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DAVE RICHARD • Deputy Secretary for NC Medicaid

LME-MCO Joint Communication Bulletin # J404

Date: November 5, 2021

To: Local Management Entities-Managed Care Organizations (LME-MCOs)

From: Matt Herr, Assistant Director for System Performance, Division of Mental Health, Developmental

Disabilities and Substance Abuse Services (DMH/DD/SAS)

Deb Goda, Associate Director, Behavioral Health and Intellectual and Developmental Disabilities, NC

Medicaid

Subject: Reporting of DHHS Performance Measures

The purpose of this bulletin is to request the continued reporting of the quarterly and annual DHHS Performance Measures for Medicaid and State-funded services through the state fiscal year (SFY) 2021-2022 according to the schedules below. DHHS will use the data reported to monitor system performance and ensure data integrity.

Quarterly DMH/DD/SAS Performance Measures Report Schedule:

Report Due Date	Measurement Period
Wednesday, Nov. 17, 2021	Apr – Jun 2021
Thursday, Feb. 17, 2022	Jul – Sep 2021
Tuesday, May 17, 2022	Oct – Dec 2021
Wednesday, Aug. 17, 2022	Jan – Mar 2022
Thursday, Nov. 17, 2022	Apr – Jun 2022

Annual Medicaid 1915b Waiver Performance Measures Report Schedule:

Report Due Date	Measurement Period
Wednesday, Nov. 17, 2021	July 2020 – June 2021
Thursday, Nov. 17, 2022	July 2021 – June 2022

DMH/DD/SAS and NC Medicaid will calculate the performance measures that involve potential penalties using administrative data (claims, encounters, and HEARTS extracts in the CDW). LME-MCOs will not need to submit self-reports for those measures.

When submitting reports, please use the report template designed for the reporting time frame. The "Set-Up" worksheet at the beginning of each workbook identifies the report period(s) the template is intended to cover.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

NC MEDICAID • DIVISION OF HEALTH BENEFITS

DIVISION OF MENTAL HEALTH, DEVELOPMENTAL DISABILITIES AND SUBSTANCE ABUSE SERVICES

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Please use the report templates included with this memo for reports for measurement periods within state fiscal year 2021-2022. The Quarterly DMH/DD/SAS performance measures report template has been updated to reflect county realignments for Cardinal Innovations Healthcare and Partners Health Management effective Sept. 1, 2021 and provide SFY2022 uninsured estimates for measure 3.2 for all counties. The Annual Medicaid 1915(b) Waiver performance measures report template reflects the county realignments as well.

Please send the quarterly and annual performance measures reports to contactdmhquality@dhhs.nc.gov. Please send the annual Medicaid 1915(b) Waiver performance measures report to Medicaid.DHB.LME-MCO.Contracts@dhhs.nc.gov.

If you have questions, please contact Jennifer Bowman at 984-236-5202 or contactdmhquality@dhhs.nc.gov or Kelly Crosbie at 919-527-7032 or kelly.crosbie@dhhs.nc.gov.

Attachments: DMH/DD/SAS Quarterly Performance Measures Report Template

NC Medicaid Waiver Performance Measures Annual Report Template

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

cc: Kody Kinsley, NC DHHS
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