Inclusion Connects: Data Summary

Summary views of key metrics from the **Inclusion Connects Quarterly Report** are available in the following sections.

Report Overview

- In May 2024, DHHS and DRNC agreed to improve services for people with I/DD, helping them transition from institutions to community-based care.

- This report highlights the progress made toward this goal and DHHS's commitment to better supporting the I/DD community.

Data Sources

- The Inclusion Connects Quarterly Report uses data collected from LME/MCOs reporting requirements

- NCDHHS reviews reports from LME/MCOs and collaborates with them to address any gaps

- Read the full Quarterly Report

Last updated February 6, 2025

Key Metrics: Transition & Housing

33.4% — **Percentage of Individuals Who Began Transition Planning Following In-Reach**

12 — **Individuals Transitioned From Institutional Settings During Reporting Period**

A "successful" transition is defined as living in the community one year after discharge.

1,168 — **Individuals Are Eligible and Engaged for In-Reach Activities**

Report Period: July – September 2024

Increasing access to the full continuum of community housing options for individuals with I/DD through:

Community Living Guide
Provides housing, funding, and support resources in one centralized location for individuals with I/DD

Informed-Decision Making Tool
An I/DD specific solution that will enable individuals to make confident housing choices

Housing Vouchers
Aims to prioritize individuals with I/DD in federal housing programs and provide access to affordable housing

Key Metrics: Services

2,164

Individuals completed the 1915(i) Assessment and Approval Process
between 7/1/24 and 9/30/24

10,414

Total individuals received 1915(i) services this quarter
Includes individuals who have been approved since 7/1/23

18,457

Total Individuals Remaining on Waitlist
as of 9/30/2024

36%

Individuals on the Waitlist receiving I/DD-related services

13,938

Current Waiver Recipients

Report Period: July – September 2024

Improving access, service delivery and communications for individuals with I/DD by:

Innovations Waiver Dashboard
Designed to offer insights into individuals on the waitlist and improve tracking of their service needs

Waitlist Analysis & Management
Understanding needs and characteristics of waitlist individuals, while standardizing management processes across LME/MCOs for consistent prioritization

Services Expansion
Enhance access to services for individuals on the waitlist by educating and coordinating with individuals about available services

Key Metrics: Direct Support Professional (DSP) Workforce

82%
Target Utilization Rate of Community Living Supports (CLS) Hours

84%
TP #1
Utilization Rate of CLS Hours

37%
TP #2
Utilization Rate of CLS Hours

40%
TP #3
Utilization Rate of CLS Hours

82%
TP #4
Utilization Rate of CLS Hours

Department is looking into utilization rate discrepancies and taking necessary steps to ensure consistency in data reporting across TPs

Report Period: July – September 2024

Mitigating the critical shortage of the DSP workforce through strategic recruitment and improved worker retention

1915i Service Authorization Report
Collect service authorizations to identify areas of improvement for service utilization

EOR & Provider Incentive Grants
Introduced incentive grants to support workforce recruitment and retention initiatives

Training Programs
Finalized partnership with NCCCS to provide advanced skill enhancement and career advancement for DSP trainings