



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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LME-MCO Joint Communication Bulletin # J440

DATE: December 13, 2022

TO: Local Management Entities/Managed Care Organizations (LME/MCOs)

FROM: Renee Rader, Assistant Director of Policy and Programs, DMH/DD/SAS
Deb Goda, Associate Director, Behavioral Health and I/DD, NC Medicaid

SUBJECT: North Carolina DHHS Person-Centered Planning Training

This bulletin announces the implementation of person-centered planning training for service providers responsible for developing Person-Centered Plans (PCPs). Person-centered planning is a collaborative planning practice that emphasizes self-determination and choice to help individuals achieve their unique vision of their preferred life.

The training will review core principles and practices of person-centered planning. Participants will receive concrete guidance in both the process and documentation of person-centered planning, as well as practical strategies for ensuring a strengths-based PCP. Hypothetical, case-based examples of quality PCPs will be shared to illustrate key quality elements.

This training will satisfy expectations associated with clinical, accreditation, fiscal regulations, as well as provide guidance on completing the new PCP template.

There are five live virtual training sessions to choose from. The training will be recorded and posted online for future use. This training will be offered free of charge. Live virtual training dates are:

- Wednesday, Jan. 11, 2023, from 9:00 a.m. – 1:00 p.m.*
- Wednesday, Feb. 22, 2023, from 9:00 a.m. – 1:00 p.m.
- Tuesday, Feb. 28, 2023, from 12:30 p.m. – 4:30 p.m.
- Wednesday, March 8, 2023, from 9:00 a.m. – 1:00 p.m.*
- Tuesday, May 9, 2023, from 12:30 p.m. – 4:30 p.m.

**ASL interpreter will be available at these sessions*

Please visit the [Person-Centered Planning Training webpage](#) to register.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

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This training is for providers who are responsible for developing PCPs and meets the DHHS training requirements. LME/MCO (and future Behavioral Health & Intellectual/Developmental Disabilities (I/DD) Tailored Plan) staff are welcome and encouraged to attend.

Additional information on the updated PCP template and guidance document is forthcoming and will be announced in a future Joint Communication Bulletin. If you have any questions, please contact Brittany T. Jones at brittany.t.jones@dhhs.nc.gov or 984-236-5005 at DMH/DD/SAS.

Previous bulletins can be accessed at: www.ncdhhs.gov/divisions/mhddsas/joint-communication-bulletins

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