name	In-Person	Virtual	Absent	Name	In-Person	Virtual	Absent
Jessica Aguilar		X		R. Gene McLendon			X
Jean Andersen	X			Susan Monroe	X		
Janet Breeding			X	Lily Parker	X		
Nathan Cartwright		X		Angela Christine Rainear	X		
Bob Crayton	X			Patty Schaeffer		X	
April DeSelms	X			Ashley Snyder- Miller			X
Crystal Foster		X		Johnnie Thomas		X	
Mamie Hutnik	X			Lorraine Washington	X		
Jeannie Irby	X			Brandon Wilson	X		
Michelle Laws	X			Annette Smith		X	
Heather Johnson	X						
Attendance:				Total Attendance:			
Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation
Jennifer Meade	X		DMH/DD/SUS	Dina Reynolds	X		DMH/DD/SUS
Stacey Harward	X		DMH/DD/SUS	Victoria Burns	X		DMH/DD/SUS
Suzanne Thompson	X		DMH/DD/SUS	Latwanna Floyd	X		DMH/DD/SUS
Crystal Dorsey	X		DMH/DD/SUS	Hawanna Johnson	X		DMH/DD/SUS
Charles Rousseau	X		DMH/DD/SUS	Leah Rayne	X		DMH/DD/SUS
Eva Stevens	X		DMH/DD/SUS	Erica Asbury	X		DMH/DD/SUS
Glenda Stokes	X		DMH/DD/SUS	Ericka Johnson	X		DMH/DD/SUS
Renee Rader	X		DMH/DD/SUS	Yvonne French	X		DMH/DD/SUS
Ann Marie Webb	X		DHM/DD/SUS	Jennifer Bowman	X		DMH/DD/SUS
Elliot Krause	X		DHM/DD/SUS	Cassandra McFadden	X		DMH/DD/SUS
Alessandra Fabrello		X		Kimiko Pittman		X	Eastpointe
Andrea Stevens		X	InReach NC	Laura Holmes		X	Alliance
Bria Brown		X		Laura Radulescu		X	Alliance
Carol Ornitz		X	Alliance	Lynn Martin		X	Partners
Cassie Coco		X		Maia Collier		X	NC Brookhaven
Chelsea Allen		X	Vaya	Mark Carter		X	Easterseals
Christen Verroi		X	Alliance	Melinda Murphy		X	
Cindy Trobaugh		X	Partners	Michelle Hicks		X	Partners
Crystal Burts		X	Port Health	Mike Harris		X	Rubiconnection



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Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation
Daniel Spencer		X		Nakia Pearson		X	
Deborah Hendren		X	Vaya	Nely Giudici		X	Vaya
Eileen Rice		X	Vaya	Nikita Newkirk		X	Eastpointe
Heather Perkins		X	Zero Hr Life Ctr	Orah Raia		X	Alliance
India Perez		X	Alliance	Pamela Perry		X	CCH
Janet McDaniel		X	Partners	Pat McGinnis		X	Vaya
Janet Sowers		X	Vaya	Pat Porter		X	Vaya
Janice Shirley		X		Pier Protz		X	Eastpointe
Jennifer Madisen		X		Robin Marx		X	Alliance
Jessica Moore		X		Sandhya Gopal		X	Alliance
Joel Maynard		X	Alliance	Sarah Potter		X	Partners
Katherine Fields		X		Shermekka Williams		X	
Kelly Friedlander		X	CBCG	Stacy Sorrells		X	Vaya
Kenneth Brown		X	Eastpointe	Susan Robinson		X	Alliance
		X		Victoria Mosey		X	Alliance
Mission: <i>Nothing About Us, Without Us</i>				Vision: <i>A public mental health system that works for everyone.</i>			
Agenda Item/Presenter		Main Topic/Goals:		Action Needed:			
Discussion:							
1.	Meeting Convened- Roll Call Completed	Convened by chair Brandon Wilson Chair of SCFAC at 9:05 AM		N/A			
2.	Approval of Minutes/Review of Agenda	Agenda Approval – with changes 1 st - Lorraine Washington 2 nd – Susan Monroe Minutes Approval with Corrections – 1 st – Lorraine Washington 2 nd – Susan Monroe		Minutes approved with changes			
3.	Public Comment	Several Public comments - Extension of Appendix K flexibilities - Housing for IDD - Having appropriate communication for those with IDD and other communication issues - Cap/C lack of staffing		See slide deck on SCFAC webpage. All public comments have been submitted to the appropriate departments			



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		<ul style="list-style-type: none"> - Nursing shortages - GT Independence closed – major issues with this provider leaving. - Non-payment to providers from LME/MCO 	
4.	Division Updates Kelly Crosbie, Director, DMH/DD/SUS	Update on the following. <ul style="list-style-type: none"> • Medicaid Expansion updates - Medicaid Expansion will not launch on 10-1 • Budget update - Part V – officially changes the Division's name to DMHDDSUS. - Parts X-XIII include the establishment of Mobile OPT units. - Section VIII changes the name of DVRS to the Division of Employment and Independence for People with Disabilities • Strategic Planning Update • Provider and consumer Webinar update • CIE / Inclusion Works. • Awareness Events / Communication update • Accessible Communications Campaign update 	To hear Kelly's complete presentation PowerPoint is on the SCFAC web page – Links for the meeting are below.
5.	Annual Report Response Update Kelly Crosbie, Director, DMH/DD/SUS	<ul style="list-style-type: none"> • SCFAC Annual Report Deliverables update - report from each SMI that is taking the lead. 	<ul style="list-style-type: none"> • PowerPoint is posted on the SCFAC web page to see the full report – or listen to the report- link provided on the SCFAC Web Page
6.	Accenture & DHB on the Standard Plan Deliverables Cassandra McFadden Deputy Director of Standard Plans	<ul style="list-style-type: none"> • Discussions on the following: Managed Care Launch MAC Charters Deliverables Review 	<ul style="list-style-type: none"> • Complete PowerPoint on the SCFAC Web page
7.	SCFAC Work	<ul style="list-style-type: none"> • Worked on a letter to Jay Ludlam concerning Appendix K flexibilities extending to Feb 11 • SCFAC/consumer would like to be a part of the committee work moving forward so that SCFAC has a say in the outcome. • Letter concerning Medicaid Expansion • Discussion on a provider that was presenting wrong information to the public concerning TBI waiver - 	<ul style="list-style-type: none"> • Letter to be sent to Jay Ludlam concerning Appendix K • The letter that Johnnie sent will be discussed in Oct. • A Medicaid expansion letter will be sent out to address the need for the



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- Legislative Subcommittee - Meeting will be on the first Monday of the month at 10, Date for the Legislative Day – unable to determine since their calendar was not available possibly would like to have the day earlier this year possibly March.
- Contract Deliverables – DHB need to send certain contract to be reviewed.
- State to Local – Roles and Responsibility to be presented by Suzanne Thompson
- Brandon asked for future speakers +/- presentations:
 - Trish Farnham with NC Coalition on Aging to speak on W.E.C.A.R.E. +/- workforce shortages
 - Would like someone to come and speak on Gaps and Needs
 - Dr Pat Porter retired –COVID flexibility changes

legislation to approve Medicaid expansion this letter will go to the House Speaker and Senate Pro Tempore.

- Will be sending a letter that calls out the provider that is sending out the wrong information

8.	Meeting Adjourned	<p>At 2:53 pm</p> <p>Links to the meeting to watch.</p> <p>https://www.zoomgov.com/rec/share/TmIFfzHIHrHW5bRSb7UMzEZ2gBeOrTjO38WG4DweWS2xKoXzl3f2D2aYV2H75LVs.qX-fhCPuXCmrzCGV</p> <p>https://www.zoomgov.com/rec/share/tWLYwH1br_izEhiQ40wFiMT7M72WKSbRjnjq0-g-PAdgDv4-pN84rGmAk9gln4m5.5g7NJeg2aV_e2c6F</p>
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2023 Meeting Dates: Second Wednesday of Every Month

October 11, 2023	November 8	November 8, 2023
December 13, 2023	January 10, 2024	February 14, 2024

Meeting Link: <https://www.zoomgov.com/meeting/register/vJltdeCvqzggHjnU0fZtd1KAYUVavCmeATs>

Participants must register for the meeting prior to the meeting.