

NC Infant Diagnostic Sites

Eastern North Carolina				
Site	Contact Information	Services	Medicaid	Interpreter
Children's Hospital of the King's Daughters (CHKD)	601 Children's Lane Norfolk, VA 23507 Phone: 757-668-9343	Fits hearing aids and CI; Sedation available	Accepts NC Medicaid for CI and diagnostics and not for hearing aids	Interpreter onsite for Spanish and ASL upon request
East Carolina University	1310 Health Sciences Dr. Greenville, NC 27834 Phone: 252-744-6104	Fits hearing aids	Accepts NC Medicaid for diagnostics and hearing aids	Interpreter onsite for Spanish and ASL
ECU Health Medical Center	2100 Stantonsburg Rd. Greenville, NC 27834 Phone: 252-847-5436	Fits hearing aids and CI; Sedation available	Accepts NC Medicaid for all services	Interpreter onsite for Spanish and ASL
Onslow ENT	55 Office Park Dr. Jacksonville, NC 28546 Phone: 910-219-3377	Fits hearing aids; Sedation available	Accepts NC Medicaid for all services	Martii system for interpreter
Outer Banks ENT	5118 N. Croatan Hwy Kitty Hawk, NC 27949 Phone: 252-449-5760	Fits hearing aids	Accepts NC Medicaid for all services	Virtual interpreter for all languages
UNC Mobile Speech and Hearing Clinic on the campus of UNC Health Lenoir (available on limited dates)	100 Airport Rd. Kinston, NC 28501 Phone number to schedule: 919-419-1449	Fits hearing aids and CI	Accepts NC Medicaid for diagnostics, hearing aids and CI mapping	Video interpreters available

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Eastern North Carolina				
Site	Contact Information	Services	Medicaid	Interpreter
Wilmington Ear, Nose and Throat Associates, PA	2311 Delaney Ave. Wilmington, NC 28403 Phone: 910-762-8754	Fits hearing aids; Sedation available	Accepts NC Medicaid for diagnostics and hearing aids	Video interpreter; in person upon request
Wilmington Ear, Nose and Throat Associates, PA	8115 Market St. Suite 200 Wilmington, NC 28411 Phone: 910-681-1490	Fits hearing aids; Sedation available	Accepts NC Medicaid for diagnostics and hearing aids	Video interpreter; in person upon request

Sandhills Area				
Site	Contact Information	Services	Medicaid	Interpreter
Hear Carolina	1902 N. Sandhills Blvd., Suite K Aberdeen, NC 28315 and 4310 Ludgate St., Suite A Lumberton, NC 28358 Phone: 910-370-0118	Fits hearing aids and can take transfer patients for CI mapping	Accepts NC Medicaid for all services	Interpreter available with a 2-day notice
Pinehurst Surgical Clinic Audiology and Hearing Aids	300 Pavillion Way Suite 103 Southern Pines, NC 28378 Phone: 910-295-0243	Fits hearing aids and CI; Sedation available	Accepts NC Medicaid for all services	Interpreters available upon advance request
UNC Mobile Speech and Hearing Clinic on the campus of Cumberland County Health Department (available on limited dates)	1235 Ramsey St. Fayetteville, NC 28301 Phone: 919-419-1449	Fits hearing aids and CI	Accepts NC Medicaid for all services	Video interpreters available

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Triangle Area

Site	Contact Information	Services	Medicaid	Interpreter
Duke Hearing Center for Children and Families	2301 Erwin Rd. Durham, NC 27710 Phone: 919-684-3859	Fits hearing aids and CI; Sedation available	Accepts NC Medicaid for all services	Interpreters are in person and virtual
Duke Otolaryngology of Raleigh	3480 Wake Forest Rd. Suite 404 Raleigh, NC 27609 Phone: 919-684-3834	Fits hearing aids and CI; Sedation available	Accepts NC Medicaid for diagnostics	Interpreters are in person and virtual
North Carolina Eye, Ear, Nose, and Throat*	4102 N. Roxboro St. Durham, NC 27704 Phone: 919-595-2000	Fits hearing aids; Sedation available	Accepts NC Medicaid (all plans for diagnostics and all plans except Wellcare and United Healthcare for hearing aids)	Interpreters are in person and virtual
UNC Pediatric Audiology at Lake Boone Trail	4325 Lake Boone Trail Suite 305 Raleigh, NC 27607 Phone: 984-215-6590	Fits hearing aids; Sedation available	Accepts NC Medicaid for all services	Primarily uses video interpreters, but in person interpreters can be requested in advance for Spanish and ASL
UNC Pediatric Audiology at Meadowmont	435 Meadowmont Village Circle Chapel Hill, NC 27517 Phone: 984-974-4479	Fits hearing aids; Sedation available	Accepts NC Medicaid for all services	Primarily uses video interpreters, but in person interpreters can be requested in advance for Spanish and ASL

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Triangle Area

Site	Contact Information	Services	Medicaid	Interpreter
UNC Pediatric Audiology at MLK	1828 N. Martin Luther King Blvd. Chapel Hill, NC 27514 Phone: 984-974-4479	Fits hearing aids; Sedation available	Accepts NC Medicaid for all services	Primarily uses video interpreters, but in person interpreters can be requested in advance for Spanish and ASL
WakeMed ENT-Head & Neck Surgery*	3024 New Bern Ave. Suite 200 Raleigh, NC 27610 Phone: 919-350-3277	Fits hearing aids; Sedation available	Accepts NC Medicaid for all services	Video/phone interpreters

Triad Area

Site	Contact Information	Services	Medicaid	Interpreter
Atrium Health Wake Forest Baptist 4 th Floor Janeway Tower Hearing & Speech	1 Medical Center Blvd. Winston-Salem, NC 27157 Phone: 336-716-8276, 336-716-2797	Fits hearing aids and CI; Sedation available	Accepts NC Medicaid for all services	In person interpreter for Spanish, video for all others
Cone Health	1904 N. Church St. Greensboro, NC 27405 Phone: 336-271-4921	Diagnostics only; Sedation available	Accepts NC Medicaid	In person interpreters
Charlotte Eye, Ear, Nose and Throat Associates	110 Charlois Blvd. Winston-Salem, NC 27103 Phone: 336-768-0886	Fits hearing aids; Sedation available	Accepts NC Medicaid for diagnostics/ENT but not hearing aids	Video interpreter services available via ipad

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Charlotte- Metro Area				
Site	Contact Information	Services	Medicaid	Interpreter
Atrium Health Cabarrus Rehabilitation Audiology	1090 NE Gateway Ct. NE Suite 101 Concord, NC 28025 Phone: 704-403-9100	Fits hearing aids; Sedation available	Accepts NC Medicaid for diagnostics and not hearing aids (except Medicaid Direct)	Video interpreter; in person upon request
Atrium Health Levine Children's Hospital Audiology	1000 Blythe Blvd. Charlotte, NC 28203 Phone: 704-355-4437	Diagnostics only; Sedation available	Accepts NC Medicaid for diagnostics	In person/video interpreters available for most languages
Charlotte Eye, Ear, Nose and Throat Associates*	6035 Fairview Rd. Charlotte, NC 28210 Phone: 704-295-3300	Fits hearing aids and CI	Accepts NC Medicaid for diagnostics and CI only	ASL in person; other languages available via video
Cornerstone Ear, Nose, and Throat, PA	1107 Reynolds St. Monroe, NC 28112 Phone: 704-752-7575	Fits hearing aids	Accepts NC Medicaid for diagnostics and not hearing aids (except Medicaid Direct)	Most interpreter services available via phone. In person ASL can be arranged in advance
Lakeside Audiology	870 Gold Hill Rd. Suite 104 Fort Mill, SC 29708 Phone: 803-620-8250	Fits hearing aids and can do CI mapping	Does not accept NC Medicaid (but does accept SC Medicaid)	Video interpreters available
Novant Health Pediatric Audiology	2711 Randolph Rd. Suite 100 Charlotte, NC 28207 and 10030 Gilead Rd. Suite B-100 Huntersville, NC 28078	Fits hearing aids	Accepts NC Medicaid for all services	In person/video interpreters available in most languages

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Western North Carolina				
Site	Contact Information	Services	Medicaid	Interpreter
Mission Children's Specialists	11 Vanderbilt Park Dr. Asheville, NC 28803 Phone: 828-213-2176	Fits hearing aids; Sedation available	Accepts NC Medicaid for all services	Video interpreters available
UNC Mobile Speech and Hearing Clinic on the campus of UNC Health Caldwell (available on limited dates)	321 Mulberry St. SW Lenoir, NC 28645 Phone: 919-419-1449	Fits hearing aids and CI	Accepts NC Medicaid for diagnostics, hearing aids and CI mapping	Video interpreters available
UNC Mobile Speech and Hearing Clinic on the campus of UNC Health Blue Ridge (available on limited dates)	2201 S. Sterling St. Morganton, NC 28655 Phone: 919-419-1449	Fits hearing aids and CI	Accepts NC Medicaid for all services	Video interpreters available

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NC DEPARTMENT OF
HEALTH AND HUMAN SERVICES
Division of Child and Family Well-Being

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