



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J412

DATE: April 28, 2022

TO: Local Management Entities-Managed Care Organizations (LME/MCOs)

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SUBJECT: Level of Care and Supporting Documentation During the COVID-19 State of Emergency (Update to [JCB #366 Level of Care and Supporting Documentation During COVID-19 State of Emergency](#))

This clarifies guidance for the NC Innovations and Traumatic Brain Injury (TBI) waiver Level of Care processes.

We recognize that COVID-19 negatively impacted people's ability to obtain medical or psychological evaluations/assessments. Therefore, the psychologists, psychological associates or physicians performing initial evaluations of level of care for waiver beneficiaries may use historical medical or psychological evaluations/assessments to determine appropriateness for entrance to either the NC TBI or NC Innovations Waiver. Documentation must support that entrance criteria is met.

This flexibility related to the NC Innovations and NC TBI Waiver Levels of Care is effective until NC Medicaid's termination of the NC Innovations and NC TBI Waiver Appendix Ks.

If you have any questions, please contact Kenneth Bausell at 919-527-7643 or Kenneth.Bausell@dhhs.nc.gov.

Previous bulletins can be accessed at: <http://www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins>

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

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