Work First Program Monitoring SFY 2022-2023 Summary of Most Frequent Findings

Cash Assistance

Cash Assistance Application & Review Documentation Workbook, DSS 8228, incomplete/not completed in entirety

Family Cap child included in the cash assistance budget/evidence not entered

Family Cap evaluation incorrect tenth month

Online Verification System (OVS) not run at application and/or recertification; OVS not run on all individuals in the household

DSS – 8218A, Work First Substance Use Screening Notice and DSS – 8218, AUDIT/DAST-10 completed and/or provided to SSI recipients or non-parent caretakers.

Notice of Benefits, DSS 8108 or DSS 6244, not completed

Employment Services

Initial Outcome Plan (OCP) not generated within five days of application. No MRA-B completed.

Outcome Plan (OCP)/Mutual Responsibility Agreement (MRA-B) not revised and updated every 12 weeks as required

Family Assessment of Strengths and Needs not completed per policy and/or revised every 12 weeks as required

Future dated sanction not entered for non-compliance

Work First Services for Low-Income Families (Below 200% of Poverty)

Learning Needs Screening Waiver checked instead of initialed

Cases not closed timely in SIS

IVD Non-Cooperation

Failed to apply child support enforcement non-compliance suspended sanction