



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

CARLA WEST • Division Director, Human Services

January 15, 2025

Dear County Directors of Social Services

Attention: Directors, Food and Nutrition Services (FNS), Work First (WF), and Energy Program Administrators/Managers, Supervisors, and Case Managers

Subject: Economic and Family Services 100 County Virtual Regional CQI Meeting

REQUIRED ACTION: Information Only

The Regional CQI meetings continue to be productive and successful due to the thoughtful participation of both county partners and other stakeholders. The families of North Carolina deserve the intention and focus that CQI provides, when the full CQI cycle is engaged. NC Division of Social Services (NC DSS) continues to make every effort to identify locations which have the capacity to host regional meetings. NC DSS invites feedback for future meetings.

Purpose: The 100 County Virtual Regional CQI meeting will provide an opportunity for counties to interact and connect with both NC DSS and other county agencies. The goal is for attendees to gain a comprehensive overview of various aspects of Work First, Food and Nutrition Services, and Energy Assistance policy and procedures.

Attendance: All counties are required to attend regional meetings. Capacity of meeting is open to any relevant county worker, supervisor, program administrator and/or director. County staff are encouraged to gather in one location and watch as a group. Individual participants will be muted, and video capability disabled unless presenting.

Logistics: County staff should plan to attend and invite relevant staff based on agenda topics. Staff do not need to register for the meeting but will need to sign into this [link](#) at 9:00 am on Wednesday, January 22, 2025. The attached agenda outlines the approximate times when program specific information will be shared. Please note several agenda items cross several programs, and appropriate staff should be included for each agenda item.

If you have questions and/or suggestions for either agenda items and/or future meeting locations, please contact either Adrienne Rice at Adrienne.Rice@dhhs.nc.gov or Emma Burgy- Burnette at Emma.Burgy@dhhs.nc.gov.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

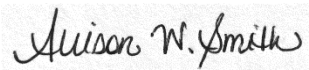
LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-855-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Sincerely,

A handwritten signature in cursive script that reads "Allison W. Smith". The signature is written in black ink on a light-colored background.

Allison W. Smith, Deputy Director
Division of Social Services
Economic and Family Services

AWS/ebb

EFS-FNSEP-01-2025

Attachment (1)
Agenda