

Meeting Agenda

Division of Social Services

Economic and Family Services

October 2026 CQI Regional In Person Meetings

Times	Agenda Topics and Workshop Descriptions
9:30 am – 10:00 am	Registration
10:00 am – 10:05 am	Welcome/Introduction
10:05 am – 10:50 am	Work First This presentation provides an overview of upcoming policy changes and recent revisions. These updates enhance processes and procedures for electronic data matches and include important updates to age rule policy. Refresher training will be provided for staff regarding Job Search and Job Readiness components and policies that govern this key employment component.
10:55 am – 11:05 am	Break
11:15 am – 11:40 am	Energy This presentation provides training on new policy updates for the County Responsible Over Payments (CROP) and State Responsible Over Payments (SROP) portion of Energy Program Integrity Policy, as well as updates to Crisis Intervention Program (CIP) and Low-Income Energy Assistance Program (LIEAP) policies.
11:40 am – 11:45 am	Q&A
11:45 pm – 12:45 pm	Lunch on your Own
12:45 pm – 3:00 pm	Food and Nutrition Services (FNS) Income Training This presentation will focus on income training for topics: • Self-employment, including odd jobs, when no tax returns are available, and platform-based freelance work • Child support • How to calculate and count terminated income • How to calculate and count new income, to include actual plus anticipated income • Representative and non-representative income • Interviewing skills focused on income evaluation • Walk-through of the trial budget in NC FAST