



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # 361

Date: April 23, 2020

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Renee Rader, Assistant Director for Policy and Programs, DMH/DD/SAS
Deb Goda, Behavioral Health Unit Manager, NC Medicaid

Subject: Tool for Measurement of ACT (TMACT) and Individual Placement and Support (IPS) Fidelity Evaluations During the COVID-19 Response

Due to the declared North Carolina State of Emergency related to COVID-19, the Division of Mental Health, Developmental Disabilities and Substance Abuse Services (DMHDDSAS) is temporarily suspending all Tool for Measurement of ACT (TMACT) evaluations and Individual Placement and Support (IPS) fidelity evaluations.

Effective April 16, 2020, any Assertive Community Treatment (ACT) or Individual Placement and Support (IPS) team that met fidelity prior to the State of Emergency related to COVID-19 will continue to meet Medicaid and State-funded services policy requirements through the end of the declared State of Emergency.

These temporary changes are retroactive to March 10, 2020 and will end the earlier of the cancellation of the North Carolina state of emergency declaration or when the policy modification is rescinded. When the temporary modifications end, all prior service requirements will resume.

The Department is evaluating language to ensure that the LME-MCOs have clear guidance on when policy guidance and joint communication bulletins take precedence over the Contract during the North Carolina State of Emergency related to COVID-19 and will clarify in a future communication to the LME-MCOs.

Please direct any questions or comments to Stacy Smith at stacy.smith@dhhs.nc.gov or 919-715-2368 at DMHDDSAS or June Freeman June.freeman@dhhs.nc.gov or 919-527-7646 at NC Medicaid.

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Previous bulletins can be accessed at:

www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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