



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEVDDUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

April 23, 2025

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS

SUBJECT: ADULT SERVICES SURVEY REPORT SFY 2023 - 2024

The Division of Social Services, Adult Services Section, is providing the Adult Services Survey Report for State Fiscal Year 2023–2024. The report presents statewide data on adult services programs and summarizes the activities of the county departments of social services. It is intended to support data-informed planning and offer an overview of service delivery trends, challenges, and outcomes during the fiscal year.

The data presented in the report is primarily gathered through the monthly surveys submitted by your agencies. Additional information is drawn from the Adult Protective Services Registry (APS-R) and the Client Services Data Warehouse (CSDW), both of which contain data reported directly by county departments. Each chart in the report includes a reference to its respective data source.

The report includes information on all major components of adult services programs, specifically Adult Protective Services (APS), Guardianship, and Special Assistance In-Home (SAIH) Case Management. It presents data on service volume, trends, and activities across each of these areas to provide a comprehensive view of the work being carried out at the county level. In addition to narrative summaries and data tables, the report incorporates visual aids such as pie charts and graphs to help illustrate key findings.

Thank you for your continued commitment and service to older and disabled adults in your communities. Your contributions are essential to promoting safety, dignity, and independence across the state.

If you have questions about the report or need additional information, please reach out to the Adult Services team via the listserv at DHHS.AdultServices@dhhs.nc.gov.

Sincerely,

Karey Perez
Deputy Director, Adult Services

Attachment: FY23-24_Annual Adult Services Report

DCDL#02-2025

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