

## Meeting Agenda

Division of Social Services

Economic and Family Services

October 2025 CQI Regional In Person Meetings

<b>Times</b>	<b>Agenda Topics and Workshop Descriptions</b>
9:30 am – 10:00 am	<b>Registration</b>
10:00 am – 10:05 am	<b>Welcome/Introduction</b>
10:05 am – 10:55 am	<b>Strengthening FNS Timeliness and Accuracy: A CQI Approach for North Carolina Counties</b> This presentation provides an in-depth overview of the Continuous Quality Improvement (CQI) process as it relates to Food and Nutrition Services (FNS) timeliness across North Carolina counties. Participants will learn how the CQI framework can be used to identify performance gaps, analyze root causes, implement targeted strategies, and monitor progress toward meeting state and federal standards.
10:55 am – 11:05 am	<b>Break</b>
11:05 am – 11:35 am	<b>Continued- Strengthening FNS Timeliness and Accuracy: A CQI Approach for North Carolina Counties</b> This presentation provides an in-depth overview of the Continuous Quality Improvement (CQI) process as it relates to Food and Nutrition Services (FNS) timeliness across North Carolina counties. Participants will learn how the CQI framework can be used to identify performance gaps, analyze root causes, implement targeted strategies, and monitor progress toward meeting state and federal standards.
11:35 am – 11:45 am	<b>Q&amp;A</b>
11:45 pm – 12:45 pm	<b>Lunch on your Own</b>  All attendees participating in the poverty simulation must return from lunch <b>promptly. There is a maximum capacity for participation in the poverty simulation.</b>  Individuals who arrive after capacity is reached will be encouraged to observe the simulation and participate in the follow-up discussion.
12:45 pm – 3:00 pm	<b>Poverty Simulation</b> This activity is designed to provide participants an opportunity to “walk in the shoes” of individuals living in poverty. Participants will navigate through an array of barriers including but not limited to: transportation, food insecurity, lack of resources and familial support. Participants are assigned roles to play in the simulation and are provided with relevant instruction. The simulation is followed up with a period for discussion.