

NC DEPARTMENT OF **HEALTH AND HUMAN SERVICES** Division of Mental Health, Developmental Disabilities and Substance Abuse Services

ROY COOPER • Governor MANDY COHEN, MD, MPH • Secretary KODY H. KINSLEY • Deputy Secretary for Behavioral Health & IDD VICTOR ARMSTRONG • Director

## Using FEI WITS

The following is a reference guide for submitting a GPRA through the FEI Systems platform.

- Once in the FEI Systems tool, you will see a dashboard.
  - Select 'Client list' (left side) and then click 'Add client' (right side).
  - Enter data for the required data fields (yellow boxes).
    - Click 'Finish' when done.

| Home Page                                 | Client Search                         |                    |                    |             |        |            |
|---|---------------------------------------|--------------------|--------------------|-------------|--------|------------|
| Agency                                    | Agenc                                 | McAteer Counseling | Facility           |             | v      |            |
| Authorization Dashboard                   | First Nam                             |                    | Last Name          |             |        |            |
|   | SSI                                   | 1                  | DOB                |             |        |            |
| Client Profile                            | North Carolina-WITS Training Client I |                    | Provider Client ID |             |        |            |
| <ul> <li>Benefit Application</li> </ul>   | Unique Client Numbe                   |                    | Primary Care Staff |             |        |            |
| Linked Consents                           | Treatment Sta                         |                    | Intake Staff       |             | v      |            |
| Non-Episode Contact                       |                                       | S All Clients v    | Number Type        |             | v      |            |
| <ul> <li>Activity List</li> </ul>         | Other Numbe                           |                    |                    |             |        |            |
| Episode List                              | Include Only Active Consent           | Yes v              |                    |             |        |            |
| <ul> <li>System Administration</li> </ul> |                                       |                    |                    |             | _      |            |
|   |                                       |                    |                    |             | C      | Go         |
|   |                                       |                    |                    |             |        |            |
|   | Client List (Export)                  |                    |                    |             |        | Add Client |
|   |                                       |                    |                    |             |        |            |
|   |                                       |                    |                    |             |        |            |
| Profile                                   |                                       |                    |                    |             |        |            |
| Frome                                     |                                       |                    |                    |             |        |            |
| First Name                                | Pr                                    | ovider Client ID   |                    |             |        |            |
| Middle Name                               | Unique                                | Client Number      |                    |             |        |            |
| Last Name                                 |                                       | State Client ID    |                    |             |        |            |
| Mother's Maiden                           | Reo                                   | ord Created By     |                    |             |        |            |
| Name                                      | L                                     | ast Updated By     |                    |             |        |            |
| Suffix                                    |                                       | Created Date       |                    |             |        |            |
| Sex                                       | v Las                                 | t Updated Date     |                    |             |        |            |
| Gender Identity                           | v                                     |                    |                    |             |        |            |
| DOB                                       | <b>**</b>                             |                    |                    |             |        |            |
| SSN                                       |                                       |                    |                    |             |        |            |
|   |                                       |                    |                    |             |        |            |
| Driver's License                          | Ψ.                                    |                    |                    |             |        |            |
|   |                                       |                    |                    |             |        |            |
| Medicaid ID                               |                                       |                    |                    |             |        |            |
|   |                                       |                    |                    |             |        |            |
| Has paper file Yes                        | Ŧ                                     |                    |                    |             |        |            |
|   |                                       |                    |                    |             |        |            |
| Administrative Actions                    |                                       |                    |                    |             |        |            |
| Additional of Additions                   |                                       |                    |                    |             |        |            |
|   |                                       |                    |                    |             |        |            |
|   |                                       |                    |                    | Cancel Save | Finish |            |
|   |                                       |                    |                    | Cancel Save | Finish | •          |

## NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

LOCATION: 306 N. Wilmington Street, Bath Building, Raleigh, NC 27601 MAILING ADDRESS: 3001 Mail Service Center, Raleigh, NC 27699-3001 www.ncdhhs.gov • TEL: 984-236-5000• FAX: 919-508-0951

- Select 'Episode list' (left side) and then click 'Start new episode' (right side).
   Enter data for the required data fields (yellow boxes). 'Reason for visit' field can be marked 'NA'.
- Click 'Finish' when done. 0

| Home Page   | Epist   | ode List |        |                                |              |             |                          |             |           | Start New Episode |
|---|---------|----------|--------|--------------------------------|--------------|-------------|--------------------------|-------------|-----------|-------------------|
| ▶ Agency  | Actions | Case #   | Status | Facility                       | Intake By    | Intake [    | )ate                     | Closed Date | Latest PE | <u>Somenis</u>    |
| Authorization Dashboard   |         |          |        |                                |              |             |                          |             |           |                   |
| ✓ Client List   |         |          |        |                                |              |             |                          |             |           |                   |
| Client Profile  |         |          |        |                                |              |             |                          |             |           |                   |
| <ul> <li>Benefit Application</li> </ul>   |         |          |        |                                |              |             |                          |             |           |                   |
| Linked Consents   |         |          |        |                                |              |             |                          |             |           |                   |
| Non-Episode Contact   |         |          |        |                                |              |             |                          |             |           |                   |
| Activity List     Episode List  |         |          |        |                                |              |             |                          |             |           |                   |
| Intake Case Information   |         |          |        |                                |              |             |                          |             |           |                   |
| Intake<br>Facility  |         | v        |        |                                |              | Case        |                          |             |           |                   |
| Intake McAteer, Eamonn  |         | v        |        |                                |              |             | <sup>s</sup> Open Activ  |             | v         |                   |
| Staff Initial   |         | v        |        |                                |              | Intake Dat  | e <mark>3/17/2021</mark> | <b>m</b>    |           |                   |
| Contact   |         |          |        |                                |              |             | It Not Applica           |             | Due Date  |                   |
| Residence   |         | -        |        |                                |              |             |                          |             |           |                   |
| Add Collateral Contact  |         |          |        |                                | Reason For 1 | Today's Vis | it                       |             |           |                   |
| Inter-Agency Service<br>Child Protective Services (OCS)<br>Court/Legal Interface<br>DCSF<br>Developmental Disabilities<br>Domestic Violence |         | ^<br>~   | ><br>< | er-Agency Servi                | ce Selected  |             |                          | ^<br>~      |           |                   |
|   |         |          |        |                                |              |             |                          |             |           |                   |
| Domains   |         |          |        | lected Domains<br>ubstance Use |              |             |                          |             |           |                   |
|   |         | Û        | > ~    | ubstance use                   |              |             |                          | <u>`</u>    |           |                   |
| Date Closed   |         |          |        | Cancel                         | Save         | Finist      | 1                        |             |           |                   |

- o Select 'Program enrollment' under 'Activity list (left side) and then click 'Add enrollment' (right side).
- Enter data for the required data fields (yellow boxes). SOR2 should be the program name.
  Click 'Finish' when done.

| Home Page                               | Program Enrollment      |                                     |                      |               |                |
|---|-------------------------|-------------------------------------|----------------------|---------------|----------------|
| <ul> <li>Agency</li> </ul>              | Program Name            |                                     | Facility             | v             |                |
| Authorization Dashboard                 | Modality                | w.                                  |                      |               |                |
|   |                         |                                     | From:                | To:           |                |
| ► Client Profile                        |                         | Active Program Enrollments During I | Date Range 3/17/2020 | 3/17/2021     |                |
| <ul> <li>Benefit Application</li> </ul> |                         |                                     |                      |               | Clear Go       |
| Linked Consents                         | Program Enrollment List |                                     |                      |               | Add Enrollment |
| Non-Episode Contact                     |                         |                                     | 5 10 /               | <b>5</b> 114  |                |
|   | Actions Program Name    | Start Date                          | End Date             | Facility      | Notes          |
| Intake                                  |                         |                                     |                      |               |                |
| Wait List                               |                         |                                     |                      |               |                |
| Tx Team                                 |                         |                                     |                      |               |                |
| <ul> <li>Screening</li> </ul>           |                         |                                     |                      |               | Finish         |
| <ul> <li>Assessments</li> </ul>         |                         |                                     |                      |               |                |
| Diagnosis List                          |                         |                                     |                      |               |                |
| Program Enrollment                      |                         |                                     |                      |               |                |
|   |                         |                                     |                      |               |                |
|   |                         |                                     |                      |               |                |
| Program Enrollment Profile              |                         |                                     |                      |               |                |
| Facility                                | Office 1                | Days on V                           | Vait List            | Start Date 3/ | 17/2021        |
| Program Name                            | v                       |                                     |                      | End Date      | <b>m</b>       |
| -                                       |                         |                                     |                      |               |                |
| Program Staff                           | McAteer, Eamonn         |                                     |                      |               |                |
| Termination Reason                      |                         |                                     | v                    |               |                |
| Notes                                   |                         |                                     |                      |               |                |
| Notes                                   |                         |                                     |                      |               |                |
|   |                         |                                     |                      |               |                |
|   |                         |                                     |                      |               |                |
|   |                         |                                     |                      |               |                |
|   |                         |                                     |                      | Concol        | Finish         |
|   |                         |                                     |                      | Cancel        | Save Finish    |

- 'GPRA' will now be available on the dashboard. •

  - Select 'GPRA' (left side) and then click 'Add GPRA intake' (right side).
     Enter GPRA data use the blue circle with arrows to navigate through the GPRA.
  - When done, you will see an overview of all the GPRA questions and answers.
    - Scroll to the top of the page and click 'Generate report' if you need a printable copy. •
  - If GPRA is complete, select 'Finish' at the bottom of the page.
     'Add follow-up GPRA' and 'Add discharge GPRA' will now be available for when needed.

| Agency                                  |                             |                       |         |                |   | Turkaha Walitata da ana ana ana ana ana ana ana ana ana |
|---|-----------------------------|-----------------------|---------|----------------|---|---|
| Authorization Dashboard                 |                             |                       |         |                |   | Add GPRA Intake   |
|   | Action Interview Type       | Client type           |         | Interview Date |   | Record Status   |
| Client Profile                          |                             |                       |         |                |   |   |
| <ul> <li>Benefit Application</li> </ul> |                             |                       |         |                |   |   |
| Linked Consents                         |                             |                       |         |                |   |   |
| Non-Episode Contact                     |                             |                       |         |                |   |   |
|   |                             |                       |         |                |   |   |
| Intake                                  |                             |                       |         |                |   |   |
| Wait List                               |                             |                       |         |                |   |   |
| Tx Team                                 |                             |                       |         |                |   |   |
| <ul> <li>Screening</li> </ul>           |                             |                       |         |                |   |   |
| <ul> <li>Assessments</li> </ul>         |                             |                       |         |                |   |   |
| Diagnosis List                          |                             |                       |         |                |   |   |
| Program Enrollment                      |                             |                       |         |                |   |   |
| Encounters                              |                             |                       |         |                |   |   |
| <ul> <li>Notes</li> </ul>               |                             |                       |         |                |   |   |
| <ul> <li>Treatment</li> </ul>           |                             |                       |         |                |   |   |
| Consent                                 |                             |                       |         |                |   |   |
| GPRA                                    |                             |                       |         |                |   |   |
|   |                             |                       |         |                |   |   |
| A. RECORD MANAGEMENT -                  | Unique Client Number        | 2022HT031583124       |         |                |   |   |
|   | Contract/Grant ID           | TI083312              |         |                |   |   |
|   |                             | Treatment Client      |         |                |   |   |
|   |                             |                       |         |                |   |   |
|   | Interview Type              | make                  |         |                |   |   |
| Did                                     | d you conduct an interview? |                       |         |                |   |   |
|   | Interview Date              | mm/d                  | id/yyyy |                |   |   |
|   | Program Enrollment          | Office 1/SOR2 : 3/17/ | 2021 -  |                | * |   |
|   |                             |                       |         |                |   |   |
|   | Created Date:               |                       |         |                |   |   |
|   | Created By:                 |                       |         |                |   |   |
|   | Updated Date:               |                       | -       |                |   |   |
|   | Updated By:                 |                       |         |                |   |   |
|   | Upload Action:              |                       | 1       |                |   |   |
|   | Upload Status:              |                       |         |                |   |   |
|   |                             |                       |         |                |   |   |
|   | Number of Upload Errors:    |                       |         |                |   |   |
|   | Upload Date:                |                       |         |                |   |   |
|   | Response Date:              |                       |         |                |   |   |
| L                                       |                             |                       |         |                |   |   |
|   |                             |                       |         |                |   |   |
|   |                             |                       |         | Cancel Save    |   |   |
|   |                             |                       |         |                | - |   |

- Entering a Follow-up or Discharge GPRA
  - Select 'Client list' (left side) and use the search features to locate the individual.
  - o Move the mouse over the pencil icon next to the individual's name and select 'Activity list'.
  - Select 'GPRA' (left side).
  - o Select 'Add GPRA follow-up' or 'Add GPRA discharge' (right side).
  - o Enter GPRA data as directed previously. Select 'Finish' when done.

| Home Page   | Client    | Search                        |  |                   |                 |              |                  |                   |
|---|-----------|-------------------------------|--|-------------------|-----------------|--------------|------------------|-------------------|
| Agency  |           | Agency                        | McAteer Counseling                     | Facility          | /               | v            |                  |                   |
| Authorization Dashboard   |           | First Name                    |  | Last Name         | •               |              |                  |                   |
|   |           | SSN                           |  | DOE               | 3               |              |                  |                   |
| ► Cilent Prolite  | North Car | olina-WITS Training Client Id |  | Provider Client I |                 |              |                  |                   |
| <ul> <li>Benefit Application</li> </ul>   |           | Unique Client Number          |  | Primary Care Staf | f               |              |                  |                   |
| Linked Consents   |           | Treatment Staff               |  | v Intake Staf     | f               | v            |                  |                   |
| Non-Episode Contact   |           | Case Status                   | All Clients                            | v Number Type     |                 | v            |                  |                   |
| <ul> <li>Activity List</li> </ul>   |           | Other Number                  |  |                   |                 |              |                  |                   |
| Episode List  |           | Include Only Active Consents  | Yes v                                  |                   |                 |              |                  |                   |
| <ul> <li>System Administration</li> </ul>   |           |                               |  |                   |                 |              |                  |                   |
|   | -         |                               |  |                   |                 |              |                  | Clear Go          |
|   | Clien     | t List ( <u>Export</u> )      |  |                   |                 |              |                  | Add Client        |
|   | Actions   | Unique Client #               | Full Name                              | D                 | <u>OB</u>       | <u>S SN</u>  |                  | Sex               |
|   |           | 1012YS031484144               | Jobs, Steve                            | 3                 | /14/1984        | 022-12-3544  |                  | Male              |
|   |           | Profile Activity List         | Linked Consents                        |                   |                 |              |                  |                   |
|   |           |                               |  |                   |                 |              |                  |                   |
|   |           |                               |  |                   |                 |              |                  |                   |
|   |           |                               |  |                   |                 |              |                  |                   |
| Home Page   |           |                               |  |                   | Add GPRA Intake | Add GPRA Fol | llowup <u>Ad</u> | ld GPRA Discharge |
| Home Page<br>• Agency   | Action    | Interview Type                | <u>Client type</u>                     |                   | Interview Date  |              | Record Statu     |                   |
|   | Action    | Interview Type<br>Intake      | <u>Client type</u><br>Treatment Client |                   |                 |              |                  |                   |
| ▶ Agency  |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> </ul>   |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> </ul>  |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| Agency     Authorization Dashboard     Client List     Client Profile   |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application</li> </ul>   |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application<br/>Linked Consents</li> </ul>   |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application<br/>Linked Consents<br/>Non-Episode Contact</li> </ul>   |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application<br/>Linked Consents<br/>Non-Episode Contact</li> <li>Activity List<br/>Intake<br/>Wait List</li> </ul>   |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| Agency     Authorization Dashboard     Client List     Client Profile     Benefit Application     Linked Consents     Non-Episode Contact     Activity List     Intake     Wait List     Tx Team  |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| Agency     Authorization Dashboard     Client List     Client Profile     Benefit Application     Linked Consents     Non-Episode Contact     Activity List     Intake     Wait List     Tx Team     Screening  |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application<br/>Linked Consents<br/>Non-Episode Contact</li> <li>Activity List<br/>Intake<br/>Wait List<br/>Tx Team</li> <li>Screening</li> <li>Assessments</li> </ul>   |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application         Linked Consents         Non-Episode Contact</li> <li>Activity List         Intake         Wait List         Tx Team         Screening         Assessments         Diagnosis List</li> </ul>  |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application         Linked Consents         Non-Episode Contact</li> <li>Activity List         Intake         Wait List         Tx Team         Screening         Assessments         Diagnosis List         Program Enrollment</li> </ul>                             |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application         Linked Consents         Non-Episode Contact</li> <li>Activity List         Intake         Wait List         Tx Team         Screening         Assessments         Diagnosis List         Program Enrollment         , Encounters</li> </ul>        |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application<br/>Linked Consents<br/>Non-Episode Contact</li> <li>Activity List<br/>Intake<br/>Wait List<br/>Tx Team</li> <li>Screening</li> <li>Assessments<br/>Diagnosis List<br/>Program Enrollment</li> <li>Encounters</li> <li>Notes</li> </ul>                    |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application<br/>Linked Consents<br/>Non-Episode Contact</li> <li>Activity List<br/>Intake<br/>Wait List<br/>Tx Team</li> <li>Screening</li> <li>Assessments<br/>Diagnosis List<br/>Program Enrollment</li> <li>Encounters</li> <li>Notes</li> <li>Treatment</li> </ul> |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |
| <ul> <li>Agency</li> <li>Authorization Dashboard</li> <li>Client List</li> <li>Client Profile</li> <li>Benefit Application<br/>Linked Consents<br/>Non-Episode Contact</li> <li>Activity List<br/>Intake<br/>Wait List<br/>Tx Team</li> <li>Screening</li> <li>Assessments<br/>Diagnosis List<br/>Program Enrollment</li> <li>Encounters</li> <li>Notes</li> </ul>                    |           |                               |  |                   | Interview Date  |              | Record Statu     |                   |

Resource videos and other materials to assist with completing the GPRA document and how to use the FEI WITS platform are posted on our website for you reference. https://www.ncdhhs.gov/divisions/mhddsas/grants

Questions regarding the GPRA, submission of the GPRA and the use of the FEI Systems tool should be directed to the SOR Team, Addictions and Management Operations Section, DMH/DD/SAS. Email: <u>sor.gpras@dhhs.nc.gov</u>