



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

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LISA TUCKER CAULEY • Division Director, Human Services

March 3, 2026

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: ADULT SERVICE PROGRAM ADMINISTRATORS, AND SUPERVISORS

SUBJECT: NCDHHS Adult Services Annual Report, SFY 2024–2025

The Division of Social Services, Adult Services Section, is pleased to release the Adult Services Survey Report for State Fiscal Year 2024–2025. This report provides a comprehensive statewide overview of Adult Services programs and highlights the work conducted by county departments of social services during the fiscal year. The report is intended to support informed decision-making, strengthen program planning, and provide insight into service delivery trends, system challenges, and outcomes across North Carolina. The report is available on the [NCDHHS Adult Services SharePoint Site](#) and on the [NCDHHS website](#).

The data presented in this report is primarily derived from the monthly surveys submitted by county departments of social services. Additional data sources include the Adult Protective Services Registry (APS-R) and the Client Services Data Warehouse (CSDW), which contain information reported directly by counties. Each chart and table identifies its respective data source to ensure transparency and support data integrity.

The report addresses the primary programs of Adult Services, including Adult Protective Services (APS), Guardianship, and Special Assistance In-Home (SAIH) Case Management. It provides data on service volume, trends, and program activities across these areas to offer a comprehensive view of county-level operations. Narrative summaries are supported by charts and graphical displays that highlight key findings and statewide patterns.

Thank you for your continued leadership and commitment to serving older adults and adults with disabilities in your communities. Your efforts are essential to promoting safety, dignity, and independence for vulnerable North Carolinians.

If you have questions regarding the report or require additional information, please contact the Adult Services team through the listserv at DHHS.AdultServices@dhhs.nc.gov.

Sincerely,

Karey Perez
Deputy Director, Adult Services
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NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

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