

NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

May 1, 2025

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS**

**SUBJECT: TRANSITION TO NEW COUNTY DSS ADULT SERVICES  
SUPERVISORS LISTSERV**

As shared during the Adult Services Monthly Statewide Consultations on March 20 and April 24, 2025, changes are coming to the listserv used for communication between County DSS Adult Services Supervisors. Please see the details below:

**1. Peer-to-Peer Communication Listserv (Changing)**

The current supervisor-to-supervisor listserv (**dssasup@listserv.unc.edu**) will be deactivated on **May 1, 2025**.

A new listserv, **DSS\_Adult\_Supervisors@ml.nc.gov**, will take its place and go live on the same date. All County DSS Adult Services Supervisors previously subscribed will be automatically enrolled. This listserv supports communication among county supervisors across the state.

If an email is mistakenly sent to the old address, the sender will receive an auto-reply with the updated contact information.

**2. State Communication for Policy and Program Guidance (Unchanged)**

For any questions related to programmatic policy, law, or administrative code, please continue using **DHHS.AdultServices@dhhs.nc.gov**. This email address remains the primary point of contact for direct communication with Adult Services state staff.

**Adding or Removing Employees from Access (Unchanged)**

The process for **adding or removing staff** from the Supervisor Listserv, LMS, or SharePoint remains unchanged. Please continue to use the **Adult Services Platform Registration and Support Form**: [Complete the Form Here](#)

This form should be used for:

- SharePoint, LMS, and Supervisor Listserv registrations
- SharePoint and LMS support
- SharePoint, LMS, and Supervisor Listserv removals

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

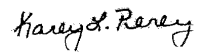
MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-855-3400 • FAX: 919-334-1018

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For any questions, about the new County DSS Adult Services Supervisors listserv, please reach out to the Adult Services team via the listserv at [DHHS.AdultServices@dhhs.nc.gov](mailto:DHHS.AdultServices@dhhs.nc.gov).

Sincerely,

A handwritten signature in black ink, appearing to read "Karey Perez".

Karey Perez  
Deputy Director, Adult Services

DCDL#03-2025