NORTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF SOCIAL SERVICES (DSS) FOOD AND NUTRITION SERVICES (FNS)

AFFIDAVIT FOR REPLACING STOLEN ELECTRONIC BENEFITS

If you discover benefits were stolen from your Electronic Benefits Transfer (EBT) card due to card skimming, cloning, and similar fraudulent methods, you must complete and sign this affidavit and return it to your local department of social services (DSS). You will automatically receive a new Electronic Benefits Transfer (EBT) card after this form is submitted to your local agency.

If you discovered your benefits were stolen between October 1, 2022, and August 28, 2023, you have until 30 calendar days after the discovery or receipt of the notification, to be considered timely report of electronic benefit theft. If you discover your benefits were stolen on August 28, 2023, or later, you must submit this signed affidavit within 30 calendar days of when you discovered benefits were stolen in order for your request for replacement benefits to be considered timely.

You can mail, fax, bring the affidavit in-person to your local agency or request your stolen benefits to be replaced by phone with a telephonic signature. The affidavit may also be accepted via email or a portal for uploading documents if your DSS agency has one, check with your local agency.

Case Number: _____

Name:	Date(s) electronic benefits were stolen:
Address:	
	
amount of \$wer similar fraudulent means) between the	y and/or fraud that my Food and Nutrition Services (FNS) benefits in the e stolen from my EBT card (through card skimming, card cloning, or dates of October 1, 2022, through September 30, 2024. I understand if I am violation by giving false information I will:
Not get Food and Nutrition Se	ervices for 12 months the first time I am found guilty;
 Not get Food and Nutrition Se 	ervices for 24 months the second time found guilty; and
Not get Food and Nutrition Se	ervices for the rest of my life the third time.
Note: It is NOT required to report your police report in order to request replace	stolen FNS benefits to the local law enforcement agency and/or file a ement benefits.
Please check the box(es) that best des	scribes where you were and how FNS electronic benefits were stolen:
Was your EBT card with you during	g the time your benefits were stolen?
Did you respond to a text message about a locked account?	
Were you out of the state when you ☐ Other	ur benefits were stolen?
Signature:	
Witness (if signature is by "x" or other r	mark):
	FOR AGENCY USE ONLY
Check the appropriate box	oved Denied
Date Replacement Authorized:	Replacement Amount: \$
Caseworker Signature:	Telephone Number:

DSS-8644 (Rev. 08-2023) Economic and Family Services

County: _____