



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

November 15, 2022

Dear County Directors of Social Services

Attention: Energy Administrators, Managers & Supervisors

Subject: Low Income Energy Assistance Program (LIEAP)

Priority: Information & Action

Low Income Energy Assistance Program (LIEAP) season is approaching and like previous years, LIEAP will dedicate the month of December to our special population priority group for automatic authorized LIEAP payments. This special population priority group includes households with individuals aged 60 or older, or disabled and receiving DAAS services, and who received a LIEAP payment within the last fiscal year and currently receive Food and Nutrition services.

Eligible households will receive a notice with prepopulated information from the households' 2021-2022 LIEAP application. The households will be instructed to update any changes and return the document to the local county department of social services.

- If changes are reported, the county must update the information in NC FAST and determine if the household is eligible for the 2022-2023 LIEAP payment.
- If no changes are reported, 2021-2022 LIEAP information will be used to approve the application. Benefit amounts will be based on regular LIEAP rules, and income and household size will be used to determine eligibility.
- Under the State Plan for FY 2023, household resources will not be counted for 2022-2023.
- On November 09, 2022, a report was posted to FAST HELP for county workers.
- On November 05, 2022 the cloned applications for eligible participants were generated in NC FAST with the application date of December 29, 2022 and will be available for workers to make any necessary changes.
- Notices will be mailed to households who are eligible to receive the automatic authorized payment utilizing regular LIEAP funds on November 10, 2022 letting them know that they are eligible for the automatically authorized payment and asking them to call the county if the information on the letter is not accurate.

Starting December 1, 2022, households with individuals aged 60 or older or receiving DAAS services that did not receive an automated LIEAP notice will be able to apply via ePASS, over the phone, in person or submit a paper application via mail, fax or drop off at local county DSS office. On January 2, 2023, all households can apply for LIEAP.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603
MAILING ADDRESS: 2420 Mail Service Center, Raleigh, NC 27699-2420
www.ncdhhs.gov • TEL: 919-527-6300 • FAX: 919-334-1265

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

These automatically authorized payments will be included in the direct deposit payments via the FIS ebtEDGE portal if providers have registered to receive ACH electronic payments from the State by December 29, 2022.

More instructions regarding the direct deposit payment process will be forthcoming.

If you have any questions, please contact Jasmyne Simmons via email at Jasmyne.Simmons@dhhs.nc.gov.

Sincerely,

A handwritten signature in blue ink that reads "Allison W. Smith". The signature is written in a cursive style and is placed on a light blue rectangular background.

Allison W. Smith, Deputy Director
Division of Social Services, Economic and Family Services

AWS/js

EFS-FNSEP-70-2022