

ROY COOPER • Governor

KODY H. KINSLEY . Secretary

Susan Osborne • Assistant Secretary for County Operations for Human Services

April 27, 2022

Dear County Directors of Social Services

Attention: Food and Nutrition Services, Energy Programs, and Program Integrity

Managers and Supervisors

Subject: FNS-Energy-PI Second Party Checklist

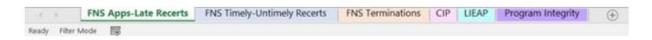
Priority: Information

DSS Directors.

The Continuous Quality Improvement (CQI) team has developed a second party review checklist for county use. The <u>FNS-Energy-PI Second Party Checklist</u> was developed using the Management Evaluation tool as the base document and tested by a sample of local county Department of Social Services.

The checklist contains 6 tabs that allow for second party review on the following actions:

- Food and Nutrition Services (FNS) Applications and Late Recertifications.
- FNS Timely & Untimely Recertifications.
- FNS Terminations.
- Crisis Intervention Program.
- Low Income Energy Assistance Program.
- Program Integrity.



The checklist is accessible on the <u>Second Party Review Form</u> tab of the Integrated Eligibility Manual.

If you have any questions, please contact Continuous Quality Improvement (CQI) at DSS.Policy.Questions@dhhs.nc.gov.

Sincerely,

Carla West

Senior Director for Economic Security
Division of Social Services, Economic and Family Services Section

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Deputy Director

Division of Child and Family Well-Being

CLW/rc

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