



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME/MCO Joint Communication Bulletin # J436

DATE: October 28, 2022
TO: Local Management Entities/Managed Care Organizations (LME/MCOs)
FROM: Matt Herr, Assistant Director for System Performance, DMH/DD/SAS
Deb Goda, Associate Director, Behavioral Health and I/DD, NC Medicaid
SUBJECT: Update to Reporting of DMH/DD/SAS Performance Measures Templates and Reporting Guidance

This bulletin provides a revised reporting template for the DMH/DD/SAS Quarterly Performance Measures through State Fiscal Year (SFY) 2022-2023 for LME/MCO reporting run out.

Please send the quarterly performance measures reports to contactdmhquality@dhhs.nc.gov according to the following schedule:

Report Due Date	Measurement Period
Thursday, Nov. 17, 2022	Apr– Jun 2022
Friday, Feb. 17, 2023	Jul – Sep 2022
Wednesday, May 17, 2023	Oct – Dec 2022
Thursday, Aug. 17, 2023	Jan – Mar 2023

The LME/MCO Quarterly Access to Care reporting requirement has ended and the October report will not be required. LME/MCOs should continue to ensure access to emergent, urgent and routine service timeframes are met for DMH recipients per the contract.

If you have questions, please contact Jennifer Bowman at 984-236-5202 or contactdmhquality@dhhs.nc.gov

Attachment: DMH/DD/SAS Quarterly Performance Measures Report Template

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