

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

**SUSAN G. OSBORNE** • Assistant Secretary for County Operations for Human Services

**Date:** January 10, 2022

## **Dear County Directors of Social Services:**

- Attention: Food and Nutrition Services (FNS) Administrators, Managers and Supervisors Program Integrity Supervisors and Investigators
- Subject: 2022 FNS Application Time Standards Chart
- **Priority:** Information Only

In our continuing efforts to provide caseworkers with timesaving strategies, attached is a copy of the FNS Application Time Standards Chart for 2022. The chart calculates the 4th, 7th, 10th, 25th, 30th, 60th, 90th calendar days and the 10th working day based on the state holiday schedule. Weekends and holidays are highlighted in gray and state holidays are designated in red. Utilize the chart to eliminate the need for manual calculation to determine the application time standards processing dates.

The chart automatically calculates the 10th business day based on state recognized holidays. Counties that do not observe the same holiday schedule as the State will need to calculate the expiration dates based on their own county's schedule.

We hope this information is beneficial. If you have any questions, please submit them to Operational Support Team (OST) at <u>dss.policy.questions@dhhs.nc.gov</u>.

Sincerely,

Carled West

Carla West, Senior Director for Economic Security Division of Social Services, Economic and Family Services Section

CLW/vd

Attachment: (1) 2022 FNS Application Time Standards Chart

## EFS-FNSEP-02-2022

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

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