Date: March 17, 2023

Dear County Directors of Social Services

Attention: Food and Nutrition Services (FNS) Income Maintenance Caseworkers, Managers and Supervisors

Subject: COVID-19 Food and Nutrition Services Waivers Approved for Extension

Priority: Information and Action

The Continuing Appropriations Act of 2021 and Families First Coronavirus Response Act allows states the option to continue certain waivers that have been approved during the Covid-19 pandemic. North Carolina requested to extend the following waivers which have been approved for a period of three months (April, May, and June 2023):

- Extend Six-Month Certification Periods
- Suspend Claims Activity
- Waive Fair Hearing Timeframes
- Extend Administrative Disqualification Hearing (ADH) Timeframes
- Waive Interview Requirements
- Telephonic Signature Waiver

NC DHHS will also request a 12 month extension to waive interview requirements and seek a permanent waiver for telephonic signature after the public health emergency (PHE) ends.

Further guidance will be forthcoming regarding training for staff to resume normal policy requirements effective with the end date of each waiver extension, June 30, 2023.

If you have any questions, please submit them to the Continuous Quality Improvement Team (CQI) dss.policy.questions@dhhs.nc.gov.

Sincerely,

[Text continues with contact information and departmental details]
Madhu Vulimiri, MPP  
Deputy Director  
Division of Child and Family Well-Being  

MV/vd  

EFS-FNSEP-09-2023