



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
CARLA WEST • Division Director, Human Services

Date: July 26, 2024

Dear County Directors of Social Services

Attention: Work First Program Administrators and Supervisors

Subject: Memorandum of Agreement between the Division of Social Services and Division of Workforce Solutions

Priority: Information Only

The Division of Social Services (DSS) and Division of Workforce Solutions (DWS) signed a revised Memorandum of Agreement (MOA). This agreement supports the continued, formal collaboration/partnership between DSS and DWS with the goal of providing employment services and assisting the citizens of North Carolina to improve employment outcomes. A copy of this MOA is attached.

The local county departments/agencies of social services will refer Work First participants who are required to participate in Job Search/Job Readiness to the local NC Works Career Centers for employment-related services.

If you have any questions, please submit them to the Continuous Quality Improvement (CQI) Team at dss.policy.questions@dhhs.nc.gov

Sincerely,

Allison W. Smith, Deputy Director
Economic and Family Services Section

AWS/peb

EFS-WF-03-2024

Attachment (1)

EFS-WF-03-2024a1 (MOA between DSS and DWS)

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-855-6335 • FAX: 919-334-1018

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