

**State Consumer & Family Advisory Committee**  
**AGENDA\***  
**Wednesday, October 12, 2022, | Time: 9:00 – 2:45 p.m.**  
**HYBRID MEETING**

|  |   |   |  |
|--|---|---|--|
| <b>Location:</b><br>306 N. Wilmington St,<br>Bath Building, CR 107<br>Raleigh, NC 27699-3001 |   | <b>Join Link:</b> <a href="#">Click here to join</a><br><b>Dial-In:</b> 415-655-0003 or 904-900-2303<br><b>Access Code:</b> 2433 556 2669<br><b>Password:</b> UjgCMrdM337 |  |
| <b>Contact:</b> Stacey Harward   | <b>Email:</b> <a href="mailto:Stacey.Harward@dhhs.nc.gov">Stacey.Harward@dhhs.nc.gov</a>  | <b>Phone:</b> 919-604-6027  |  |
| 9:00 - 9:05 a.m.   | <b>Welcome/Roll Call</b><br>April DeSelms<br>Bob Crayton  |   |  |
| 9:05 - 9:10 a.m.   | <b>Approval of Agenda and Minutes</b><br>April DeSelms<br>Bob Crayton   |   |  |
| 9:10 - 9:20 a.m.   | <b>Public Comment</b><br>Public Comment Link: <a href="https://forms.office.com/g/NLzm1gckte">https://forms.office.com/g/NLzm1gckte</a> |   |  |
| 9:20 - 9:30 a.m.   | <b>Break</b>  |   |  |
| 9:30 - 10:00 a.m.  | <b>Introduction of New Staff:</b><br>Jennifer Meade   |   |  |
| 10:00 - 10:30 a.m.   | <b>Division Updates</b><br>Deputy Secretary Mark Benton   |   |  |
| 10:30 - 11:00 a.m.   | <b>DHB Update</b><br>Deb Goda, Associate Director, Behavioral Health and IDD<br>NC Medicaid, Division of Health Benefits                |   |  |
| 11:00 - 12:00 p.m.   | <b>Targeted Care Management (TCM) / Network Adequacy</b><br>Regina Manly / Jean W. Holliday   |   |  |
| 12:00 - 1:00 p.m.  | <b>LUNCH</b>  |   |  |
| 1:00 - 2:00 p.m.   | <b>NCTOPPS</b><br>Jennifer Bowman   |   |  |
| 2:00 - 2:30 p.m.   | <b>Open Discussion</b><br>Discuss old business and new business   |   |  |
| 2:30 - 2:40 p.m.   | <b>Review Action Items</b>  |   |  |
| 2:45 p.m.  | <b>Adjournment</b>  |   |  |

*\*Agenda subject to change without notice*

**Join Link:** <https://ncgov.webex.com/ncgov/j.php?MTID=m3c5bb5efe41f766d179f5d125894daca>

**Meeting Number:** 2433 556 2669

**Meeting password:** UjgCMrdM337