



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

November 10, 2021

Dear County Directors of Social Services

Attention: Energy Administrators, Managers & Supervisors

Subject: LIHWAP, LIEAP, and CIP Program Training 2021

Priority: For Information and Action Needed

Webinars have been scheduled for Energy Programs staff to provide training on policy, NC FAST procedures, and best practices regarding the Low Income Household Water Assistance Program (LIHWAP), Low Income Energy Assistance Program (LIEAP) and Crisis Intervention Program (CIP). We strongly encourage attendance, as these webinars will provide an opportunity for staff to review and discuss the water assistance and energy programs. Information that will be provided is relevant to all CIP, LIEAP and LIHWAP managers, supervisors, and eligibility staff. Counties that outsource their LIEAP and/or CIP to other agencies will need to provide webinar information to those vendors to allow the opportunity for these agencies to participate.

Registration is required to participate in the webinar. Please register by clicking on the link of the webinar session you plan to attend. If you are unable to attend, all webinars will be recorded and posted following the session.

LIHWAP Training Webinars:

Tuesday, November 16, 2021 at 9:30 am

<https://attendee.gotowebinar.com/register/7812885954314096654>

Wednesday, November 17, 2021 at 3:00 pm

<https://attendee.gotowebinar.com/register/6197453783971687438>

CIP/LIEAP Training Webinars:

Friday, November 19, 2021 at 4:00 pm

<https://attendee.gotowebinar.com/register/3489914097155076363>

Monday, November 22, 2021 at 10:30 am

<https://attendee.gotowebinar.com/register/6427719006618938379>

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2420 Mail Service Center, Raleigh, NC 27699-2420

www.ncdhhs.gov • TEL: 919-527-6300 • FAX: 919-334-1265

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

After registering, you will receive a confirmation email containing information about joining the webinar.

If you have questions regarding the webinar, contact Jasmyne Simmons at Jasmyne.Simmons@dhhs.nc.gov.

Sincerely,

A handwritten signature in blue ink that reads "Carla L. West".

Carla L. West, Senior Director for Economic Security

CLW/js

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