



State Consumer and Family Advisory Committee
 Meeting Minutes January 10,2024
 Hybrid Meeting

Committee Members Attendance:				Total Attendance:			
Name	In-Person	Virtual	Absent	Name	In-Person	Virtual	Absent
Jessica Aguilar		X		R. Gene McLendon			x
Jean Andersen	x			Susan Monroe	X		
Janet Breeding		x		Lily Parker	x		
Nathan Cartwright	x			Angela Christine Rinear		x	
Bob Crayton	X			Patty Schaeffer		x	
April DeSelms	x			Annette Smith		X	
Crystal Foster	X			Ashley Snyder-Miller	X		
Mamie Hutnik	X			Johnnie Thomas	X		
Jeannie Irby	x			Lorraine Washington	x		
Heather Johnson	x			Brandon Wilson	X		
Michelle Laws	x						
Attendance:				Total Attendance:			
Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation
Jennifer Meade	X		DMH/DD/SUS	Kristin Jerger	X		DMH/DD/SUS
Stacey Harward	X		DMH/DD/SUS	Latwanna Floyd	X		DMH/DD/SUS
Suzanne Thompson	X		DMH/DD/SUS	Erica Asbury	X		DMH/DD/SUS
Ann Marie Webb	x		DMH/DD/SUS	Madeleine Uraih	x		DMH/DD/SUS
Crystal Dorsey	X		DMH/DD/SUS	Ericka Johnson	X		DMH/DD/SUS
Charles Rousseau	X		DMH/DD/SUS	Latesha Bastien	X		DMH/DD/SUS
Eva Stevens	X		DMH/DD/SUS	Connie Wooten	X		DMH/DD/SUS
Glenda Stokes	X		DMH/DD/SUS	Lisa Jackson	X		DMH/DD/SUS
Renee Rader	X		DMH/DD/SUS	Madi Uraih	X		DHM/DD/SUS
Brandon Rollings	x		DMH/DD/SUS	Yvonne French	x		DMH/DD/SUS
Maria Ramirez Perez	x		DMH/DD/SUS	Victoria Burns	x		DMH/DD/SUS
Ginger Yarbrough	X		DMH/DD/SUS	Matt Herr	X		DMH/DD/SUS
Jess Kuhn	x		DMH/DD/SUS	Tina Barrett	x		DMH/DD/SUS
Hannah Fletcher	x		DMH/DD/SUS	Claire Colligan	x		DMH/DD/SUS



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Wrenia Bratts-Brown	x		DMH/DD/SUS	Madison Shaffer	x		DMH/DD/SUS
Deja Taliaferro	x		DMH/DD/SUS	Chelsea North	x		DMH/DD/SUS
Tracy Caswell Center	x		DMH/DD/SUS	Lisa DeCiantis	x		DMH/DD/SUS
Dan Guy	x		DMH/DD/SUS	Michelle Merritt	x		DMH/DD/SUS
Deb Goda	X		DHB	Eva Brown	X		DMH/DD/SUS
Francisco Guzman	x		DMH/DD/SUS	Anne Odusanya	x		DMH/DD/SUS
Hawanna Johnson	x		DMH/DD/SUS	Jennifer Bowman	x		DMH/DD/SUS
Leah Rayne	x		DMH/DD/SUS	Cassandra McFadden	x		DMH/DD/SUS
Elliot Krause	x		DMH/DD/SUS	LaQuana Palmer	X		DMH/DD/SUS
Melanie Bush	x		DMH/DD/SUS	Connie Wooten	X		DMH/DD/SUS
Madi Uraih	x		DMH/DD/SUS	Donna Brown	X		DMH/DD/SUS
Jay Ludlam	x		DHB	Terri Grant	X		DMH/DD/SUS
Keith McCoy	x		DMH/DD/SUS	Jaclyn Karasik	X		DMH/DD/SUS
Sam Thompson	x		DMH/DD/SUS	Latoya de Legarde	X		DMH/DD/SUS
Sydney Hyman	x		DMH/DD/SUS	Stephanie Roberts	X		DMH/DD/SUS
LaQuana Palmer	x		DMH/DD/SUS				
Candace Williams – Broaddus		x		Kylie Bartlett		x	Service Sources Org.
Dakisha Wesley		X	Buncombe County org	Donnie Thurman		X	Partners
John Weeks		x	Partners	Kerri Erb		x	Autism Society
Manuel Hyman		x	Alliance Health	Debra Holmes		x	Partners
Earl Shy		x	Trillium NC	Deborah Hendren		x	VAYA
Benita Purcell		x	VAYA	Amanda Rose		x	Trillium
Sheila Smith		x		Amanda Kelly		x	Trillium
Victoria Mosey		x	Alliance Health	Michele Parsons		x	Onslow County NC gov
Pat McGinnis		x	VAYA	Sarah Plamp		x	Trillium
Gina Howard		x	Healthy Blue	Cammie Smith		x	Trillium
Allison Crotty		x	Partners	Wes Rider		x	
Monae Davis		x	VAYA	Lex Green Julie		x	abccm
Mia Phillips		x	Unbroken Spirit	Edna Grooms		x	Rainbow 66 store House
Sarah Potter		x	Partners	Dodie Renfer		x	



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Janet Sowers	x	Vaya	Terrell Alston	x	Eastpointe
Deana Wilson	x	Healthy Blue	Levitta Scott	x	
Anissa Johnson	x	Vaya	Abbie Szynabski	x	Unit Us
Tina Weston	x	Vaya	Christy Pruess	x	VAYA
Amie Brendle	x	Partners	Celeste Graham	x	Amazing Grace Advocacy
Tara Chandrasekhar	x	Duke	Britney Phifer	x	VAYA
Elena Tenenbaum	x	Duke	Sarah Hatch	x	VAYA
Amber Tillman	x	Trillium	Frank Messina	x	Trillium
Julie Brinson	x	Trillium	Tiffany Munday	x	VAYA
Cindy Trobaugh	x	Partners	Rikin Patel	x	DUKE
Lillian Davis	x	NAMI NC	Eileen Bennett	X	Alliance Health
Elizabeth Helms	x	Trillium	John Copeland	x	DUKE
Kristen Stefureac	x	Duke	Leann Henkel	x	Sandhill
Laurie Graham	x	Alliance Health	Josh Garrett	x	Trillium
Daniel Moreadith	x	Trillium	Cecilia Magdaleno	x	MHA of CC
Kery Garner	x	Trillium	Sarah Beaver	x	Trillium
Patricia Porter	x		Alessandra Fabrello	x	
Chrissy Gonthier	x	Trillium	Garrett Daniel	x	Tillis Senate
Lori Caviness	x	Alliance	Alisa Brainard	x	Trillium
Megan Neligan	x	Trillium	Celeste Graham	x	AmazgraceAdvocay
Wes Rider	x		Christy Pruess	x	VAYA
Ashley Moose	x	Trillium	Dodie Renfer	x	
Michele Parsons	x	Onslow County	Cammie Smith	x	Trillium
Victoria Mosey	x	Alliance	Sheila Smith	x	
Benita Purcell	x	VAYA	Debra Holmes	x	Partners
Manuel Hyman	x	Alliance	Kerri ERB	x	Autism Society
Rep. Frank Sossamon	x		Rep Sarah Crawford	x	
Sen. Mike Woodard	x		Jeff Smith	x	
Pamela Perry	x	CCH			

Mission: <i>Nothing About Us, Without Us</i>	Vision: <i>A public mental health system that works for everyone.</i>
Agenda Item/Presenter Discussion:	Main Topic/Goals: Action Needed:



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<p>1. Meeting Convened-Roll Call Completed</p>	<p>Convened by chair Brandon Wilson Chair of SCFAC at 9:00 AM</p>	<p>N/A</p>
<p>2. Approval of Minutes/Review of Agenda</p>	<p>Agenda Approval 1st- Susan Monroe 2nd – Jean Anderson</p> <p>Minutes Approved 1st – Jeannie Irby 2nd – Mamie Hutnik</p>	<p>See the SCFAC web page</p>
<p>3. Public Comment</p>	<p>1st Wes Rider: read an excerpt from Dr. Michael Kendrick's paper titled Integrity and Advocacy. ..I have been very concerned for a long time about the ability of Consumer and Family Advisory Committees to function effectively, and also about the composition of our governing boards. Case in point, I filed reports and sent emails to my supervisors at DMH IDD SUD TBI, for well over two years. Possibly, over 3 years documenting the failure of an LME in the Eastern Region, to appoint a person with lived substance use experience to their governing board, as delineated in statute. My co-worker on the Systems Performance Team and I documented our conversations with the LME Leadership, yet no one at the Division ever allowed us to ask for a plan of correction and never adequately addressed the issue. To my knowledge, no CFAC member was ever appointed to the Board who had lived SUD recovery experience.</p> <p>2nd Cindy Peters: Advocate for not only increasing the regular DSP rates but also enhanced rates.</p> <p>3rd Carol Conway: the importance of ICF's for the high need intellectual disabilities -the shortage of ICF beds and how important they are to this population and their families.</p>	<p>To Read the public comments please see the slide deck that is posted on the SCFAC Web page</p>



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<p>4. Medicaid Updates Erica Johnson</p>	<ul style="list-style-type: none"> • Work on Medicaid expansion • Workforce shortage and it is unprecedented – the underlying issue is how are we going to staff programs and continue to address this issue. Focus on how to support providers • 1915i services- 3500 have been approved and transitioned to the 1915i service and we are still working to transition about 900 more. We are keeping the B3 services open to assist members so they are not left in a gap. • Innovation waiver some of the programs have been extended until February of 2024. Continue to look at ways to open additional waivers/services. • EOR Employee of Record – the impact of the issues with the company there is an ad hoc committee to discuss issues. • TBI waiver – approved for the waiver to go statewide. But it was not funded. We are looking a ABI (acquired brain injury) waived services in other states and how they are provided services for both TBI and ABI services. • 	<p>To hear the whole discussion, click here</p> <p>Medicaid Division Tool Kit can be found on: North Carolina Expands Medicaid NC Medicaid (ncdhhs.gov)</p> <ul style="list-style-type: none"> • TBI data – SCFAC would like to have any data concerning the waiver. • How many people are receiving TBI services and or how many people have a TBI – just one example of information that we need. • The Brain Injury Council is not meeting the needs of those who have TBI and those who are on the council are the wrong people • SCFAC Letter to be written concerning TBI waiver and needs of this community. TBI Committee and increase and rebuild the council. • TBI waiver committee and the Brain Injury council
<p>5. Division Updates Kelly Crosbie, Director, DMH/DD/SUS</p>	<p>Director Crosbie provided an update to the SCFAC on many topics –</p> <ul style="list-style-type: none"> - Celebrating Medicaid Expansion – The Dashboard was shared and some of the items that are on the Dashboard. - Reviewed the Secretary's vision. - LME MCO consolidation - Plan Language Campaign- SCFAC requests that information be provided in clearer language and provided in Spanish. - Reviewed the budget and what funds are going to which areas and the progress at this time. - Discussed the Side by Side series and what is coming in the future. - Discussed the new advisory committees and what they are doing in each one. - Direct Support Professionals- what we have done from last year and moving forward. Take the hard facts that 	<ul style="list-style-type: none"> • See the PowerPoint that is on the SCFAC Web page. • Committee to come to the SCFAC and discuss the 6 core elements. • Youth in the ED would like a report on this. • Side by Side – the time is not conducive for those who work.



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		<p>have been collected and take them in front of the advisory committee.</p> <ul style="list-style-type: none"> - Updated on the recommendations that have been made by AHAC from their report containing their recommendation. - The link to the report included in the PowerPoint can be found on the SCFAC web page. - Recommendations for implementing a Credentialing System for Direct Care Workers in NC. - Reviewed the Project timeline for an accessible communication project. 	
<p>6.</p>	<p>LME/MCO CEO's Panel Discussion</p>	<p>Rob Robinson – Alliance Health</p> <p>Rhett Melton – Partners Health</p> <p>Tracy Hayes – VAYA Health</p> <p>Joy Futrell – Trillium Health</p> <p>The chair of the SCFAC asked the panelists several questions on many topics.</p> <ul style="list-style-type: none"> - The delay in Tailored Plans and the effects that it has had on the community. - Medicaid Expansion - Network adequacy – making sure that the networks are accessible, that they are open. - DSP increases and have they been posted for the public?- - TBI - getting data from the State is very difficult, what specific services do you have for this population, and what you are doing to make sure that this waiver can go statewide? <p>Alliance- Issues that have been found over the past year – eligibility – documentation is not there from the medical system and then what type of TBI that they have does not qualify for the waiver. The age of onset has been changed from 21 to 18 which has helped. Continue to work with the</p>	<p>Please go to the recording to hear the complete discussion: January 10th Recording</p> <p>CEOs requested to come back to the committee in September after Tailored Plans have been started.</p>



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state to get this program across the state- give us a year to work with the state to continue to work out some of the problems and we will come back to discuss the waiver. The other MCOs are working on getting the programs in place working with Alliance and learning from their pilot program.

- Accessible communication to provide material in the consumer's and family's mother tongue.

1 0	Meeting Adjourned	At 3:00 pm Links to the meeting to watch: https://www.zoomgov.com/rec/share/LYPA5eAM4zwLBDviBn2A4GoVV2otVJ-b6SazvOTYFrzE5SXhTbRKJ0xxz_VmzGM.KUCgurX_czJj_rY SCFAC web page link: State Consumer and Family Advisory Committee NCDHHS
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2023-2024 Meeting Dates: Second Wednesday of Every Month

February 14, 2024	March 13, 2024	April 10, 2024
May 8, 2024	June 12, 2024	

Meeting Link: <https://www.zoomgov.com/meeting/register/vJltdeCvqzggHjnU0fZtd1KAyUVavCmeATs>

Participants must register for the meeting before the meeting.